Soundcore Life U2i (A3213Z11)

Soundcore Life U2i Wireless Neckband Headphones User Manual

Model: Life U2i (A3213Z11) | Brand: Soundcore

Introduction

Welcome to the user manual for your Soundcore Life U2i Wireless Neckband Headphones. These headphones are designed to provide superior sound quality, extended playtime, and clear calls, all within a comfortable and durable design. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your device.



Image: Soundcore Life U2i Wireless Neckband Headphones, showcasing the neckband design and earbuds.

What's in the Box

Your Soundcore Life U2i package includes the following items:

- Soundcore Life U2i Wireless Neckband
- S/M/L Ear Tips (Small, Medium, Large sizes for optimal fit)
- USB-C Cable (for charging)
- User Manual (this document)



Image: All included components of the Soundcore Life U2i package: neckband headphones, various ear tip sizes, and a USB-C charging cable.

Setup

1. Charging Your Headphones

Before first use, fully charge your Soundcore Life U2i headphones. A full charge provides up to 24 hours of playtime. A quick 10-minute charge can provide 3 hours of listening.

1. Locate the USB-C charging port on the neckband. It is usually covered by a small flap.
2. Open the flap and connect the provided USB-C cable to the charging port.
3. Connect the other end of the USB-C cable to a compatible USB power adapter (not included) or a computer's USB port.
4. The LED indicator on the headphones will show charging status. It will typically turn off or change color when fully charged.



Image: Close-up view of the USB-C charging port on the Soundcore Life U2i neckband, located under a protective flap.



Image: Graphic illustrating the 24-hour playtime and the quick charge feature, where 10 minutes of charging provides 3 hours of use.

2. Pairing with Your Device

The Soundcore Life U2i headphones use Bluetooth 5.0 for a stable and seamless connection.

1. Ensure the headphones are charged and turned off.
2. Press and hold the power button on the neckband until the LED indicator flashes blue, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "Soundcore Life U2i" from the list of found devices.
5. Once connected, the LED indicator will turn solid blue.



Image: A smartphone screen showing a successful Bluetooth connection to the Soundcore Life U2i headphones, highlighting the Bluetooth 5.0 capability.

Operating Instructions

Controls Overview

The control buttons are located on the right side of the neckband for easy access.



Image: Close-up of the control panel on the Soundcore Life U2i neckband, showing the volume and multi-function buttons.

Headphone Controls

Function	Action
Power On/Off	Press and hold the Power button.
Play/Pause	Press the Multi-function button once.
Volume Up/Down	Press the Volume + or Volume - buttons.
Next Track	Press and hold Volume + for 2 seconds.
Previous Track	Press and hold Volume - for 2 seconds.
Answer/End Call	Press the Multi-function button once.
Reject Call	Press and hold the Multi-function button for 2 seconds.

Function	Action
Activate Voice Assistant	Double-press the Multi-function button.
Switch EQ Mode (BassUp/Normal)	Press the EQ button (if available, or refer to specific model instructions).

Sound Modes

The Soundcore Life U2i features dual EQ modes to customize your listening experience:

- **BassUp Mode:** Instantly intensifies low frequencies for a richer bass experience.
- **Normal Mode:** Provides a well-balanced sound signature with clear vocals for everyday listening.



Image: Visual representation comparing the sound profiles of Normal Mode and BassUp Mode, illustrating the enhanced bass in BassUp.

AI-Enhanced Calls

The built-in microphone with an AI algorithm filters out environmental noise, ensuring crystal clear conversations even in noisy environments.



Image: Diagram showing the internal components of the neckband, highlighting the AI-powered microphone for enhanced call clarity.

Maintenance

Cleaning Your Headphones

To ensure longevity and optimal performance, regularly clean your Soundcore Life U2i headphones:

- Use a soft, dry cloth to wipe the neckband and earbuds.
- Gently remove ear tips and clean them with mild soap and water if necessary. Ensure they are completely dry before reattaching.
- Use a cotton swab or a small, soft brush to carefully clean any debris from the earbud nozzles.
- Avoid using harsh chemicals or abrasive materials.

Storage

When not in use, store your headphones in a cool, dry place. The magnetic earbuds help prevent tangling and keep them

secure.



Image: Close-up of the magnetic earbuds, demonstrating how they connect to prevent tangling when not in use.



Image: The flexible neckband design of the Soundcore Life U2i headphones, emphasizing comfort during wear and ease of storage.

Water Resistance

The headphones are IPX5 water-resistant, meaning they can withstand splashes and sweat. However, they are not designed for submersion in water.



Image: The Soundcore Life U2i headphones on a wet surface, illustrating their IPX5 water-resistant capability against splashes.

Troubleshooting

If you encounter any issues with your Soundcore Life U2i headphones, try the following solutions:

- **Cannot Power On:** Ensure the headphones are fully charged.
- **Cannot Pair:**
  - Make sure Bluetooth is enabled on your device.
  - Ensure the headphones are in pairing mode (flashing blue LED).
  - Forget "Soundcore Life U2i" from your device's Bluetooth list and try pairing again.
  - Move the headphones closer to your device (within 10 meters/33 feet).
- **No Sound:**
  - Check the volume level on both your headphones and your device.

- Ensure the headphones are correctly connected to your device.
- Try playing audio from a different application or source.

- **Poor Sound Quality:**
  - Ensure the ear tips provide a secure and comfortable seal in your ears. Try different sizes.
  - Clean the earbud nozzles to remove any obstructions.
  - Move away from sources of interference (e.g., Wi-Fi routers, other Bluetooth devices).
- **Call Quality Issues:**
  - Ensure the microphone is not obstructed.
  - Try making calls in a quieter environment.

Specifications

Headphone Controls

Feature	Detail
Model Name	Life U2i
Item Model Number	A3213Z11
Driver Size	10mm Dynamic Drivers
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.0
Bluetooth Range	10 meters / 33 feet
Playtime	Up to 24 hours
Charging Port	USB-C
Water Resistance	IPX5
Microphone	AI-Enhanced
Weight	0.96 ounces (27.22 g)
Material	Polycarbonate (PC), Acrylonitrile Butadiene Styrene (ABS)
Color	Black
UPC	194644085728



Image: Detailed view of the 10mm dynamic drivers and BassUp technology, illustrating the components responsible for superior sound.



Image: Close-up showing the secure and comfortable fit of the ear tips, with a hand demonstrating how to adjust them.

Warranty and Support

Soundcore products typically come with a limited warranty. For detailed warranty information, product registration, and technical support, please visit the official Soundcore website or contact their customer service.
You can also visit the Soundcore Store on Amazon for more information and product updates.
No official seller videos are available for this product at this time.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How can I turn on my Soundcore Life U2i (A3213) earbuds if the Bluetooth stopped working and they will not power on?

If your Soundcore Life U2i (A3213) headphones have stopped working and will not turn on, please follow these troubleshooting steps based on the user manual:Check the Battery: The most common reason for the device...

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