

**Miele WWD660 WCS TwinDos**

# Miele W1 Front-Loading Washing Machine User Manual

**MODEL: WWD660 WCS TWINDOS**

## 1. INTRODUCTION

Welcome to your new Miele W1 Front-Loading Washing Machine. This appliance is designed to provide exceptional laundry care with advanced features such as the ProfiEco Motor, TwinDos automatic detergent dispensing, CapDosing for special applications, and Miele@home connectivity. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before first use and keep it for future reference.

## 2. SAFETY INFORMATION

Always adhere to the following safety guidelines to prevent injury or damage to the appliance:

- Ensure the appliance is properly installed and grounded by a qualified technician.
- Do not operate the machine if the power cord is damaged.
- Keep children and pets away from the appliance during operation.
- Do not wash items that have been soiled with flammable substances.
- Always unplug the machine before cleaning or performing any maintenance.
- Do not open the detergent dispenser or door during a wash cycle.

## 3. SETUP AND INSTALLATION

### 3.1 Unpacking

Carefully remove all packaging materials, including the transport bolts at the rear of the machine. Retain packaging for potential future transport.

### 3.2 Positioning

Place the washing machine on a firm, level surface. Use the adjustable feet to ensure the machine is perfectly balanced, minimizing vibration and noise during operation.



Figure 3.1: Front view of the Miele W1 Front-Loading Washing Machine. This image shows the appliance's sleek design and front-loading door, ready for installation.

### 3.3 Water and Electrical Connection

Connect the water inlet hose to a cold water supply and the drain hose to a suitable drain. Ensure all connections are secure to prevent leaks. Plug the power cord into a grounded electrical outlet. Refer to the technical specifications for voltage requirements.



Figure 3.2: Side view of the Miele W1 Front-Loading Washing Machine with the door open. This view highlights the spacious drum and the accessibility for loading and unloading laundry.

## 4. OPERATING INSTRUCTIONS

### 4.1 Control Panel Overview (DirectSensor)

The DirectSensor control panel provides intuitive fingertip operation for selecting wash programs and settings. The display shows program status, remaining time, and other relevant information.

**DirectSensor**

Easy fingertip operation



Figure 4.1: DirectSensor Control Panel. This image provides a close-up of the user-friendly control panel, allowing for easy program selection and monitoring.



Figure 4.2: DirectSensor Easy Fingertip Operation. This image highlights the simplicity and responsiveness of the DirectSensor control panel for effortless operation.

## 4.2 Loading Laundry (AddLoad)

Open the washing machine door and load your laundry. Do not overload the drum. The AddLoad function allows you to add forgotten items even after a program has started, provided the water level and temperature allow.



Figure 4.3: AddLoad Feature. This image shows laundry inside the drum, illustrating how forgotten items can be added during a cycle.



Figure 4.4: Add Forgotten Items with AddLoad. This image emphasizes the convenience of adding laundry mid-cycle.

### 4.3 Detergent Dispensing (TwinDos & CapDosing)

The WWD660 WCS TwinDos model features two innovative detergent dispensing systems:

- **TwinDos:** This revolutionary 2-phase system automatically dispenses the optimum amount of detergent (UltraPhase 1 and UltraPhase 2) at the right time during the wash cycle, ensuring perfect cleaning results.
- **CapDosing:** For special applications like wool care, silk care, or reproofing, use Miele CapDosing capsules. Simply insert the capsule into the designated compartment in the detergent drawer.





Figure 4.5: TwinDos Auto-dosing System. This image illustrates the TwinDos system with its two detergent cartridges, providing automatic and precise detergent dispensing.





Figure 4.6: TwinDos Tailormade Care. This image highlights the precision and convenience of the TwinDos system for optimal laundry care.



Figure 4.7: CapDosing System. This image shows a CapDosing capsule inserted into the detergent drawer, ready for specialized fabric care.



Figure 4.8: Optimal Dispensing of Special-Purpose Detergents. This image emphasizes the precise and optimal dispensing offered by the CapDosing system.

## 4.4 Program Selection

Turn the program selector to choose the desired wash program (e.g., Cottons, Delicates, Express 20, Dark Garments, Denim). The display will show the default settings for the selected program, which can be adjusted using the touch controls.

## 4.5 Special Features

### 4.5.1 Pre-ironing

The pre-ironing function helps to reduce creasing, making ironing easier. At the end of the wash cycle, laundry is gently tumbled inside the moist, warm drum and wrinkles are delicately smoothed out with steam.



Figure 4.9: Pre-ironing Function. This image shows the washing machine in a laundry room, emphasizing the benefit of reduced ironing time.

#### Honeycomb Drum

### Exceptional Laundry Care

The drum's hexagonal honeycomb structure creates a thin, protective layer of water between the fabrics and the drum itself. All clothing is washed in a gentle gliding motion, protecting the fibres and integrity of the garments.



Figure 4.10: Up to 50% Less Ironing. This image highlights the significant reduction in ironing effort thanks to the pre-ironing function.



#### 4.5.2 Miele@home Connectivity

The Miele@home system allows you to connect your washing machine to your home network via Wi-Fi. Use the Miele app on your smartphone or tablet to monitor program status, receive notifications, and control your appliance remotely.



Figure 4.11: Miele@home Connectivity. This image shows a smartphone displaying the Miele app next to the washing machine, demonstrating remote control capabilities.

### Pre-Ironing

## Up to 50 % Less Ironing

Miele's pre-ironing function cuts your ironing needs in half. At the end of the wash cycle, laundry is gently tumbled inside the moist, warm drum and wrinkles are delicately smoothed out with steam.



Figure 4.12: Stay Connected with Miele@home. This image highlights how the Miele@home system enhances daily routines through smart connectivity.

## 5. MAINTENANCE AND CARE

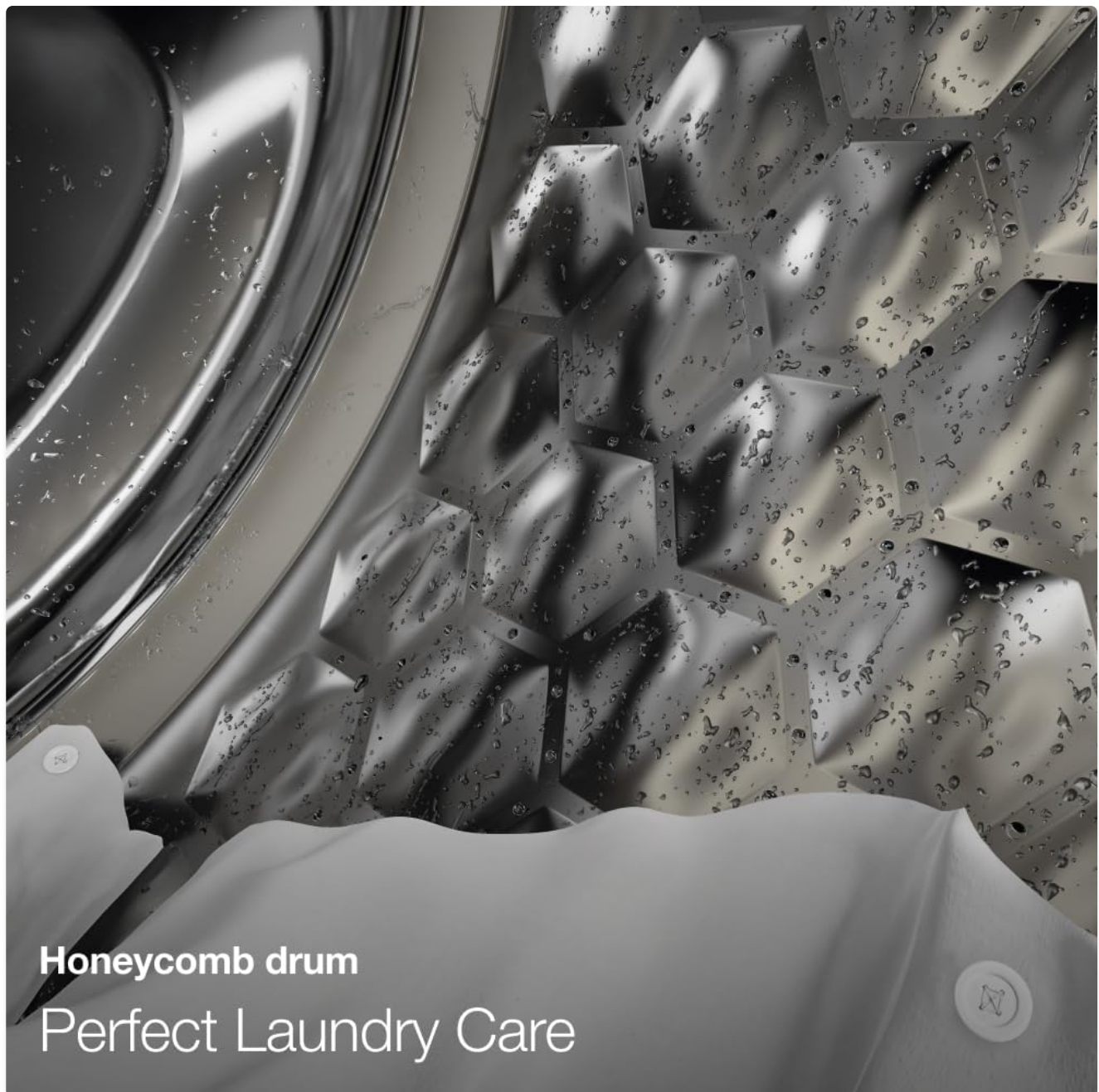
### 5.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 5.2 Drum Care (Honeycomb Drum)

The Miele Honeycomb drum features a unique hexagonal structure that creates a thin film of water, allowing laundry to glide gently, protecting fibers and ensuring exceptional care. Regularly check the drum for any foreign objects and clean if necessary.





## Honeycomb drum

# Perfect Laundry Care

Figure 5.1: Honeycomb Drum. This close-up shows the innovative honeycomb structure of the drum, designed for gentle and effective laundry care.

## Miele WWD660 WCS

### Washing Machine

This W1 front-loading washing machine has an 8 kg load capacity and a variety of washing programmes to meet all your laundry needs.



Figure 5.2: Exceptional Laundry Care. This image further illustrates the benefits of the Honeycomb Drum's design in protecting fabrics.

### 5.3 Filter Cleaning

Periodically clean the drain pump filter located at the bottom front of the machine. Refer to the detailed instructions in the full manual for proper procedure to avoid water spillage.

## 6. TROUBLESHOOTING

Before contacting customer service, please refer to the following table for common issues and their solutions:

Problem	Possible Cause	Solution
Machine does not start	No power supply; Door not closed properly; Program not selected.	Check power connection; Ensure door clicks shut; Select a wash program.
Excessive vibration/noise	Transport bolts not removed; Machine not level; Uneven load.	Remove transport bolts; Adjust feet to level machine; Redistribute laundry in drum.
Water not draining	Drain hose kinked or blocked; Drain pump filter clogged.	Check and clear drain hose; Clean drain pump filter.
Detergent residue on clothes	Too much detergent; Overloaded machine; Low water pressure.	Reduce detergent amount; Do not overload; Check water supply.

## 7. TECHNICAL SPECIFICATIONS

Specification	Value
Brand Name	Miele
Model Info	11598210
Product Dimensions	64.3 x 59.6 x 85 cm
Capacity	8 Kilograms
Max Spin Speed	1400 RPM
Installation Type	Under Counter
Part Number	11WD6601AE
Special Features	High Efficiency
Color	Lotus white
Control Console	Touch
Access Location	Front Load
Voltage	240 Volts
Wattage	1.1 watts
Included Components	Drain Hose

Specification	Value
Item Weight	89 Kilograms

## 8. WARRANTY AND SUPPORT

Your Miele W1 Washing Machine comes with a **2-Year Warranty**, ensuring peace of mind. Miele appliances are built to last, with this model tested for continuous performance for 10,000 hours, equivalent to a 20-year lifespan.

The appliance features a **ProfiEco inverter drive motor**, which is powerful, quiet, economical, and designed for reduced wear and tear due to the absence of carbon brushes. This contributes to the machine's long-lasting and convenient laundry care.



Figure 8.1: ProfiEco Motor. This image provides an internal view of the washing machine, highlighting the durable and efficient ProfiEco motor.

**Miele@home**

## Stay Connected

Make your daily routine even easier with the innovative Miele@home system. Using Wi-Fi and the Miele Cloud, you can easily operate your appliance via the Miele app or preexisting smart home features.



Figure 8.2: So Quiet, You'll Hardly Notice It's On. This image emphasizes the quiet operation and durability of the ProfiEco motor.

For warranty claims, technical assistance, or to purchase genuine Miele accessories and spare parts, please contact Miele customer support through their official website or the contact details provided in your purchase documentation. You may also consider extended warranty options for additional coverage.