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› Skullcandy Hesh ANC Wireless Over-Ear Bluetooth Headphones User Manual

## Skullcandy S6HHW-B957

# Skullcandy Hesh ANC Wireless Over-Ear Bluetooth Headphones User Manual

Model: S6HHW-B957 | Brand: Skullcandy

## INTRODUCTION

This manual provides comprehensive instructions for the Skullcandy Hesh ANC Wireless Over-Ear Bluetooth Headphones. Please read this manual thoroughly before using your headphones to ensure proper operation and to maximize your listening experience. Keep this manual for future reference.



Image: The Skullcandy Hesh ANC headphones in True Black, shown with two USB-C charging cables. The headphones feature a sleek, foldable design with comfortable earcups.

## WHAT'S IN THE BOX

Verify that all items are present in your package:

- Hesh® ANC Wireless Headphones
- Extra Extended USB-C to USB-C Charging Cable (1.6 ft)
- Standard USB-C Charging Cable
- Backup AUX Cable
- User Manual (this document)



Image: A flat lay of the Skullcandy Hesh ANC headphones, a standard USB-C cable, an AUX cable, an extra extended USB-C to USB-C cable, and the user guide.



Image: A close-up of the extra 1.6ft USB-C to USB-C charging cable, highlighting its inclusion in the product bundle.

## PRODUCT OVERVIEW

Familiarize yourself with the physical components and controls of your Hesh ANC headphones.

## Headphone Layout



Image: Front view of the Skullcandy Hesh ANC headphones, showcasing the earcups and headband.



Image: Side view of the Skullcandy Hesh ANC headphones, showing the control buttons on the right earcup and the USB-C charging port.



Image: Back view of the Skullcandy Hesh ANC headphones, displaying the overall design from the rear.

## Controls and Ports

- **Power Button:** Located on the right earcup. Used for power on/off, pairing, and call management.
- **Volume Up/Next Track Button:** Located on the right earcup.
- **Volume Down/Previous Track Button:** Located on the right earcup.
- **ANC/Ambient Mode Button:** Located on the right earcup. Toggles Active Noise Canceling and Ambient Mode.
- **USB-C Charging Port:** Located on the right earcup for charging.
- **3.5mm AUX Port:** Located on the left earcup for wired audio connection.
- **Microphone:** Built-in for calls and voice commands.

## SETUP

### Charging Your Headphones

Before first use, fully charge your headphones. Use the provided USB-C charging cable.

1. Connect the USB-C end of the charging cable to the USB-C port on the right earcup of your headphones.
2. Connect the other end of the cable to a USB power source (e.g., wall adapter, computer USB port).
3. The LED indicator will show charging status. It will typically turn off or change color when fully charged.

A 10-minute charge provides approximately 3 hours of listening time (Rapid Charge feature). A full charge provides up to 22 hours of battery life with ANC enabled.



Image: The Skullcandy Hesh ANC headphones with a large “22” graphic, indicating 22 hours of battery life, and text highlighting the rapid charge feature.

### Bluetooth Pairing

To connect your headphones to a device:

1. Ensure your headphones are powered off.
2. Press and hold the Power Button for 5 seconds until the LED indicator flashes blue and red, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select “Hesh ANC” from the list of available devices.

5. Once connected, the LED indicator will flash blue periodically.

Your headphones will automatically reconnect to the last paired device when powered on, if the device's Bluetooth is active and within range.

## OPERATING INSTRUCTIONS

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### Power On/Off

- **Power On:** Press and hold the Power Button for 3 seconds.
- **Power Off:** Press and hold the Power Button for 4-5 seconds.

### Active Noise Canceling (ANC) and Ambient Mode

The Hesh ANC headphones feature 4-mic Active Noise Canceling to reduce ambient noise and an Ambient Mode to hear your surroundings.



Image: The Skullcandy Hesh ANC headphones with a graphic representing sound waves and text indicating adjustable 4-mic active noise canceling.

- Press the **ANC/Ambient Mode Button** once to cycle through modes:
  - **Active Noise Canceling (ANC) On:** Reduces external noise.
  - **Ambient Mode On:** Allows you to hear your surroundings while audio plays.
  - **ANC Off:** Standard listening mode without noise cancellation.

### Music Controls

- **Play/Pause:** Press the Power Button once.
- **Next Track:** Press the Volume Up/Next Track Button for 2 seconds.
- **Previous Track:** Press the Volume Down/Previous Track Button for 2 seconds.

### Call Controls

- **Answer/End Call:** Press the Power Button once.
- **Reject Call:** Press and hold the Power Button for 2 seconds.

### Volume Control

- **Volume Up:** Press the Volume Up/Next Track Button once.
- **Volume Down:** Press the Volume Down/Previous Track Button once.

### Tile Finding Technology

Your Hesh ANC headphones are equipped with Tile finding technology. To use this feature:

1. Download the Tile app on your smartphone or tablet.
2. Follow the in-app instructions to register your Skullcandy Hesh ANC headphones.
3. Once registered, you can use the Tile app to locate your headphones if they are misplaced.



Image: A woman wearing Skullcandy Hesh ANC headphones, with text indicating the built-in Tile finding technology.

## MAINTENANCE

- **Cleaning:** Wipe the headphones with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store headphones in a cool, dry place. The flat-folding and collapsible design allows for compact storage.
- **Water Resistance:** These headphones are **not** water resistant. Avoid exposure to liquids.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge regularly.

## TROUBLESHOOTING

| Problem                         | Possible Cause                                                                  | Solution                                                                                                                                             |
|---------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| Headphones do not power on.     | Low battery.                                                                    | Charge the headphones using the provided USB-C cable.                                                                                                |
| Cannot pair via Bluetooth.      | Headphones not in pairing mode; device Bluetooth off; too many paired devices.  | Ensure headphones are in pairing mode (flashing red/blue). Turn device Bluetooth off/on. Forget “Hesh ANC” from device's Bluetooth list and re-pair. |
| No sound or intermittent audio. | Out of Bluetooth range; low battery; incorrect audio output selected on device. | Move closer to the paired device. Charge headphones. Check device's audio settings to ensure “Hesh ANC” is selected.                                 |
| ANC not working effectively.    | ANC mode not activated; environmental noise type.                               | Press the ANC/Ambient Mode Button to ensure ANC is active. ANC is most effective on consistent low-frequency sounds.                                 |

## SPECIFICATIONS

| Feature                 | Detail                            |
|-------------------------|-----------------------------------|
| Model Name              | Hesh ANC Bundle                   |
| Connectivity Technology | Bluetooth 5.0, Wireless           |
| Noise Control           | Active Noise Cancellation (4-mic) |
| Battery Life            | Up to 22 Hours (with ANC)         |
| Rapid Charge            | 10 minutes charge = 3 hours play  |
| Audio Driver Size       | 40 mm Dynamic Driver              |
| Frequency Response      | 20 Hz - 20 kHz                    |
| Impedance               | 32 Ohm                            |
| Sensitivity             | 99.63 dB                          |

| Feature                | Detail                                                                                                               |
|------------------------|----------------------------------------------------------------------------------------------------------------------|
| Bluetooth Range        | 10 Meters                                                                                                            |
| Headphones Jack        | 3.5 mm Jack                                                                                                          |
| Special Features       | Detachable Cable, Fast Charging, Foldable, Microphone Included, Noise Cancellation, Built-in Tile Finding Technology |
| Material               | Faux Leather, Plastic                                                                                                |
| Item Weight            | 1.3 pounds                                                                                                           |
| Product Dimensions     | 8.07 x 4.33 x 10.83 inches                                                                                           |
| Water Resistance Level | Not Water Resistant                                                                                                  |

## WARRANTY AND SUPPORT

Skullcandy Hesh ANC headphones come with a **1-Year USA Limited Warranty**. For warranty claims or technical support, please visit the official Skullcandy support website or contact their customer service. For more information, visit: [Skullcandy Support](#)

