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> INNOTALK Wireless Headset EHSFNV-W780x1 Instruction Manual for Fanvil X-Series Phones

INNOTALK EHSFNV-W780x1

INNOTALK Wireless Headset EHSFNV-W780x1 Instruction Manual

Model: EHSFNV-W780x1 | Brand: INNOTALK

INTRODUCTION

This manual provides comprehensive instructions for the INNOTALK Wireless Headset, model EHSFNV-W780x1. This professional telephone wireless headset is designed for use with specific Fanvil and ESI desk phone models, offering remote call answering capabilities and enhanced mobility. It features DECT 6.0 wireless technology for stable and clear communication, a noise-canceling microphone, and a long-lasting battery.

Compatible with Fanvil X1S, X1SP, X1SG, X2C, X2CP, X2P, X3S, X3SP, X3SG, X3U, X4, X4G, X4U, X5U, X5U-R, X6U, X7, X7C, X210, X210i, and ESI Ephone 3, 4x, 8, X-1 models.

WHAT'S IN THE BOX

The INNOTALK Wireless Headset package includes the following components:

- Wireless Headset
- Charging Base
- Remote Answering Cable for Fanvil (EHS cable)
- Telephone Cord
- Headband
- Earhook
- Power Adapter
- Quick Setup Guide
- Instruction Manual
- Black and Wine color Headset Cover (changeable)

EMPOWER YOUR CALLS

Complete Accessories For Premium Experience

Jack for
an optional
busylight



Sleek glass
On-call
illumination



Wireless
Headset &
Headband



Charging Dock,
RJ9 Headset
Adapter Cord &
Power Adapter



Earhook,
Black & Wine
Color Headset
Cover



Image: Components included in the INNOTALK Wireless Headset package.

PRODUCT FEATURES

The INNOTALK Wireless Headset is engineered with features to enhance your communication experience:

- **DECT 6.0 Wireless Technology:** Provides up to 300 feet of wireless range for increased mobility within your office environment.
- **Noise-Canceling Microphone:** Filters out ambient background noise, ensuring clear voice transmission for the listener.
- **Crystal Clear Digital Sound:** Digital Signal Processing (DSP) ensures outstanding sound quality and eliminates Wi-Fi interference.
- **Remote Hook On and Off:** Electronic Hook Switch (EHS) cable allows you to answer and end calls remotely from the headset.
- **Long Battery Life:** Offers up to 12 hours of talk time and 50 hours of standby time.

- **Comfortable Design:** Features large earpads, a 180° rotatable speaker, and soft, breathable memory-protein ear pads for extended wear.
- **Visual Indicators:** Includes a visual glass call indicator on the charging base and a jack for an optional busy light indicator.
- **Slim and Sleek Design:** Modern aesthetic with finger-touch buttons for easy control.
- **Changeable Headset Cover:** Customize your headset with included black and wine-colored covers.

Desk Phone Wireless Headset & Remote Answering Cable for Listed Phone Models



Remote Answering EHS cable
+ RJ9 Headset Adapter



Headset Base

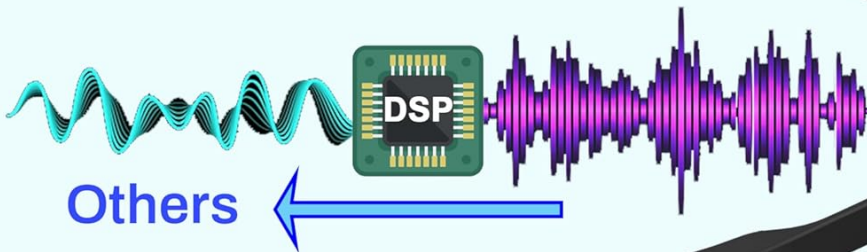


300 feet Wireless
Remote Answering
& 12 Hour Talk

Image: INNOTALK Wireless Headset connected to a desk phone, highlighting wireless range and remote answering.

Digital Signal Processing Noise Cancel Microphone

reduces your background noise for Other



**FREE Earhook & Changeable
Black / Wine color Headset Cover**



Image: Digital noise-canceling microphone and changeable headset covers.



Image: Headset with 180° rotatable speaker and comfortable ear pad.

Product Overview Video

Your browser does not support the video tag.

Video: An overview of the INNOTALK Wireless Office Phone Headset (Explorer) features and design.

SETUP INSTRUCTIONS

Follow these steps to set up your INNOTALK Wireless Headset with your compatible Fanvil or ESI desk phone:

1. **Connect the Power Adapter:** Plug the power adapter into the charging base and then into a power outlet.
2. **Connect the Telephone Cord:**
 - Disconnect the handset cord from your desk phone.
 - Connect one end of the provided telephone cord to the handset port on your desk phone.
 - Connect the other end of the telephone cord to the designated port on the charging base (usually labeled

"Phone" or with a phone icon).

- Connect your desk phone's handset to the handset port on the charging base.

3. Connect the EHS Cable:

- Locate the EHS port on your Fanvil or ESI desk phone. This port may be labeled "EHS" or "Headset".
- Connect the appropriate end of the Remote Answering Cable (EHS cable) to the EHS port on your desk phone.
- Connect the other end of the EHS cable to the designated EHS port on the charging base.

4. **Charge the Headset:** Place the wireless headset onto the charging base. The indicator light on the headset or base should show that it is charging. Allow the headset to fully charge before first use (approximately 2 hours).

5. **Pairing (if necessary):** The headset and base are usually pre-paired. If pairing is required, refer to the Quick Setup Guide for specific instructions. Generally, this involves pressing a pairing button on both the headset and the base until they connect.

6. **Configure Phone Settings:** Ensure your desk phone's settings are configured to use a headset and EHS functionality. Consult your phone's manual for specific instructions on enabling EHS.



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SEAMLESS COMPATIBILITY



COMPATIBLE WITH:

- ESI Ephone 3, 4x, 8, X-1
- Fanvil X2C, X2CP, X2P, X3S, X3SP, X3SG, X3U, X4, X4G, X4U, X5U, X5U-R, X6U, X7, X7C, X210, X210i

With included EHS , 12-hour talk
ESI & Fanvil Phone Remote Answering

+

Image: Connection diagram for the INNOTALK Wireless Headset with a Fanvil phone using the EHS cable.

OPERATING INSTRUCTIONS

Once your headset is set up, you can begin using it for calls:

- **Answering/Ending Calls:** Press the Call Answer/End button on the headset to answer an incoming call or end an active call. The EHS cable enables this function remotely.
- **Making Calls:** Dial the number on your desk phone. Once the call connects, audio will automatically transfer to your headset.
- **Volume Control:** Use the volume up (+) and volume down (-) buttons on the headset to adjust the listening volume.
- **Mute Microphone:** Press the Mute button on the headset to temporarily disable your microphone. Press it again to unmute.
- **Roaming:** With DECT 6.0 technology, you can roam up to 300 feet from the charging base while maintaining your call.
- **Incoming Call Notification:** The charging base features a visual glass call indicator that illuminates to notify you of incoming calls.



Image: Headset controls for call management.

MAINTENANCE

To ensure the longevity and optimal performance of your INNOTALK Wireless Headset, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the headset and charging base. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:**
 - Always return the headset to the charging base when not in use to ensure it is ready for your next call.
 - Avoid fully discharging the battery frequently, as this can reduce its overall lifespan.
 - Store the headset in a cool, dry place if not used for an extended period.

- **Earpad Replacement:** The earpads are designed for comfort and can be replaced if they show signs of wear. Refer to the Quick Setup Guide for instructions on changing earpads and headset covers.
- **Storage:** When not in use, store the headset on its charging base or in a safe place to prevent damage.

TROUBLESHOOTING

If you encounter issues with your INNOTALK Wireless Headset, try the following solutions:

Problem	Possible Cause	Solution
No dial tone or sound in headset.	Headset not powered on. Headset not paired with base. Cables not connected correctly. Phone settings incorrect.	Ensure headset is charged and powered on. Re-pair headset with base if necessary. Check all cable connections between phone and base. Verify phone's headset and EHS settings.
Cannot answer/end calls remotely.	EHS cable not connected or faulty. EHS feature not enabled on phone.	Ensure EHS cable is securely connected to both phone and base. Enable EHS functionality in your desk phone's menu.
Short wireless range or intermittent connection.	Interference from other devices. Obstructions between headset and base. Headset battery low.	Move base away from other electronic devices (Wi-Fi routers, microwaves). Ensure clear line of sight between headset and base if possible. Charge the headset fully.
Poor microphone quality (others cannot hear me clearly).	Microphone boom not positioned correctly. Microphone muted.	Adjust microphone boom to be about two fingers' width from your mouth. Ensure microphone is not muted.

SPECIFICATIONS

Feature	Detail
Brand	INNOTALK
Model Number	EHSFNV-W780x1
Color	Black (with changeable Wine color cover)
Ear Placement	On Ear
Form Factor	On Ear

Feature	Detail
Impedance	8 Ohms
Headphone Jack	RJ9 Modular and EHS cable for Fanvil
Connectivity Technology	Remote Answering Electronic Hook Switch
Wireless Technology	DECT 6.0
Wireless Range	Up to 300 Feet
Battery Charge Time	2 Hours
Battery Average Life (Talk Time)	12 Hours
Noise Control	Active Noise Cancellation (Microphone)
Frequency Response	1.9 GHz
Sensitivity	100 dB
Audio Driver Size	30 Millimeters
Compatible Devices	Fanvil X1S, X1SP, X1SG, X2C, X2CP, X2P, X3S, X3SP, X3SG, X3U, X4, X4G, X4U, X5U, X5U-R, X6U, X7, X7C, X210, X210i; ESI Ephone 3, 4x, 8, X-1
Item Weight	17.3 Ounces

WARRANTY AND SUPPORT

The INNOTALK Wireless Headset comes with a **2-year warranty** covering main parts and labor. A \$10 administration fee plus shipping may apply for warranty claims.

For technical support or warranty inquiries, please contact your retailer or the manufacturer directly. Refer to the contact information provided in your product packaging or on the official INNOTALK website.

IMPORTANT SAFETY INFORMATION

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Always handle electronic devices with care and dispose of them responsibly according to local regulations.