

Hisense WFVB7012MT

Hisense 7Kg Front Loading Washing Machine

MODEL: WFVB7012MT

User Instruction Manual

1. Important Safety Information

Please read this manual carefully before using your washing machine and retain it for future reference. Follow all safety instructions to prevent accidents and ensure proper operation.

- Ensure the washing machine is connected to a grounded power outlet.
- Do not allow children to play with or operate the appliance.
- Do not wash items that are soiled with flammable substances.
- Always unplug the machine before cleaning or maintenance.
- Do not open the detergent dispenser or door during operation, especially during high-temperature cycles.

2. Setup and Installation

Proper installation is crucial for the performance and longevity of your washing machine.

2.1 Unpacking

Carefully remove all packaging materials. Check for any damage during transit. Keep packaging materials away from children.

2.2 Removing Transit Bolts

Before operating the machine, you **must** remove all transit bolts located at the rear of the appliance. Failure to do so will result in excessive noise and vibration during operation, and may cause damage to the machine.



Image: Front view of the Hisense WFVB7012MT washing machine, showcasing its silver color, front-loading door, and control panel. The 7kg capacity sticker is visible on the left side.

2.3 Leveling the Machine

Use a spirit level to ensure the machine is perfectly level. Adjust the adjustable feet at the bottom of the machine until it is stable and does not wobble.

2.4 Water and Drainage Connections

- Connect the inlet hose to a cold water tap and to the water inlet valve on the back of the machine. Ensure connections are tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.

3. Operating Instructions

Familiarize yourself with the control panel and various wash programs.

3.1 Control Panel Overview

The control panel features a program selection knob, a digital display, and various function buttons for options like temperature, spin speed, and special features.

3.2 Loading Laundry and Detergent

- Open the door and load laundry, ensuring not to overload the drum.
- Add appropriate detergent to the main wash compartment of the dispenser. Add fabric softener to the designated compartment.

3.3 Program Selection

Turn the program selection knob to choose your desired wash cycle. Available programs include:

- **Baby Care:** For thorough cleaning of baby clothes.
- **Quick Wash:** For lightly soiled items requiring a fast cycle.
- **Drum Clean:** A self-cleaning cycle for the washing machine drum.
- Other standard cycles for various fabric types.

3.4 Special Functions

- **Pause & Add:** Allows you to pause a running cycle and add forgotten items. Press the Start/Pause button, wait for the door to unlock, add items, then close the door and press Start/Pause again.
- **Delay End:** Set a delayed end time for your wash cycle, useful for taking advantage of off-peak electricity rates or having laundry ready at a specific time.

3.5 Starting and Ending a Cycle

Press the Start/Pause button to begin the selected program. The machine will automatically proceed through the wash, rinse, and spin phases. Once the cycle is complete, the machine will signal, and the door will unlock.

4. Maintenance and Cleaning

Regular maintenance ensures optimal performance and extends the life of your appliance.

4.1 Drum Clean Function

The Hisense Drum Clean feature performs a 95°C deep clean of the washing machine drum, helping to remove detergent

residue and bacteria. It is recommended to run this cycle periodically, especially if you frequently use low-temperature washes.

4.2 Cleaning the Detergent Dispenser

Remove the detergent dispenser drawer and rinse it under running water to remove any accumulated detergent or softener residue. Clean the housing of the dispenser as well.

4.3 Cleaning the Filter

Locate the drain pump filter, usually at the bottom front of the machine. Place a shallow container underneath to catch any water. Unscrew the filter slowly to drain water, then remove and clean any lint or debris. Reinsert and tighten securely.

4.4 Exterior Cleaning

Wipe the exterior surfaces of the machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

5. Troubleshooting

Before contacting service, please refer to the following common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start/No power	Power cord unplugged, circuit breaker tripped, door not closed properly.	Check power connection, reset breaker, ensure door is firmly closed.
Excessive noise or vibration	Transit bolts not removed, machine not level, uneven load.	Remove transit bolts (refer to Setup), level the machine, redistribute laundry evenly.
Water leakage	Hoses loose, detergent dispenser clogged, drain filter blocked.	Check hose connections, clean dispenser, clean drain filter.
Clothes not clean	Overloading, insufficient detergent, incorrect program.	Reduce load size, use correct detergent amount, select appropriate program.

If the problem persists after attempting these solutions, please contact customer service.

6. Specifications

Key technical specifications for the Hisense WFVB7012MT washing machine.

Feature	Specification
Brand	Hisense
Model	WFVB7012MT
Capacity	7 Kilograms
Max Spin Speed	1200 RPM
Product Dimensions (D x W x H)	46.5 x 59.5 x 84.5 cm

Feature	Specification
Item Weight	58 Kilograms
Voltage	220 Volts
Material Type	ABS
Color	Titanium Grey
Installation Type	Freestanding
Special Features	Drum Clean, Pause & Add

7. Warranty and Support

Your Hisense WFVB7012MT washing machine comes with a **1-Year Full Warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable operation under normal use. For warranty claims, technical assistance, or service requests, please contact Hisense customer support through their official channels. Keep your purchase receipt as proof of purchase.