

Dreo DR-HSH009S

Dreo Smart Wall Heater User Manual

Model: DR-HSH009S

1. IMPORTANT SAFETY INSTRUCTIONS

Please read this user manual thoroughly before using the appliance and save it for future reference. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always place the heater on a firm, level surface.
- Do not use the heater in bathrooms, laundry areas, or similar indoor locations where water may be present.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- Unplug the heater when not in use.
- Close supervision is necessary when any appliance is used by or near children or invalids.

2. PRODUCT OVERVIEW

What's in the Box

- Space Heater Body
- Remote Control
- Accessory Package
- Quick Start Guide
- User Manual

Key Features

- **Widespread Warmth:** Dreo's 120° wide oscillation heating distributes warm air evenly from top to bottom, providing fast heat to every corner of your room.
- **Smart Control:** Schedule heating hours, access settings via the Dreo app, and control with voice commands

through Alexa and Google Home.

- **Fast and Accurate Temperature Control:** Set temperatures from 41 to 95°F with 1°F accuracy for steady heating.
- **Sleep-Friendly Design:** Automatically adjusts LED panel brightness in low-light conditions and operates with lower noise.
- **Hassle-free Installation & Maintenance:** Easy to mount with included drilling guide. Features a reusable filter and detachable design for convenient cleaning.
- **Heating Coverage:** Suitable as a primary heat source for 200 sq. ft. areas, or up to 750 sq. ft. as a supplementary source.



Image: The Dreo Smart Wall Heater, showcasing its sleek design, digital display, and included remote control, with a smartphone displaying the companion app interface.

3. SETUP AND INSTALLATION

Before You Begin

- Unpack all components and ensure nothing is missing or damaged.
- Choose a suitable wall location, ensuring it is a flat, stable surface and away from obstructions.
- Ensure the power outlet is within reach of the heater's power cord (70.8 inches).

Wall Mounting Instructions

1. Use the provided drilling guide to mark the positions for the mounting screws on the wall.
2. Drill holes at the marked positions. Insert wall anchors if necessary.

3. Secure the mounting bracket (if separate) or the heater directly to the wall using the screws.
4. Ensure the heater is securely fastened and level.



Image: Detailed diagram illustrating the dimensions of the Dreo Smart Wall Heater and the recommended drilling points for wall mounting, including the power cord recess.

4. OPERATING INSTRUCTIONS

Control Panel Overview

The heater features an intuitive digital display and touch controls on the unit itself.

- **Power Button:** Turns the heater on or off.
- **Mode Button:** Cycles through heating modes (e.g., High, Medium, Low, ECO).
- **Temperature Adjustment:** Use '+' and '-' buttons to set desired temperature.
- **Oscillation Button:** Activates or deactivates the 120° vertical oscillation.
- **Timer Button:** Sets the auto-off timer (up to 24 hours).

Remote Control

The included remote control provides convenient access to all functions from a distance.

Dreo App Control & Voice Assistants

For enhanced control and smart features, download the Dreo app on your smartphone. The heater is compatible with Alexa and Google Home for voice commands.

1. Download the 'Dreo' app from your device's app store.
2. Follow the in-app instructions to pair your heater.
3. Once paired, you can adjust settings, set schedules, and monitor the heater remotely.
4. Enable the Dreo skill/action in your Alexa or Google Home app to link your device for voice control.

Warm up your lifestyle with smart schedules



Image: A smartphone screen showing the Dreo application, demonstrating smart control features and customizable heating schedules for the wall heater.

5. MAINTENANCE

Cleaning

- Always unplug the heater before cleaning.

- Clean the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Ensure no water enters the interior of the heater.

Filter Cleaning

The heater features a reusable filter for easy maintenance.

1. Ensure the heater is unplugged and cool.
2. Locate and detach the filter from the unit.
3. Gently clean the filter with a soft brush or vacuum cleaner to remove dust and debris.
4. If necessary, rinse the filter with water (ensure it is completely dry before reinserting).
5. Reattach the filter securely.

6. TROUBLESHOOTING

If your heater is not operating correctly, please refer to the following common issues and solutions.

Problem	Possible Cause	Solution
Heater does not turn on.	No power, power cord not plugged in, or safety switch activated.	Ensure the heater is plugged into a working outlet. Check circuit breaker. Ensure the heater is on a flat surface and not tilted.
Heater stops heating unexpectedly.	Overheat protection activated, or desired temperature reached.	Unplug the heater, wait 30 minutes for it to cool down, then plug it back in. Check if the set temperature is higher than the ambient temperature.
Remote control not working.	Batteries are dead or remote is too far/blocked.	Replace remote control batteries. Ensure there are no obstructions between the remote and the heater.
App control issues.	Wi-Fi connectivity issues or app not updated.	Check your Wi-Fi connection. Restart the app and the heater. Ensure the app is updated to the latest version.

7. SPECIFICATIONS

Attribute	Detail
Brand	Dreo
Model Number	DR-HSH009S
Color	White
Form Factor	Wall-Mounted
Indoor/Outdoor Usage	Indoor
Product Dimensions	4.72"D x 20.08"W x 13.39"H
Recommended Uses	Bedroom, Home, Indoor Use, Living Room, Office
Heating Coverage	200-750 sq.ft.

Attribute	Detail
Fuel Type	Electric
Number of Speeds	3
Voltage	120 Volts
Amperage	12.5 Amps
Min Temperature Setting	41 Degrees Fahrenheit
Max Temperature Setting	95 Degrees Fahrenheit
Item Weight	9.15 pounds
Batteries (Remote)	1 Lithium Metal battery required (included)
Care Instructions	Clean with soft cloth
Assembly Required	Yes
Included Components	Accessory Package, Quick Start Guide, Remote, Space Heater Body, User Manual

8. WARRANTY AND SUPPORT

Dreo products come with a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Dreo website. If you encounter any issues or have questions regarding your Dreo Smart Wall Heater, please contact Dreo Customer Support for assistance.

Dreo Customer Support:

- Refer to your Quick Start Guide for specific contact details.
- Visit the official Dreo website for FAQs and support resources.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question