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> [BWE Shower Panel with Rainfall Shower Head 3-Function Faucet Stainless Steel Wall Mount Retrofit Shower System with 2 Body Massage Jets and Handheld Shower, Brushed Nickel Shower Panel- 3 IN 1 Brushed Nickel Instruction Manual](#)

## BWE BWE13-N

# BWE Shower Panel Instruction Manual

## MODEL: BWE13-N

Brushed Nickel Shower Panel with Rainfall Shower Head, 3-Function Faucet, 2 Body Massage Jets, and Handheld Shower

## PRODUCT OVERVIEW

The BWE Shower Panel is a versatile and stylish addition to any bathroom, offering a luxurious showering experience with its multi-functional design. Crafted from high-quality stainless steel with a brushed nickel finish, this system is built for durability and aesthetic appeal.

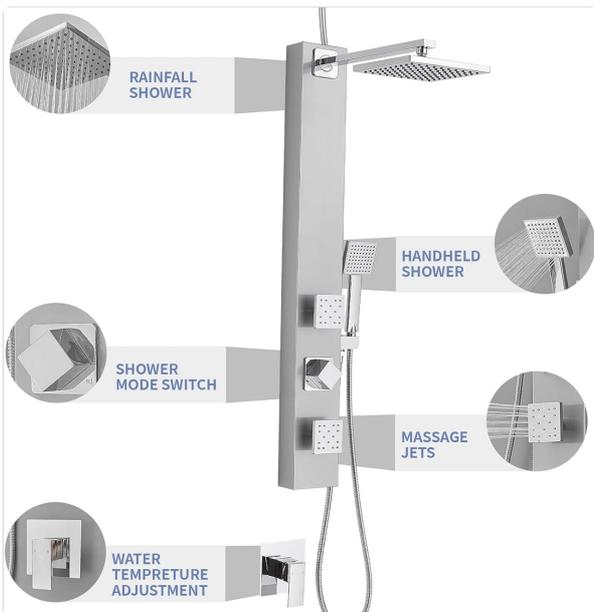
- **3-in-1 Shower System:** Features a rainfall shower head, a convenient hand shower, and invigorating body spray jets to cater to diverse showering preferences.
- **Quick Installation:** Designed for easy retrofit installation, allowing for a straightforward upgrade by replacing existing shower heads.
- **Sturdy and Durable Construction:** Made from stainless steel, ensuring resistance to moisture and water vapor for long-lasting performance and appearance.
- **Flexible Adjustment:** Includes two high-pressure body sprays with adjustable angles, providing a customizable massage to relieve muscle aches.
- **Elegant Brushed Nickel Finish:** The unique metallic texture and exquisite detailing enhance the modern aesthetic of your bathroom.

## COMPONENTS AND FEATURES

Familiarize yourself with the main components and their functions:



Overall view of the BWE Shower Panel, showcasing the rainfall head, handheld shower, and body massage jets.



Detailed diagram highlighting the rainfall shower, handheld shower, shower mode switch, massage jets, and water temperature adjustment.



access internal connections.

2. **Connect Rainfall Parts:** Connect the rainfall components to the control panel using screws.
3. **Secure Water Inlet:** Insert the water inlet of the rainfall parts into the designated pipe and secure it with screws.
4. **Reinstall Cover:** Carefully reinstall the cover onto the shower panel, ensuring all screws are tightened.
5. **Attach Handheld Shower Bracket:** Securely attach the handheld shower bracket to the main panel.
6. **Mark Mounting Locations:** Hold the shower panel against the wall at the desired height. Mark the locations for the mounting clips using a pencil.
7. **Drill Holes:** Drill holes at the marked locations. Insert wall anchors if necessary, then secure the mounting clips with screws.
8. **Connect Water Supply Lines:** Thread the nuts on the supply lines (red for hot, blue for cold) onto the corresponding outlets of the water supply valve. Tighten using the provided plastic tool. Do not overtighten.
9. **Mount the Panel:** Push and slide the shower panel down onto the mounted clips to engage and secure the unit.
10. **Attach Hand Shower:** Connect the handheld shower hose to its designated outlet and place the handheld shower in its bracket.
11. **Test for Leaks:** Slowly turn on the main water supply and check all connections for leaks.

## Installation Video:

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Official BWE installation video for the Shower Panel System. This video demonstrates the step-by-step process of setting up the shower panel, including unboxing, connecting internal components, mounting to the wall, and connecting water supply lines. It provides visual guidance for a smooth installation.

## OPERATING INSTRUCTIONS

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Your BWE Shower Panel offers multiple functions for a customized showering experience:

- **Water Temperature and Flow Control:** Use the main handle/knob at the bottom of the panel to adjust water temperature and overall flow. Turn left for hot water, right for cold, and pull/push to control flow intensity.
- **Function Selector:** The shower panel features a mode switch (typically a knob or lever) to select between the different shower functions:
  - **Rainfall Shower Head:** Provides a wide, gentle cascade of water from above, mimicking natural rainfall.
  - **Handheld Shower:** Offers targeted water flow for rinsing specific areas or cleaning the shower enclosure. Easily detachable from its bracket.
  - **Body Massage Jets:** Activates the high-pressure body sprays for a therapeutic massage. The angle of these jets can be adjusted for personalized comfort.
- **Simultaneous Use:** Depending on your water pressure, some functions may be used simultaneously. Experiment to find your preferred combination.

## MAINTENANCE

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Regular maintenance will ensure the longevity and optimal performance of your BWE Shower Panel:

- **Cleaning:** Clean the brushed nickel surfaces regularly with a soft cloth and mild soap or a non-abrasive bathroom cleaner. Avoid harsh chemicals, abrasive pads, or acidic cleaners, as these can damage the finish.
- **Nozzle Maintenance:** Periodically inspect the silicone nozzles on the rainfall head, handheld shower, and body jets for mineral buildup. Gently rub the nozzles with your finger or a soft brush to dislodge any deposits.

- **Hose Inspection:** Check the handheld shower hose for any kinks, cracks, or signs of wear. Replace if necessary.
- **Leak Checks:** Regularly inspect all connections for any signs of leaks. Tighten connections if minor leaks are detected, but avoid overtightening.
- **Water Quality:** In areas with hard water, consider using a water softener to minimize mineral buildup and extend the life of your shower panel.

## TROUBLESHOOTING

If you encounter issues with your shower panel, try these common troubleshooting steps:

Problem	Possible Cause	Solution
Low Water Pressure	Clogged nozzles, partially closed shut-off valve, low household water pressure.	Clean nozzles. Ensure shut-off valves are fully open. Consult a plumber if household pressure is consistently low.
Water Leaks	Loose connections, worn O-rings/gaskets, damaged internal components.	Tighten connections (do not overtighten). Replace worn O-rings/gaskets. For internal leaks, professional assistance may be required.
Inconsistent Water Temperature	Issue with mixing valve, hot/cold supply imbalance.	Check hot and cold water supply lines. If the mixing valve is faulty, it may need replacement by a qualified plumber.
No Water from Specific Function	Function selector not fully engaged, blockage in the specific line.	Ensure the function selector is fully turned to the desired setting. Check for blockages in the corresponding water line.

If these steps do not resolve the issue, please contact BWE customer support for further assistance.

## SPECIFICATIONS

Attribute	Detail
Brand	BWE
Model Number	BWEP13-N
Color	Brushed Nickel
Material	Stainless Steel
Finish Type	Brushed
Number of Handles	1
Mounting Type	Wall Mount
Product Dimensions	51.57 x 8 x 2.68 inches
Item Weight	14.37 pounds

Attribute	Detail
Included Components	Valve

## WARRANTY AND SUPPORT

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BWE products are designed for quality and durability. For specific warranty information, please refer to the warranty card included with your product or visit the official BWE website.

For technical support, replacement parts, or any inquiries regarding your shower panel, please contact BWE customer service through their official channels. Have your model number (BWE13-N) and purchase date ready for faster service.

You can often find contact information on the manufacturer's website or through your original point of purchase.