HUAWEI MateView GT

HUAWEI MateView GT 34-inch Curved Gaming Monitor

User Manual

1. Introduction

Thank you for choosing the HUAWEI MateView GT 34-inch Curved Gaming Monitor. This monitor is designed to provide an immersive gaming and viewing experience with its ultra-wide curved display, high refresh rate, and advanced audio features. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your monitor.



Image: Front view of the HUAWEI MateView GT monitor, showcasing its curved design and branding.



Image: CGM Magazine Best Monitor 2021/2022 award badge, highlighting recognition for the monitor's quality.

2. Safety Information

Please read all safety instructions carefully before using the monitor. Keep this manual for future reference.

- Do not expose the monitor to rain, moisture, or extreme temperatures.
- Ensure proper ventilation around the monitor to prevent overheating.
- Use only the power adapter and cables provided by the manufacturer.
- Avoid placing heavy objects on the power cord.
- Do not attempt to disassemble or repair the monitor yourself. Refer all servicing to qualified personnel.
- Clean the monitor with a soft, dry cloth. Avoid using liquid cleaners or aerosol sprays.

3. Package Contents

Verify that all items are present in the package:

- HUAWEI MateView GT LCD Monitor
- Monitor Stand
- 135 W USB-C Power Adaptor
- USB-C to USB-C High-Speed Data Cable
- USB-C to USB-A Cable
- DP 1.4 Cable
- Quick Start Guide
- Warranty Card

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4. Setup

4.1 Assembling the Monitor

1. Carefully remove the monitor and stand from the packaging.
2. Attach the stand base to the stand neck, securing it with the provided screw.
3. Align the stand assembly with the mounting slot on the back of the monitor and gently push until it clicks into place.

4.2 Connecting Cables

The monitor offers multiple connectivity options. Locate the ports on the back of the monitor, typically behind a magnetic cover.



Image: Diagram illustrating the various input ports on the HUAWEI MateView GT monitor, including USB-C, HDMI, and DisplayPort.

- **Power:** Connect the 135W USB-C power adaptor to the monitor's power input and then to a power outlet.
- **Video Input:** Choose one of the following:
  - **DisplayPort (DP):** Connect the DP cable from your computer's graphics card to the monitor's DP port.
  - **HDMI:** Connect an HDMI cable from your device to one of the monitor's HDMI ports (HDMI 1 or HDMI 2).
  - **USB-C:** For compatible devices, connect a USB-C to USB-C cable for video, data transfer, and PD charging.
- **Audio:** Use the 3.5 mm headphone-microphone combo port for external audio devices.

4.3 Powering On

Press the power button, usually located near the joystick on the bottom bezel, to turn on the monitor. The power indicator light will illuminate.

5. Operating Instructions

5.1 On-Screen Display (OSD) Navigation

The monitor features a 5-way joystick for easy navigation of the On-Screen Display (OSD) menu. This allows you to adjust various display parameters and access game assistance features.

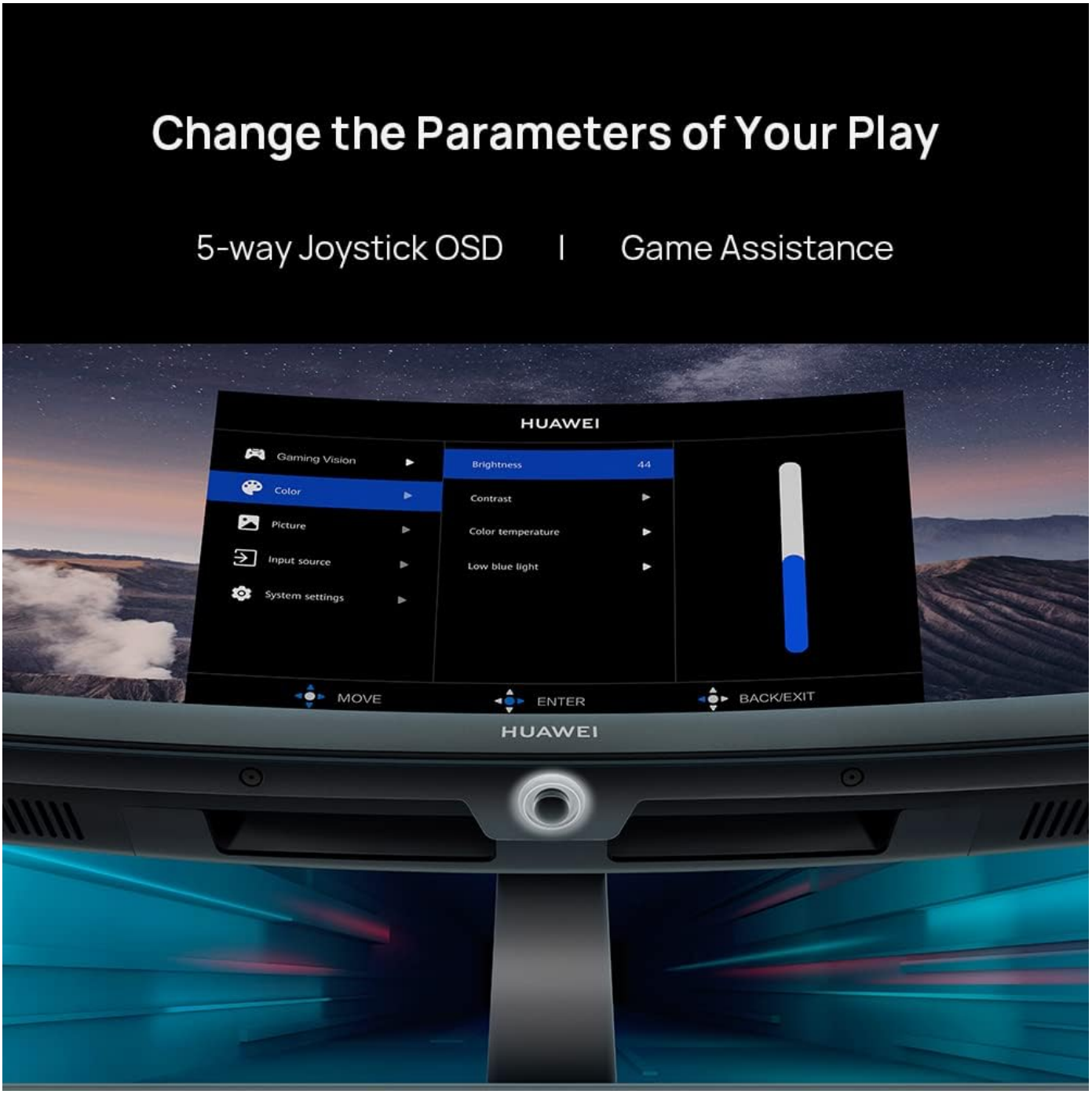


Image: Close-up view of the 5-way joystick and OSD menu on the HUAWEI MateView GT monitor.

- **Press the joystick:** To open the OSD menu or confirm a selection.
- **Move the joystick (Up/Down/Left/Right):** To navigate through menu options or adjust values.
- **Press and hold the joystick:** To exit the OSD menu.

5.2 SoundBar Volume Control

The integrated SoundBar allows for intuitive volume control. Simply swipe your finger along the SoundBar to adjust the volume. The multi-color FX display will light up to indicate volume levels.

5.3 Microphone System

The 360° dual mic system is designed to pick up your voice from up to 4 meters away. An intelligent AI system enhances clarity, providing echo cancellation and background noise cancellation for clear communication.



Image: Detailed view of the 360-degree dual microphone system integrated into the monitor's design.

6. Features

6.1 Immersive Curved Display

Experience full immersion with the 34-inch ultra-wide 21:9 screen and 1500R super-curved design, drawing you into the visual content.



Image: The HUAWEI MateView GT monitor showcasing its ultra-wide and ultra-curved display with a scenic landscape.

6.2 High Refresh Rate and Resolution

The WQHD 3440 x 1440 display offers more horizontal pixels than standard 1440p, bringing images to life. Visuals flow seamlessly with an ultra-low latency 165 Hz refresh rate.



Image: A split screen on the monitor illustrating the difference between 60Hz and 165Hz refresh rates with a fast-moving image.

6.3 Cinematic Color Experience

The monitor delivers rich and accurate colors with features like 350 Nits Brightness, 4000:1 Contrast Ratio, HDR10 Technology, DCI-P3 Wide Colour Gamut, 1.07 Billion Colours, and a ΔE<2 Colour Accuracy.



Image: The monitor displaying a vibrant, detailed image, highlighting its cinematic color capabilities.

6.4 Eye Comfort Certifications

The HUAWEI MateView GT holds TÜV Rheinland Low Blue Light and Flicker Free Certifications, designed to reduce eye strain during extended use.



Image: The monitor set up in a multi-device environment, emphasizing its integration and eye comfort features.

7. Maintenance

Follow these guidelines to ensure the longevity and optimal performance of your monitor:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-specific cleaning solution (do not spray directly on the screen).
- **Cleaning the Casing:** Use a soft, dry cloth to clean the monitor casing.
- **Avoid Abrasives:** Do not use abrasive cleaners, waxes, or solvents as they can damage the monitor's surface.
- **Ventilation:** Ensure the ventilation openings are not blocked.
- **Power Off:** Always turn off the monitor and unplug it from the power outlet before cleaning or if it will be unused for an extended period.

8. Troubleshooting

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No image on screen	Power cable disconnected; Video cable disconnected; Incorrect input source selected.	Check power and video cable connections. Press the joystick to open OSD and select the correct input source.
Image is blurry or distorted	Incorrect resolution; Cable issue.	Ensure your computer's display resolution is set to 3440x1440. Check video cable for damage or replace if necessary.
No sound from SoundBar	Volume too low; Audio output not set to monitor; Muted.	Swipe the SoundBar to increase volume. Check audio output settings on your computer. Ensure monitor is not muted via OSD.
Microphone not working	Microphone muted; Incorrect input device selected on computer.	Check microphone settings in your computer's sound control panel. Ensure the monitor's microphone is selected as the input device.

9. Specifications

Feature	Specification
Brand	HUAWEI
Model Name	MateView GT
Item Model Number	53b8fced-a902-4d53-99c0-e16e332f1628
Screen Size	34 Inches
Display Technology	LED
Display Type	LED
Resolution	3440 x 1440 (WQHD)
Aspect Ratio	21:9
Curvature	1500R
Refresh Rate	165 Hz
Brightness	350 Nits
Contrast Ratio	4000:1
Color Gamut	DCI-P3 Wide Colour Gamut

Feature	Specification
Color Accuracy	ΔE<2
Speakers	Dual 5 W Speaker SoundBar
Microphone	360° Dual Mic System
Hardware Interface	DisplayPort, HDMI, USB, USB Type C
Total USB Ports	1 (USB-C)
Product Dimensions	21 x 27.5 x 55.8 cm
Item Weight	13.65 kg

10. Warranty and Support

Your HUAWEI MateView GT monitor comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for detailed terms and conditions, including warranty period and coverage.
For technical support, service, or further inquiries, please visit the official HUAWEI support website or contact their customer service. Keep your purchase receipt and serial number handy when seeking support.
Online Support: consumer.huawei.com/en/support/

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Email

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question