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HETP HX45X9

HETP 5200mAh PD USB C Portable Power Bank User Manual

Model: HX45X9

Introduction

This user manual provides comprehensive instructions for the HETP 5200mAh PD USB C Portable Power Bank. This compact and convenient power bank is designed to provide emergency power for your USB-C compatible devices, including iPhone 15/16 series, Samsung Galaxy, Google Pixel, LG, and Moto phones, as well as other USB-C charging port devices like the Nintendo Switch.

Image: Two HETP 5200mAh portable power banks, one pink and one blue, featuring their built-in USB-C connectors and digital percentage displays.

What's in the Box

Upon opening your package, please verify that all components are present:

- 2 x HETP USB-C Portable Power Bank (5200mAh)
- 2 x USB-C Charging Cable
- 1 x User Manual (this document)

Image: The contents of the product package, including two portable power banks, two USB-C charging cables, and the user manual.

Setup

1. Initial Charging of the Power Bank

Before first use, it is recommended to fully charge your HETP Portable Power Bank. Use the provided USB-C charging cable and connect it to the power bank's USB-C input port. Connect the other end of the cable to a compatible USB power adapter (not included).

- The Smart LCD digital display will show the charging progress.
- A full recharge typically takes approximately 2.5-3 hours.

Image: A pink HETP power bank connected to a wall charger via a USB-C cable, illustrating the fast recharging capability. A smartphone in the background shows a full charge.

2. Connecting to Your Device

The HETP Portable Power Bank features a built-in USB-C connector for direct plug-and-play charging. Simply plug the power bank's integrated USB-C connector directly into your compatible device's USB-C charging port.

Important Note on Phone Cases:

This portable USB-C charger is compatible with phone cases that have a thickness of less than 1.7 inches (approximately 4mm) around the charging port. If your phone case exceeds this thickness, you may need

to remove your phone case for the USB-C connector to properly plug into the charging slot.

Image: A visual guide demonstrating the maximum phone case thickness (less than 4mm) for proper connection of the power bank's built-in USB-C plug.

Operating Instructions

1. Checking Battery Percentage

To check the remaining battery percentage of your power bank, simply press the small button located next to the digital display. The LCD screen will illuminate and show the current charge level.

2. Charging Your Device

Once the power bank is securely connected to your device, charging will typically begin automatically. The power bank's 5200mAh capacity is sufficient to provide at least one full charge for most Android phones, making it ideal for emergency backup power.

Image: A user holding a blue HETP power bank connected to their smartphone, highlighting its compact size and ease of use for on-the-go charging.

3. Pass-Through Charging

The HETP Portable Power Bank supports pass-through charging. This means you can charge your phone while simultaneously recharging the power bank itself. Connect the power bank to your phone, and then connect the power bank to a power source using a USB-C cable.

Image: A blue HETP power bank connected to a smartphone, which is simultaneously being charged by a wall adapter, illustrating the pass-through charging feature.

Maintenance

- Keep the power bank away from extreme temperatures, direct sunlight, and moisture.
- Do not disassemble or attempt to repair the device yourself.
- Clean the exterior with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use for extended periods.

Troubleshooting

Power Bank Not Charging

- Ensure the USB-C charging cable is securely connected to both the power bank and the power adapter.
- Verify that the power adapter is functioning correctly and connected to a live power outlet.
- Try using a different USB-C charging cable or power adapter.

Device Not Charging from Power Bank

- Ensure the power bank's built-in USB-C connector is fully and securely inserted into your device's charging port.
- Check the power bank's battery percentage. If it's low, recharge the power bank.
- If you are using a phone case, ensure its thickness around the charging port is less than 1.7 inches (approx. 4mm). Remove the case if it's too thick.
- Restart your device and try connecting the power bank again.

Slow Charging

- Ensure both the power bank and your device support PD (Power Delivery) fast charging for optimal speeds.
- Check if the charging cable used for recharging the power bank is a high-quality USB-C cable.

Image: An internal view diagram of the power bank highlighting its multiple safety features, such as temperature protection, short circuit protection, and overcharge protection.

Specifications

Feature	Detail
Model Number	HX45X9
Battery Capacity	5200 Milliamp Hours (mAh)
Connector Type	USB Type C (Built-in)
Product Dimensions	3 x 1.5 x 1.02 inches
Item Weight	3.49 ounces
Color	Pink+Blue (as per product variant)
Special Features	2-Pack, Lipstick Size, PD USB C Fast Charging, Pocket Size, Airline Approved Safety Travel

Warranty and Support

Your HETP Portable Power Bank comes with a 365-Days replacement warranty and lifetime technical support. For any questions or assistance, please contact our customer support team. Contact information can typically be found on the product packaging or through your purchase platform.

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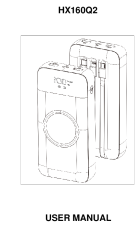
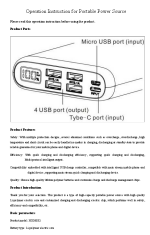
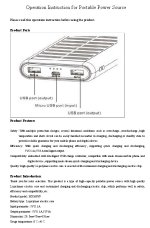
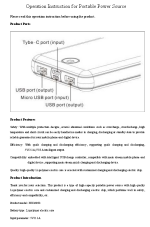
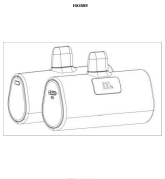
	HX160Q2 Portable Power Bank User Manual - HETP 40800mAh User manual for the HETP HX160Q2 40800mAh portable power bank. Learn about its features, specifications, how to use it for charging devices via USB-C, USB-A, built-in cables, and wireless charging.
	Portable Power Source Operation Instructions This document provides operation instructions for a portable power source, detailing its features, basic parameters, charging, discharging, and important warnings. It covers the product's safety, efficiency, compatibility, and quality, along with operational guidance and precautions for use.
	Operation Instruction for Portable Power Source HX160Y9 Detailed operation instructions for the HETP HX160Y9 portable power source, covering product features, specifications, charging (standard and solar), discharging, and important safety warnings, including LED indicator status for various operations.
	Portable Power Source Operation Instructions This document provides operation instructions for a portable power source, detailing its features, product introduction, specifications, operation, charging, discharging, and important notices and warnings.
	HX45X9 Power Bank User Manual - 5500mAh Portable Charger Guide Comprehensive user manual for the HX45X9 Power Bank, detailing product introduction, usage instructions, specifications, charging methods, and important safety guidelines for this 5500mAh portable charger.