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› Thereye ER-WP02 Activated Carbon Rod Filter Replacement User Manual

Thereye ER-WP02-CF

Thereye ER-WP02 Activated Carbon Rod Filter Replacement User Manual

Brand: Thereye | Model: ER-WP02-CF

INTRODUCTION

This manual provides instructions for the installation and maintenance of the Thereye ER-WP02 Activated Carbon Rod Filter (CF Filter), designed for use with the Thereye ER-WP02 Reverse Osmosis Water Filter System. This filter is crucial for ensuring the continued quality of your filtered water.

PRODUCT OVERVIEW

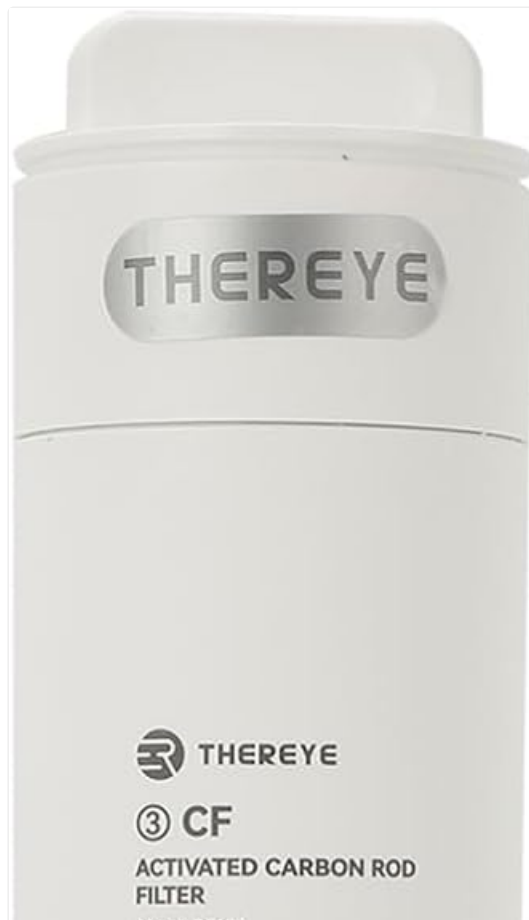




Image: Thereye ER-WP02 Activated Carbon Rod Filter. This is a cylindrical filter cartridge, primarily white, with branding and model information printed on its side.

The Activated Carbon Rod Filter (CF Filter) is a key component of your Reverse Osmosis Water Filter System. It is designed to reduce chlorine, improve water taste and odor, and potentially reduce certain organic compounds, contributing to cleaner and better-tasting water.

99% Contaminants Removal

7 Stage RO Filtration System

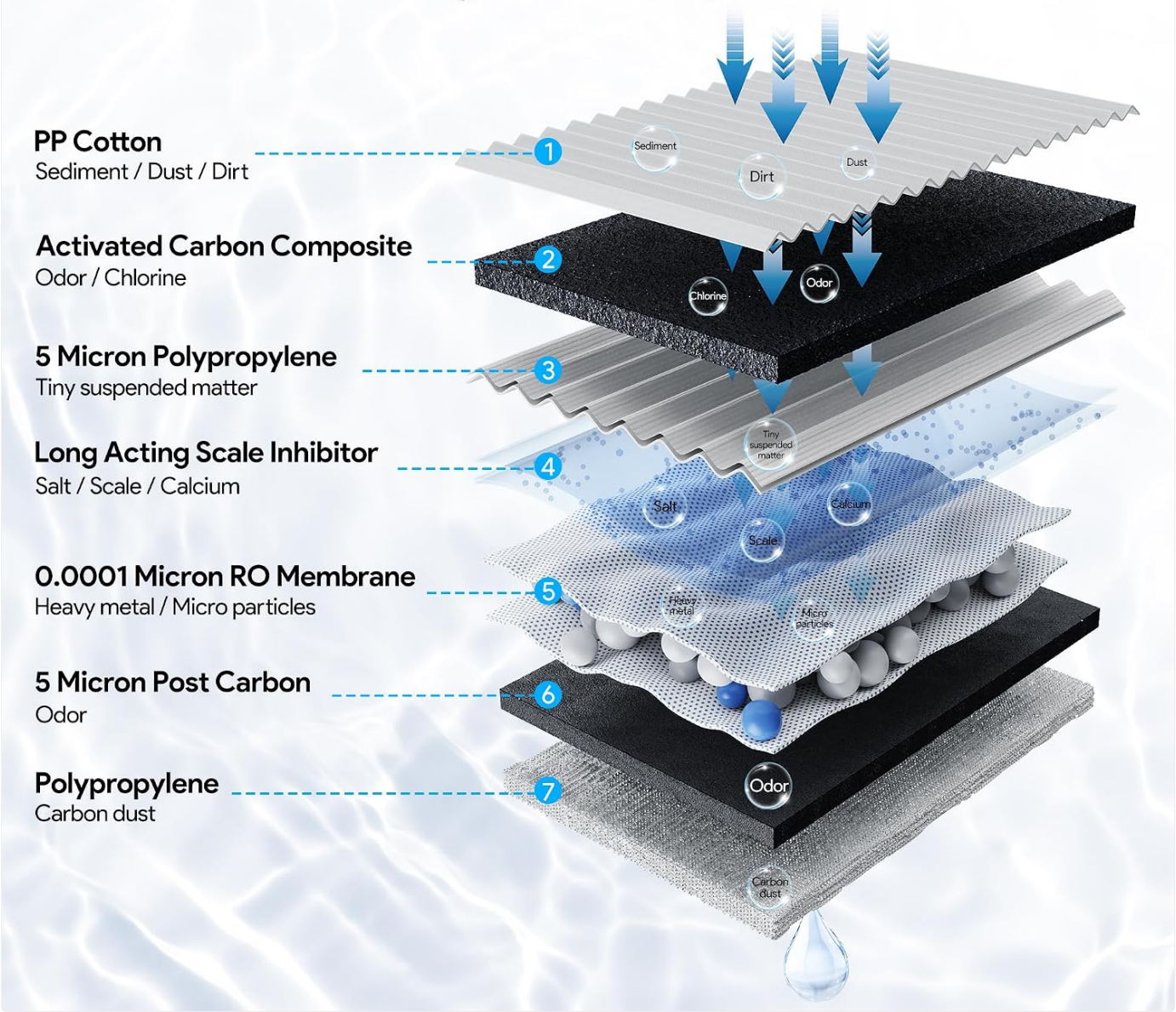


Image: A detailed diagram illustrating the seven stages of the Reverse Osmosis filtration system, including sediment, activated carbon composite, polypropylene, scale inhibitor, RO membrane, post carbon, and polypropylene layers.

SPECIFICATIONS

Model Number	ER-WP02-CF
Product Dimensions	2.3"D x 2.3"W x 11"H
Item Weight	0.44 Kilograms (15.5 ounces)
Service Life	6 months (Actual service life may vary based on local water quality and usage.)
Product Benefits	Reduces chlorine, improves taste and odor, potentially reduces certain organic compounds
External Testing Certification	CE
Date First Available	October 1, 2023

FILTER REPLACEMENT

The Activated Carbon Rod Filter (CF Filter) should be replaced approximately every 6 months. The actual service life can vary depending on your local water quality and usage patterns. Regular replacement ensures optimal filtration performance.

Replacement Procedure:

1. **Prepare for Replacement:** Ensure the main water supply to your Reverse Osmosis system is turned off before attempting to replace the filter.
2. **Remove Old Filter:** To remove the old CF filter, gently lift and rotate the filter counter-clockwise until it unlocks and can be pulled out.
3. **Install New Filter:** Insert the new Activated Carbon Rod Filter into the designated slot. Align the filter correctly and press it in.
4. **Lock New Filter:** Rotate the new filter clockwise until it clicks into a locked position. Ensure it is securely seated to prevent leaks.
5. **Restore Water Supply:** Slowly turn the main water supply back on. Check for any leaks around the newly installed filter.
6. **Reset Filter Indicator (if applicable):** Refer to your main Reverse Osmosis system's manual for specific instructions on how to manually reset the filter life indicator after replacement.



Image: Illustration showing the rotary motion to install or remove a filter cartridge from the system. The filter is inserted and then rotated to lock it into place.

TROUBLESHOOTING

- **Filter Life Indicator Not Resetting:** If your system's filter life indicator does not reset after installing a new filter, consult your main Reverse Osmosis system's user manual for specific instructions on how to manually reset the indicator. This often involves pressing and holding a reset button for a few seconds.
- **Water Leakage After Replacement:** Ensure the new filter is correctly seated and fully rotated into the locked position. Check the O-rings for any damage or misalignment. If issues persist, turn off the water supply and re-install the filter carefully.
- **Reduced Water Flow:** A new filter should improve water flow. If flow is still reduced, ensure the filter is installed correctly and that there are no air pockets in the system. Run the system for a few minutes to purge any trapped air.
- **Unusual Taste or Odor:** After installing a new filter, it is recommended to flush the system by running water through it for several minutes (e.g., 5-10 minutes) to remove any carbon fines or air. If the taste or odor persists, ensure the filter is genuine and correctly installed.

WARRANTY AND SUPPORT

For any questions, technical assistance, or to purchase replacement filters, please contact Thereye customer support.

- **Customer Support Phone:** +1 (855) 358-5888 (Monday-Friday, 9:00 AM - 6:00 PM PST)
- **Email Support:** support@ikovi.net
- **Filter Purchase:** Scan the QR code on your system or visit the official Thereye website for filter purchases.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question