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› HP 14in Laptop User Manual - Intel Quad-Core N4120, Windows 11 S

HP HP 14in

HP 14in Laptop Instruction Manual

Model: HP 14in

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INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 14in laptop. Please read these instructions carefully to ensure optimal performance and longevity of your device.



Image: The HP 14in laptop in Rose Gold, showcasing its sleek design.

SETUP

1. Initial Power-On and Configuration

Upon first use, connect the laptop to the power adapter. Press the power button to turn on the device. Follow the on-screen prompts to complete the initial Windows 11 S setup, including language, region, and network settings.

2. Switching Out of Windows 11 S Mode

Your HP 14in laptop comes with Windows 11 Home in S Mode, which is designed for security and performance by exclusively using apps from the Microsoft Store. If you need to install apps from outside the Microsoft Store, you can switch out of S Mode:

1. On your PC running Windows in S mode, open **Settings > Update & Security > Activation**.
2. In the **Switch to Windows Home** section, select **Go to the Store**. (Do not click the 'Go to the Store' link in the 'Upgrade your edition of Windows' section if it appears.)
3. On the **Switch out of S mode (or similar)** page that appears in the Microsoft Store, select the **Get** button.
4. After you see a confirmation message, you will be able to install apps from outside the Microsoft Store.

3. Connecting Peripherals

The laptop features various ports for connecting external devices:

- **1x USB 3.1 (Type-C) 5Gbps:** For modern USB-C devices.
- **2x USB 3.1 (Type-A) 5Gbps:** For standard USB devices like mice, keyboards, or external drives.
- **1x HDMI 1.4b:** To connect to an external display or TV.
- **1x Headphone/microphone combo:** For audio input/output.
- **1x multi-format SD media card reader:** For expanding storage with an SD card.



Image: Left side of the HP 14in laptop, showing the USB-C, USB-A, HDMI, and headphone/microphone combo ports.



Image: Right side of the HP 14in laptop, featuring the multi-format SD media card reader.

The laptop includes a 256GB Micro SD card for additional storage. Insert it into the SD card reader slot as shown in the image below.



Image: A 256GB MicroSDXC card with an adapter, ready for insertion into the laptop's card reader.

OPERATING THE LAPTOP

1. Basic Usage

The HP 14in laptop is equipped with an Intel Quad-Core N4120 CPU and 16GB RAM, providing reliable performance for everyday tasks such as web browsing, email, document creation, and online learning. The 14.0-inch HD (1366 x 768) micro-edge BrightView display offers clear visuals.



Intel® Celeron®
N4120



Intel® UHD
Graphics 600



Windows 11 Home
in S mode



Image: The HP 14in laptop screen highlighting its core components: Intel Celeron N4120, Intel UHD Graphics 600, and Windows 11 Home in S mode.



16 GB DDR4-2400
MHz RAM (1 x16GB)



1.1 GHz base frequency,
up to 2.6 GHz burst
frequency



64 GB eMMC
+256 GB SD Card



Powerful enough for your busiest days, this PC
features an Intel® Processor and reliable
flash-based storage at a great value.

RELIABLE PERFORMANCE

Image: The HP 14in laptop showcasing its memory and storage capabilities, including 16GB DDR4 RAM, 64GB eMMC, and an additional 256GB SD card.

2. Storage Management

The laptop includes 64GB eMMC flash memory and an additional 256GB Micro SD card. Utilize the Micro SD card for storing documents, photos, and other media to preserve space on the main eMMC drive for system files and applications.

MAINTENANCE

1. Cleaning Your Laptop

- Use a soft, lint-free cloth dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.
- Regularly clean dust from vents to ensure proper airflow and prevent overheating.

2. Battery Care

- To prolong battery life, avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use.
- If storing for an extended period, ensure the battery is charged to about 50%.

3. Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. Go to **Settings > Update & Security > Windows Update**.

TROUBLESHOOTING

1. Slow Performance

- **Check for background applications:** Close unnecessary programs running in the background.
- **Disk space:** Ensure you have sufficient free space on your eMMC drive. Move large files to the SD card or cloud storage.
- **Windows S Mode:** If you are experiencing slow performance with specific applications, consider if they are optimized for S Mode. Switching out of S Mode (see Setup section) might allow for broader software compatibility, but also introduces potential security considerations.
- **Updates:** Ensure Windows and all drivers are up to date.

2. Wi-Fi Connectivity Issues

- **Restart router/modem:** Power cycle your network equipment.
- **Check Wi-Fi settings:** Ensure Wi-Fi is enabled on your laptop and you are connected to the correct network.
- **Driver updates:** Update your wireless adapter drivers through Device Manager.

3. Display Problems

- **Brightness settings:** Adjust screen brightness using keyboard shortcuts or display settings.
- **External display:** If using an external monitor, ensure the HDMI cable is securely connected and the correct display output is selected (Fn + F4 or Windows key + P).

SPECIFICATIONS

Brand	HP
Model Name	HP 14in
Screen Size	14 Inches
Color	Rose Gold
CPU Model	Mobile Intel Celeron Processor N4120
Processor Speed	1.1 GHz (up to 2.6 GHz burst)
RAM Memory Installed Size	16 GB DDR4
Hard Disk Size	64 GB eMMC

Additional Storage	256GB Micro SD Card
Operating System	Windows 11 Home in S Mode
Graphics Card Description	Integrated Intel UHD Graphics 600
Connectivity Technology	Bluetooth, HDMI, USB, Wi-Fi
Total USB Ports	3 (1x Type-C, 2x Type-A)
Webcam Capability	Yes (720p HD Webcam)
Item Weight	3.8 Pounds
Dimensions (L x W x Th)	12.76" x 8.86" x 0.71"

WARRANTY AND SUPPORT

1. Product Warranty

This HP 14in laptop comes with a **Limited Warranty**. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official HP support website.

2. Customer Support

For further assistance, technical support, or to download updated drivers and software, please visit the official HP support website. You can also find FAQs and community forums there for common issues.