

[Manuals.plus](#) /

› [Bose](#) /

› Bose Soundbar 550 User Manual

Bose 1725853

Bose Soundbar 550 User Manual

Model: 1725853

PRODUCT OVERVIEW

The Bose Soundbar 550 delivers full immersive sound for everything you play. It supports Dolby Atmos® and Atmos-encoded content, providing a rich, multi-dimensional audio experience. Connectivity options include Wi-Fi, Bluetooth, Apple AirPlay 2, Spotify Connect, and Chromecast. The soundbar is designed for easy setup and control through the Bose Music App.



Image: The Bose Soundbar 550, a sleek black soundbar, is shown alongside its compact black remote control. The soundbar features a minimalist design with a speaker grille covering the front and sides, and a smooth top surface. The remote control has a few essential buttons for power, volume, and source selection.

SETUP GUIDE

1. Unpacking

Carefully remove all components from the packaging. Ensure all items listed below are present:

- Bose Soundbar 550
- Remote Control
- Power Cord
- HDMI Cable
- Optical Cable
- Quick Start Guide

2. Connections

Follow these steps to connect your soundbar to your television and power source.

1. HDMI ARC Connection (Recommended):

- Insert one end of the HDMI cable into the **HDMI ARC** port on the soundbar.
- Insert the other end of the HDMI cable into the **HDMI ARC** port on your television. This port is usually labeled "ARC" or "eARC".

2. Optical Connection (Alternative):

- If your TV does not have an HDMI ARC port, connect the optical cable from the soundbar's **OPTICAL IN** port to your TV's optical digital audio output port.
- *Note:* The optical connection does not support Dolby Atmos.

3. Power Connection:

- Connect the power cord to the soundbar's power input.
- Plug the other end of the power cord into a wall outlet.

Once connected, the soundbar will enter setup mode. Download the Bose Music App on your mobile device to complete the setup, connect to Wi-Fi, and configure settings.

OPERATING INSTRUCTIONS

Bose Music App

The Bose Music App is essential for controlling your Soundbar 550. It allows you to:

- Complete initial setup and Wi-Fi connection.
- Browse and play music from various streaming services.
- Adjust sound settings, including bass and treble.
- Group with other Bose smart speakers and soundbars.
- Access product updates and support.

Remote Control Functions

The included remote control provides quick access to basic functions:

- **Power Button:** Turns the soundbar on or off.
- **Volume Up/Down:** Adjusts the master volume.
- **Mute Button:** Mutes or unmutes the sound.
- **Source Buttons:** Selects input sources (e.g., TV, Bluetooth).
- **Bass Button:** Adjusts bass levels.

Audio Modes and Features

- **Dolby Atmos:** Experience immersive, multi-dimensional sound when playing compatible content via HDMI eARC/ARC.
- **Bluetooth Connectivity:** Pair your mobile device to stream audio wirelessly.
- **Wi-Fi & Streaming:** Connect to your home Wi-Fi network for access to Apple AirPlay 2, Spotify Connect, and Chromecast.

CARE AND MAINTENANCE

Proper care ensures the longevity and performance of your Bose Soundbar 550.

- **Cleaning:** Use a soft, dry cloth to clean the surface of the soundbar. Do not use liquid cleaners or sprays.
- **Ventilation:** Ensure the soundbar's vents are not blocked to prevent overheating.
- **Placement:** Place the soundbar on a stable, level surface, away from direct sunlight, heat sources, or excessive moisture.
- **Storage:** If storing the soundbar for an extended period, disconnect it from power and store it in a cool, dry place.

TROUBLESHOOTING

Refer to this section for solutions to common issues.

Problem	Possible Solution
No sound from soundbar.	• Ensure the soundbar is powered on and not muted. • Verify HDMI ARC or Optical cable connections are secure. • Check TV audio output settings to ensure sound is routed to the soundbar (e.g., external speakers, HDMI ARC). • Try restarting both the TV and the soundbar.
Remote control not working.	• Replace the batteries in the remote control. • Ensure there are no obstructions between the remote and the soundbar.

Problem	Possible Solution
Cannot connect to Wi-Fi or Bose Music App.	• Ensure your mobile device is connected to the same Wi-Fi network as the soundbar. • Restart your Wi-Fi router and the soundbar. • Try reinstalling the Bose Music App.
Bluetooth pairing issues.	• Ensure the soundbar is in Bluetooth pairing mode. • Delete the soundbar from your device's Bluetooth list and try pairing again. • Move your device closer to the soundbar.

TECHNICAL SPECIFICATIONS

Feature	Detail
Model Name	Bose Soundbar 550
Model Number	1725853
Dimensions (H x W x D)	6 x 15 x 6 inches (approximate, based on product dimensions)
Weight	12.85 pounds (5.84 kg)
Connectivity	HDMI ARC, Optical, Bluetooth, Wi-Fi
Wireless Communication	Bluetooth, Wi-Fi (Apple AirPlay 2, Spotify Connect, Chromecast)
Audio Decoding	Dolby Atmos®
Control Method	App Control (Bose Music App), Remote Control
Color	Black
Power Source	Corded Electric
Speaker Maximum Output Power	150 Watts

WARRANTY AND SUPPORT

Warranty Information

The Bose Soundbar 550 comes with a **Limited Warranty**. This warranty covers manufacturing defects and workmanship under normal use. For specific terms and conditions, including warranty duration and coverage details, please refer to the warranty card included in your product packaging or visit the official Bose website.

Keep your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Bose Customer Support:

- **Online Support:** Visit the official Bose support website for FAQs, product registration, and software updates.
- **Phone Support:** Refer to the contact information provided in your product documentation or on the Bose website for regional support numbers.

When contacting support, please have your product model number (1725853) and serial number ready.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question