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› [Alienware AW520H Wired Gaming Headset User Manual](#)

Alienware AW520H

Alienware AW520H Wired Gaming Headset User Manual

Model: AW520H

INTRODUCTION

This manual provides instructions for the Alienware AW520H Wired Gaming Headset. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

The Alienware AW520H headset is designed to deliver precision audio with Hi-Res certified drivers and Dolby Atmos spatial audio support, integrated into a comfortable and adjustable design.

WHAT'S IN THE BOX

Verify that all components are present in the package:

- Alienware AW520H Wired Gaming Headset
- Documentation (User Manual, Warranty Information)

PRODUCT OVERVIEW

Familiarize yourself with the key components and features of your Alienware AW520H headset.



Front view of the Alienware AW520H headset, showing the retractable microphone in its extended position and the attached 3.5mm audio cable.



Rear view of the Alienware AW520H headset, highlighting the on-headset controls for volume adjustment and microphone mute functionality.

Key Features:

- **Hi-Res Certified Drivers:** Delivers clear and rich sound across a wide frequency range.
- **Dolby Atmos Spatial Audio:** Provides precise positional audio for an immersive experience.
- **AI-Driven Noise Cancellation Microphone:** Retractable boom mic focuses on your voice, reducing ambient noise.
- **Comfortable Design:** Features soft memory foam ear pads with breathable fabric and an adjustable suspension headband for extended wear.
- **AlienFX RGB Lighting:** Customizable RGB lighting on the earcups, controllable via Alienware Command Center.
- **Versatile Connectivity:** Supports both USB and 3.5mm connections for broad compatibility.

SETUP

Follow these steps to set up your Alienware AW520H headset.

1. Connecting the Headset

The AW520H offers flexible connectivity options:

- **3.5mm Audio Jack:** Connect the 3.5mm cable directly to your PC, gaming console controller, or any other compatible device with a 3.5mm audio port. This provides basic audio and microphone functionality.
- **USB Connection:** For full functionality, including Dolby Atmos spatial audio and AlienFX RGB lighting customization, connect the headset via USB to your PC. This typically involves using a 3.5mm to USB adapter if your PC does not have a combined audio jack.



The 3.5mm audio jack provides universal compatibility for audio and microphone.



The USB connection enables Dolby Atmos and AlienFX RGB lighting customization.

2. Software Installation (Optional, for full features)

To unlock the full potential of your headset, including Dolby Atmos and AlienFX RGB lighting customization, install the Alienware Command Center software on your PC. This software allows for personalized audio profiles and lighting effects.

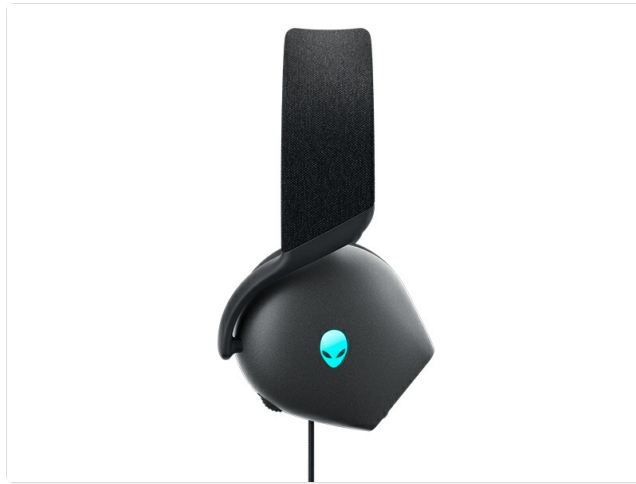
- Download the latest version of Alienware Command Center from the official Alienware support website.
- Follow the on-screen instructions to complete the installation.
- Connect your headset via USB to ensure it is recognized by the software.

OPERATING INSTRUCTIONS

Audio Controls

The headset features integrated controls for convenient audio management:

- **Volume Wheel:** Located on the earcup, rotate the wheel to increase or decrease the audio volume.
- **Microphone Mute Button:** Press the button on the earcup to mute or unmute the microphone.



Integrated volume wheel and microphone mute button for easy access during use.

Microphone Usage

The AW520H features an AI-driven noise-canceling retractable boom microphone:

- **Extend/Retract:** Gently pull the microphone boom out from the earcup to extend it for use. Push it back into the earcup to retract it when not needed.
- **Positioning:** For optimal voice clarity, position the microphone approximately 1-2 inches from your mouth.
- **Noise Cancellation:** The AI-driven noise cancellation automatically works to filter out ambient sounds, focusing on your voice.



The retractable microphone can be extended for communication and stored away when not in use.

Adjusting for Comfort

The headset is designed for comfort during long gaming sessions:

- **Suspension Headband:** Slide the suspension headband up or down to find the ideal fit for your head size.
- **Earcup Rotation:** The earcups can slightly pivot to conform to the shape of your ears.
- **Memory Foam Ear Pads:** The soft memory foam ear pads with breathable fabric provide cushioning and ventilation.



The suspension headband allows for easy adjustment to achieve a comfortable fit.

AlienFX RGB Lighting

Customize the RGB lighting on your headset using the Alienware Command Center software:

- Open Alienware Command Center.
- Navigate to the lighting settings for your AW520H headset.
- Select desired colors, effects, and brightness levels.
- Ensure the headset is connected via USB for lighting customization.

MAINTENANCE

Proper maintenance ensures the longevity and performance of your headset.

- **Cleaning:** Use a soft, dry cloth to wipe down the earcups and headband. For stubborn dirt, a slightly damp cloth can be used, but avoid excessive moisture. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight. Retract the microphone when not in use to protect it.
- **Cable Care:** Avoid sharp bends or kinks in the audio cable. Do not pull on the cable to disconnect the headset.
- **Ear Pads:** The ear pads are made of breathable fabric and memory foam. While durable, they are not designed for frequent removal. If replacement is needed, consult Alienware support.

TROUBLESHOOTING

If you encounter issues with your Alienware AW520H headset, refer to the following common solutions:

No Audio or Low Volume

- **Check Connections:** Ensure the 3.5mm cable or USB connection is securely plugged into both the headset and your device.
- **Volume Levels:** Verify that the volume wheel on the headset is turned up. Check the audio output settings on your PC or console to ensure the headset is selected as the default output device and volume is not muted.
- **Software/Drivers:** If connected via USB, ensure Alienware Command Center is installed and updated. Check your operating system's sound settings for driver issues.
- **Test on Another Device:** Connect the headset to a different device (e.g., smartphone, another PC) to determine if the issue is with the headset or the original device.

Microphone Not Working

- **Check Mute Button:** Ensure the microphone mute button on the headset is not activated.
- **Microphone Position:** Verify the microphone boom is fully extended and positioned correctly.
- **Input Settings:** Check your PC or console's sound input settings to ensure the headset microphone is selected as the default input device. Adjust microphone volume levels.
- **Application Settings:** Some applications (e.g., Discord, Zoom) have their own microphone settings. Verify the correct microphone is selected within these applications.
- **Software/Drivers:** If connected via USB, ensure Alienware Command Center is installed and updated.

AlienFX RGB Lighting Not Working

- **USB Connection:** Ensure the headset is connected via USB to your PC. RGB lighting functionality requires a USB connection.
- **Alienware Command Center:** Verify that Alienware Command Center is installed and running. Check the lighting settings within the software for the headset.
- **Software Update:** Ensure Alienware Command Center and headset firmware are up to date.

SPECIFICATIONS

Feature	Detail
Model Name	AW520H
Connectivity Technology	Wired (USB, 3.5 mm Jack)
Audio Driver Type	Dynamic Driver
Frequency Response	40 KHz (40,000 Hz)
Impedance	32 Ohm
Noise Control	Active Noise Cancellation (AI-driven for mic)
Microphone	Retractable, Unidirectional
Controls	Volume Control, Microphone Mute (On-headset)
Ear Placement	Over Ear
Form Factor	On Ear
Material	Memory foam, breathable fabric
Color	Dark Side of the Moon
Product Dimensions	7.28 x 4.35 x 8.46 inches
Item Weight	11.8 ounces
Manufacturer	Dell
Compatible Devices	Windows, wired devices

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your product or visit the official Alienware support website.

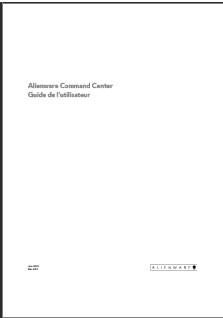
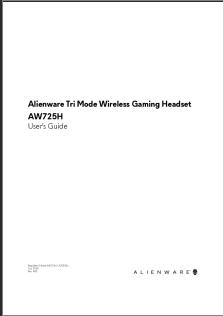
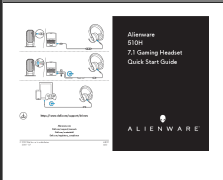
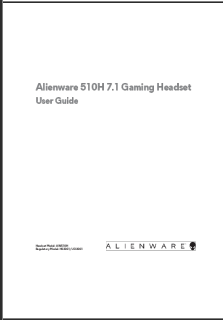
Manufacturer: Dell

Model Number: AW520H

Date First Available: June 30, 2023

For further assistance, please contact Alienware customer support through their official channels.

Related Documents - AW520H

	Alienware Command Center User Guide Comprehensive guide to using Alienware Command Center for customizing gaming experiences, managing games, controlling lighting (AlienFX), macros, audio, and system performance.
	Alienware Tri Mode Wireless Gaming Headset AW725H User's Guide Comprehensive user guide for the Alienware Tri Mode Wireless Gaming Headset AW725H, covering setup, features, connectivity, software configuration, troubleshooting, and warranty information.
	Alienware 510H 7.1 Gaming Headset Quick Start Guide Official quick start guide for the Alienware 510H 7.1 Gaming Headset, detailing setup, connection, and basic operation for PC and console gaming.
	Alienware 510H 7.1 Gaming Headset User Guide Official user guide for the Alienware 510H 7.1 Gaming Headset. Provides setup instructions, feature details, configuration steps for Windows, troubleshooting tips, and warranty information.

Alienware 410K RGB Mechanical Gaming Keyboard User's Guide ALIENWARE	Alienware 410K RGB Mechanical Gaming Keyboard User's Guide Comprehensive user guide for the Alienware 410K RGB Mechanical Gaming Keyboard, covering setup, features, Alienware Command Center usage, lighting customization, troubleshooting, and warranty information.
Alienware x15 R2 Setup and Specifications ALIENWARE	Alienware x15 R2 Setup and Specifications Guide Comprehensive setup guide and technical specifications for the Alienware x15 R2 gaming laptop. Details include processor options (Intel Core i7/i9), NVIDIA RTX graphics, display features, connectivity ports, memory, storage, and Alienware Command Center for enhanced gaming.

Documents - Alienware – AW520H



[\[pdf\]](#) User Manual Guide

Alienware Kabelgebundenes Gamingheadset AW520H Bedienungsanleitung User s Guide ASIA PACIFIC
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Alienware Kabelgebundenes Gamingheadset **AW520H** Benutzerhandbuch
Zulassungsmodell: **AW520H** Hinweise, Vorsichtshinweise und Warnungen HINWEIS:
Das Symbol HINWEIS weist auf wichtige Informationen hin, die Ihnen helfen, Ihr
Produkt besser zu nutzen. VORSICHTSHINWEIS: Das Symbol
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Alienware Wired Gaming Headset AW520H User s Guide ASIA PACIFIC Deepti Bhatt1 You need to
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Guide Regulatory Model: AW520H Notes, Cautions and Warnings NOTE: A NOTE indicates important
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AW520H Notes, Cautions and Warnings NOTE: A NOTE indicates important
information that helps you make better use of your product. CAUTION: A CAUTION
indicates potential damage to hardware or loss of data if instructions are not fo...

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Casque gaming filaire
Alienware
AW520H
Manuel de l'utilisateur

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Article Number: 000198192

Print

Dell Alienware 920H Tri-Mode Wireless (AW920H) Gaming Headset Usage and Troubleshooting Guide

Summary: The following article provides information about the Dell Alienware 920H Tri-Mode Wireless (AW920H). You can reference each section to learn more about the features of the Dell AW920H and how to use it.

Article Content

Instructions

Table of Contents:

- What is in the Alienware 920H Tri-Mode Wireless Box
- Alienware 920H Tri-Mode Wireless Features
 - Headset
 - Accessories
 - Changing the Headset
 - Setup Guide
- Setup and use your Alienware 920H Tri-Mode Wireless
 - Box contents
 - Inserting the battery
 - Connecting the headset to your device using the USB wireless dongle
 - Connecting the headset to your device using Bluetooth
 - Connecting the headset to your device using the audio cable
- Using the Headset
 - Adjusting the Headset
 - Troubleshooting
 - Additional Information



Figure 1: Your headset and included with the Dell AW920H

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Dell Alienware 920H Tri Mode Wireless AW920H Gaming Headset Usage and Troubleshooting Guide US 91ly Wt 4VLm media amazon images I 4VL m amazon91ly 4VL91ly ||| ||| 5/10/24, 6:03 PM Article Number: 000198192 Print Dell Alienware 920H Tri-Mode Wireless AW920H Gaming Headset Usage and Troubleshooting Guide Dell US Dell Alienware 920H Tri-Mode Wireless AW920H Gaming Headset Usage and Troubleshooting Guide

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Alienware Command Center 6.x User's Guide

March 2024
Rev. A03

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Alienware Command Center 6.x User s Guide March 2024 Rev. A03 Notes, cautions, and warnings NOTE: ... board AW310K Alienware Tri-Mode Wireless Gaming Keyboard AW920K Alienware Wireless Gaming Headset **AW520H** Supported operating systems Windows 10 Windows 11 7 What s new in Alienware Command Cente...

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ALIENWARE WIRED
GAMING HEADSET – AW520H



The new Alienware Wired Gaming Headset offers a comfortable, easy-to-adjust fit and immersive, high-resolution gaming audio.

Connect via USB to your PC to experience Hi-Res sound and the 3D audio precision of Dolby Atmos™. Use the 3.5mm adapter to wire into other compatible devices and gaming systems for added versatility.

Configure Alien's lighting in Alienware Command Center on your PC to customize the logo lighting on the ear cups.

AVAILABILITY:
April 1A, 2024 (NA, CHN)
May 1B, 2024 (ROW)

IMMERSIVE AUDIO

- Drivers in the Certified Drivers deliver rich, clear sound in a greater range of frequencies to provide a truly immersive audio experience
- Track intense action and identify off-screen threats before they strike with the help of Dolby Atmos™, a technology capable of creating a precise, three-dimensional audio environment**
- Customized noise-canceling on the boom microphone helps reduce the impact of ambient sounds on your voice communications – the boom mic remains conveniently stowed when not needed to stay out of your peripheral vision

TOTAL COMFORT DESIGN

- Alienware headset with spring suspension adjustment makes it easy to find a comfortable fit by simply moving the inner grip or down in comfort
- Soft memory foam ear cups covered in breathable fabric provide plenty of ear-cupping space and comfortable contact points with your head
- Adjustable boom microphone (flexibility and quality down again when not needed to stay out of your peripheral vision)

COMPRESSIBLE CUSHION COMFORT

- Alienware's signature Legend 2.0 acoustics and high-quality build in both Laser Light and Dark Side of the Moon color choices
- Alienware RGB lighting syncs with Alienware Command Center on PC to bring a customizable array of colors to the alien head on the ear cups
- Included 3.5mm adapter offers the flexibility to use this headset across a range of other compatible console gaming platforms and devices

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PowerPoint Presentation Ferguson Nicholas ALIENWARE WIRED GAMING HEADSET AW520H 40mm

Hi Res Certified Drivers deliver rich clear sound in a greater range of frequencies to provide truly immersive audio experience 2023 10 12336262 resource ewe rs media documents |||

ALIENWARE WIRED GAMING HEADSET **AW520H** The new Alienware Wired Gaming Headset offers a comfortable, easy-to-adjust fit and immersive, high-resolution gaming audio. Connect via USB to your PC to experience Hi-Res sound and the 3D audio precision of Dolby Atmos. Use the 3.5mm adapter to wire into other...

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Dell 27 Curved Gaming Monitor S2721HGFA Reviewer s Guide February 2023

Product appearance may va ... ccessories designed to make the most of your Dell Gaming Monitors. Alienware Wired Gaming Headset **AW520H** Immerse yourself in precision sound and engage in the on-screen action for hours with a comfo...

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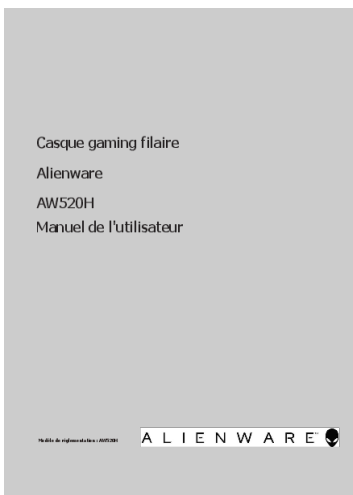
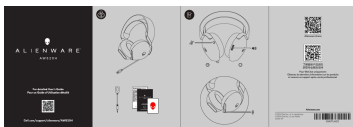
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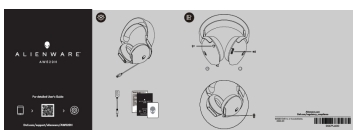
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46300428	DELL AW520H 3M 18inch Curved QHD 4K IPS LED 355Hz 3.5mm 30P DP HDMI
4216176	DELL P2723DE 27inch Full HD DP HDMI VGA S-Video 3Y PPS
4218813	DELL S2422HZ 23.8inch FHD VA HDMI V2 3YBWAE
4161073	DELL U2723DE 27inch QHD IPS LED 4K HDMI DP USB-C Hub RJ-45 3YBWAE
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4216175	DELL P2422H 23.8inch Full HD DP HDMI VGA S-Video C-Sub RJ-45 Black EUR 3Y PPS
4340943	DELL P2422H 23.8inch FHD DP HDMI VGA S-Video Black EUR 3Y PPS
4031624	DELL U2723DE 27inch QHD IPS LED 4K HDMI DP Speakers Silver 3YBWAE
4306808	DELL S2723DC 27inch QHD IPS LED 4K HDMI USB-C Speakers Silver 3YBWAE
4374	DELL Recharge P2422H 23inch 8.5cm Curved 345Hz 4K IPS 30P DP 355Hz 3.5mm 30P DP
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46002063	DELL S2422HZ 23.8inch FHD IPS HDMI DP USC-C HDMI 3YBWAE 5MP IR pop-up
4216175	camera 3YBWAE
4340943	DELL P2723DE 27inch Full HD DP HDMI VGA S-Video C-Sub RJ-45 3Y PPS
4031624	DELL S2422HZ 23.8inch Gaming Monitor WQHD LED Curved 240Hz DP USB
4306808	3YBWAE
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4218813	DELL P2723DE 27.2inch QHD IPS LED 4K HDMI DP USB-C 3YBWAE
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