Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Bissell 3888A

BISSELL Crosswave Turbo Vacuum Mop User Manual

Model: 3888A | Brand: Bissell

Introduction

The BISSELL CrossWave Turbo Vacuum Mop is an innovative all-in-one multi-surface floor cleaner designed to vacuum and wash floors simultaneously. This versatile appliance is suitable for various sealed hard floors, including tile, wood, laminate, linoleum, rubber floor mats, and pressed wood floors, as well as area rugs. Its Two-Tank Technology ensures that clean solution is always used for cleaning, keeping dirty water separate. The Dual-Action Brush Roll, rotating at 3000 RPM, combined with specialized cleaning solutions, provides effective cleaning results. The CrossWave allows for seamless transitions between hard floor cleaning and area rug refreshing. After use, the Rinse and Clean Out Storage Tray facilitates easy maintenance of the machine and its components.

Important Safety Instructions

Before using your BISSELL CrossWave, please read all instructions. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always connect to a properly grounded outlet.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use with damaged cord or plug.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they

may be present.

- Do not use in an enclosed space filled with vapors given off by oil base paint, paint thinner, mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Do not immerse in water or liquid.
- Use only BISSELL cleaning products intended for use with this appliance.
- Unplug before connecting or disconnecting the brush roll.

What's in the Box

Your BISSELL CrossWave Turbo comes with the following components:

- BISSELL CrossWave Turbo Unit
- Multi-Surface Brush Roll (pre-installed)
- 8 oz Multi-Surface Pet Formula Cleaning Solution
- Rinse & Clean Out Storage Tray
- Handle Assembly



Image: The BISSELL CrossWave Turbo unit, showing the main body, handle, brush head, and included accessories like the cleaning solution bottle and the rinse and clean out storage tray.

Setup

1. **Assemble the Handle:** Insert the handle assembly into the main body of the machine until it clicks securely into place.
2. **Fill the Clean Water Tank:**
    - Remove the clean water tank from the back of the machine.
    - Unscrew the cap and fill the tank with warm tap water up to the indicated water fill line.
    - Add the BISSELL Multi-Surface Pet Formula cleaning solution up to the formula fill line.
    - Replace the cap and reinsert the tank into the machine until it clicks.



Image: A hand holding the clean water tank, demonstrating how to fill it with water and cleaning solution before placing it back into the machine.

3. **Prepare the Machine:** Ensure the dirty water tank is empty and properly seated. Check that the brush roll is correctly installed.

Operating Instructions

1. Powering On and Selecting Mode

- Plug the machine into a grounded electrical outlet.
- Press the power button located on the handle to turn on the machine.
- Select the appropriate cleaning mode:
  - **Hard Floor Mode:** For sealed hard surfaces like tile, wood, laminate, etc.
  - **Area Rug Mode:** For refreshing and cleaning area rugs.

2. Cleaning Hard Floors

1. Ensure the machine is in Hard Floor mode.
2. Hold the solution spray trigger on the handle to dispense cleaning solution and activate the brush roll.
3. Make slow, overlapping passes over the floor. For best results, push forward to apply solution and scrub, then pull backward to suction up the dirty water.
4. Release the trigger when pulling back to maximize suction and dry the floor.



Image: The BISSELL CrossWave in action, vacuuming and washing a hard floor with spilled cereal and liquid, demonstrating its dual functionality.

3. Cleaning Area Rugs

1. Switch the machine to Area Rug mode.
2. Make a forward and backward pass while holding the solution spray trigger.
3. Release the trigger and make another forward and backward pass to remove excess moisture.
4. Allow rugs to dry completely before walking on them.



Image: The BISSELL CrossWave cleaning an area rug, highlighting its multi-surface cleaning capability beyond hard floors.

Maintenance

Regular maintenance ensures optimal performance and longevity of your BISSELL CrossWave.

1. Emptying and Cleaning the Dirty Water Tank

- After each use, or when the dirty water tank reaches the "FULL" line, turn off and unplug the machine.
- Remove the dirty water tank from the front of the machine.
- Carefully remove the filter and pour out the dirty water. Rinse the tank thoroughly with clean water.
- Clean the debris screen inside the tank.
- Allow all parts to air dry before reassembling.



Image: A split image showing the clean water tank being removed from the back and the dirty water tank being removed from the front, illustrating the two-tank system.

2. Cleaning the Brush Roll and Brush Roll Window

- Remove the brush roll window by pulling up on the tab.
- Pull the brush roll tab to remove the brush roll.
- Rinse the brush roll and brush roll window under running water. Remove any hair or debris.
- Place the brush roll in the drying tray of the Rinse & Clean Out Storage Tray to air dry.
- Ensure the brush roll and window are completely dry before reassembling.

Image: A close-up of the brush head, showing a hand removing the brush roll for cleaning, emphasizing easy maintenance.

3. Cleaning the Filter

- Remove the filter from the dirty water tank.

- Rinse the filter under warm water.
- Allow the filter to air dry completely for at least 24 hours before reinserting. Do not operate the machine without a dry filter.



Image: An illustration of the antimicrobial treated filter, showing its clean state on one side and its function in trapping particles on the other.

4. Self-Cleanout Cycle

- Place the machine on the Rinse & Clean Out Storage Tray.
- Ensure the clean water tank has water and solution.
- Press and hold the "Clean Out" button (if available on your model) or follow the specific self-clean instructions in your quick start guide. This cycle flushes the brush roll and internal pathways.
- Empty the dirty water tank after the cycle is complete.



Image: A person initiating the self-cleanout cycle with the BISSELL CrossWave placed on its storage tray, demonstrating the ease of post-cleaning maintenance.

Troubleshooting

Problem	Possible Cause	Solution
Machine not turning on	Not plugged in; Blown fuse/tripped breaker; Power button not pressed.	Check plug; Check fuse/breaker; Press power button firmly.
No spray/Reduced spray	Clean water tank empty; Tank not seated properly; Spray nozzle clogged.	Refill tank; Re-seat tank; Clean spray nozzle.
Poor suction/Leaves water on floor	Dirty water tank full; Tank not seated properly; Filter clogged; Brush roll clogged.	Empty dirty water tank; Re-seat tank; Clean/replace filter; Clean brush roll.

Problem	Possible Cause	Solution
Brush roll not spinning	Brush roll jammed with debris; Brush roll not installed correctly.	Remove and clean brush roll; Ensure brush roll is clicked into place.
Unpleasant odor from machine	Dirty water tank needs cleaning; Brush roll needs cleaning.	Thoroughly clean dirty water tank and brush roll after each use. Run self-clean cycle.

Specifications

- **Brand:** Bissell
- **Model Name:** BISSELL CrossWave 3888A Wet-Dry Vacuum
- **Model Number:** 3888A
- **Color:** Green
- **Product Dimensions:** 11"D x 13"W x 26"H
- **Item Weight:** 16.12 pounds
- **Capacity:** 420 Milliliters (Clean Water Tank)
- **Power Source:** Corded Electric
- **Form Factor:** Cannister
- **UPC:** 011120274998
- **Included Components:** 8 oz Multi-Surface Pet Formula, Rinse & Clean Out Storage Tray

Warranty and Support

For warranty information, product registration, or technical support, please visit the official Bissell website or contact their customer service. Keep your purchase receipt as proof of purchase for warranty claims.
Online Support: www.bissell.com
Customer Service: Refer to your product packaging or the Bissell website for regional contact numbers.

© 2024 Bissell Inc. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0C9V48DDZ

More documents and user manuals: **https://manuals.plus/**