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## TONEMAC W28

# TONEMAC W28 True Wireless Earphones User Manual

Model: W28

## INTRODUCTION

Thank you for choosing the TONEMAC W28 True Wireless Earphones. These earphones are designed to provide a superior audio experience with advanced Bluetooth 5.3 connectivity, extended battery life, and a comfortable, secure fit. This manual will guide you through the setup, operation, and maintenance of your new earphones to ensure optimal performance and longevity.

## SAFETY INFORMATION

- Do not disassemble or modify the earphones or charging case.
- Keep the device away from extreme temperatures, humidity, and liquids.
- Avoid prolonged exposure to high volume levels to prevent hearing damage.
- Use only the provided charging cable or a certified USB-C cable for charging.
- Dispose of the product responsibly according to local regulations.

## PACKAGE CONTENTS

Please check the package for the following items:

- TONEMAC W28 True Wireless Earphones (Left and Right)
- Charging Case
- USB-C Charging Cable
- User Manual

## PRODUCT OVERVIEW

Familiarize yourself with the components of your TONEMAC W28 earphones and charging case.





Image: TONEMAC W28 True Wireless Earphones in their charging case, displaying the LED power indicator.

### Charging Case with LED Display

# USB-C and Wireless Charging

Convenient and Faster Charging  
Two Methods for charging case



Type-C  
Cable Charging



Wireless Charging  
Pad Charging



Image: The digital power display on the charging case, showing separate indicators for the earbuds' battery levels and the case's battery percentage.

The charging case features an intuitive LED display that shows the battery percentage of the case and individual charging status for each earbud. This allows for easy monitoring of power levels.

## SETUP

### Initial Charging

Before first use, fully charge the earphones and the charging case.

1. Place both earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and plug the other end into a USB power adapter (not included) or a computer's USB port.
3. Alternatively, place the charging case on a Qi-compatible wireless charging pad for wireless charging.

# Digital Power Display

Dual digital display to show the power of the charging case and earbuds



Power Display of Earbuds



Power Display of Case



Image: Illustration showing both USB-C cable charging and wireless charging pad options for the TONEMAC W28 charging case.

The LED display on the case will show the charging progress. A full charge takes approximately 1.5 hours for the case. The earbuds provide up to 8 hours of playtime on a single charge, with the charging case extending total playtime to 48 hours.

## **Pairing with Your Device**

The TONEMAC W28 earphones feature one-step auto-pairing for convenience.

1. Ensure the earbuds are charged and placed inside the charging case.
2. Open the lid of the charging case. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for available devices.
4. Select "TONEMAC W28" from the list of found devices.
5. Once connected, the earbuds will automatically pair with this device whenever the case lid is opened.

# One-Step Auto Pairing

After first pairing, earbuds auto pair with your phone while opening the case



Image: A hand holding the open charging case next to a smartphone screen showing "TONEMAC W28" as a connected Bluetooth device, illustrating the auto-pairing process.

## OPERATING INSTRUCTIONS

### Smart Touch Control

The TONEMAC W28 earphones feature intuitive touch controls on each earbud for managing music playback, calls, and voice assistant activation.

# Smart Touch Control

Control music and calls with your finger tap

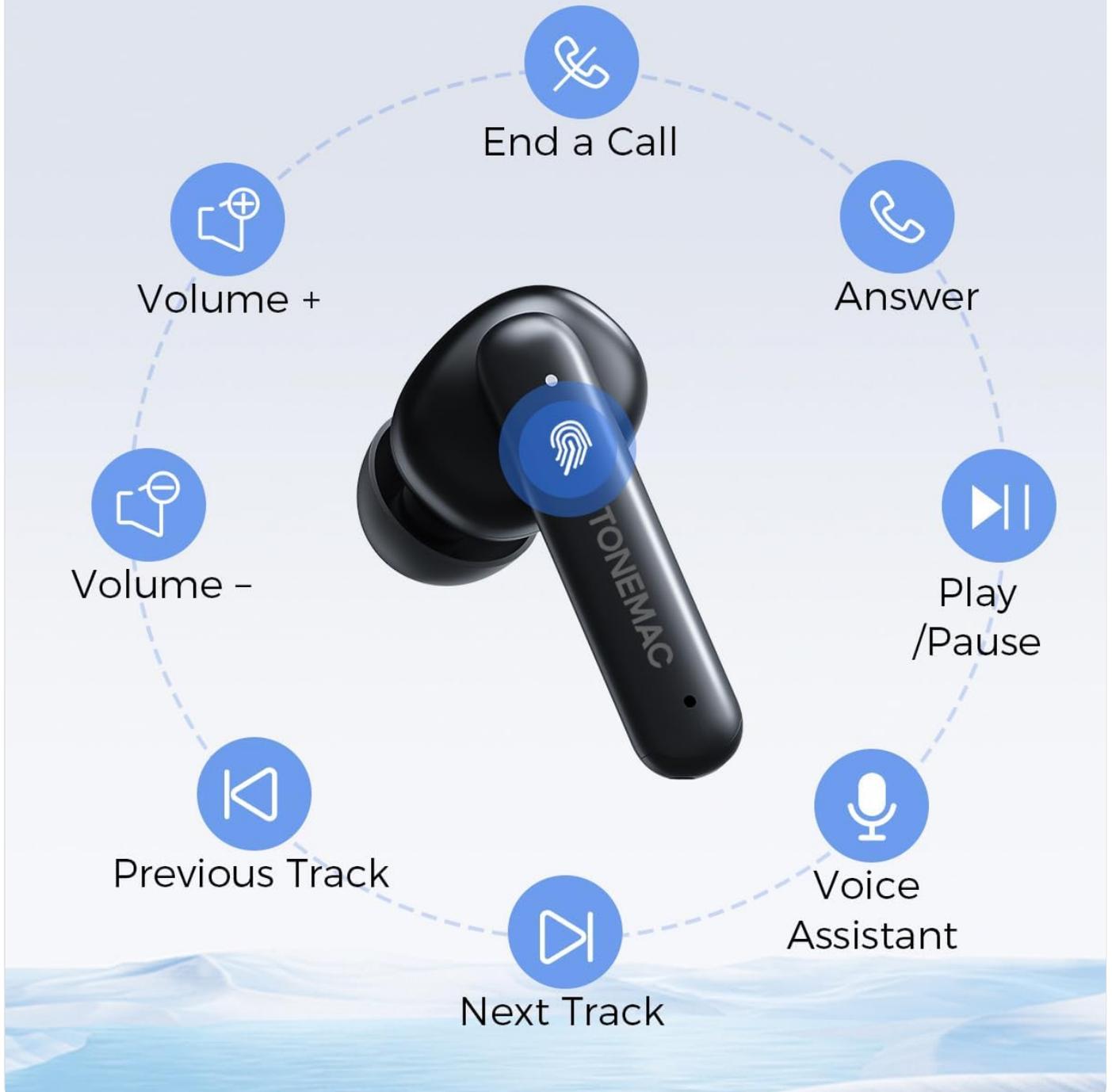


Image: A diagram illustrating the various touch control functions on the earbud, including play/pause, volume control, track skipping, call management, and voice assistant activation.

Function	Action (Left/Right Earbud)
Play/Pause	Click the Touchpad once (L/R)

Function	Action (Left/Right Earbud)
Next Track	Click the Touchpad twice (R)
Previous Track	Click the Touchpad twice (L)
Volume +	Long press the Touchpad (R)
Volume -	Long press the Touchpad (L)
Answer a Call	Click the Touchpad once (L/R)
End a Call	Click the Touchpad twice (L/R)
Decline a Call	Long press the Touchpad (L/R)
Voice Assistant	Triple-Click the Touchpad quickly (L/R)
Game Mode (Low latency)	Triple-Click the Touchpad quickly (L/R)

## Wearing the Earbuds

For optimal sound quality and comfort, ensure the earbuds are properly seated in your ears.

# SUPER LIGHT & MINI DESIGN

Ergonomically Designed and 3g Ultra-light



Perfect fit



Compact  
and portable



IPX6  
Waterproof

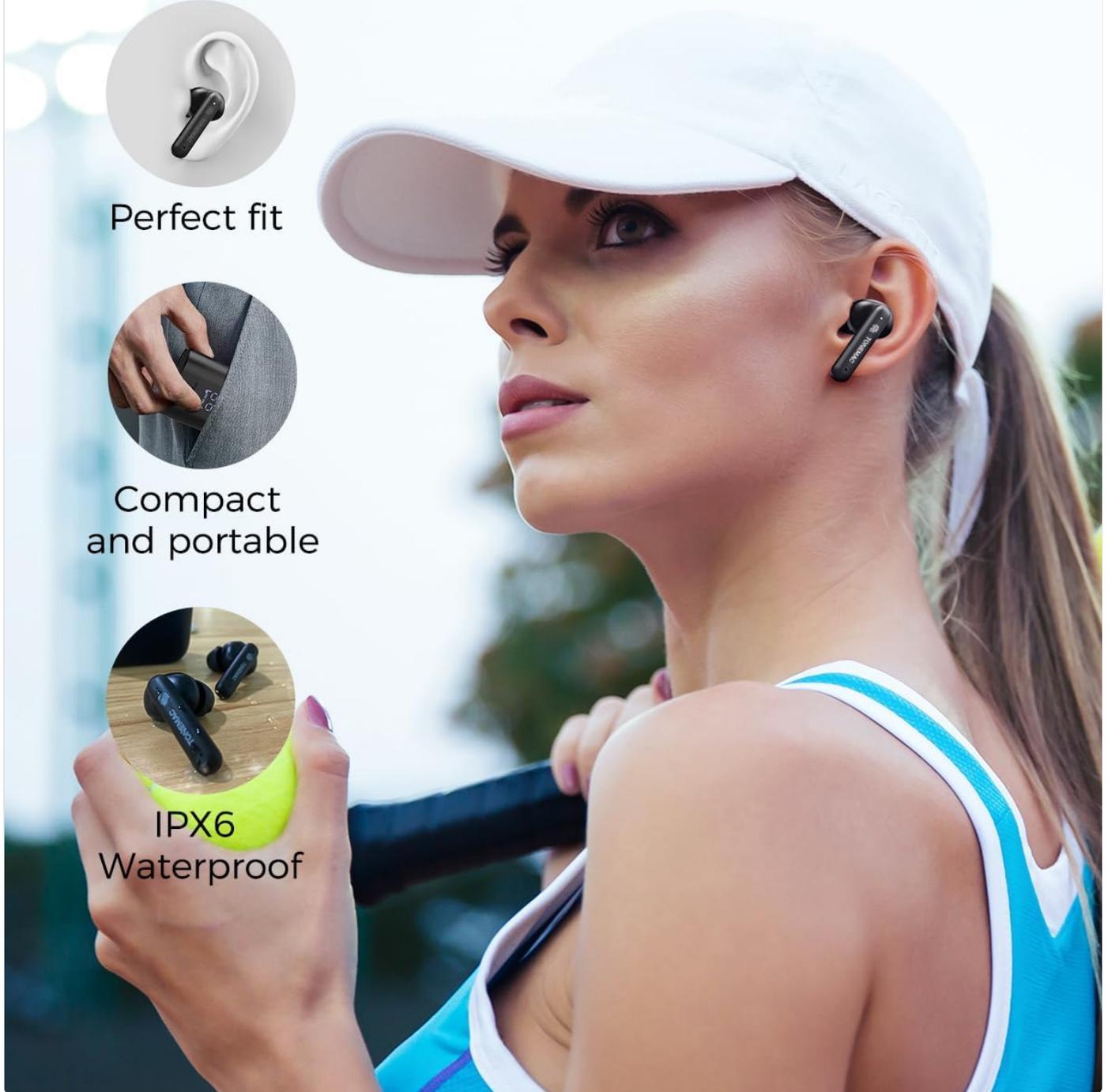


Image: A woman wearing the TONEMAC W28 earphones, demonstrating their ergonomic design and secure fit during physical activity. The image also highlights the compact size and IPX6 waterproof rating.

- Identify the Left (L) and Right (R) earbuds.
- Gently insert each earbud into the corresponding ear canal.
- Rotate the earbud slightly until it feels secure and comfortable.

## MAINTENANCE

## Cleaning

Regular cleaning helps maintain sound quality and hygiene.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner.
- Do not use harsh chemicals or abrasive materials.
- Ensure the charging contacts on both the earbuds and case are clean and dry.

## Storage

When not in use, store the earphones in their charging case to protect them and keep them charged.

- Store the device in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for an extended period, charge the case and earbuds at least once every three months to preserve battery health.

## Water Resistance (IPX6)

The TONEMAC W28 earphones are rated IPX6 waterproof, meaning they are protected against powerful water jets. This makes them suitable for workouts and outdoor activities where they might be exposed to sweat or light rain.

# Crystal-Clear Sound

2\*8mm speaker produce powerful bass and stunning treble



Image: A man sweating during a workout, with text indicating the IPX6 nano-coating protects the wireless earbuds from water and sweat damage.

- Do not submerge the earphones in water.
- The charging case is not waterproof. Keep it dry.
- After exposure to sweat or water, wipe the earbuds dry before placing them back in the charging case to prevent damage to the charging contacts.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not pairing with device	Bluetooth is off; earbuds not in pairing mode; previously paired device interfering.	Ensure Bluetooth is on. Place earbuds in case, close, then open lid to re-enter pairing mode. Forget "TONEMAC W28" on your device and re-pair.
Only one earbud working	One earbud is not charged; earbuds not properly connected to each other.	Ensure both earbuds are charged. Place both earbuds back in the case, close the lid for 5 seconds, then open again. This should re-sync them.
Low volume or poor sound quality	Earbuds not properly seated; earbud grilles are dirty; device volume is low.	Adjust earbud position for a secure fit. Clean earbud grilles. Increase volume on both your device and the earbuds.
Charging case not charging	Cable issue; power source issue; wireless charging misalignment.	Try a different USB-C cable or power adapter. Ensure the case is centered on the wireless charging pad.
Connectivity issues (disconnections)	Interference; distance from device; low battery.	Reduce distance between earbuds and device. Avoid areas with strong Wi-Fi or other wireless signals. Ensure earbuds are sufficiently charged.

## SPECIFICATIONS

Feature	Detail
Model Name	W28
Connectivity Technology	Bluetooth 5.3
Audio Driver Size	8mm Bio-diaphragm Drivers
Earbud Battery Life	Up to 8 hours (single charge)
Total Playtime (with case)	Up to 48 hours
Charging Time (Case)	Approx. 1.5 hours
Charging Interface	USB-C, Qi Wireless Charging
Water Resistance Rating	IPX6
Control Method	Touch
Material	Silicone
Item Weight	4.9 ounces (total)
Product Dimensions	1.57 x 1.97 x 1.18 inches

## WARRANTY AND SUPPORT

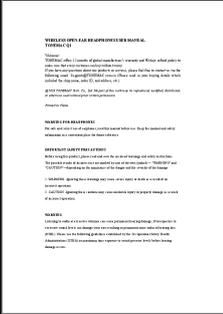
TONEMAC products come with a standard manufacturer's warranty. For detailed warranty information, please refer to the

warranty card included in your package or visit the official TONEMAC website. If you encounter any issues or have questions not covered in this manual, please contact TONEMAC customer support through the retailer's platform or the official brand website for assistance.

For further assistance, you may also refer to the official TONEMAC store on Amazon: [TONEMAC Store](#)

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## Related Documents - W28

 <p>TONEMAC N18 TONEMAC N18 Bluetooth Headphones</p> <p>USER MANUAL</p>	<p><a href="#">TONEMAC N18 Bluetooth Headphones User Manual</a></p> <p>Official user manual for TONEMAC N18 Bluetooth Headphones, providing detailed information on setup, operation, safety guidelines, specifications, and warranty.</p>
 <p>VERBODEN TOEGANG AAN DE AANGEPREZEN DOCUMENTEN.</p> <p>TONEMAC Q1 TONEMAC Q1 Wireless Open-Ear Headphones</p> <p>USER MANUAL</p>	<p><a href="#">TONEMAC Q1 Wireless Open-Ear Headphones User Manual</a></p> <p>User manual for TONEMAC Q1 wireless open-ear headphones, covering safety precautions, setup, charging, controls, specifications, and warranty information.</p>
 <p>TONEMAC H2 WIRELESS HEADPHONES</p> <p>USER MANUAL / MANUALE D'USO / MANUAL DE USUARIO MANUEL D'UTILISATION / BENUTZUNGSANLEITUNG</p>	<p><a href="#">TONEMAC H2 Wireless Headphones User Manual</a></p> <p>Comprehensive user manual for TONEMAC H2 Wireless Headphones, covering setup, safety, controls, specifications, and warranty information.</p>
 <p>TONEMAC N8 TONEMAC N8 Bluetooth Headphones</p> <p>USER MANUAL</p>	<p><a href="#">TONEMAC N8 Bluetooth Headphones User Manual</a></p> <p>User manual for TONEMAC N8 Bluetooth Headphones, covering safety precautions, quick start guide, controls, charging, specifications, and warranty information.</p>
 <p>TONEMAC N20 NECKHAND WIRELESS IN-EAR HEADPHONES</p> <p>USER MANUAL / MANUALE D'USO / MANUAL DE USUARIO MANUEL D'UTILISATION / BENUTZUNGSANLEITUNG</p>	<p><a href="#">TONEMAC N20 Wireless In-Ear Headphones User Manual</a></p> <p>Explore the TONEMAC N20 wireless in-ear headphones with this comprehensive user manual. Learn about setup, controls, charging, safety precautions, and technical specifications for optimal performance.</p>

 <p>TONEMAC M3 WIRELESS STEREO EARBUDS</p> <p>USER MANUAL / MANUALE D'USO / MANUAL DE USUARIO MANUEL D'UTILISATION / BENUTZERHANDBUCH / 說明書</p>	<p><a href="#">TONEMAC M3 Wireless Stereo Earbuds: User Manual &amp; Specifications</a></p> <p>Comprehensive user manual for the TONEMAC M3 Wireless Stereo Earbuds, detailing setup, operation, safety guidelines, and technical specifications.</p>
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Documents - TONEMAC – W28



[\[pdf\]](#) User Manual Specifications Warranty

TONEMAC W28 Wireless Earbuds Bluetooth 5.3 Headphones with 48H Playtime LED Power Display and Charging Case HiFi Stereo Sound IPX6 Waterproof Earphones Built in Mic for Sports Black User Manual Shenzhen Tech Co Ltd B0CB11MB6V B0C9TSQNNV B183anz15fL m media amazon images | |||

**W28 WIRELESS STEREO EARBUDS USER MANUAL / MANUALE D'USO / MANUAL DE USUARIO MANUEL D'UTILISATION / BENUTZERHANDBUCH/ CONTENTS English User**

Manual.....1-11 Welcome

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