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› RIVERSONG Motive 7S Calling Smartwatch User Manual

RIVERSONG MOTIVE7S-SW73

RIVERSONG Motive 7S Calling Smartwatch User Manual

Model: MOTIVE7S-SW73

INTRODUCTION

The RIVERSONG Motive 7S Calling Smartwatch is designed to enhance your daily life with a blend of style, functionality, and convenience. Featuring an impressive array of features, this smartwatch helps you stay connected and active. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.

Key features include a 1.91-inch full touch screen, Bluetooth calling capability, multiple sport modes, smart health tracking, IP67 water resistance, and a premium design. It offers a long standby time of 20-30 days and up to 7 days of typical use on a single charge, utilizing Bluetooth 5.0 for reliable and fast connections.

PACKAGE CONTENTS

Please check the box for the following items:

- RIVERSONG Motive 7S Calling Smartwatch
- Comfortable Silicone Strap
- Charging Cable
- User Manual (this document)

SETUP

1. Charging the Smartwatch

Before first use, fully charge your smartwatch. Connect the included charging cable to the charging port on the back of the watch and plug the other end into a USB power adapter (not included) or a computer's USB port. The watch display will indicate charging status.







Image: Front view of the RIVERSONG Motive 7S Smartwatch, displaying a digital clock face with large numbers 12, 9, 6, and 3.

2. App Installation and Pairing

1. **Download the Companion App:** Search for the official RIVERSONG companion app on your smartphone's app store (Google Play Store for Android or Apple App Store for iOS). Install the app.
2. **Enable Bluetooth:** Ensure Bluetooth is enabled on your smartphone.
3. **Open the App:** Launch the RIVERSONG app and follow the on-screen instructions to create an account or log in.
4. **Pair Your Smartwatch:** Within the app, navigate to the device pairing section. The app will search for nearby devices. Select 'Motive 7S' from the list of available devices to initiate pairing. Confirm the pairing request on both your phone and smartwatch if prompted.
5. **Grant Permissions:** Allow necessary permissions (e.g., notifications, location, contacts) for the app to function correctly and provide full features.

OPERATING INSTRUCTIONS

1. Navigating the Interface

- **Touch Screen:** The 1.91-inch full touch screen allows for intuitive navigation. Swipe left/right, up/down to access different menus, widgets, and notifications. Tap to select items.
- **Classic Navigation Crown:** Use the physical crown on the side of the watch to scroll through menus, adjust settings, or return to the home screen. Press the crown to confirm selections or go back.
- **Side Button:** The additional side button typically serves as a quick access button for specific functions or to turn the screen on/off.



Image: Side view of the RIVERSONG Motive 7S Smartwatch, highlighting the classic navigation crown and side button.

2. Bluetooth Calling

Once paired with your smartphone, you can make and receive calls directly from your smartwatch:

- **Making Calls:** Access the dialer or contact list on your watch to initiate a call.
- **Receiving Calls:** When a call comes in, you can answer or reject it from your watch. The watch uses its built-in speaker and microphone for communication.

3. Multi-Sport Modes

The smartwatch supports various sport modes to track your physical activities:

- Navigate to the 'Workout' or 'Sport Modes' section on your watch.
- Select your desired activity (e.g., running, cycling, walking).
- The watch will begin tracking relevant metrics such as duration, distance, calories burned, and heart rate.
- End the workout by following the on-screen prompts. Data will sync to the companion app.

4. Smart Health Tracking

Monitor your health and fitness with integrated sensors:

- **Heart Rate Monitoring:** The watch continuously or periodically measures your heart rate. View your current heart rate on the watch or detailed historical data in the app.
- **Sleep Tracking:** Wear the watch to bed to track your sleep patterns, including deep sleep, light sleep, and wake times.
- **Other Metrics:** Depending on the model, the watch may also track steps, distance, calories, and more.

5. Notifications

Receive notifications from your smartphone directly on your watch:

- Ensure notification permissions are granted in the companion app.
- You will receive alerts for incoming calls, messages, and app notifications.
- Swipe down on the watch face to view your notification history.

MAINTENANCE

1. Cleaning

- Wipe the watch screen and body with a soft, lint-free cloth.
- For the silicone strap, you can use a mild soap and water solution, then rinse thoroughly and dry.
- Avoid using harsh chemicals or abrasive materials, as these can damage the device.

2. Water Resistance (IP67)

The Motive 7S Smartwatch is IP67 water-resistant. This means it is protected against dust ingress and can withstand immersion in water up to 1 meter for up to 30 minutes. It is suitable for daily use, such as washing hands or being exposed to rain and splashes.

It is not suitable for swimming, showering with hot water, or diving.

3. Battery Care

- To prolong battery life, avoid fully discharging the battery frequently.
- Charge the watch regularly, especially if it will be stored for an extended period.
- Store the watch in a cool, dry place.

TROUBLESHOOTING

If you encounter issues with your RIVERSONG Motive 7S Smartwatch, try the following solutions:

Problem	Solution
Watch does not turn on	Ensure the watch is fully charged. Connect it to the charger for at least 30 minutes.
Cannot pair with smartphone	Make sure Bluetooth is enabled on your phone and the watch is discoverable. Restart both devices and try pairing again. Ensure the companion app is installed and running.
Notifications not received	Check app permissions on your phone to ensure the companion app has access to notifications. Verify notification settings within the app and on the watch.

Problem	Solution
Inaccurate health data	Ensure the watch is worn snugly on your wrist, about one finger's width above the wrist bone. Clean the sensors regularly.
Short battery life	Reduce screen brightness, limit frequent heart rate monitoring, and turn off unnecessary features. Ensure the watch is fully charged.

If the problem persists, please contact customer support.

SPECIFICATIONS

Feature	Detail
Model Name	Motive 7S
Item Model Number	MOTIVE7S-SW73
Brand	RIVERSONG
Screen Size	1.91 inches
Display Technology	Glass
Connectivity Technology	Bluetooth 5.0
GPS	Yes
Special Features	Notifications, Bluetooth Calling, Multi-Sport Modes, Health Tracking
Water Resistance	IP67
Battery Type	Lithium Polymer (1 included)
Typical Use Battery Life	Up to 7 days
Standby Time	20-30 days
Product Dimensions	11 x 5.5 x 11 cm
Item Weight	14 grams
Color	Grey
Compatible Operating Systems	Android, iOS

WARRANTY AND SUPPORT

Your RIVERSONG Motive 7S Calling Smartwatch comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included in your package or visit the official RIVERSONG website. For technical support, troubleshooting assistance, or any product-related inquiries, please contact RIVERSONG customer service through their official website or the contact information provided in your product documentation.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question