

## Zojirushi NW-VE10-WA

# Zojirushi IH Rice Cooker NW-VE10-WA Instruction Manual

Model: NW-VE10-WA

## 1. INTRODUCTION

Thank you for purchasing the Zojirushi IH Rice Cooker, model NW-VE10-WA. This instruction manual provides essential information for the safe and proper use, maintenance, and care of your new appliance. Please read this manual thoroughly before using the rice cooker and keep it for future reference.



Image 1: Zojirushi IH Rice Cooker NW-VE10-WA. This image displays the main product unit, a white IH rice cooker with a digital display and control panel on the top front.

## 2. SAFETY PRECAUTIONS

To ensure safe operation and prevent damage to the appliance or injury to yourself and others, always observe the following safety precautions:

- **Electrical Safety:** Do not immerse the main unit in water. Always plug the rice cooker into a grounded electrical outlet. Do not use with a damaged power cord or plug.
- **Hot Surfaces:** The inner pot and steam vent become very hot during and after cooking. Avoid direct contact. Use oven mitts or handles when handling the inner pot.
- **Steam Vent:** Do not block the steam vent during operation. Keep hands and face away from the steam vent to prevent burns.
- **Placement:** Place the rice cooker on a stable, level surface away from heat sources and direct sunlight. Ensure adequate ventilation around the unit.
- **Children:** Keep the appliance out of reach of children. Close supervision is necessary when the appliance is used near children.

### 3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your rice cooker:

- **Main Unit:** The exterior body housing the heating elements and control panel.
- **Inner Pot:** The removable non-stick pot where rice is cooked.
- **Inner Lid:** The removable lid inside the main lid, which can be detached for cleaning.
- **Steam Vent:** Located on the top lid, releases steam during cooking.
- **Measuring Cup:** For accurate measurement of rice.
- **Rice Spatula:** For serving cooked rice.

### 4. SETUP

Before first use, follow these steps:

1. **Unpack:** Carefully remove the rice cooker and all accessories from the packaging. Retain packaging for future transport or storage.
2. **Clean:** Wash the inner pot, inner lid, measuring cup, and rice spatula with warm soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main unit with a damp cloth.
3. **Placement:** Place the rice cooker on a flat, stable, and heat-resistant surface. Ensure there is sufficient space around the unit for ventilation.
4. **Power Connection:** Plug the power cord securely into a grounded electrical outlet.

### 5. OPERATION

This Zojirushi IH Rice Cooker features 'Gourmet Boiling IH' technology for delicious rice. Follow these steps for cooking:

1. **Measure Rice:** Use the provided measuring cup to measure the desired amount of rice. For 5.5 cups capacity, you can cook up to 5.5 standard rice cooker cups of uncooked rice.
2. **Wash Rice:** Gently wash the rice in a separate bowl until the water runs clear. Drain well.
3. **Add to Inner Pot:** Place the washed rice into the inner pot.

- Add Water:** Add water up to the corresponding water level mark inside the inner pot for the type and amount of rice you are cooking. For example, if cooking 3 cups of white rice, fill to the 'White Rice 3' line.
- Place Inner Pot:** Ensure the exterior of the inner pot is dry, then place it firmly into the main unit. Close the outer lid securely.
- Select Cooking Menu:** Use the control panel to select your desired cooking menu (e.g., White Rice, Brown Rice, Quick Cook).
- Start Cooking:** Press the 'Start' button. The cooking process will begin, and the display will show the remaining cooking time or a cooking indicator.
- Keep Warm:** Once cooking is complete, the rice cooker will automatically switch to the 'Keep Warm' function.



Image 2: Diagram illustrating the 'Gourmet Boiling IH' heating mechanism. It shows the inner pot with rice, surrounded by a lid heater, body heater, and IH heater at the bottom, indicating comprehensive heating for optimal cooking.

## 6. CARE AND MAINTENANCE

Regular cleaning and maintenance will prolong the life of your rice cooker and ensure optimal performance.

- Inner Pot:** After each use, remove the inner pot and wash it with a soft sponge and dish soap. Do not use abrasive cleaners or metal scrubbers, as they can damage the non-stick coating.
- Inner Lid:** Detach the inner lid from the main lid. Wash it with warm soapy water, rinse, and dry thoroughly before reattaching.
- Steam Vent:** Clean the steam vent cap and gasket regularly to prevent blockages.
- Main Unit Exterior:** Wipe the exterior of the rice cooker with a soft, damp cloth. Do not use harsh chemicals or immerse the unit in water.
- Storage:** Ensure all parts are clean and dry before storing the rice cooker. Store in a cool, dry place.

## 7. TROUBLESHOOTING

If you encounter any issues with your rice cooker, refer to the following common problems and solutions:

| Problem                      | Possible Cause   | Solution   |
|------------------------------|--|--|
| Rice is undercooked/hard     | Insufficient water, old rice, or incorrect cooking setting.                          | Ensure correct water level. Use fresh rice. Select appropriate cooking menu. |
| Rice is overcooked/mushy     | Too much water or incorrect cooking setting.   | Ensure correct water level. Select appropriate cooking menu.                 |
| Rice cooker does not turn on | Power cord not plugged in, power outage, or circuit breaker tripped.                 | Check power cord connection. Verify power supply.                            |
| Steam leaks from lid         | Lid not closed properly, inner lid not installed correctly, or gasket dirty/damaged. | Close lid firmly. Reinstall inner lid. Clean or replace gasket if necessary. |

If the problem persists after trying these solutions, please contact customer support.

## 8. SPECIFICATIONS

Detailed technical specifications for the Zojirushi IH Rice Cooker NW-VE10-WA:

| Feature            | Detail   |
|--------------------|--|
| Brand              | Zojirushi  |
| Model Number       | NW-VE10-WA                                       |
| Color              | White  |
| Capacity           | 1 Liter (5.5 cups)                               |
| Product Dimensions | 37.5D x 25.5W x 20.5H cm                         |
| Package Dimensions | 42.7 x 30 x 24.4 cm                              |
| Wattage (W)        | 1 W (Operating power consumption will be higher) |
| Power Source       | Power Cord                                       |
| Package Weight     | 4.69 Kilograms                                   |
| Batteries Required | No   |
| Care Instructions  | Hand Wash, Wipe with a damp cloth                |



Image 3: A guide illustrating recommended rice cooker capacities based on household size. It shows 3 cups for 1-2 people, 5.5 cups for 3-5 people, and 1 liter (approx. 10 cups) for families or large groups.

## 9. WARRANTY AND SUPPORT

**Warranty Information:** This Zojirushi product is covered by a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms, conditions, and duration. Keep your proof of purchase for warranty claims.

**Customer Support:** For technical assistance, service, or inquiries regarding your Zojirushi IH Rice Cooker, please contact Zojirushi customer service. Contact details can typically be found on the official Zojirushi website or on the warranty card.

When contacting support, please have your model number (NW-VE10-WA) and purchase date ready.