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eufy P24

eufy Security Solo IndoorCam P24 User Manual

Model: P24 | Brand: eufy

Introduction

Welcome to the user manual for your eufy Security Solo IndoorCam P24. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your indoor security camera. The IndoorCam P24 is designed to provide comprehensive indoor surveillance with its advanced pan and tilt capabilities, 2K resolution, and smart integration features.

What's Included

Upon unboxing your eufy Security Solo IndoorCam P24, you should find the following components:

- eufy Security Solo IndoorCam P24 Camera
- USB Power Adapter
- USB to Micro-A Cable
- Mounting Plate and Screws (for wall or ceiling installation)
- Quick Start Guide





The eufy Security Solo IndoorCam P24, shown with its packaging.

Product Overview

The eufy IndoorCam P24 is a compact and versatile indoor security camera. It features a 2K resolution lens for clear video capture, a pan and tilt mechanism for wide area coverage, and a built-in speaker for two-way audio communication. The camera also supports local storage via a Micro SD card, eliminating the need for monthly subscriptions.



The compact design of the eufy IndoorCam P24 allows it to fit discreetly in various indoor environments.

Key Features:

- **2K Resolution:** Provides clear and detailed video footage.
- **Pan & Tilt:** Offers 360-degree horizontal pan and 96-degree vertical tilt for comprehensive room coverage.
- **24/7 Recording:** Continuous recording capability with a Micro SD card (not included).
- **Two-Way Audio:** Communicate with individuals on camera using the built-in speaker and microphone.
- **Night Vision:** Enhanced visibility in low-light conditions, with an effective range of approximately 30-33 feet.
- **Smart Detection:** Advanced AI for human and motion detection, reducing false alerts.
- **Smart Integration:** Compatible with Amazon Alexa and Google Assistant for voice control and viewing.



The camera can be set to a privacy angle, rotating the lens upwards to block the view when privacy is desired.

Setup

Follow these steps to set up your eufy Security Solo IndoorCam P24:

1. **Power On:** Connect the camera to a power outlet using the provided USB cable and power adapter. The camera will power on automatically.
2. **Download the eufy Security App:** Search for 'eufy Security' in your smartphone's app store (iOS or Android) and download the application.
3. **Create an Account:** Open the eufy Security app and follow the on-screen instructions to create a new account or log in if you already have one.
4. **Add Device:** In the app, tap the '+' icon to add a new device. Select 'IndoorCam P24' from the list of devices.
5. **Connect to Wi-Fi:** Follow the app's instructions to connect your camera to your 2.4GHz Wi-Fi network. Ensure your Wi-Fi signal is strong in the camera's intended location.

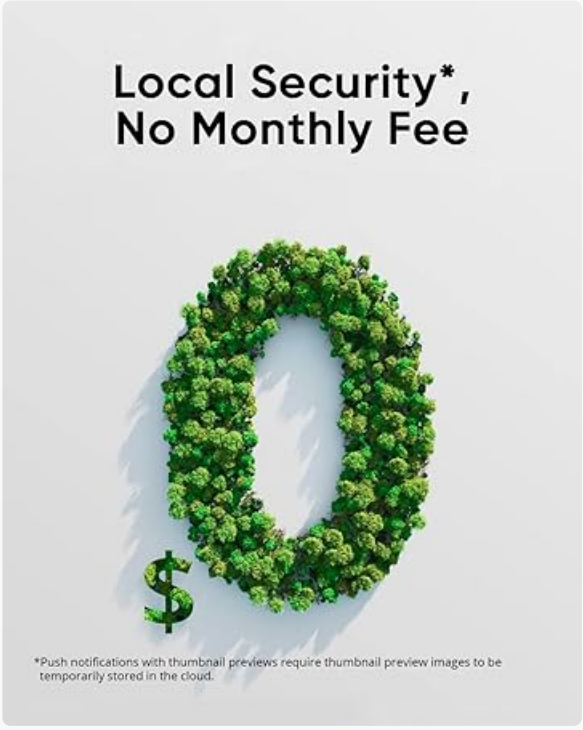
6. **Insert Micro SD Card (Optional):** If you wish to enable 24/7 local recording, gently tilt the camera lens upwards to reveal the Micro SD card slot. Insert a compatible Micro SD card (up to 128GB, not included) into the slot until it clicks into place.
7. **Placement:** Place the camera on a flat surface like a shelf or table, or use the included mounting plate to install it on a wall or ceiling. Ensure it has a clear, unobstructed view of the area you wish to monitor.

Operating the Camera

Once set up, you can control and monitor your eufy IndoorCam P24 through the eufy Security app.

Live View and Pan/Tilt Control:

Open the eufy Security app and select your IndoorCam P24 from the device list to access the live view. Use the on-screen controls to pan (rotate horizontally 360°) and tilt (rotate vertically 96°) the camera lens to adjust your viewing angle. This allows you to scan an entire room remotely.



Control the camera's pan and tilt functions directly from the eufy Security app on your smartphone.

Two-Way Audio:

From the live view screen in the app, tap the microphone icon to enable two-way audio. You can speak into your phone, and your voice will be projected through the camera's speaker, allowing you to communicate with pets, family members, or visitors.

Motion Detection and Alerts:

Configure motion detection settings in the app to receive alerts when activity is detected. The camera's AI can differentiate between humans and other movements, helping to reduce false alarms. You can also set specific activity zones to focus monitoring on critical areas.



The camera's motion detection captures activity, such as a pet moving through the room.

Night Vision:

The camera automatically switches to night vision mode in low-light conditions, providing clear black-and-white footage. You can adjust night vision settings within the app if needed.

Smart Home Integration:

Integrate your eufy IndoorCam P24 with Amazon Alexa or Google Assistant through the eufy Security app settings. This allows for voice commands to view your camera feed on compatible smart displays.

Maintenance

To ensure optimal performance and longevity of your eufy IndoorCam P24, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or

abrasive materials that could damage the surface or lens.

- **Software Updates:** Regularly check the eufy Security app for firmware updates. Keeping your camera's software up-to-date ensures you have the latest features, security enhancements, and bug fixes.
- **Micro SD Card Management:** If using a Micro SD card for local storage, periodically check its status in the app. If the card becomes full, older footage will be overwritten. Consider backing up important recordings before they are deleted.
- **Power Supply:** Use only the original power adapter and cable provided with the camera to prevent damage and ensure stable operation.

Troubleshooting

If you encounter issues with your eufy Security Solo IndoorCam P24, try the following solutions:

- **Camera Offline:** Ensure the camera is powered on and connected to a stable 2.4GHz Wi-Fi network. Try restarting your Wi-Fi router and the camera.
- **Poor Video Quality:** Check your Wi-Fi signal strength in the camera's location. Move the camera closer to your router or consider a Wi-Fi extender. Ensure the lens is clean and free from obstructions.
- **No Motion Detection/False Alerts:** Adjust the motion sensitivity settings in the eufy Security app. Define or refine activity zones to focus on relevant areas and exclude sources of false alarms (e.g., moving curtains, shadows).
- **Two-Way Audio Issues:** Ensure the microphone and speaker settings are enabled in the app. Check your device's volume settings.
- **Micro SD Card Not Recognized:** Ensure the Micro SD card is inserted correctly. Try reformatting the card through the app (this will erase all data). If the issue persists, try a different compatible Micro SD card.

For more detailed troubleshooting and support, please refer to the official user manual PDF or contact eufy customer support.

Specifications

Feature	Specification
Brand	eufy
Model	P24 (IndoorCam Mini 2K)
Connectivity Technology	Wireless (Wi-Fi)
Video Capture Resolution	2K (2560 x 1440)
Pan & Tilt	360° Horizontal Pan, 96° Vertical Tilt
Night Vision Range	Approx. 30-33 feet
Local Storage	Micro SD card (up to 128GB, not included)
Two-Way Audio	Yes

Feature	Specification
Smart Home Compatibility	Amazon Alexa, Google Assistant
Indoor/Outdoor Usage	Indoor
Power Source	Wired (USB)
Dimensions (approx.)	2 inches (W) x 2 inches (D) x 3.75 inches (H)
Item Weight	9.6 Ounces
UPC	657768534881

Support & Warranty

For further assistance, detailed product information, or warranty inquiries, please utilize the following resources:

- **Official User Manual (PDF):** For a comprehensive guide and detailed troubleshooting, download the official PDF manual: Download User Manual
- **eufy Support Website:** Visit the official eufy website for FAQs, support articles, and contact information for customer service.
- **Warranty Information:** Please refer to the warranty card included with your product or the eufy official website for specific warranty terms and conditions.

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