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Skullcandy S2IPW-P740

Skullcandy Rail ANC Wireless Earbuds User Manual

Model: S2IPW-P740

Introduction

This manual provides comprehensive instructions for the Skullcandy Rail ANC Wireless Earbuds. Learn how to set up, operate, and maintain your earbuds to ensure optimal performance. The Rail ANC earbuds feature active noise cancellation, Skull-iQ Smart Feature Technology, and extended battery life for an enhanced audio experience.

Getting Started

What's in the Box

- Rail ANC True Wireless Earbuds
- Charging Case
- Ear Gels (S, M, L)
- USB-C Charge Cable
- Quick Start & User Guide

Initial Setup

To power on your Rail ANC earbuds for the first time, remove the protective stickers from the charging points on the earbuds. Place them back into the charging case, then remove them from the case. Your earbuds will automatically turn ON. They will automatically turn OFF when you put them back in the case. To power your buds OFF outside of the case, press the touch sensor twice, then hold for 1 second. To turn them back on, press each earbud for 1 second.





Image: Skullcandy Rail ANC Earbuds and Charging Case. The earbuds are shown outside and inside their charging case, illustrating their design and how they fit into the case.

Pairing and Multipoint

To pair your new earbuds with a device, remove them from the case. A tone will indicate your earbuds have powered ON, a voice prompt will notify you of the earbud battery life, and a voice prompt will then say 'Ready to pair' as the LEDs will begin to pulse red/blue. Both earbuds are now in Pairing Mode. Open Bluetooth settings on your phone and find Rail ANC in your list of available devices. Hit CONFIRM PAIR. Multipoint pairing makes multi-tasking easy by allowing

your earbuds to pair to two devices at once. For example, while watching YouTube videos on your laptop, you can take a call on your phone without the hassle of disconnecting from one device to pair with another. With your earbuds powered ON, you can pair to a second device by holding the touch sensor on either earbud for 3 seconds. The voice prompt will say 'Ready to Pair' and the LEDs will pulse red/blue. You can select the 2nd device to be paired from its Bluetooth list. A voice prompt will say 'Connected.' Once paired to the 2nd device, you will now be able to seamlessly stream from either device as needed. If desired, you can also disable Multipoint Pairing in the Skull-iQ App.



Image: Skullcandy Rail ANC Earbuds in charging case, ready for pairing. The earbuds are shown with their case open, indicating they are in pairing mode.

Charging

With ANC ON, Rail ANC earbuds hold up to 7 hours of play on a single charge and the charging case holds an additional 20 hours of play time, for a total of 27 hours of listening time. With ANC OFF, Rail ANC earbuds hold up to 10 hours of play on a single charge and an additional 28 hours in the case. To charge your earbuds, place them in the charging case. The LEDs will turn solid red. When the earbuds are fully charged, the LEDs will turn blue. When you put your earbuds in your ears, the Battery Report will tell you how much battery life you have as a percentage. You can also check your earbud battery life in the Skull-iQ App or from your paired device. A voice prompt will say 'Battery Low' when

your battery has about 45 minutes of play time remaining (about 15% charge), and again with about 20 minutes (8%) of play time left. The single LED located next to the USB-C charging port will pulse and indicate the current charging case battery level. Solid Red = 0%-25%, Solid Yellow = 26%-75%, Solid Green = 76%-100%. The Rail ANC case can be independently charged whether the earbuds are in it or not. With our Rapid Charge feature, a 10-minute charge of the charging case will provide more than 2 hours of battery play time.

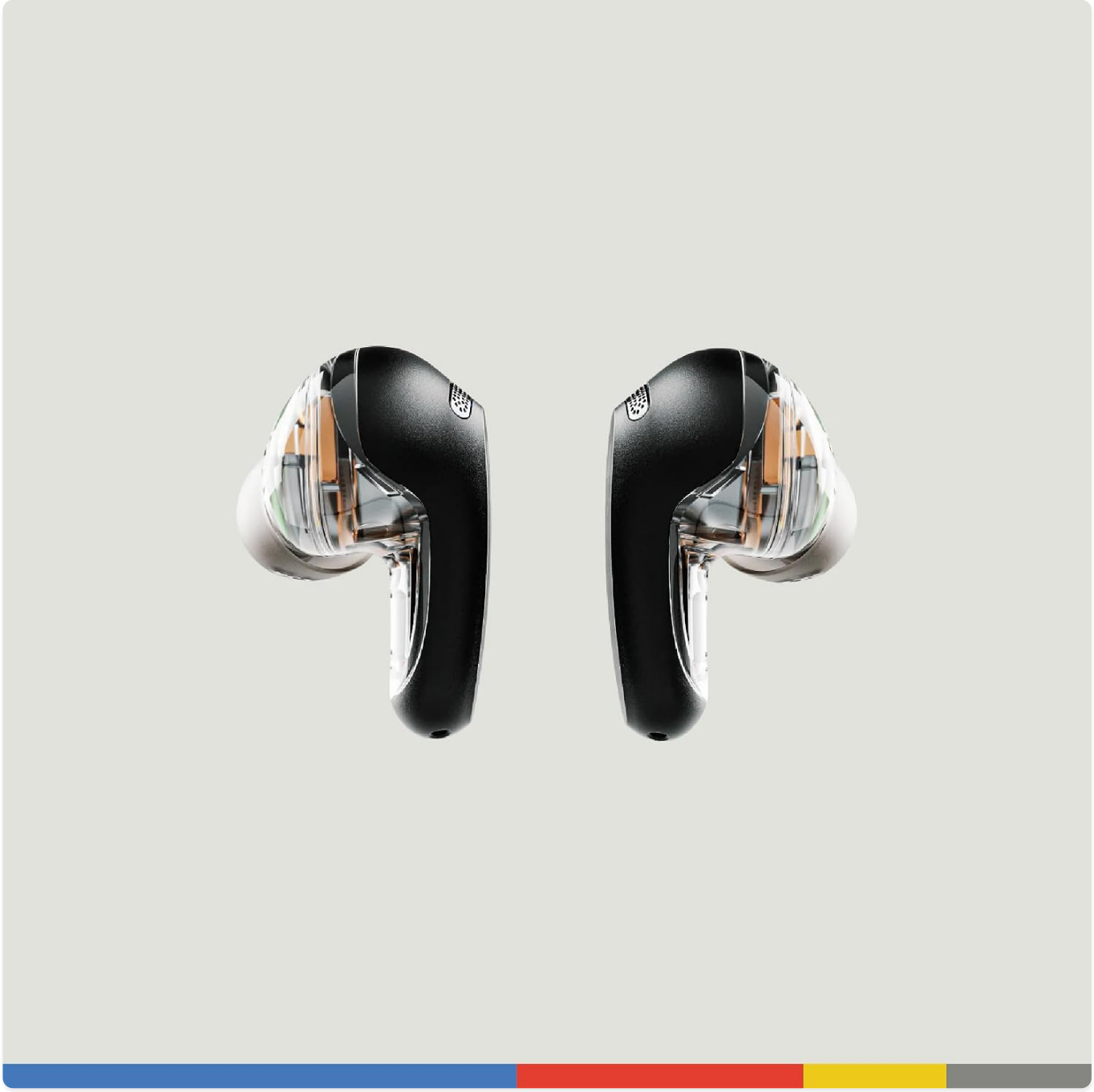


Image: Skullcandy Rail ANC Charging Case with earbuds inside. The case is shown open with the earbuds charging, indicating battery status.

Optimal Fit

Rail ANC is designed to fit comfortably and securely in your ear. To get the best fit, place the bud in your ear at an angle, then rotate slightly to the front or back to secure in place. Your earbud should feel comfortable and stable and the ear gel should create a nice seal just inside your ear. Rail ANC comes with 3 sizes of ear gels. Try each size to see which fit works best for you.



Image: Person wearing Skullcandy Rail ANC Earbuds for optimal fit. The image demonstrates how the earbuds should be placed in the ear for a secure and comfortable fit.

Operating Instructions

Product Summary

▶ **Watch video online**

Product Summary Video

Video: A brief overview of the Skullcandy Rail ANC earbuds, highlighting key features and design elements.

Default Controls

In addition to Hands-Free Voice Control, Rail ANC comes with intuitive touch controls. To play or pause your audio or answer a call, tap either bud once. To track forward, tap either bud twice. To turn ANC & Stay-Aware Modes ON or OFF, tap either bud 3 times. To reject an incoming call or end an active call, hold either bud for 1 second. To directly

access Spotify Tap™, hold either bud for 1 second.





Image: Skullcandy Rail ANC Earbuds showing touch control points. The image highlights the areas on the earbuds where touch controls are located.

Skull-iQ Smart Feature Technology

Skull-iQ Smart Feature Technology® will change the way you listen to music, podcasts and movies. It features Hands-Free Voice Control, which gives you complete command over your audio using just your voice. To unlock your earbuds' Skull-iQ features, scan the QR code in your Quick Start Guide to download the Skull-iQ App. Once you've paired your earbuds to your device, open the Skull-iQ App. It will automatically link. The app allows you to: Enable Hands-Free Voice Control (in five languages), Customize your button functions, Adjust ANC & Stay-Aware Mode intensity, Personalize your EQ Modes, Take photos remotely, Access user guides and update new features when they become available.

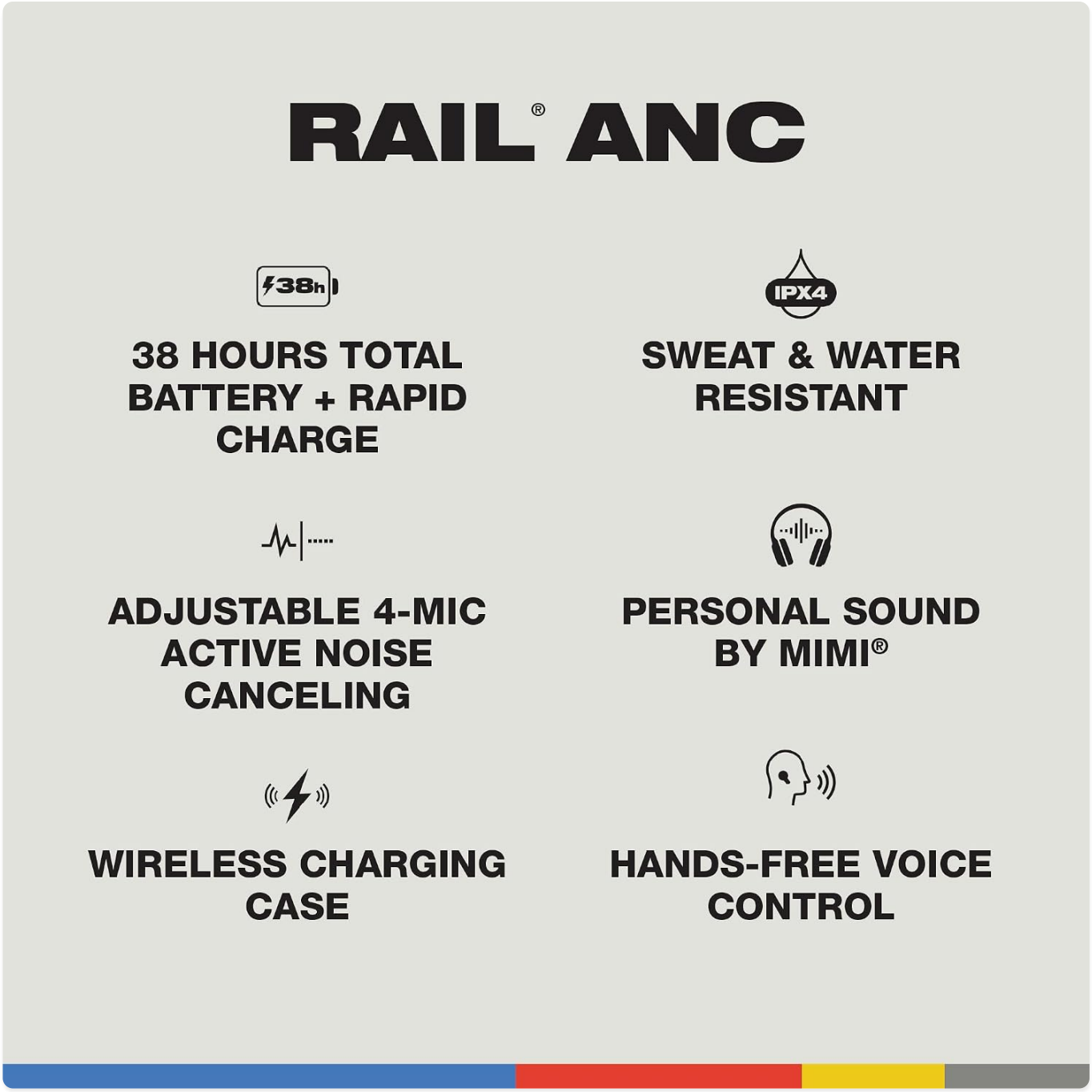


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App interface. The image displays the earbuds alongside a smartphone screen

showing the Skull-iQ app's main menu.

Hands-Free Voice Control

Hands-Free Voice Control is enabled through the Skull-iQ App. Once you've downloaded the app, open it up and make sure Voice Control is set to ON. Once you've linked your earbuds with the Skull-iQ App and enabled Hands-Free Voice Control, you will be notified 'Voice Control On' each time you power ON your device. On iOS, the app must be opened to hear the notification. For iOS users, voice controls will work as long as the app is running in the background, even if the phone is locked. So, if you find your voice commands aren't working, try re-opening the app to reconnect.



Image: Skullcandy Rail ANC Earbuds with Skull-iQ App voice control settings. The image shows the Skull-iQ app's voice control interface on a smartphone.

Voice Assistant Integration

You can interact with your device's assistant directly with a voice command. Just say, 'Hey Skullcandy, Assistant' and follow with a question or command as you normally would. You also have access to other voice assistants, like Alexa, iHeartRadio and TuneIn Radio. Enable them in the Skull-iQ App for a direct connection. You can ask Alexa to add something to your shopping list or ask iHeart to play your favorite artist or genre – no additional app downloads needed.

Just say ‘Hey iHeart.’



Image: Skullcandy Rail ANC Earbuds with Skull-iQ App voice assistant settings. The image displays the Skull-iQ app's voice assistant integration options.

Adding New Features via App

Occasionally, you’ll receive notifications through the Skull-iQ App that your software is ready for an update. Instead of buying new earbuds for the latest features, your Skull-iQ-enabled earbuds allow you to add new features as they’re developed. Over time, we’ll add more hands-free voice controls, including the ability for deeper user customization and other totally new features — all delivered through firmware updates via the Skull-iQ App.

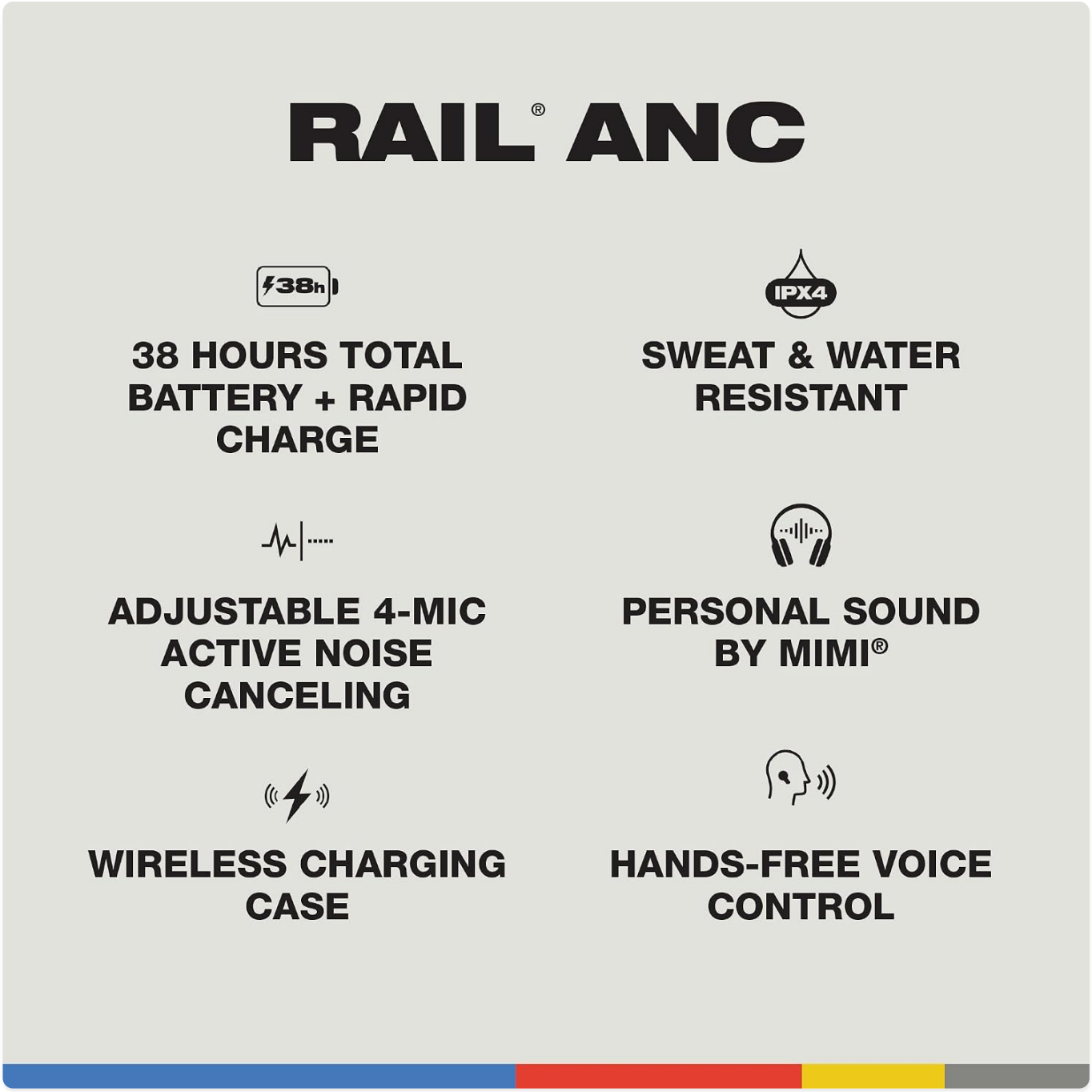


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App firmware update screen. The image shows a smartphone displaying a firmware update notification within the Skull-iQ app.

Adjustable ANC & Stay-Aware Mode

Active Noise Canceling (ANC) digitally filters out background noise, so you can hear your media more clearly. When you turn your earbuds ON, ANC will be activated by default. Adjustable Stay-Aware Mode makes it easier to hear what's going on around you so you can enjoy your audio and stay in touch with your surroundings. A slider in the Skull-iQ App allows you to adjust Stay-Aware Mode and ANC to your preferred level. Adjust your ANC or Stay-Aware levels to focus on what you're listening to, or amplify the sounds around you.



Image: Person wearing Skullcandy Rail ANC Earbuds with active noise cancellation. The image shows a person with the earbuds in, demonstrating the noise cancellation feature.

Personal Sound by Mimi®

Personal Sound technology by Mimi® allows you to tune the earbuds to your unique hearing. It's like having prescription glasses for your ears — it will allow you to hear your music EXACTLY as it was meant to sound. In the Skull-iQ App, locate your earbuds and toggle Personal Sound ON. Follow the prompts to take the quick audio test. You'll be asked whether you hear a sound. Simply answer 'yes' or 'no' and complete the test for both ears. After you've completed the test, the app will create a personal sound profile that's matched perfectly to your unique hearing.

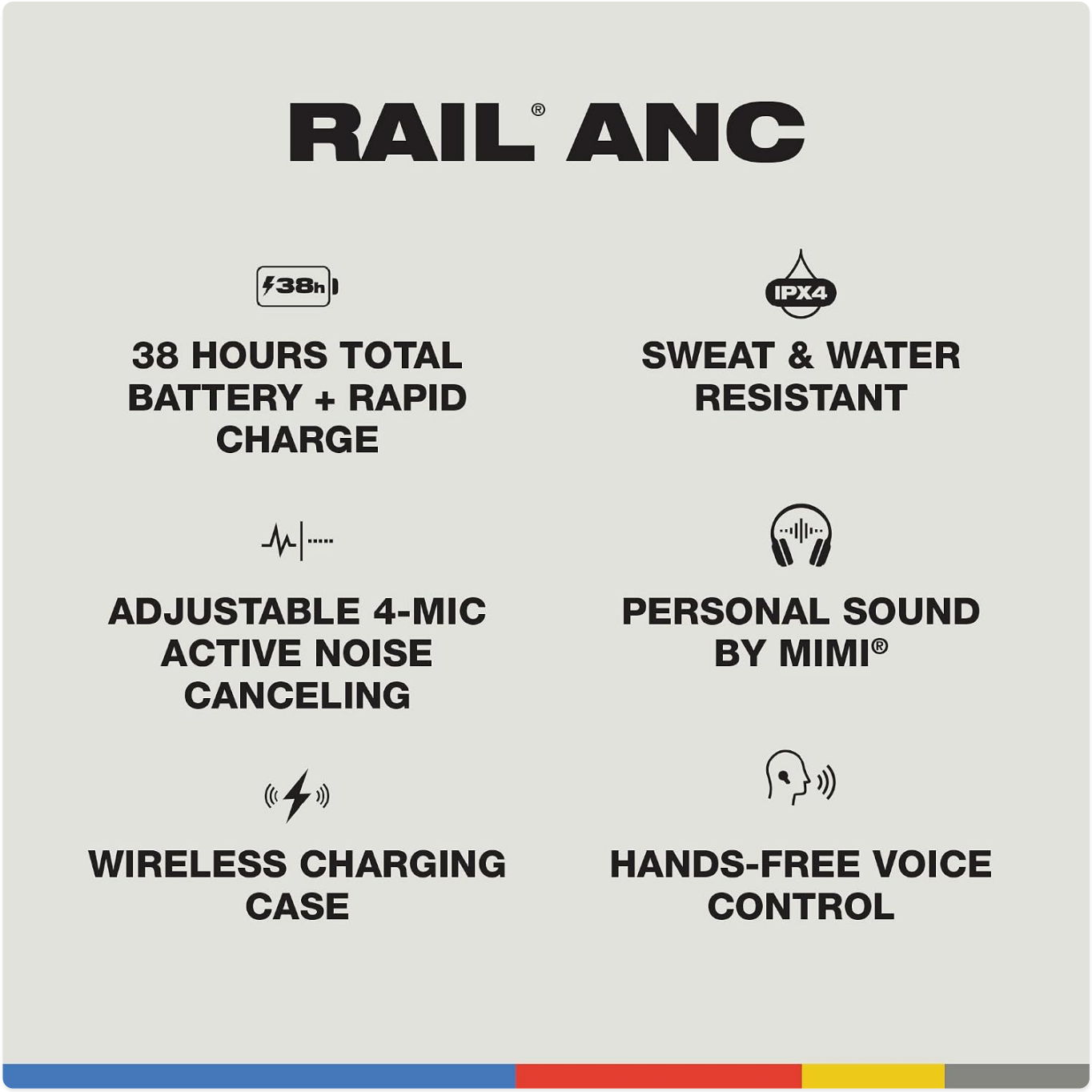


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App Personal Sound feature. The image shows the Skull-iQ app's interface for personalizing sound based on hearing.

EQ Modes

To help you get the best sound quality from your content, your earbuds also feature four EQ modes: Music Mode, Bass Boost Mode, Podcast Mode and Custom EQ Mode. Your default EQ setting is Music Mode, which is great for general listening. Bass Boost Mode increases the low frequencies for a bass-heavy audio experience. Podcast Mode removes most of the bass response. It’s great for podcasts or audio books. To switch between EQ Modes, go into the Skull-iQ App and select your preferred audio setting. A voice prompt will notify you each time your EQ mode changes.

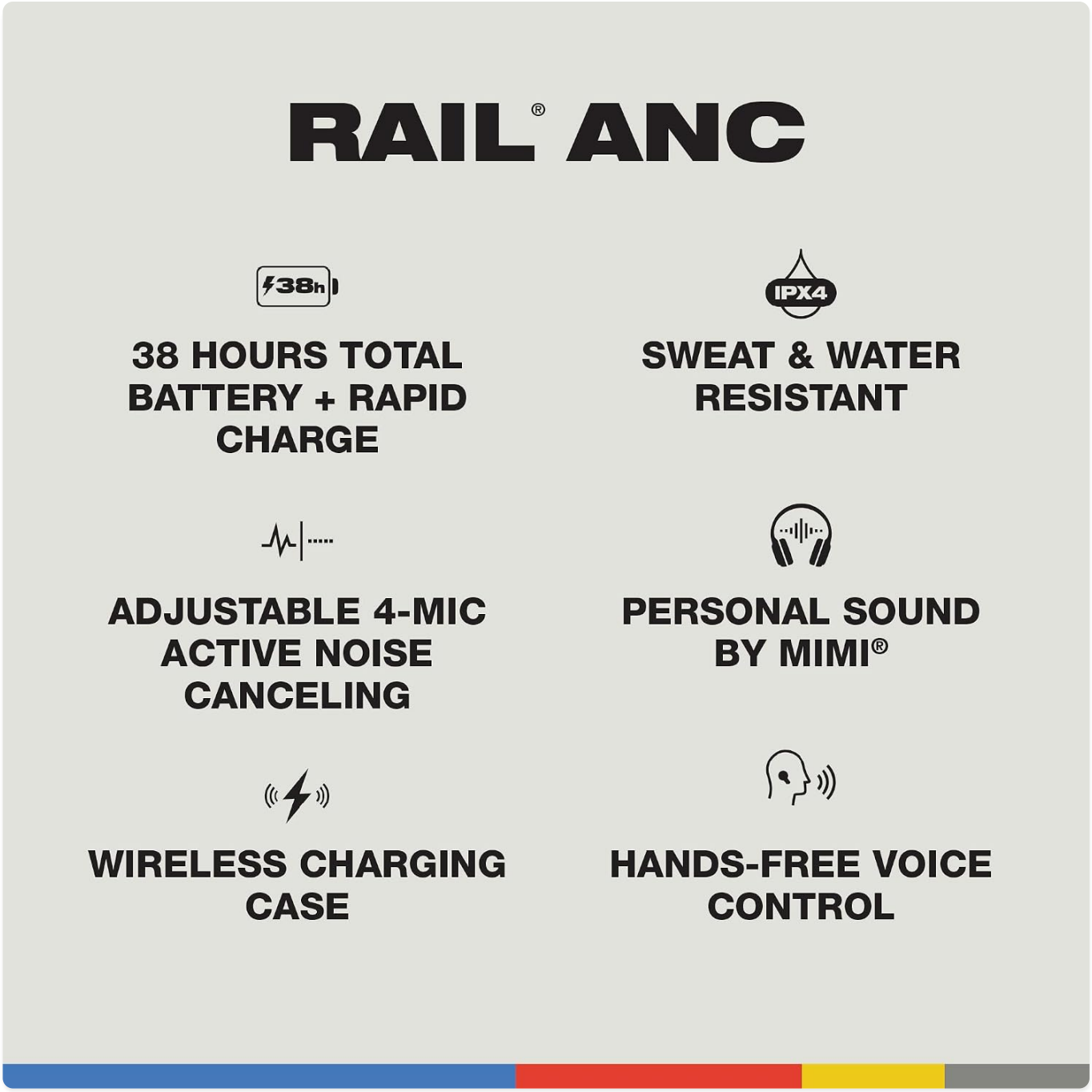


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App EQ settings. The image displays the Skull-iQ app's equalizer settings for different audio modes.

Customize Button Functions

Some default and other un-assigned button settings can be re-configured through the Skull-iQ App to allow you to make your earbud controls more intuitive to you. These are the custom button functions that you can configure to your preferred control settings: Play/Pause/Answer Call, Track Forward, Track Back, Volume Up, Volume Down, Activate Assistant, Spotify Tap™, Take Photo, ANC & Stay-Aware Mode ON/OFF.

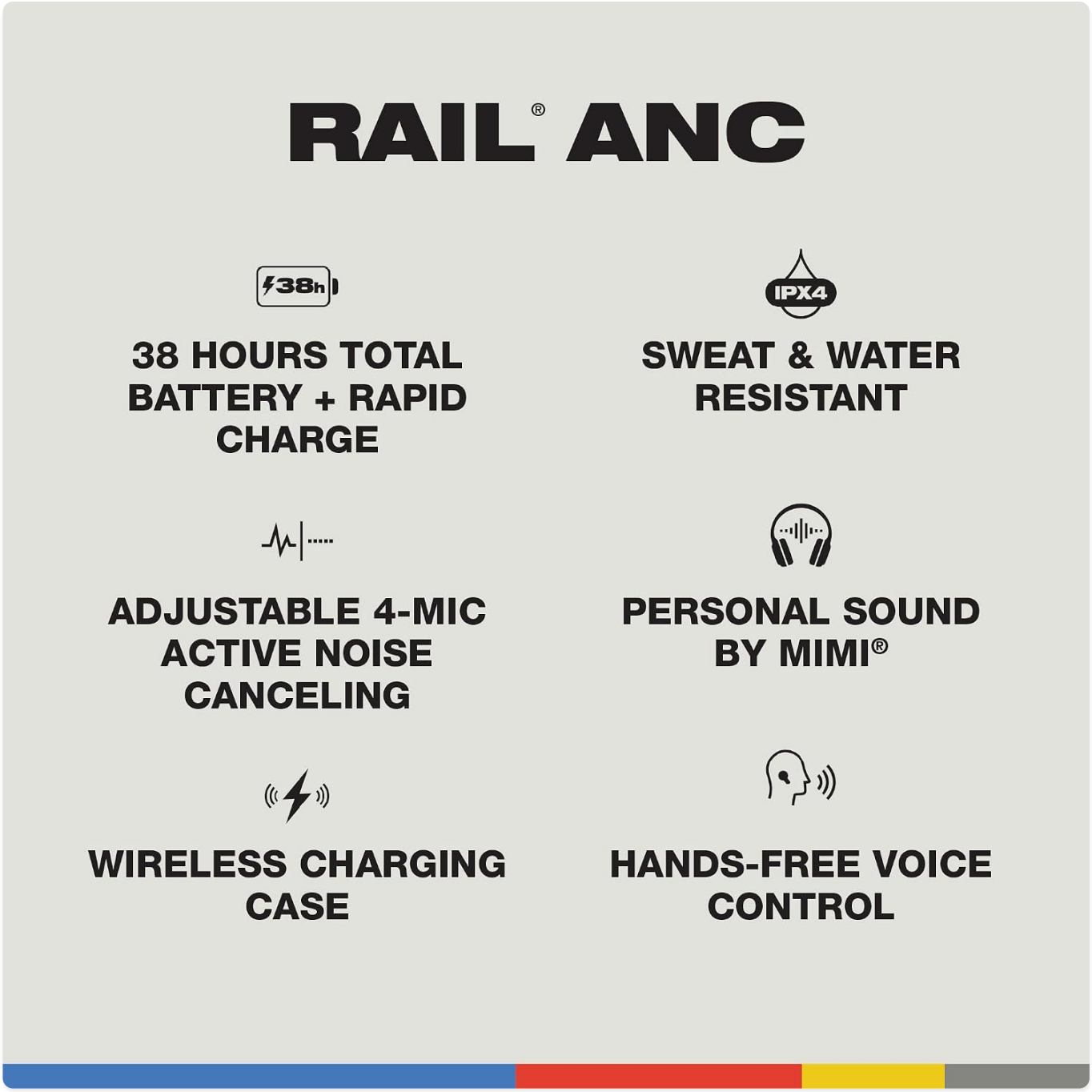


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App button customization settings. The image shows the Skull-iQ app's interface for customizing earbud button functions.

Spotify Tap™

We've partnered with Spotify® to create an instant path to your music. Using voice control, say 'Hey Skullcandy, Spotify.' You can also press and hold the touch sensor on either bud for 1 second. This starts your playlist back up from where you left off or will queue up music based on your stellar taste in music.

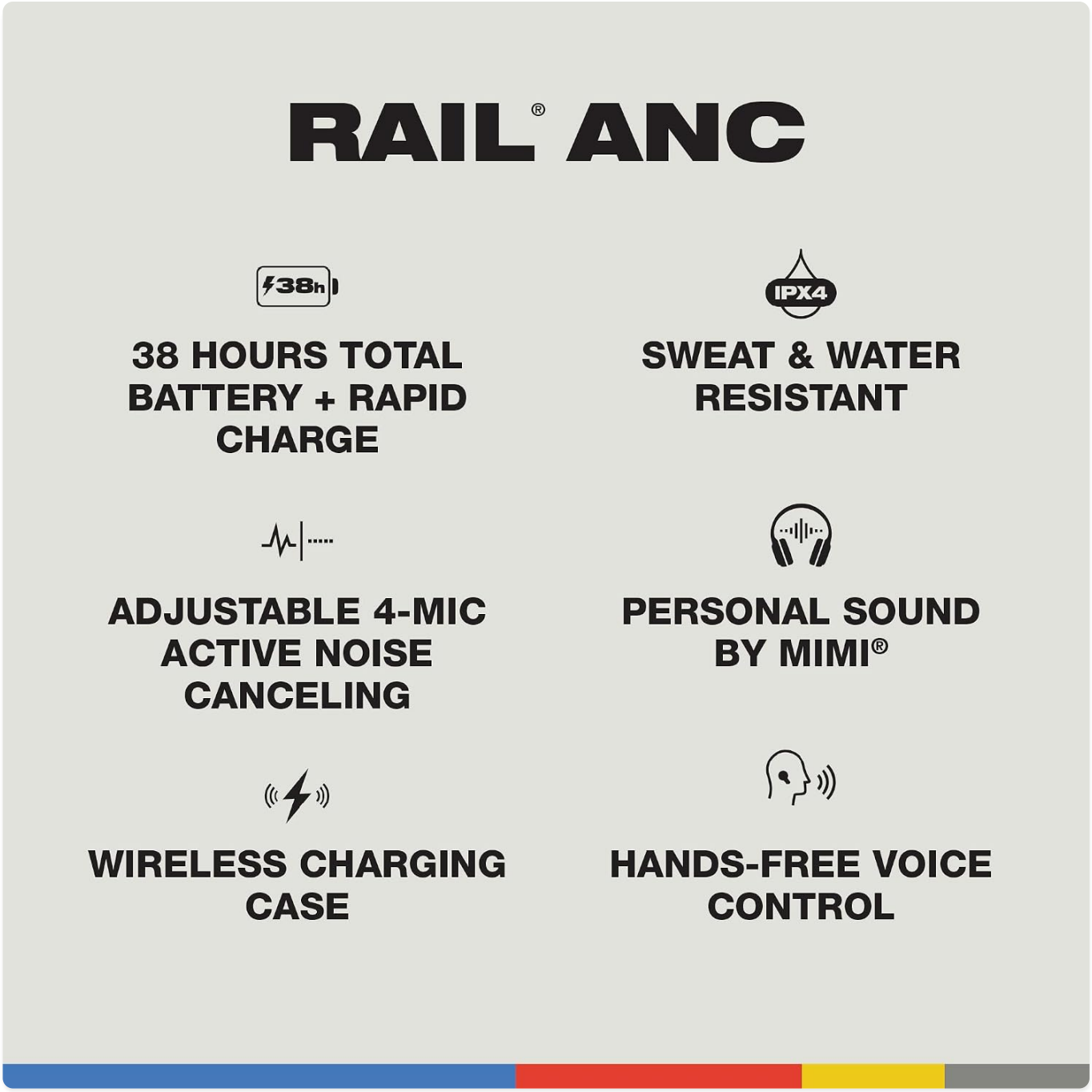


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App Spotify Tap feature. The image displays the Skull-iQ app's Spotify Tap integration.

Take Photo

Take Photo allows you to use your earbud to take a photo with your device’s camera. Just set one of the custom button settings to the Take Photo feature in the Skull-iQ App, and then open the camera on your device. Remember, you can remove your earbud from your ear while using this feature. Pro tip: Set your camera timer to give you a few seconds to strike the perfect pose.

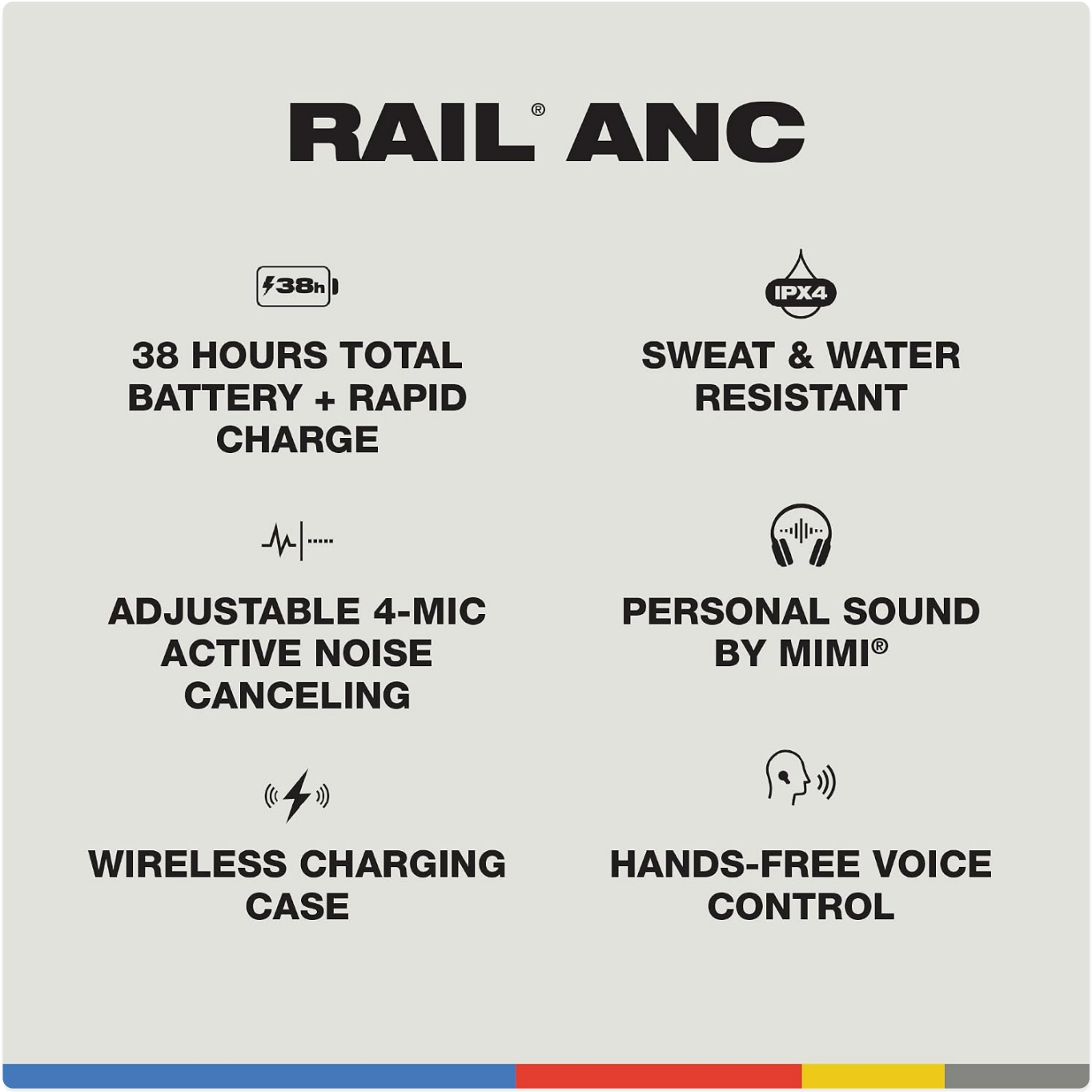


Image: Skullcandy Rail ANC Earbuds with Skull-iQ App Take Photo feature. The image shows the Skull-iQ app's Take Photo remote control function.

Clear Voice Smart Mic

Rail ANC is equipped with Clear Voice Smart Mic — an advanced microphone software that uses artificial intelligence to isolate the speaker's voice and reduce background noise. Clear Voice Smart Mic is especially effective at eliminating discontinuous noise — the kind of background chatter you'd find in a crowded coffee shop or airport.





Image: Skullcandy Rail ANC Earbuds highlighting microphone technology. The image focuses on the earbuds' design, emphasizing their microphone capabilities.

Tile™ Finding Technology

Rail ANC comes with Tile™ finding technology built-in, which allows you to locate either one of your earbuds if you've misplaced them or if they're ever taken. To use Tile, you'll need to download the free Tile app. Then follow the on-

screen instructions to connect the app to both Rail ANC earbuds so they’re easily trackable.





Image: Skullcandy Rail ANC Earbuds with Tile finding technology. The image shows the earbuds, indicating their integration with Tile tracking.

Solo Mode

You can use either earbud by itself to stay tuned into the world around you. We call this Solo Mode. To use Solo Mode, simply remove either earbud from the charging case. Your selected earbud will pair and function normally. To use both earbuds again, remove the other bud from the case and, once powered ON, audio will begin to stream automatically in stereo mode. Please note that ANC and Stay-Aware Modes will only function when both earbuds are synced together in Stereo Mode.





Image: Skullcandy Rail ANC Earbuds in Solo Mode. The image shows one earbud being used independently, demonstrating Solo Mode.

Troubleshooting

Troubleshooting Audio

If you’re having trouble getting audio to play from both earbuds, you can quickly re-sync them. Ensure your earbuds are Powered ON and your Bluetooth is disconnected from all devices, including Multipoint-paired devices. Press the touch sensor on BOTH earbuds 4x and your buds will begin to pulse purple while they re-sync. Once completed, your buds will flash blue 5x and you’re ready to reconnect your Bluetooth. If you’re having a problem with your Rail ANC earbuds, please visit the product support page on our website before filing a warranty claim. We can probably resolve your problem with a simple contact.





Image: Skullcandy Rail ANC Earbuds troubleshooting steps. The image illustrates steps to resolve common audio issues with the earbuds.

Resetting Rail ANC

If you’re having pairing difficulties, you can reset Rail ANC by clearing the paired device list and restoring your buds to their default settings. Please note this will also impact your saved settings in the Skull-iQ App. First, remove your earbuds from your device’s Bluetooth paired list and turn Bluetooth OFF. Remove both earbuds from the case. A tone will indicate that your earbuds are powered ON. Press the touch sensor on BOTH buds for 6 seconds. A tone will indicate a successful reset, and both earbuds will quickly flash purple 6 times. A voice prompt will say “Ready to Pair” and both earbuds will pulse red / blue. Now, turn on your device’s Bluetooth and select Rail ANC. Accept the “Pair” or “OK” prompts that appear on your screen. When pairing is complete, a voice prompt will say ‘Connected.’





Image: Skullcandy Rail ANC Earbuds reset procedure. The image shows the earbuds and a phone screen, detailing the steps to reset the earbuds.

Specifications

Feature	Detail
Headphones Jack	No Jack
Model Name	Rail ANC
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Included Components	Cable
Age Range (Description)	Adult
Material	Plastic
Charging Time	38 Hours (Total Playtime)
Compatible Devices	Various Brands and Models
Control Type	Media Control
Cable Feature	Without Cable
Item Weight	3.52 Ounces
Water Resistance Level	Water Resistant
Frequency Range	20 Hz - 20,000 Hz
Unit Count	1 Count
Style	Rail ANC
Control Method	App
Number of Items	1
Battery Life (Earbuds)	7 Hours (ANC ON), 10 Hours (ANC OFF)
Audio Driver Type	Dynamic Driver
Bluetooth Range	10 Meters
Bluetooth Version	5.2
Carrying Case Battery Average Life	20 Hours (ANC ON), 28 Hours (ANC OFF)
Earpiece Shape	Rounded Tip
Series Number	1
UPC	810045686653
Manufacturer	Skullcandy
Product Dimensions	5.71 x 3.54 x 1.38 inches

Item Model Number	S2IPW-P740
Noise Control	Active Noise Cancellation

Warranty & Support

The Skullcandy Rail ANC Wireless Earbuds come with a 1-year US warranty included. For any problems or support needs, please visit the product support page on the Skullcandy website. Many issues can be resolved with simple troubleshooting steps.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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