LG WT1210BBF

LG WT1210BBF WashTower Laundry System User Manual

1. Introduction

Welcome to the user manual for your new LG WT1210BBF WashTower. This integrated laundry system combines a washer and dryer into a single, space-saving unit, designed for efficiency and convenience. This manual provides essential information for the safe and effective installation, operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before using the product and keep it for future reference.



Image 1.1: Front view of the LG WT1210BBF WashTower with both washer and dryer doors open.

2. Safety Information

Your safety and the safety of others are very important. This manual contains important safety messages. Always read and follow all safety messages. Failure to do so could result in serious injury or death.

General Safety Precautions:

- Read all instructions before using the appliance.
- Do not install or store the appliance where it will be exposed to the weather or to freezing temperatures.
- Do not tamper with controls.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- Keep the area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.

- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- Always disconnect the appliance from the power supply before cleaning or performing any maintenance.

3. Product Overview

The LG WT1210BBF WashTower is designed for modern living, offering a sleek, vertical design that optimizes space while providing powerful washing and drying capabilities.

Main Components:

- **Washer Unit:** Located at the bottom, for washing clothes.
- **Dryer Unit:** Located at the top, for drying clothes.
- **Central Control Panel:** An intuitive interface positioned between the washer and dryer for easy access and control of both units.
- **Detergent Dispenser:** Pull-out drawer for adding detergent, softener, and bleach.



Image 3.1: Angled view of the LG WT1210BBF WashTower with doors open.

Key Features:

- **AI DD™ (Artificial Intelligence Direct Drive):** Detects the weight and fabric softness to choose the optimal wash pattern for your clothes, providing enhanced fabric care.
- **TurboWash™:** Provides a powerful wash in less time, ideal for busy schedules.
- **Steam Technology:** Utilizes steam to penetrate fabrics, helping to remove dirt, odors, and allergens.
- **Centralized Control Panel:** Simplifies operation by placing all controls for both the washer and dryer in an easily accessible location.
- **Space-Saving Design:** Vertical stacking of washer and dryer in a single unit.



Image 3.2: Close-up of the central control panel.



Image 3.3: Detergent dispenser drawer.



Image 3.4: AI DD™ feature for optimized fabric care.



Image 3.5: TurboWash™ for quick and powerful cleaning.



Image 3.6: Steam technology for deep cleaning and allergen removal.

4. Setup

Proper installation is crucial for the performance and longevity of your WashTower. It is recommended to have the appliance installed by a qualified technician.

4.1 Unpacking

- Remove all packaging materials, including the shipping bolts from the rear of the washer. Keep the shipping bolts for future transport.
- Inspect the appliance for any damage. If damaged, contact your retailer immediately.

4.2 Location Requirements

- Install the appliance on a firm, level floor.
- Ensure adequate clearance for water inlet hoses, drain hose, and power cord.
- Avoid installing in areas prone to freezing temperatures.
- Ensure proper ventilation for the dryer unit.



Image 4.1: The WashTower's compact design allows for installation in various spaces.

4.3 Connecting Water and Drain

- Connect the hot and cold water inlet hoses to the corresponding valves and to the back of the washer. Ensure connections are tight to prevent leaks.
- Securely attach the drain hose to a standpipe or laundry tub, ensuring it is properly vented and not kinked.

4.4 Electrical Connection

- Plug the power cord into a grounded electrical outlet. Do not use extension cords.
- Ensure the electrical supply meets the requirements specified in the 'Specifications' section.

4.5 Leveling the Appliance

- Use a level to check if the appliance is perfectly level from front to back and side to side.
- Adjust the leveling feet at the bottom of the appliance as needed to ensure stability and reduce vibration during operation.

5. Operating Instructions

Follow these steps for optimal washing and drying results.

5.1 Before Each Use

- Check pockets for coins, keys, or other objects.
- Close zippers and fasten hooks to prevent snagging.
- Sort laundry by fabric type, color, and soil level.

5.2 Loading Laundry

- Open the washer door and load items loosely into the drum. Do not overload.
- For the dryer, load items that have been washed and are suitable for machine drying.

5.3 Adding Detergent and Softener

- Pull out the detergent dispenser drawer.
- Add the recommended amount of liquid or powder detergent to the main wash compartment.
- Add fabric softener to the softener compartment (if desired).
- Add bleach to the bleach compartment (if desired).
- Close the dispenser drawer gently.

5.4 Selecting a Wash Cycle

- Press the **WASHER** power button.
- Rotate the cycle selector or press the appropriate button on the central control panel to choose your desired wash cycle (e.g., Cotton, Delicates, Quick Wash, Duvet).
- Adjust additional options like temperature, spin speed, or extra rinses if available and needed.

5.5 Selecting a Dry Cycle

- Press the **DRYER** power button.
- Rotate the cycle selector or press the appropriate button on the central control panel to choose your desired dry cycle (e.g., Cotton, Perm. Press, Delicates, Quick Dry, Duvet).
- Adjust additional options like dry level or temperature if available and needed.



Image 5.1: Control panel displaying wash and dry cycle options.



Image 5.2: 'Duvet' cycle option highlighted on the control panel.

5.6 Starting and Pausing a Cycle

- Once a cycle is selected, press the **START/PAUSE** button to begin.
- To pause a cycle, press the **START/PAUSE** button again. Press it once more to resume.

5.7 Smart Features (Wi-Fi, App Control)

Your WashTower may include Wi-Fi connectivity, allowing you to control and monitor your appliance remotely via the LG ThinQ app. Refer to the app's instructions for setup and usage.

6. Maintenance

Regular maintenance helps ensure optimal performance and extends the lifespan of your appliance.

6.1 Cleaning the Detergent Dispenser

- Remove the dispenser drawer and its inserts.
- Rinse all parts under running water to remove detergent residue.
- Use a soft brush to clean any stubborn buildup.
- Dry thoroughly and reassemble.

6.2 Cleaning the Lint Filter (Dryer)

- After every load, pull out the lint filter located inside the dryer door opening.
- Remove accumulated lint by hand.
- Rinse the filter with water and a soft brush if necessary, then dry completely before reinserting.

6.3 Cleaning the Drum

- Run a 'Tub Clean' or 'Drum Clean' cycle periodically using a washing machine cleaner or bleach.
- Wipe the interior of the drum with a soft cloth after each use to prevent moisture buildup.

6.4 Exterior Cleaning

- Wipe the exterior surfaces with a soft, damp cloth.

- Do not use abrasive cleaners or solvents.

6.5 Winterizing the Appliance

- If the appliance is stored in an area subject to freezing, drain all water from the hoses and pump.
- Consult the full owner's manual for detailed winterization procedures.

7. Troubleshooting

Before contacting service, review this section for common issues and their solutions.

Problem	Possible Cause	Solution
Appliance does not start	Power cord unplugged; Door not closed properly; Cycle not selected; Start/Pause button not pressed.	Ensure power cord is securely plugged in; Close the door firmly; Select a cycle; Press the Start/Pause button.
Washer is leaking	Hoses loose; Drain hose clogged or improperly installed; Too much detergent.	Check and tighten all hose connections; Ensure drain hose is clear and correctly positioned; Use recommended amount of detergent.
Dryer is not drying effectively	Lint filter clogged; Overloaded dryer; Incorrect dry cycle selected; Exhaust vent blocked.	Clean the lint filter; Do not overload the dryer; Select an appropriate dry cycle; Check and clear the exhaust vent.
Excessive vibration or noise	Appliance not level; Shipping bolts not removed; Load unbalanced.	Adjust leveling feet; Ensure all shipping bolts are removed; Redistribute laundry evenly in the drum.

8. Specifications

Technical details for the LG WT1210BBF WashTower.

Specification	Value
Manufacturer	LG
Model Number	WT1210BBF
Product Dimensions (L x W x H)	66 x 60 x 165.5 cm
Item Weight	60 Kilograms
Capacity	10 Kilograms
Color	Black
Drum Material	Stainless steel

Specification	Value
Operation Mode	Automatic
Control Type	Push Button
Access Location	Freestanding
Number of Wash Cycles	1 (referring to main cycle type, options vary)
Number of Dry Cycles	1 (referring to main cycle type, options vary)
Cycle Options	10
Included Components	Power Cord

9. Warranty and Support

For specific warranty information, please refer to the warranty card included with your product or visit the official LG website. Keep your purchase receipt as proof of purchase for warranty claims.

Customer Support:

If you encounter issues not covered in the troubleshooting section or require professional assistance, please contact LG Customer Service. Contact details can typically be found on the LG website for your region or on the product's documentation.

When contacting support, please have your model number (WT1210BBF) and serial number ready.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Where should I install the power outlet for the LG WT1210BBF WashTower if it is placed in a wall niche 700mm wide and 800mm deep, and how long is the power cord?

For the LG WT1210BBF WashTower, proper placement of the electrical outlet is critical when installing in a tight niche (700mm wide by 800mm deep). Given the unit's width is 600mm and depth is 660mm,...

Read full answer