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Merkury Innovations MI-CW035-199WW

Merkury Innovations 1080P Smart Auto-Tracking Security Camera User Manual

Model: MI-CW035-199WW

INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Merkury Innovations 1080P Smart Auto-Tracking Security Camera. This Wi-Fi enabled camera allows you to monitor your home from anywhere, featuring motion tracking and remote control capabilities, providing enhanced security and peace of mind.

PRODUCT OVERVIEW AND FEATURES

The Merkury Innovations Smart Wi-Fi Auto-Tracking Camera is designed for comprehensive home security monitoring. Key features include:

- **1080p HD Livestream:** Provides clear, high-definition video for detailed monitoring.
- **Auto-Tracking:** Automatically detects and follows motion within its field of view, ensuring continuous coverage of moving subjects.
- **Remote Pan and Tilt:** Control the camera's viewing angle (horizontal pan and vertical tilt) directly from your smartphone via the Geeni app.
- **Wi-Fi Connectivity:** No separate hub required; the camera connects directly to your home 2.4GHz Wi-Fi network.
- **Motion Alerts:** Configurable alerts for detected motion, sent directly to your smartphone.



Image: The Merkury Innovations 1080P Smart Auto-Tracking Security Camera shown next to its product packaging, highlighting its compact design and key features like HD 1080P resolution and auto-tracking.

PACKAGE CONTENTS

Please verify that all items are present in the package:

- Merkury Innovations 1080P Smart Auto-Tracking Security Camera
- Power Adapter
- Mounting Hardware (screws, wall anchors)
- User Manual (this document)

SETUP GUIDE

1. Download the Geeni App

Search for "Geeni" in the Apple App Store (for iOS devices) or Google Play Store (for Android devices) and download the application to your smartphone. This app is essential for controlling and managing your camera.

2. Power On the Camera

Connect the camera to a power source using the provided power adapter. The camera will power on, and an indicator light (typically blinking) will show its readiness for pairing.

3. Connect to Wi-Fi

Open the Geeni app and create an account or log in. Follow the on-screen instructions to add a new device. Select the Merkury Innovations Smart Camera from the list and enter your Wi-Fi network details. Ensure your smartphone is connected to a 2.4GHz Wi-Fi network, as the camera is compatible only with 2.4GHz networks.

4. Placement

Place the camera in your desired location. It supports wall mounting using the included hardware or can be placed on flat surfaces such as shelves or tables. Consider areas like the living room, hallway, or study room for optimal coverage and motion detection.

OPERATING INSTRUCTIONS

Live View

Once the camera is successfully connected and online, open the Geeni app and select your camera from the device list to view the live 1080p HD stream.

Remote Pan and Tilt

Within the live view interface in the Geeni app, use the on-screen directional controls to remotely pan (rotate horizontally) and tilt (rotate vertically) the camera lens. This allows you to adjust your viewing angle and cover different areas of the room.

Auto-Tracking

Enable the auto-tracking feature in the Geeni app settings for your camera. When activated, the camera will automatically detect motion and follow the moving object within its range, keeping it in the frame.

Motion Alerts

Configure motion detection sensitivity and notification preferences in the Geeni app settings. You will receive alerts on your smartphone when motion is detected, allowing you to respond promptly.

Two-Way Audio

If supported by your camera model, utilize the two-way audio feature through the Geeni app to listen to audio from the camera's location and speak through the camera's speaker.

MAINTENANCE

Cleaning

Gently wipe the camera lens and body with a soft, dry, lint-free cloth. Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the camera's components.

Firmware Updates

Regularly check the Geeni app for available firmware updates. Firmware updates often include performance improvements, new features, and security enhancements. Follow the app's instructions carefully when performing updates.

Network Stability

Ensure your Wi-Fi network is stable and provides sufficient signal strength to the camera for uninterrupted operation and optimal video streaming quality.

TROUBLESHOOTING

Camera Not Connecting to Wi-Fi

- Ensure your Wi-Fi network is 2.4GHz. The camera does not support 5GHz networks.
- Verify that you have entered the correct Wi-Fi password.
- Move the camera closer to your Wi-Fi router to improve signal strength.
- Restart your Wi-Fi router and the camera, then attempt the connection process again.

Poor Video Quality

- Check your internet connection speed. A slow connection can affect streaming quality.
- Ensure the camera lens is clean and free from dust or smudges.
- Verify sufficient lighting in the monitored area, especially for optimal daytime video.

Auto-Tracking Not Working

- Ensure the auto-tracking feature is enabled in the Geeni app settings.
- Check for any physical obstructions in the camera's field of view that might interfere with motion detection.
- Adjust motion detection sensitivity in the app; very low sensitivity might miss subtle movements.

No Motion Alerts

- Verify that notification settings are enabled both within the Geeni app and in your smartphone's system settings.
- Check motion detection sensitivity; if it's too low, it might not trigger alerts.

Camera is unresponsive or speaking in a foreign language

- If the camera is unresponsive, try unplugging it from power for 30 seconds and plugging it back in.
- If the camera is speaking in an unexpected language, check the language settings within the Geeni app.
- As a last resort, perform a factory reset if possible (refer to the Geeni app or Merkury Innovations support for specific instructions).
- If issues persist, contact Merkury Innovations customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	Merkury Innovations
Model Number	MI-CW035-199WW
Video Capture Resolution	1080p
Wireless Communication Technology	Wi-Fi
Connectivity Technology	Wireless
Connectivity Protocol	Wi-Fi (2.4GHz only)
Alert Type	Motion Only
Mounting Type	Wall Mount
Compatible Devices	Smartphone (via Geeni app)
Controller Type	Vera, Amazon Alexa (via Geeni app integration)
Package Dimensions	8 x 6 x 4 inches

Feature	Detail
Item Weight	1.12 ounces
UPC	194383023067

WARRANTY AND SUPPORT

For detailed warranty information, product registration, and technical support, please refer to the official Merkury Innovations website or contact their customer service department. It is recommended to keep your purchase receipt as proof of purchase for any warranty claims.

Online Support: www.merkuryinnovations.com/support (Please note: This is an example link. Refer to your product packaging or official Merkury Innovations documentation for the most accurate support contact information.)