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Phomemo T02

Phomemo T02 Mini Sticker Printer User Manual

Model: T02 | Brand: Phomemo

Introduction

The Phomemo T02 Mini Sticker Printer is a compact, inkless thermal printer designed for portability and versatility. It allows users to print photos, text, labels, and stickers directly from a mobile device via Bluetooth. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your T02 printer to ensure optimal performance.

What's in the Box

Please verify that all items are present in your package:

- Phomemo T02 Pocket Printer x 1
- USB Charge Cable x 1
- Paper Holder x 1
- White Non-Adhesive Thermal Paper (one roll inside the printer) x 1
- User Manual x 1

Figure 1: Package Contents. The image displays the Phomemo T02 printer, a roll of sticker paper, a USB charging cable, and the user manual.

Setup Guide

1. Charging the Printer

Before first use, fully charge the printer using the provided USB cable. Connect the USB cable to the charging port on the side of the printer and plug the other end into a standard USB power adapter (not included) or a computer USB port. The indicator light will show charging status.

2. Installing the Paper Roll

1. Press the Printer Lid Button to open the printer lid.
2. Place the paper roll into the Paper Holder, ensuring the printing side of the paper faces upwards and feeds out from the top.
3. Insert the Paper Holder with the paper roll into the printer compartment. Make sure the paper edge extends slightly out of the printer's output slot.
4. Close the printer lid firmly until it clicks into place.

3. App Download and Bluetooth Connection

1. Download the official **Phomemo** app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices).
2. Turn on the printer by pressing and holding the ON/OFF button until the indicator light illuminates.
3. Enable Bluetooth on your mobile device.
4. Open the Phomemo app. The app will automatically search for nearby Phomemo printers. Select 'T02' from the list to connect. The indicator light on the printer will confirm a successful connection.

Figure 2: Easy Setup Steps. This image illustrates the four simple steps to set up the Phomemo T02 printer: turning it on, installing the paper roll, ensuring the paper holder is correct, and connecting via Bluetooth in the Phomemo app.

Figure 3: App Download and Bluetooth Connection. The image shows the Phomemo app icon, links to download from the App Store and Google Play, and the Bluetooth connection symbol, indicating how to connect the printer to your mobile device.

Operating Instructions

1. Basic Printing

Once connected, open the Phomemo app to access various printing functions:

- **Print Images:** Select an image from your gallery, adjust its size and position, then tap 'Print'.
- **Print Text/Notes:** Use the text editor to type or paste content. Customize fonts, sizes, and styles before printing.
- **Print Labels/Stickers:** Utilize the app's design tools to create custom labels or stickers.

Figure 4: App Interface and Printing Examples. This image shows the Phomemo app interface with options for printing images, notes, and templates, demonstrating the printer's use for various DIY printing tasks.

2. Using Templates

The Phomemo app offers a wide range of pre-designed templates for various purposes, including to-do lists, study notes, banners, and decorative elements. Navigate to the 'Templates' section in the app, select your desired template, customize it if needed, and then print.

3. Paper Compatibility

The T02 printer is compatible with various 53mm wide thermal papers, including white, color, clear, semi-transparent, gold, and silver stick paper. Ensure you use Phomemo-branded thermal paper for best results.

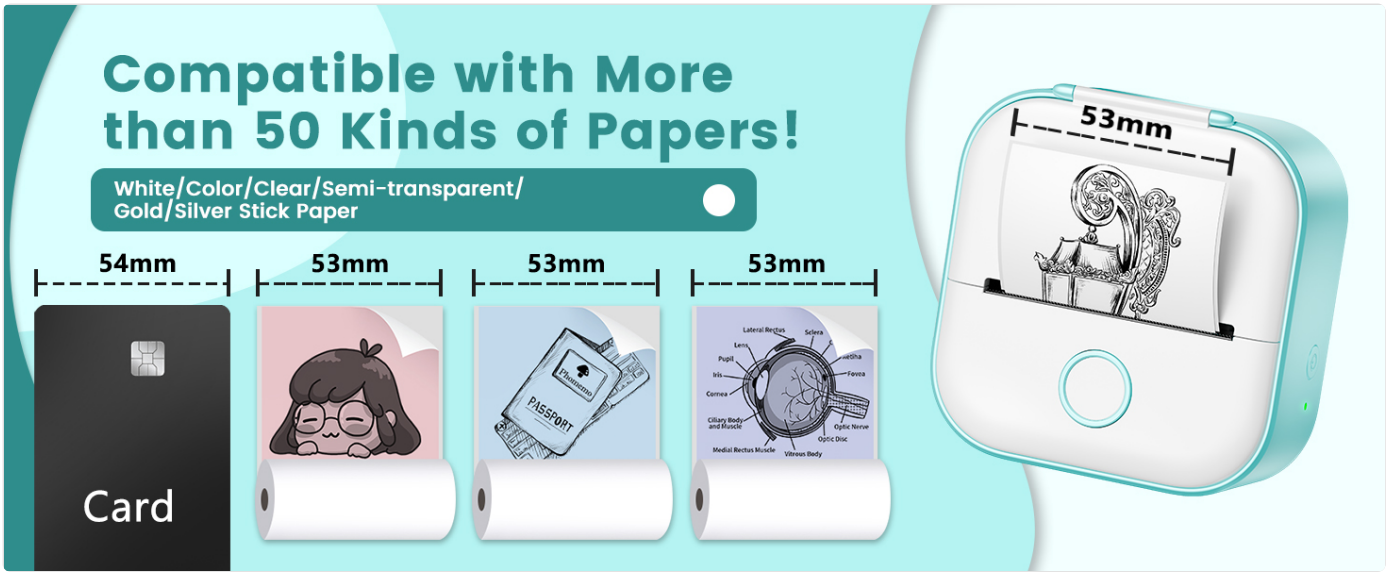

Figure 5: Compatible Paper Types. This illustration demonstrates the variety of 53mm wide thermal papers compatible with the Phomemo T02 printer, such as card, white, color, clear, semi-transparent, gold, and silver stick paper.

Maintenance

1. Cleaning the Print Head and Rubber Roller

To maintain optimal print quality, regularly clean the print head and rubber roller. Use a cotton swab lightly dampened with alcohol to gently wipe the print head and the rubber roller inside the printer. Ensure the printer is turned off before cleaning and allow it to dry completely before use.

Figure 6: Printer Components. This diagram identifies key parts of the T02 printer, including the rubber roller, which should be regularly cleaned for best printing results.

2. Paper Storage

Store thermal paper in a cool, dry place away from direct sunlight, high temperatures, and humidity to prevent fading or damage to the thermal coating.

3. Battery Care

To prolong battery life, avoid fully discharging the printer frequently. Charge the printer regularly, even if not in use for extended periods. Do not expose the printer to extreme temperatures.

Troubleshooting

1. Printer Does Not Turn On

- Ensure the printer is charged. Connect it to a power source using the USB cable.
- Press and hold the ON/OFF button for a few seconds.

2. Poor Print Quality

- Clean the print head and rubber roller as described in the Maintenance section.
- Ensure the thermal paper is installed correctly and is not damaged or old.
- Check the battery level; low battery can affect print quality.

Figure 7: Print Quality Comparison. This image contrasts the clear and efficient output of the Phomemo T02 printer with less clear results, emphasizing the importance of proper maintenance for optimal print quality.

3. Bluetooth Connection Issues

- Ensure Bluetooth is enabled on your mobile device and the printer is turned on.
- Restart the Phomemo app and try connecting again.
- Make sure the printer is within the Bluetooth range (typically 5 meters).
- If issues persist, try resetting the printer using the Reset Button (refer to Figure 6 for location).

Specifications

Feature	Detail
Model Name	T02
Brand	Phomemo
Printing Technology	Thermal
Connectivity Technology	Bluetooth
Printer Output	Monochrome
Maximum Color Print Resolution	203DPI
Maximum Black and White Print Resolution	203DPI
Maximum Media Size	53mm
Sheet Size	53 millimeters
Item Weight	8.8 ounces (0.25 Kilograms)
Product Dimensions	4 x 3 x 2 inches (4"D x 3"W x 2"H)
Batteries	1 Lithium Polymer battery (included)
Control Method	App
Hardware Interface	Bluetooth

Warranty and Support

Warranty Information

The Phomemo T02 Mini Sticker Printer comes with a **limited warranty**. For detailed information regarding warranty coverage, terms, and conditions, please refer to the warranty card included in your package or visit the official Phomemo website.

Customer Support

If you encounter any issues or have questions not covered in this manual, please contact Phomemo customer support. You can typically find contact information on the official Phomemo website or through the Phomemo app.
For further assistance, please visit the Phomemo Store on Amazon.

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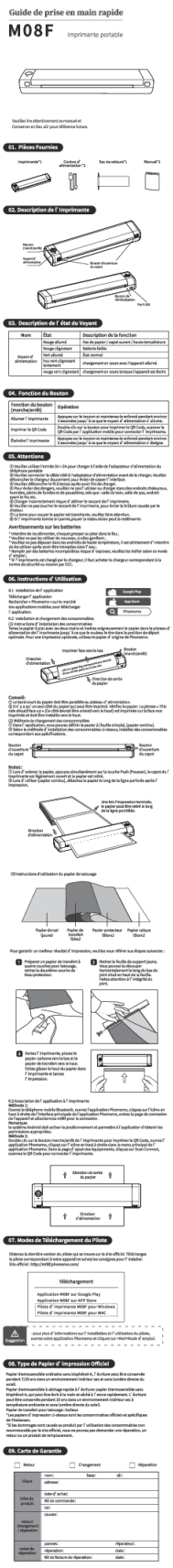
Related Documents

A281M/A282M/A285M Trouble Shooting

[Phomemo A281M/A282M/A285M Troubleshooting Guide]

A comprehensive troubleshooting guide for Phomemo A281M, A282M, and A285M thermal printers, covering product information, usage, common machine and connection issues, printing problems, and app-related questions.



Guide de prise en main rapide

M08F Imprimante portable

[Phomemo M08F Portable Printer Quick Start Guide]

A quick start guide for the Phomemo M08F portable thermal printer, covering setup, operation, app installation, and troubleshooting.

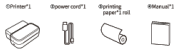
Phomemo Mini Printer

Quick Start Guide

Before using, please read this manual carefully and keep it properly for future reference

01. Packing list

①Printer*1	②power cord*1	③printing paper*1 roll	④Manual*1

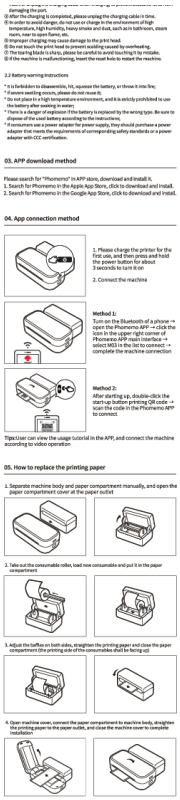


02. Machine description

Power indicator status description	Green lighting form	Standby/Charging completed
	Green flashing	Charging
	Red lighting form	Fault, out of paper/overheated
	Red flashing	Out of power

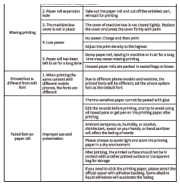
2.1 Precautions

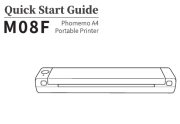
① Please use 5V=1A input for charging, and it is recommended to use mobile phone power adapter for charging.
② Please connect the USB cable to the power adapter before charging. Please gently insert or evolve the charging cable when charging, to prevent excessive force from



[Phomemo Mini Printer M03 Quick Start Guide]

Get started with your Phomemo Mini Printer (M03) using this comprehensive quick start guide. Learn about setup, app connection, paper loading, printing functions, troubleshooting, and warranty information.





Quick Start Guide

M08F Phomemo A4 Portable Printer

Before using, please read this manual carefully and keep it properly for future reference.

English

01. Package Contents

02. Printer Components

Indicator Light Guide

Name	Status	Description
Power Indicator	Lit (Red)	Out of paper/Cover is open/ Overheat
	Blinking (Red)	Low power
	Lit (Green)	Normal
	Blinking (Green)	Charging

Button Function

[Power] Button Function	Operation
Turn on the printer	Press and hold the button for around 3 seconds until the power indicator light turns on.
Print QR code	Double-press the button to print QR code. You can scan the QR code using the App on the phone and connect to the printer.
Turn off the printer	Press and hold the button for around 3 seconds until the power indicator light turns off.

03. Precautions

Battery warning instructions

04. Instruction Guide

05. How to Download and Install Driver

Download

MUNBYN App in Google Play
MUNBYN App in APP Store
MUNBYN PC Driver For Windows
MUNBYN PC Driver For MAC

06. Official Printing Paper Type

07. After-sales Service

08. FCC Warning

09. Warranty Card

Return Exchange Repair

User Info	Name	Gender:	Phone:
	Address		
Product Info	Purchase Date		
	Product order number:		
	Product Serial Number:		
Requirements of return, exchange or repair	Reason description:		
Maintenance records	Failure condition:		Maintenance person:
	Handling situation		Delivery date:
	Maintenance ticket number:		Delivery date:

[Phomemo M08F Portable Printer Quick Start Guide]

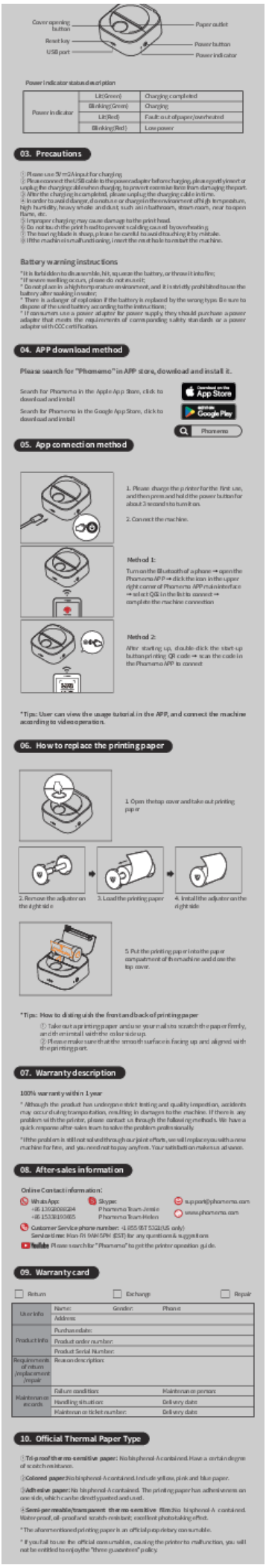
A quick start guide for the Phomemo M08F portable printer, covering package contents, printer components, usage precautions, installation of the app and consumables, connection methods, driver installation, paper types, after-sales service, and FCC warnings.

Documents - Phomemo – T02

Phomemo Mini Photo Printer T02 User Manual and Guide

Comprehensive guide for the Phomemo Mini Photo Printer T02, covering setup, app connection, paper replacement, printing guidelines, and troubleshooting.

lang:nl score:36 filesize: 568.42 K page_count: 32 document date: 2023-07-10



[pdf] User Manual Quick Start Guide Guide

T02 Phomemo 1 20230831 Before using please read this manual carefully and keep it properly for future reference Quick Start Guide Q02 English 01 Packing list Printer*1 printing 91WOTqM0crLm media amazon images I 91WOTqM0crL ref dp product quick view |||

Q02 Mini Printer Quick Start Guide Before using, please read this manual carefully

11. Specific function operation guidelines

11.1 Print Images operation guidelines

Steps:

①Select the "Print Images" function in Phomemo APP

②Add the photos you need to print

③Set the picture in the work bar area. You can change the picture, modify the picture, adjust the brightness, contrast, or rotate and crop the picture

④Choose the photo printing density: Printing density: Fine, Medium, Thick, Dedicated

⑤Select the "Print" button in the lower right corner to complete picture printing

11.2 Graphic operation guidelines

There are a large number of hand-painted original materials in the material library. Various personalized editing can be performed under this function. The operation steps are as follows.

①Select the " Graphic" function in Phomemo APP

②Click any Graphic to enter the editing area

③In the "Functional Area", you can add text, tables, pictures, stickers, and QR code function for personalized editing, and the edited content will be displayed in the "Editing Area".

Features	Instructions
Text	Select the "Text" option to insert text box into the body for editing, and you can edit any content; font and alignment are optional;
Table	Select the " Table" option to insert a table into the editing area for editing;
Image	Select the "Image" option to insert a picture into the editing area for editing or printing;
Emoji	Select the "Emoji" option to insert an emoji into the editing area for editing or printing;
QR code	Select the "QR code" option to enter the editing area, you can enter any text, and the entered text will be output in the form of a QR code;

④After editing the content, click the print icon "🖨" in the upper right corner to complete printing;

"Tips: You can view the operating tutorial in the APP, and connect the machine according to video tutorial.

11.3 Windows application document printing operation guidelines

Select the "Print Web" function in the Phomemo APP, and after entering the web address, you can click print button on the page to print the information of the web page;

"Tips: You can view the operating tutorial in the APP, and connect the machine according to the video tutorial.

12. Common problems and solutions

Features	Instructions	Instructions
Half margin of page is printed	1. The paper roll holder is not installed correctly	Reinstall according to the instruction of paper roll adapter.
	2. The machine print head cannot rebound	Press the print head to rebound
Machine can't be charged	1. Can't charge	Connect the machine, check the battery capacity at the Bluetooth connection in the upper right corner. You can check the remaining power of the machine
	2. The charger is heated	Use the 5v/1A charging cable to charge. Under normal circumstances, the machine can be fully charged in 2-5 hours.
	3. Unable to activate	Do not leave the battery uncharged for a long period of time (about three months), as this may cause the battery to run out naturally and fail to activate charging
Machine indicator flashes fast	1. The battery is less than 10%	The indicator light will flash quickly
No response after long pressing the power button	1. The machine has no power	Charge it for half an hour and then turn it on
Upper and lower covers are stuck when opening	1. The upper and lower covers of the machine have a running-in period	Cover a few times back and forth
	2. The machine is ga tten foreign objects	Open the paper compartment of the machine and clean the inner compartment
Cannot connect to machine's Bluetooth	1. Mobile phone Bluetooth is not turned on	Turn on the phone's Bluetooth (Bluetooth cannot turn on automatically, you need to turn it on manually)
	2. APP can't find the machine	The machine is not turned on. Turn on the machine to a normal state
		Double-click the printer power button to print the QR code, scan the code directly to connect to the printer
	3. Mobile phone positioning permission is not turned on	For Android phones, open the phone positioning permission
The machine doesn't print	1. No words on the paper	The paper roll is loaded upside down, resulting in the printing side of the paper roll (inner roll) rolled inside; all paper rolls shall be installed with the printing side facing up
	2. System bug	Restart phone
	3. There are black bars	The paper is too big and jammed. Please take out some paper.
	4. Indicator flashes	No electricity. Charge the machine (half an hour)
		Reinstall the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet
Paper jam when printing	1. The paper roll is loose and jammed	Remove the support of paper roll, manually wind the paper roll and then install the support; or directly put in the paper roll to print.
	2. The machine has foreign objects	Open the paper compartment of the machine and clean the inner compartment
APP shows the printer is out of paper	1. No paper	Reinstall the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet
	2. The sensor cannot recognize	The printer detects a paper sensor failure; clean the sensor with an alcohol-sticky cotton swab.
	3. System bug	Uninstall and reinstall
Printing succeeded, but the paper printed has no content	1. The paper roll is loaded upside down	Take out the paper roll and use your fingernail to draw hard on the paper, and install with the color side facing up.
Missing printing	1. The paper roll holder is not installed correctly	Reinstall according to the instructions of paper roll adapter
	2. Paper roll expansion hole	Take out the paper roll and cut off the wrinkled part, reinstall for printing
	3. The machine box cover is not in place	The cover of machine box is not closed tightly. Replace the cover and press the cover firmly with palms.
	4. Low power	No power. Charge and then print
		Adjust the print density to the highest
	5. Paper roll has been left in air for a long time	Damp paper roll, leaving in machine near in air for a long time may cause missing printing.
		Unused paper rolls are packed in sealed bags or boxes
Printed font is different from edit font	1. When printing the same content with different mobile phones, the fonts are different	Due to different phone models and versions, the printed fonts will be different; set the phone system font as the default font.
Faded font on paper roll	Improper use and preservation	Thermo-sensitive paper cannot be pasted with glue
		Edit the records before printing, and try to avoid using oil-based pen or gel pen on the printing paper after printing;
		Ambient temperature, humidity, or alcohol, disinfectant, sweat on your hands, or hand sanitizer will affect the fading of words.
		Please choose to avoid light and store the printing paper in a dry environment;
		After printing, the printed surface should not be in contact with another printed surface or transparent bag for storage;
		If you need to stick the printing paper, please select the official paper with adhesive backing. Some alkaline liquid adhesives will accelerate the fading

13. FCC Warning

FCC Warning statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired

and keep it properly for future reference. English 01. Packing list Printer*1 printing paper *1 power cord*1 paper holder baffle*1 Manual*1 02. Machine description Cover opening button Reset key USB port Pape...

lang:en score:34 filesize: 687.35 K page_count: 1 document date: 2024-04-16

operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

14. IC Warning

IC Warning statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1.This device may not cause interference.

2.This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux conditions suivantes:

1.L' appareil ne doit pas produire de brouillage;

2.L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF exposure statement

IC RF exposure statement:

The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC Déclaration d'exposition aux RF:

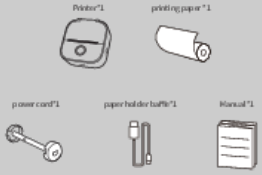
L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

T02 Mini Printer
Quick Start Guide

Before using, please read this manual carefully and keep it properly for future reference.

English

01. Packing list



02. Machine description

Power indicator status description

Power indicator	Lit(Green)	Charging completed
	Blinking(Green)	Charging
	Lit(Red)	Fault: out of paper/overheated
	Blinking(Red)	Low power

03. Precautions

① Please use 5V⎓1A input for charging.
② Please connect the USB cable to the power adapter before charging, please gently insert or unplug the charging cable when charging, to prevent excessive force from damaging the port.
③ After the charging is completed, please unplug the charging cable in time.
④ In order to avoid danger, do not use or charge in the environment of high temperature, high humidity, heavy smoke and dust, such as in bathroom, steam room, near to open flame, etc.
⑤ Improper charging may cause damage to the print head.
⑥ Do not touch the print head to prevent scalding caused by overheating.
⑦ The tearing blade is sharp, please be careful to avoid touching it by mistake.
⑧ If the machine is malfunctioning, insert the reset hole to restart the machine.

Battery warning instructions

* It is forbidden to disassemble, hit, squeeze the battery, or throw it into fire;
* If severe swelling occurs, please do not reuse it;
* Do not place in a high temperature environment, and it is strictly prohibited to use the battery after soaking in water;
* There is a danger of explosion if the battery is replaced by the wrong type. Be sure to dispose of the used battery according to the instructions;
* If consumers use a power adaptor for power supply, they should purchase a power adapter that meets the requirements of corresponding safety standards or a power adapter with CCC certification.

04. APP download method

Please search for "Phomemo" in APP store, download and install it.

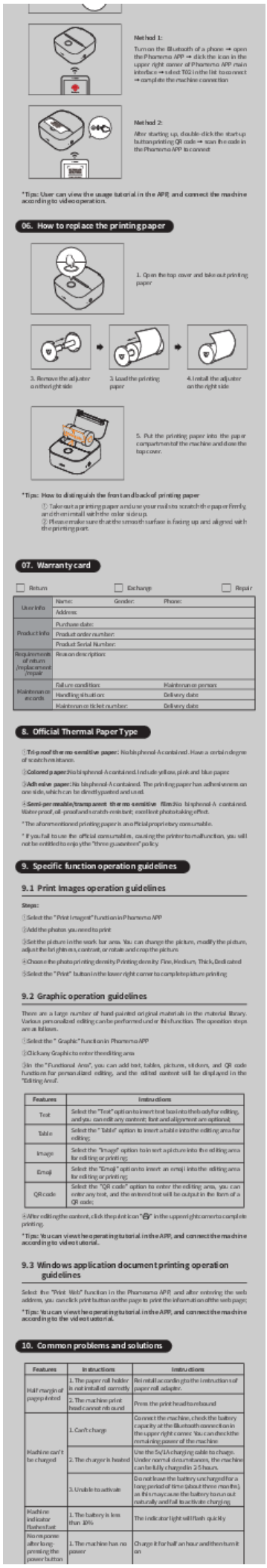
Search for Phomemo in the Apple App Store, click to download and install

Search for Phomemo in the Google App Store, click to download and install

05. App connection method

1. Please charge the printer for the first use, and then press and hold the power button for about 3 seconds to turn it on.

2. Connect the machine.



Method 1:
Turn on the Bluetooth of a phone → open the Phomemo APP → click the icon in the upper right corner of Phomemo APP main interface → select T02 in the list to connect → complete the machine connection

Method 2:
After starting up, double-click the start-up button printing QR code → scan the code in the Phomemo APP to connect

*Tips: User can view the usage tutorial in the APP, and connect the machine according to video operation.

06. How to replace the printing paper

1. Open the top cover and take out printing paper

3. Remove the adjuster on the right side
3. Load the printing paper
4. Install the adjuster on the right side

5. Put the printing paper into the paper compartment of the machine and close the top cover.

*Tips: How to distinguish the front and back of printing paper

① Take out a printing paper and use your nails to scratch the paper firmly, and then install with the color side up.
② Please make sure that the smooth surface is facing up and aligned with the printing part.

07. Warranty card

☐ Return ☐ Exchange ☐ Repair

User Info	Name:	Gender:	Phone:
	Address:		
Product Info	Purchase date:		
	Product order number:		
	Product Serial Number:		
Requirements of return /replacement /repair	Reason description:		
Maintenance records	Failure condition:		Maintenance person:
	Handling situation:		Delivery date:
	Maintenance ticket number:		Delivery date:

8. Official Thermal Paper Type

①**Tri-proof thermo-sensitive paper:** No bisphenol A contained. Have a certain degree of scratch resistance.
②**Colored paper:** No bisphenol A contained. Include yellow, pink and blue paper.
③**Adhesive paper:** No bisphenol A contained. The printing paper has adhesiveness on one side, which can be directly pasted and used.
④**Semi-permeable/transparent thermo-sensitive film:** No bisphenol A contained. Water proof, oil-proof and scratch-resistant; excellent photo-taking effect.

*The aforementioned printing paper is an official proprietary consumable.

* If you fail to use the official consumables, causing the printer to malfunction, you will not be entitled to enjoy the "three guarantees" policy.

9. Specific function operation guidelines

9.1 Print Images operation guidelines

Steps:

①Select the "Print Images" function in Phomemo APP
②Add the photos you need to print
③Set the picture in the work bar area. You can change the picture, modify the picture, adjust the brightness, contrast, or rotate and crop the picture.
④Choose the photo printing density. Printing density: Fine, Medium, Thick, Dedicated
⑤Select the "Print" button in the lower right corner to complete picture printing.

9.2 Graphic operation guidelines

There are a large number of hand-painted original materials in the material library. Various personalized editing can be performed under this function. The operation steps are as follows.

①Select the " Graphic" function in Phomemo APP
②Click any Graphic to enter the editing area
③In the "Functional Area", you can add text, tables, pictures, stickers, and QR code functions for personalized editing, and the edited content will be displayed in the "Editing Area".

Features	Instructions
Text	Select the "Text" option to insert text box into the body for editing, and you can edit any content; font and alignment are optional;
Table	Select the " Table" option to insert a table into the editing area for editing;
Image	Select the "Image" option to insert a picture into the editing area for editing or printing;
Emoji	Select the "Emoji" option to insert an emoji into the editing area for editing or printing;
QR code	Select the "QR code" option to enter the editing area, you can enter any text, and the entered text will be output in the form of a QR code;

④After editing the content, click the print icon "🖨" in the upper right corner to complete printing.

*Tips: You can view the operating tutorial in the APP, and connect the machine according to video tutorial..

9.3 Windows application document printing operation guidelines

Select the "Print Web" function in the Phomemo APP, and after entering the web address, you can click print button on the page to print the information of the web page;

*Tips: You can view the operating tutorial in the APP, and connect the machine according to the video tutorial.

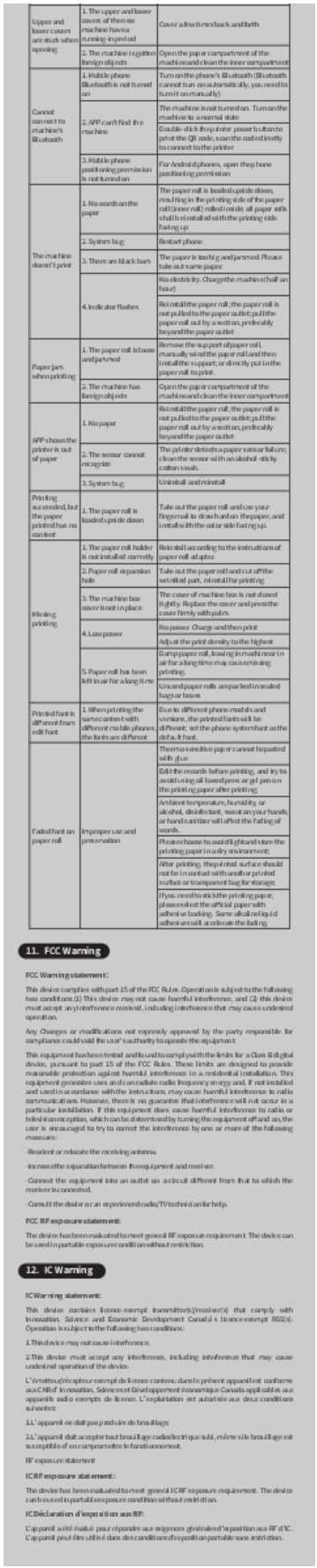
10. Common problems and solutions

Features	Instructions	Instructions
Half margin of page printed	1. The paper roll holder is not installed correctly	Reinstall according to the instruction of paper roll adapter.
	2. The machine print head cannot rebound	Press the print head to rebound
Machine can't be charged	1. Can't charge	Connect the machine, check the battery capacity at the Bluetooth connection in the upper right corner. You can check the remaining power of the machine
	2. The charger is heated	Use the 5v/1A charging cable to charge. Under normal circumstances, the machine can be fully charged in 2.5 hours.
	3. Unable to activate	Do not leave the battery uncharged for a long period of time (about three months), as this may cause the battery to run out naturally and fail to activate charging
Machine indicator flashes fast	1. The battery is less than 10%	The indicator light will flash quickly
No response after long-pressing the power button	1. The machine has no power	Charge it for half an hour and then turn it on

[Phomemo T02 Printer User Guide and Troubleshooting]

A comprehensive guide to using the Phomemo T02 thermal printer, including setup, operation, paper replacement, and solutions to common problems.

lang:en score:31 filesize: 633.4 K page_count: 1 document date: 2024-07-24



Upper and lower covers are stuck when opening	1. The upper and lower covers of the machine having running-in period	Cover a few times back and forth
	2. The machine is ignition foreign objects	Open the paper compartment of the machine and clean the inner compartment
Cannot connect to machine's Bluetooth	1. Mobile phone Bluetooth is not turned on	Turn on the phone's Bluetooth (Bluetooth cannot turn on automatically, you need to turn it on manually)
	2. APP can't find the machine	The machine is not turned on. Turn on the machine to a normal state
		Double-click the printer power button to print the QR code, scan the code directly to connect to the printer
	3. Mobile phone positioning permission is not turned on	For Android phones, open the phone positioning permission
The machine doesn't print	1. No words on the paper	The paper roll is loaded upside down, resulting in the printing side of the paper roll (inner roll) rolled inside; all paper rolls shall be installed with the printing side facing up
	2. System bug	Restart phone
	3. There are black bars	The paper is too big and jammed. Please take out some paper
	4. Indicator flashes	No electricity. Charge the machine (half an hour)
		Reinstall the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet
Paper jam when printing	1. The paper roll is loose and jammed	Remove the supporting part of paper roll, manually wind the paper roll and then install the support; or directly put in the paper roll to print.
	2. The machine has foreign objects	Open the paper compartment of the machine and clean the inner compartment
APP shows the printer is out of paper	1. No paper	Reinstall the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet
	2. The sensor cannot recognize	The printer detects a paper sensor failure; clean the sensor with an alcohol-sticky cotton swab.
	3. System bug	Uninstall and reinstall
Printing succeeded, but the paper printed has no content	1. The paper roll is loaded upside down	Take out the paper roll and use your fingernail to draw hard on the paper, and install with the color side facing up.
Missing printing	1. The paper roll holder is not installed correctly	Reinstall according to the instructions of paper roll adapter
	2. Paper roll expansion hole	Take out the paper roll and cut off the wrinkled part, reinstall for printing
	3. The machine box cover is not in place	The cover of machine box is not closed tightly. Replace the cover and press the cover firmly with palms.
	4. Low power	No power. Charge and then print
		Adjust the print density to the highest
	5. Paper roll has been left in air for a long time	Damp paper roll, leaving in machine near in air for a long time may cause missing printing;
		Unused paper rolls are packed in sealed bags or boxes
Printed font is different from edit font	1. When printing the same content with different mobile phones, the fonts are different	Due to different phone models and versions, the printed fonts will be different; set the phone system font as the default font.
Faded font on paper roll	Improper use and preservation	Thermo-sensitive paper cannot be pasted with glue
		Edit the records before printing, and try to avoid using oil-based pens or gel pens on the printing paper after printing;
		Ambient temperature, humidity, or alcohol, disinfectant, sweat on your hands, or hand sanitizer will affect the fading of words.
		Please choose to avoid light and store the printing paper in a dry environment;
		After printing, the printed surface should not be in contact with another printed surface or transparent bag for storage
		If you need to stick the printing paper, please select the official paper with adhesive backing. Some alkaline liquid adhesives will accelerate the fading

11. FCC Warning

FCC Warning statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

12. IC Warning

IC Warning statement:

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

1.This device may not cause interference.

2.This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1.L' appareil ne doit pas produire de brouillage

2.L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF exposure statement

IC RF exposure statement:

The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.

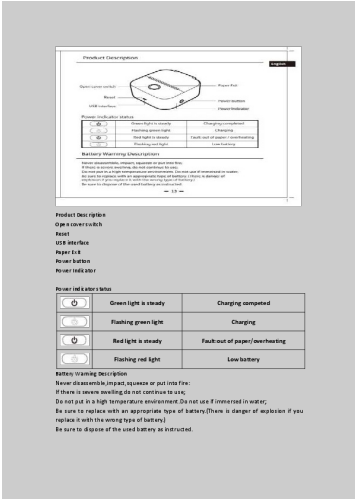
IC Déclaration d'exposition aux RF:

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

[Phomemo Brand Book 2025: Fun Memo]

Explore the Phomemo brand book for 2025, detailing the Phomemo story, products, and media presence. Discover the company's journey, its innovative printing solutions, and its vibrant community.

lang:en score:27 filesize: 5.61 M page_count: 39 document date: 2025-01-22



Product Description
Open cover switch
Reset
USB interface
Paper Exit
Power button
Power indicator

Power indicator status

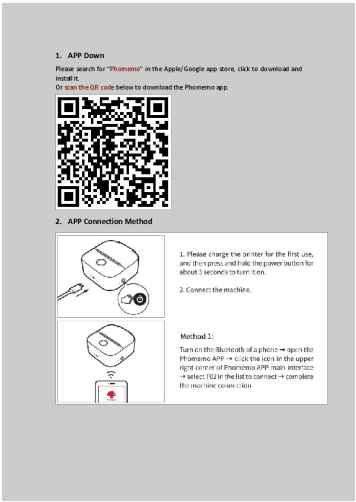
	Green light is steady	Charging competed
	Flashing green light	Charging
	Red light is steady	Fault:out of paper/overheating
	Flashing red light	Low battery

Battery Warning Description
Never disassemble,impact,squeeze or put into fire;
If there is severe swelling,do not continue to use;
Do not put in a high temperature environment,Do not use if immersed in water;
Be sure to replace with an appropriate type of battery,(There is danger of explosion if you replace it with the wrong type of battery)
Be sure to dispose of the used battery as instructed.

[Phomemo T02 Mini Printer User Manual and Guide]

Comprehensive guide for the Phomemo T02 Mini Printer, covering product description, operation, paper replacement, battery warnings, warranty information, and FCC compliance.

lang:en score:27 filesize: 556 K page_count: 7 document date: 2020-07-24



1. APP Down

Please search for "Phomemo" in the Apple/Google app store, click to download and install it.
Or scan the QR code below to download the Phomemo app.

2. APP Connection Method

1. Please charge the printer for the first use, and then press and hold the power button for about 3 seconds to turn it on.

2. Connect the machine.

Method 1:

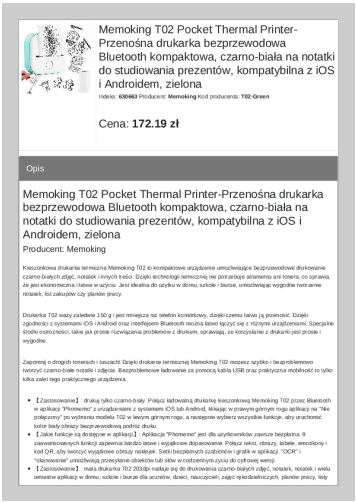
Turn on the Bluetooth of a phone → open the Phomemo APP → click the icon in the upper right corner of Phomemo APP main interface → select T02 in the list to connect → complete the machine connection

[pdf] Installation Guide Guide

demo User Guide Mini Printer Print Pod Inkless Sticker T02 Pocket with 1 Paper Roll Small Bluetooth Note for Kid Journal Photo Early Education Office Products 71WZR896LuL m media amazon images I |||

1. APP Down Please search for Phomemo in the Apple/Google app store, click to download and install it. Or scan the QR code below to download the Phomemo app. 2. APP Connection Method 3. How to Replace Sticker Paper ...

lang:en score:27 filesize: 197.6 K page_count: 2 document date: 2023-10-25



Memoking T02 Pocket Thermal Printer-Przenośna drukarka bezprzewodowa Bluetooth kompaktowa, czarno-biała na notatki do studiowania prezentów, kompatybilna z iOS i Androidem, zielona

Indeks: 630663 Producent: Memoking Kod producenta: T02-Green

Cena: 172.19 zł

Opis

Memoking T02 Pocket Thermal Printer-Przenośna drukarka bezprzewodowa Bluetooth kompaktowa, czarno-biała na notatki do studiowania prezentów, kompatybilna z iOS i Androidem, zielona

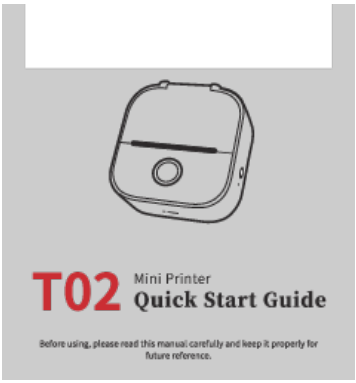
Producent: Memoking

[pdf]

Memoking T02 Pocket Thermal Printer PrzenoÅna drukarka bezprzewodowa Bluetooth kompaktowa czarno biaÅa na notatki do studiowania prezentÃ³w kompatybilna z iOS i Androidem zielona Sklep internetowy stylem pl memoking t02 pocket thermal printer przenosna bluetooth biala upload files product prezentow ios androidem 630663 |||

Memoking **T02** Pocket Thermal PrinterPrzenona drukarka bezprzewodowa Bluetooth kompaktowa, czarno-biala na notatki do studiowania prezentw, kompatybilna z iOS i Androidem, zielona Indeks: 630663 Producent: Memoking Kod producenta: **T02**-Green Cena: 172.19 zl Opis Memoking **T02** Pocket Thermal Printer-Prze...

lang:pl score:25 filesize: 94.65 K page_count: 3 document date: 2025-01-30



T02 Mini Printer
Quick Start Guide

Before using, please read this manual carefully and keep it properly for future reference.

English

01. Packing list

02. Machine description

Power indicator status description

Power indicator	Lit(Green)	Charging completed
	Blinking(Green)	Charging
	Lit(Red)	Fault: out of paper/overheated
	Blinking(Red)	Low power

03. Precautions

① Please use 5V⎓1A input for charging.
② Please connect the USB cable to the power adapter before charging, please gently insert or unplug the charging cable when charging, to prevent excessive force from damaging the port.
③ After the charging is completed, please unplug the charging cable in time.
④ In order to avoid danger, do not use or charge in the environment of high temperature, high humidity, heavy smoke and dust, such as in bathroom, steam room, near to open flame, etc.
⑤ Improper charging may cause damage to the print head.
⑥ Do not touch the print head to prevent scalding caused by overheating.
⑦ The tearing blade is sharp, please be careful to avoid touching it by mistake.
⑧ If the machine is malfunctioning, insert the reset hole to restart the machine.

Battery warning instructions

* It is forbidden to disassemble, hit, squeeze the battery, or throw it into fire;
* If severe swelling occurs, please do not reuse it;
* Do not place in a high temperature environment, and it is strictly prohibited to use the battery after soaking in water;
* There is a danger of explosion if the battery is replaced by the wrong type. Be sure to dispose of the used battery according to the instructions;
* If consumers use a power adapter for power supply, they should purchase a power adapter that meets the requirements of corresponding safety standards or a power adapter with CCC certification.

04. APP download method

Please search for "Phomemo" in APP store, download and install it.

Search for Phomemo in the Apple App Store, click to download and install

Search for Phomemo in the Google App Store, click to download and install

05. App connection method

1. Please charge the printer for the first use, and then press and hold the power button for about 3 seconds to turn it on.

2. Connect the machine.

Method 1:

Turn on the Bluetooth of a phone → open the Phomemo APP → click the icon in the upper right corner of Phomemo APP main interface → select T02 in the list to connect → complete the machine connection

Method 2:

After starting up, double-click the start-up button printing QR code → scan the code in the Phomemo APP to connect

*Tips: User can view the usage tutorial in the APP, and connect the machine according to video operation.

06. How to replace the printing paper

1. Open the top cover and take out printing paper

3. Remove the adjuster on the right side

3. Load the printing paper

4. Install the adjuster on the right side

5. Put the printing paper into the paper compartment of the machine and close the top cover.

*Tips: How to distinguish the front and back of printing paper

① Take out a printing paper and use your nails to scratch the paper firmly, and then install with the color side up.
② Please make sure that the smooth surface is facing up and aligned with the printing port.

07. Warranty description

100% warranty within 1 year

* Although the product has undergone strict testing and quality inspection, accidents may occur during transportation, resulting in damages to the machine. If there is any problem with the printer, please contact us through the following methods. We have a quick response after-sales team to solve the problem professionally.

* If the problem is still not solved through our joint efforts, we will replace you with a new machine for free, and you need not to pay any fees. Your satisfaction makes us advance.

08. After-sales information

Online Contact information:

WhatsApp:
+86 13828088284
+86 15338103805

Skype:
Phomemo Team-Jessie
Phomemo Team-Helen

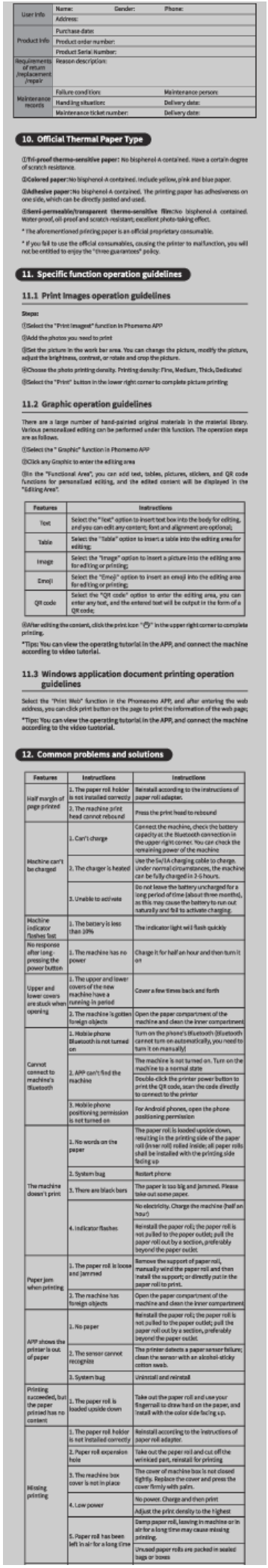
support@phomemo.com
www.phomemo.com

Customer Service phone number: +1 855 857 5521(US only)
Service time: Mon-Fri 9AM-5PM (EST) for any questions & suggestions

Please search for "Phomemo" to get the printer operation guide.

09. Warranty card

☐ Return ☐ Exchange ☐ Repair



User Info	Name:	Gender:	Phone:
	Address:		
Product Info	Purchase date:		
	Product order number:		
	Product Serial Number:		
Requirements of return /replacement /repair	Reason description:		
Maintenance records	Failure condition:		Maintenance person:
	Handling situation:		Delivery date:
	Maintenance ticket number:		Delivery date:

10. Official Thermal Paper Type

①Tri-proof thermo-sensitive paper: No bisphenol-A contained. Have a certain degree of scratch resistance.

②Colored paper:No bisphenol-A contained. Include yellow, pink and blue paper.

③Adhesive paper:No bisphenol-A contained. The printing paper has adhesiveness on one side, which can be directly pasted and used.

④Semi-permeable/transparent thermo-sensitive film:No bisphenol-A contained. Water-proof, oil-proof and scratch-resistant; excellent photo-taking effect.

* The aforementioned printing paper is an official proprietary consumable.

* If you fail to use the official consumables, causing the printer to malfunction, you will not be entitled to enjoy the "three guarantees" policy.

11. Specific function operation guidelines

11.1 Print Images operation guidelines

Steps:

①Select the "Print Images" function in Phomemo APP

②Add the photos you need to print

③Set the picture in the work bar area. You can change the picture, modify the picture, adjust the brightness, contrast, or rotate and crop the picture.

④Choose the photo printing density. Printing density: Fine, Medium, Thick, Dedicated

⑤Select the "Print" button in the lower right corner to complete picture printing

11.2 Graphic operation guidelines

There are a large number of hand-painted original materials in the material library. Various personalized editing can be performed under this function. The operation steps are as follows.

①Select the " Graphic" function in Phomemo APP

②Click any Graphic to enter the editing area

③In the "Functional Area", you can add text, tables, pictures, stickers, and QR code functions for personalized editing, and the edited content will be displayed in the "Editing Area".

Features	Instructions
Text	Select the "Text" option to insert text box into the body for editing, and you can edit any content, font and alignment are optional;
Table	Select the "Table" option to insert a table into the editing area for editing;
Image	Select the "Image" option to insert a picture into the editing area for editing or printing;
Emoji	Select the "Emoji" option to insert an emoji into the editing area for editing or printing;
QR code	Select the "QR code" option to enter the editing area, you can enter any text, and the entered text will be output in the form of a QR code;

④After editing the content, click the print icon "" in the upper right corner to complete printing;

*Tips: You can view the operating tutorial in the APP, and connect the machine according to video tutorial.

11.3 Windows application document printing operation guidelines

Select the "Print Web" function in the Phomemo APP, and after entering the web address, you can click print button on the page to print the information of the web page;

*Tips: You can view the operating tutorial in the APP, and connect the machine according to the video tutorial.

12. Common problems and solutions

Features	Instructions	Instructions
Half margin of page printed	1. The paper roll holder is not installed correctly	Reinstall according to the instructions of paper roll adapter.
	2. The machine print head cannot rebound	Press the print head to rebound
Machine can't be charged	1. Can't charge	Connect the machine, check the battery capacity at the Bluetooth connection in the upper right corner. You can check the remaining power of the machine
	2. The charger is heated	Use the 5v/1A charging cable to charge. Under normal circumstances, the machine can be fully charged in 3-6 hours.
	3. Unable to activate	Do not leave the battery uncharged for a long period of time (about three months), as this may cause the battery to run out naturally and fail to activate charging.
Machine indicator flashes fast	1. The battery is less than 10%	The indicator light will flash quickly
No response after long-pressing the power button	1. The machine has no power	Charge it for half an hour and then turn it on
Upper and lower covers are stuck when opening	1. The upper and lower covers of the new machine have a running-in period	Cover a few times back and forth
	2. The machine is gotten foreign objects	Open the paper compartment of the machine and clean the inner compartment
Cannot connect to machine's Bluetooth	1. Mobile phone Bluetooth is not turned on	Turn on the phone's Bluetooth (Bluetooth cannot turn on automatically, you need to turn it on manually)
	2. APP can't find the machine	The machine is not turned on. Turn on the machine to a normal state
		Double-click the printer power button to print the QR code, scan the code directly to connect to the printer
	3. Mobile phone positioning permission is not turned on	For Android phones, open the phone positioning permission
The machine doesn't print	1. No words on the paper	The paper roll is loaded upside down, resulting in the printing side of the paper roll (inner roll) rolled inside; all paper rolls shall be installed with the printing side facing up
	2. System bug	Restart phone
	3. There are black bars	The paper is too big and jammed. Please take out some paper.
	4. Indicator flashes	No electricity. Charge the machine (half an hour)
		Reinstall the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet.
Paper jam when printing	1. The paper roll is loose and jammed	Remove the support of paper roll, manually wind the paper roll and then install the support; or directly put in the paper roll to print.
	2. The machine has foreign objects	Open the paper compartment of the machine and clean the inner compartment
APP shows the printer is out of paper	1. No paper	Reinstall the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet.
	2. The sensor cannot recognize	The printer detects a paper sensor failure; clean the sensor with an alcohol-sticky cotton swab.
	3. System bug	Uninstall and reinstall
Printing succeeded, but the paper printed has no content	1. The paper roll is loaded upside down	Take out the paper roll and use your fingernail to draw hard on the paper, and install with the color side facing up.
Missing printing	1. The paper roll holder is not installed correctly	Reinstall according to the instructions of paper roll adapter.
	2. Paper roll expansion hole	Take out the paper roll and cut off the wrinkled part, reinstall for printing
	3. The machine box cover is not in place	The cover of machine box is not closed tightly. Replace the cover and press the cover firmly with palm.
	4. Low power	No power. Charge and then print
		Adjust the print density to the highest
	5. Paper roll has been left in air for a long time	Damp paper roll, leaving in machine or in air for a long time may cause missing printing.
		Unused paper rolls are packed in sealed bags or boxes

[pdf] User Manual Quick Start Guide Guide

T02 Phomemo 1 20230914 TO2 Quick Start Guide Before using please read this manual carefully and keep it properly for future reference 01 Packing list English Printer*1 printing C1UXL0jO7dLm media amazon images I C1UXL0jO7dL |||

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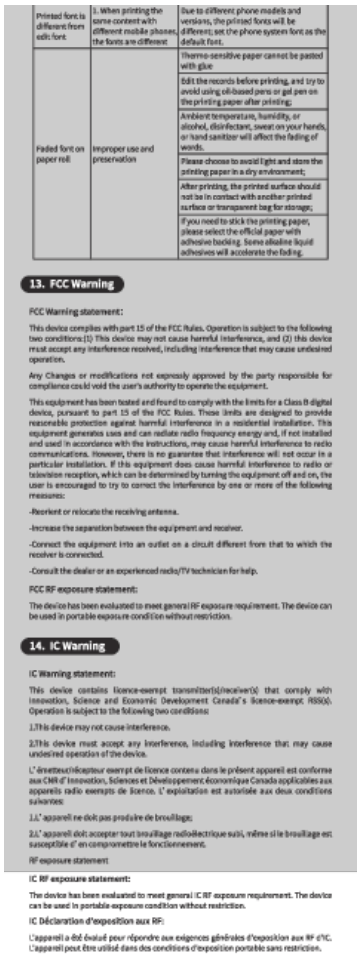
lang:pl score:23 filesize: 4.28 M page_count: 1 document date: 2023-09-15



Printed font is different from edit font	1. When printing the same content with different mobile phones, the fonts are different	Due to different phone models and versions, the printed fonts will be different; set the phone system font as the default font.
Faded font on paper roll	Improper use and preservation	Thermo-sensitive paper cannot be pasted with glue
		Edit the records before printing, and try to avoid using oil-based pens or gel pen on the printing paper after printing;
		Ambient temperature, humidity, or alcohol, disinfectant, sweat on your hands, or hand sanitizer will affect the fading of words.
		Please choose to avoid light and store the printing paper in a dry environment;
		After printing, the printed surface should not be in contact with another printed surface or transparent bag for storage;
		If you need to stick the printing paper, please select the official paper with adhesive backing. Some alkaline liquid adhesives will accelerate the fading.

13. FCC Warning

FCC Warning statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

14. IC Warning

IC Warning statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1.This device may not cause interference.

2.This device must accept any interference, including interference that may cause undesired operation of the device.

L' émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux conditions suivantes:

1.L' appareil ne doit pas produire de brouillage;

2.L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

RF exposure statement

IC RF exposure statement:

The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC Déclaration d'exposition aux RF:

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

[pdf]

Dansk brugervejledning Insta Printer LommePrinter v 1746349401 cdn shopify s files 1 0906 3206 1305

|||

Insta Printer brugervejledning 1. Produkt introduk-on 1.1 Pakkeliste 1.2 Instruk1on 1l printerdele ... nd for Bluetooth p din telefon, bn Phomemo app en, og klik p ikonet i verste hjre hjrne for at vlge **T02** for at opreTe forbindelse. Metode 2: Dobbeltklik p On/Off knappen for at udskrive en QR-kode, og...

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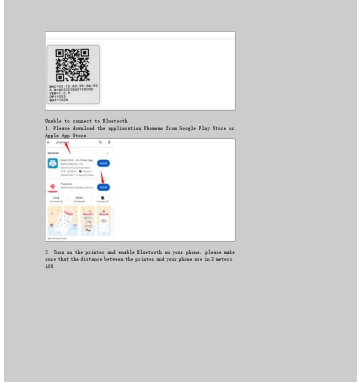

Phomemo Printer Troubleshooting Guide

A comprehensive guide to troubleshooting common issues with Phomemo portable printers, including Bluetooth connectivity, printing problems, and driver installation.

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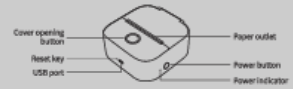
T02 Mini Printer Quick Start Guide

Before using, please read this manual carefully and keep it properly for future reference.

English

01. Packing list

02. Machine description



Power indicator status description

Power indicator	Lit(Green)	Charging completed
	Blinking(Green)	Charging
	Lit(Red)	Fault: out of paper/overheated
	Blinking(Red)	Low power

03. Precautions

① Please use 5V⎓1A input for charging.
② Please connect the USB cable to the power adapter before charging, please gently insert or unplug the charging cable when charging, to prevent excessive force from damaging the port.
③ After the charging is completed, please unplug the charging cable in time.
④ In order to avoid danger, do not use or charge in the environment of high temperature, high humidity, heavy smoke and dust, such as in bathroom, steam room, near to open flame, etc.
⑤ Improper charging may cause damage to the print head.
⑥ Do not touch the print head to prevent scalding caused by overheating.
⑦ The tearing blade is sharp, please be careful to avoid touching it by mistake.
⑧ If the machine is malfunctioning, insert the reset hole to restart the machine.

Battery warning instructions

* It is forbidden to disassemble, hit, squeeze the battery, or throw it into fire;
* If severe swelling occurs, please do not reuse it;
* Do not place in a high temperature environment, and it is strictly prohibited to use the battery after soaking in water;
* There is a danger of explosion if the battery is replaced by the wrong type. Be sure to dispose of the used battery according to the instructions;
* If consumers use a power adapter for power supply, they should purchase a power adapter that meets the requirements of corresponding safety standards or a power adapter with CCC certification.

04. APP download method

Please search for "Phomemo" in APP store, download and install it.

Search for Phomemo in the Apple App Store, click to download and install

Search for Phomemo in the Google App Store, click to download and install

05. App connection method

1. Please charge the printer for the first use, and then press and hold the power button for about 3 seconds to turn it on.

2. Connect the machine.

Method 1:

Turn on the Bluetooth of a phone → open the Phomemo APP → click the icon in the upper right corner of Phomemo APP main interface → select T02 in the list to connect → complete the machine connection

Method 2:

After starting up, double-click the start-up button printing QR code → scan the code in the Phomemo APP to connect

***Tips: User can view the usage tutorial in the APP, and connect the machine according to video operation.**

06. How to replace the printing paper

1. Open the top cover and take out printing paper

3. Remove the adjuster on the right side

3. Load the printing paper

4. Install the adjuster on the right side

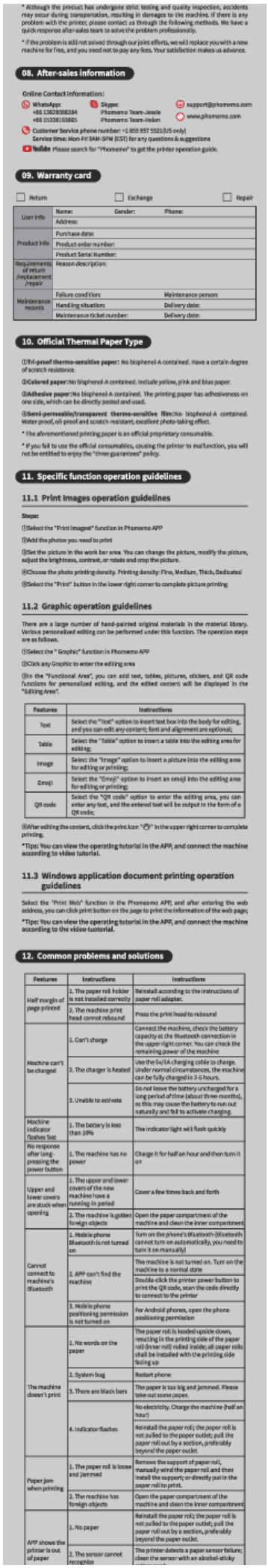
5. Put the printing paper into the paper compartment of the machine and close the top cover.

***Tips: How to distinguish the front and back of printing paper**

① Take out a printing paper and use your nails to scratch the paper firmly, and then install with the color side up.
② Please make sure that the smooth surface is facing up and aligned with the printing port.

07. Warranty description

100% warranty within 1 year



* Although the product has undergone strict testing and quality inspection, accidents may occur during transportation, resulting in damages to the machine. If there is any problem with the printer, please contact us through the following methods. We have a quick response after-sales team to solve the problem professionally.

* If the problem is still not solved through our joint efforts, we will replace you with a new machine for free, and you need not to pay any fees. Your satisfaction makes us advance.

08. After-sales information

Online Contact information:

WhatsApp: +86 13828308284 +86 15338103885
Skype: Phomemo Team-Jessie Phomemo Team-Helen
support@phomemo.com
www.phomemo.com

Customer Service phone number: +1 855 857 5321(US only)
Service time: Mon-Fri 9AM-5PM (EST) for any questions & suggestions

Youtube Please search for "Phomemo" to get the printer operation guide.

09. Warranty card

☐ Return ☐ Exchange ☐ Repair

User Info	Name:	Gender:	Phone:
	Address:		
Product Info	Purchase date:		
	Product order number:		
	Product Serial Number:		
Requirements of return /replacement /repair	Reason description:		
Maintenance records	Failure condition:		Maintenance person:
	Handling situation:		Delivery date:
	Maintenance ticket number:		Delivery date:

10. Official Thermal Paper Type

①**Tri-proof thermo-sensitive paper:** No bisphenol A contained. Have a certain degree of scratch resistance.

②**Colored paper:** No bisphenol A contained. Include yellow, pink and blue paper.

③**Adhesive paper:** No bisphenol A contained. The printing paper has adhesiveness on one side, which can be directly pasted and used.

④**Semi-permeable/transparent thermo-sensitive film:** No bisphenol A contained. Water-proof, oil-proof and scratch-resistant; excellent photo-taking effect.

* The aforementioned printing paper is an official proprietary consumable.

* If you fail to use the official consumables, causing the printer to malfunction, you will not be entitled to enjoy the "three guarantees" policy.

11. Specific function operation guidelines

11.1 Print Images operation guidelines

Steps:

①Select the "Print Images" function in Phomemo APP

②Add the photos you need to print

③Set the picture in the work bar area. You can change the picture, modify the picture, adjust the brightness, contrast, or rotate and crop the picture.

④Choose the photo printing density. Printing density: Fine, Medium, Thick, Dedicated

⑤Select the "Print" button in the lower right corner to complete picture printing

11.2 Graphic operation guidelines

There are a large number of hand-painted original materials in the material library. Various personalized editing can be performed under this function. The operation steps are as follows.

①Select the " Graphic" function in Phomemo APP

②Click any Graphic to enter the editing area

③In the "Functional Area", you can add text, tables, pictures, stickers, and QR code functions for personalized editing, and the edited content will be displayed in the "Editing Area".

Features	Instructions
Text	Select the "Text" option to insert text box into the body for editing, and you can edit any content, font and alignment are optional;
Table	Select the "Table" option to insert a table into the editing area for editing;
Image	Select the "Image" option to insert a picture into the editing area for editing or printing;
Emoji	Select the "Emoji" option to insert an emoji into the editing area for editing or printing;
QR code	Select the "QR code" option to enter the editing area, you can enter any text, and the entered text will be output in the form of a QR code;

④After editing the content, click the print icon "🖨" in the upper right corner to complete printing.

*Tips: You can view the operating tutorial in the APP, and connect the machine according to video tutorial.

11.3 Windows application document printing operation guidelines

Select the "Print Web" function in the Phomemo APP, and after entering the web address, you can click print button on the page to print the information of the web page;

*Tips: You can view the operating tutorial in the APP, and connect the machine according to the video tutorial.

12. Common problems and solutions

Features	Instructions	Instructions
Half margin of page printed	1. The paper roll holder is not installed correctly	Re-install according to the instructions of paper roll adapter.
	2. The machine print head cannot rebound	Press the print head to rebound
Machine can't be charged	1. Can't charge	Connect the machine, check the battery capacity at the Bluetooth connection in the upper right corner. You can check the remaining power of the machine
	2. The charger is heated	Use the 5v/1A charging cable to charge. Under normal circumstances, the machine can be fully charged in 3-6 hours.
	3. Unable to activate	Do not leave the battery uncharged for a long period of time (about three months), as this may cause the battery to run out naturally and fail to activate charging.
Machine indicator flashes fast	1. The battery is less than 10%	The indicator light will flash quickly
No response after long-pressing the power button	1. The machine has no power	Charge it for half an hour and then turn it on
Upper and lower covers are stuck when opening	1. The upper and lower covers of the new machine have a running-in period	Cover a few times back and forth
	2. The machine is gotten foreign objects	Open the paper compartment of the machine and clean the inner compartment
Cannot connect to machine's Bluetooth	1. Mobile phone Bluetooth is not turned on	Turn on the phone's Bluetooth (Bluetooth cannot turn on automatically, you need to turn it on manually)
	2. APP can't find the machine	The machine is not turned on. Turn on the machine to a normal state
		Double-click the printer power button to print the QR code, scan the code directly to connect to the printer
	3. Mobile phone positioning permission is not turned on	For Android phones, open the phone positioning permission
The machine doesn't print	2. No words on the paper	The paper roll is loaded upside down, resulting in the printing side of the paper roll (inner roll) rolled inside; all paper rolls shall be installed with the printing side facing up
	2. System bug	Restart phone
	3. There are black bars	The paper is too big and jammed. Please take out some paper.
	4. Indicator flashes	No electricity. Charge the machine (half an hour)
		Re-install the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet.
Paper jam when printing	1. The paper roll is loose and jammed	Remove the support of paper roll, manually wind the paper roll and then install the support; or directly put in the paper roll to print.
	2. The machine has foreign objects	Open the paper compartment of the machine and clean the inner compartment
APP shows the printer is out of paper	1. No paper	Re-install the paper roll; the paper roll is not pulled to the paper outlet; pull the paper roll out by a section, preferably beyond the paper outlet.
	2. The sensor cannot recognize	The printer detects a paper sensor failure; clean the sensor with an alcohol-sticky

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T02 Phomemo 1 20230914 Connect the machine Method 1 Turn on Bluetooth of a phone → open Phomemo APP→ click icon in C1UXL0jO7dL ref dp product quick view m media amazon images I

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		cation fails.
	3. System bug	Uninstall and reinstall
Printing succeeded, but the paper printed has no content	1. The paper roll is loaded upside down	Take out the paper roll and use your fingernail to draw hard on the paper, and install with the color side facing up.
Missing printing	1. The paper roll holder is not installed correctly	Reinstall according to the instructions of paper roll adapter.
	2. Paper roll expansion hole	Take out the paper roll and cut off the wrinkled part, reinstall for printing
	3. The machine box cover is not in place	The cover of machine box is not closed tightly. Replace the cover and press the cover firmly with palm.
	4. Low power	No power. Charge and then print
		Adjust the print density to the highest
	5. Paper roll has been left in air for a long time	Damp paper roll, leaving in machine or in air for a long time may cause missing printing.
		Unused paper rolls are packed in sealed bags or boxes
Printed font is different from edit font	1. When printing the same content with different mobile phones, the fonts are different	Due to different phone models and versions, the printed fonts will be different; set the phone system font as the default font.
Faded font on paper roll	Improper use and preservation	Thermo-sensitive paper cannot be pasted with glue
		Edit the records before printing, and try to avoid using oil-based pens or gel pen on the printing paper after printing;
		Ambient temperature, humidity, or alcohol, disinfectant, sweat on your hands, or hand sanitizer will affect the fading of words.
		Please choose to avoid light and store the printing paper in a dry environment;
		After printing, the printed surface should not be in contact with another printed surface or transparent bag for storage;
		If you need to stick the printing paper, please select the official paper with adhesive backing. Some alkaline liquid adhesives will accelerate the fading.

13. FCC Warning

FCC Warning statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:

The device has been evaluated to meet general RF exposure requirment. The device can be used in portable exposure condition without restriction.

14. IC Warning

IC Warning statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1.This device may not cause interference.

2.This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux conditions suivantes:

1.L' appareil ne doit pas produire de brouillage;

2.L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

RF exposure statement

IC RF exposure statement:

The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC Déclaration d'exposition aux RF:

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.