

Trueque KC213

Trueque Wireless Keyboard and Mouse Combo User Manual

Model: KC213

1. INTRODUCTION

Thank you for choosing the Trueque Wireless Keyboard and Mouse Combo. This full-sized ergonomic combo is designed for comfort and efficiency, featuring a wrist rest, phone holder, silent keys, and reliable 2.4GHz wireless connectivity. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.



Figure 1: Trueque Wireless Keyboard and Mouse Combo

2. PACKAGE CONTENTS

Please check the package carefully to ensure all items are present:

- Wireless Keyboard x 1
- Wireless Mouse x 1
- USB Receiver x 1
- User Manual x 1



Figure 2: What's included in the box

3. SETUP GUIDE

3.1 Battery Installation

The keyboard and mouse require batteries (not included) for operation.

1. **Keyboard:** Requires 2 x AAA batteries. Locate the battery compartment on the underside of the keyboard, open the cover, insert the batteries according to the polarity indicators, and close the cover.
2. **Mouse:** Requires 1 x AA battery. Locate the battery compartment on the underside of the mouse, open the cover, insert the battery according to the polarity indicators, and close the cover.

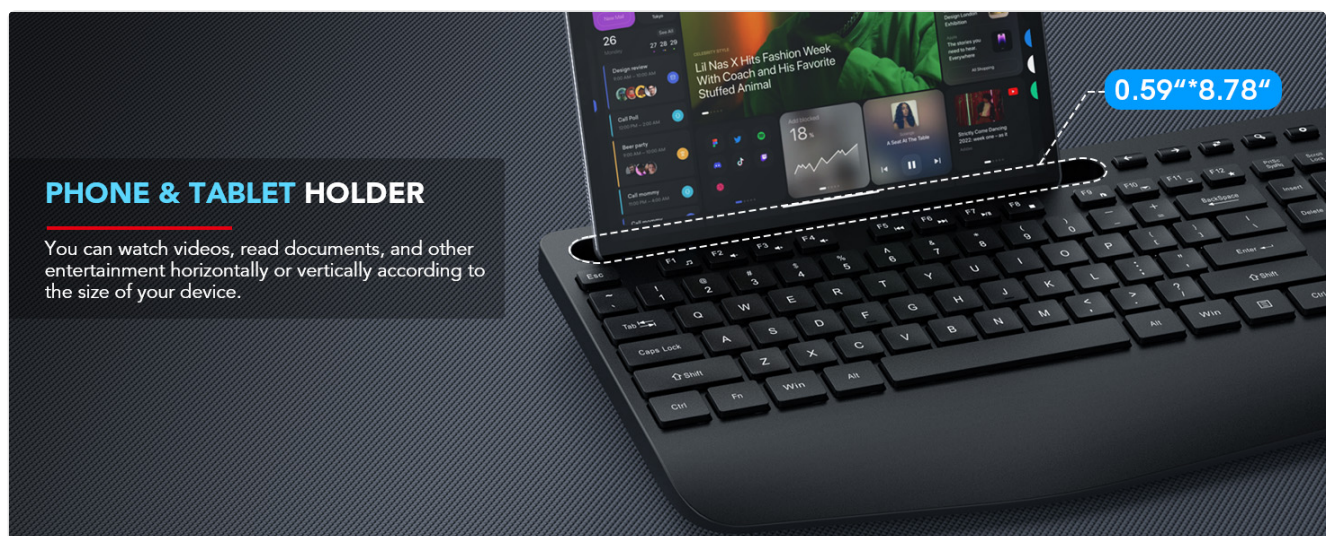


Figure 3: Battery Installation

3.2 Connecting the USB Receiver

The Trueque Wireless Keyboard and Mouse Combo uses a single USB receiver for both devices, offering a convenient plug-and-play experience.

1. Locate the USB receiver, typically stored in the mouse's battery compartment or a dedicated slot.
2. Plug the USB receiver into an available USB port on your computer, laptop, or compatible device.
3. Turn on the keyboard and mouse using their respective ON/OFF switches. The devices should automatically connect to the receiver.

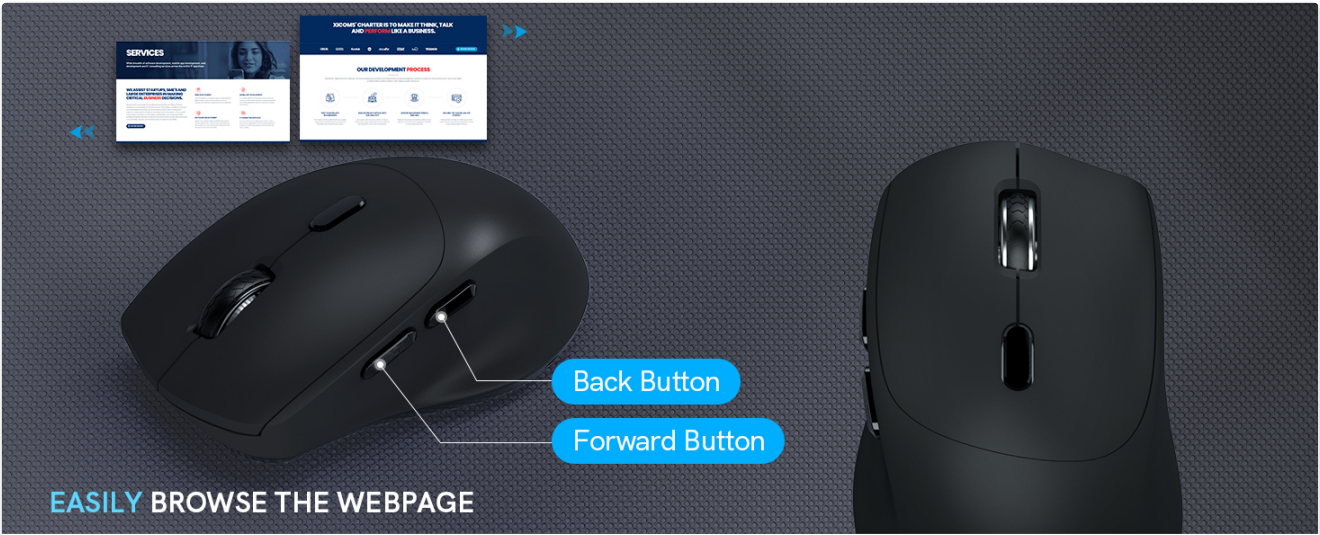


Figure 4: USB Receiver Connection

4. OPERATING INSTRUCTIONS

4.1 Ergonomic Design and Comfort Features

The keyboard is designed with a generous palm rest and tilt legs to provide a comfortable typing position, reducing wrist pressure. The mouse features a contoured grip for a natural handshake angle, ensuring comfort during extended use.

TRUEQUE TEAM

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Figure 5: Ergonomic Keyboard and Mouse Design

4.2 Built-in Phone and Tablet Holder

The keyboard includes a built-in cradle that can prop up your phone or tablet (under 11.9 inches) at an optimal angle for reading or watching videos, allowing you to stay connected without interrupting your workflow.



Figure 6: Integrated Phone/Tablet Holder

4.3 Quiet Typing and Silent Clicks

The keyboard features soft membrane keys for quiet and smooth typing. The wireless mouse is designed to produce 95% less noise, ensuring a quiet working environment.



Figure 7: Quiet Operation

4.4 Smart Power Management

To conserve battery life, both the keyboard and mouse feature a smart sleep mode. The keyboard will enter sleep mode after 15 minutes of inactivity, and the mouse after 10 minutes. Press any button or key to wake them up.



Figure 8: Smart Sleep Mode

4.5 Hotkeys and Mouse Buttons

The keyboard includes 6 commonly used hotkeys for quick access to functions like browsing and calculator. The 6-button mouse features forward/backward functions for faster web navigation.



Figure 9: Keyboard Hotkeys and Mouse Buttons

4.6 Wide Compatibility

This combo is compatible with various operating systems, including Windows, Chrome OS, and Mac OS, making it versatile for different devices such as PCs, laptops, and desktops.

POWERFUL AFTER-SALES BACKING



Pre-sales Q&A



Troubleshooting



Accessories Reissue



Returns and Exchanges

 Email support: Truequeservice@outlook.com

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Figure 10: Device Compatibility

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the surface of the keyboard and mouse. For stubborn dirt, a slightly damp cloth with mild soap can be used, ensuring no liquid enters the device.
- **Battery Replacement:** When the power indicator light on the keyboard blinks, or if the mouse performance degrades, it's time to replace the batteries. Follow the battery installation steps in Section 3.1.
- **Storage:** If not in use for an extended period, turn off the devices to conserve battery life and store them in a cool, dry place.

6. TROUBLESHOOTING

If you encounter issues with your Trueque Wireless Keyboard and Mouse Combo, please refer to the following common solutions:

Problem	Possible Cause	Solution
Keyboard/Mouse not responding	Low battery; Devices are off; USB receiver not properly connected; Interference.	Replace batteries; Ensure ON/OFF switches are on; Re-plug the USB receiver; Try a different USB port; Move devices closer to the receiver; Avoid strong electromagnetic interference.
Lag or delayed response	Distance from receiver; Interference; Low battery.	Reduce distance between devices and receiver (max 33ft); Minimize interference from other wireless devices; Replace batteries.
Specific keys not working	Dust/debris under key; Software issue.	Gently clean around the key; Test on another computer to rule out software issues.

If the issue persists, please contact Trueque customer support as detailed in the Warranty and Support section.

7. SPECIFICATIONS

Feature	Detail
Model Number	KC213
Connectivity Technology	2.4GHz USB Wireless
Wireless Range	Up to 33 feet (10 meters)
Keyboard Battery	2 x AAA batteries (not included)
Mouse Battery	1 x AA battery (not included)
Keyboard Dimensions	Approx. 17.36 x 11.22 x 1.93 inches
Item Weight	2.16 pounds
Compatible Devices	Chromebook, Laptop, Personal Computer (Windows, Chrome OS, Mac OS)
Special Features	Ergonomic design, Wrist Rest, Phone Holder, Silent Keys, Smart Sleep Mode, Hotkeys

8. WARRANTY AND SUPPORT

Trueque is committed to providing excellent customer service and product quality. Your Trueque Wireless Keyboard and Mouse Combo comes with comprehensive support:

- **Warranty:** 12-Month Free Warranty.
- **Customer Service:** 24-hour online response.
- **Brand Service:** 360 Days Brand Service.
- **Support Services:** Pre-sales Q&A, Troubleshooting, Accessories Reissue, Returns and Exchanges.

For any inquiries or support, please contact us:

Email Support: truequeservice@outlook.com

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Figure 11: Trueque After-Sales Support

