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› [Sokany SK-3389 1000W Electric Vacuum Cleaner User Manual](#)

## Sokany SK-3389

# Sokany SK-3389 1000W Electric Vacuum Cleaner User Manual

Model: SK-3389 | Brand: Sokany

## 1. IMPORTANT SAFETY INSTRUCTIONS

Read all instructions carefully before using this appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Ensure the power supply voltage matches the rating label on the vacuum cleaner.
- Do not use the vacuum cleaner on wet surfaces or to pick up liquids.
- Do not pick up flammable or combustible materials, hot ashes, or sharp objects.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Unplug from the outlet when not in use and before cleaning or servicing.
- Do not operate with a damaged cord or plug. If the cord is damaged, it must be replaced by the manufacturer or a qualified service agent.
- This appliance is for household use only.
- Do not leave the vacuum cleaner unattended when plugged in.
- Always ensure the dust cup and filter are correctly installed before use.

## 2. PACKAGE CONTENTS

Carefully unpack your new Sokany SK-3389 vacuum cleaner and ensure all components are present:

- Main Vacuum Unit (Handheld)
- Extension Tube / Handle
- Floor Brush Attachment
- Crevice Tool
- User Manual

## 3. PRODUCT OVERVIEW

Familiarize yourself with the parts of your vacuum cleaner:

1. **Handle:** Ergonomic grip for comfortable use.
2. **Power Switch:** On/Off control.
3. **Dust Cup Release Button:** For detaching the dust cup.
4. **Dust Cup:** Collects dust and debris.
5. **Filter Assembly:** High-efficiency air purification filter inside the dust cup.
6. **Extension Tube:** Connects the main unit to the floor brush for stick vacuum mode.
7. **Floor Brush:** For cleaning various floor types.
8. **Crevice Tool:** For narrow spaces and corners.
9. **Power Cord:** 5-meter length for extended reach.



*Figure 3.1: Sokany SK-3389 Electric Vacuum Cleaner in its full stick configuration (right) and as a detachable handheld unit (left).*

## 4. SETUP AND ASSEMBLY

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Follow these steps to assemble your vacuum cleaner:

**1. Assemble the Stick Vacuum:**

- Insert the extension tube into the main vacuum unit until it clicks securely into place.
- Attach the floor brush to the other end of the extension tube, ensuring it is firmly connected.

**2. Assemble the Handheld Vacuum:**

- For handheld use, detach the extension tube and floor brush by pressing the release buttons (if applicable) and pulling them apart.
- Attach the crevice tool directly to the main vacuum unit for targeted cleaning.

**3. Power Connection:** Unwind the power cord and plug it into a suitable electrical outlet.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Using as a Stick Vacuum

1. Ensure the vacuum is fully assembled in stick mode.
2. Plug the power cord into an electrical outlet.
3. Press the power switch to turn on the vacuum cleaner.
4. Guide the floor brush over the surface to be cleaned. The powerful 1000W suction is effective on both hard floors and carpets.
5. When finished, press the power switch to turn off the vacuum and unplug it from the outlet.

### 5.2 Using as a Handheld Vacuum

1. Detach the extension tube and floor brush from the main unit.
2. Attach the desired accessory (e.g., crevice tool) directly to the main unit.
3. Plug the power cord into an electrical outlet.
4. Press the power switch to turn on the vacuum cleaner.
5. Use the handheld unit for cleaning upholstery, car interiors, stairs, or other hard-to-reach areas.
6. When finished, press the power switch to turn off the vacuum and unplug it from the outlet.



Figure 5.1: The Sokany SK-3389 handheld vacuum in use, cleaning a sofa. This demonstrates its effectiveness on upholstery.

## 6. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the life of your vacuum cleaner.

### 6.1 Emptying the Dust Cup

1. Ensure the vacuum cleaner is unplugged from the power outlet.
2. Press the dust cup release button and carefully detach the dust cup from the main unit.
3. Hold the dust cup over a waste bin and open its bottom flap (if applicable) or twist to separate the components to empty the collected debris.
4. Close the dust cup securely and reattach it to the main unit.

### 6.2 Cleaning the Filter

The high-efficiency cloth filter should be cleaned regularly to maintain suction power.

1. With the dust cup detached, remove the filter assembly.
2. Tap the filter gently over a waste bin to remove loose dust.

- If necessary, the filter can be rinsed under cold running water. **Ensure the filter is completely dry before reinserting it into the vacuum cleaner.** Drying may take up to 24 hours.
- Reassemble the filter and dust cup, then reattach to the main unit.

### 6.3 General Cleaning

- Wipe the exterior of the vacuum cleaner with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Check the floor brush for tangled hair or debris and remove as necessary.

## 7. TROUBLESHOOTING

If you encounter issues with your vacuum cleaner, refer to the following table:

Problem	Possible Cause	Solution
Vacuum does not turn on.	Not plugged in; no power at outlet; power switch off.	Check power cord connection; test outlet with another appliance; ensure power switch is ON.
Loss of suction.	Dust cup full; filter clogged; blockage in hose/attachments.	Empty dust cup; clean filter (ensure it's dry); check for and remove blockages.
Vacuum overheats and shuts off.	Clogged filter or dust cup; prolonged use.	Turn off and unplug the vacuum. Empty dust cup and clean filter. Allow to cool for at least 30 minutes before restarting. Avoid continuous long-duration use.
Unusual noise.	Blockage in brush or hose; damaged motor.	Check for and remove blockages. If noise persists, contact customer support.

## 8. SPECIFICATIONS

<b>Brand:</b>	Sokany
<b>Model Number:</b>	SK-3389
<b>Power:</b>	1000 Watts
<b>Dust Cup Capacity:</b>	2.5 Liters
<b>Filter Type:</b>	Cloth
<b>Special Features:</b>	Lightweight, Convertible (Stick to Handheld)
<b>Cord Length:</b>	5 Meters
<b>Recommended Surfaces:</b>	All floors (carpeted, hard floors), upholstery, car interiors, pet hair removal
<b>Dimensions (Shipping):</b>	60.29 x 16.9 x 13.6 cm
<b>Item Weight:</b>	2 Kilograms
<b>Power Source:</b>	Corded Electric

## 9. WARRANTY AND SUPPORT

This Sokany SK-3389 Electric Vacuum Cleaner comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

Extended protection plans may be available for purchase separately to provide additional coverage beyond the standard warranty period. For details on available protection plans, please consult your retailer or the product's purchase page.

For technical support, service, or spare parts, please contact Sokany customer service through their official channels. Keep your purchase receipt as proof of purchase for warranty claims.

