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› Tawson Alice 4-Light Chandelier Pendant Ceiling Light Instruction Manual

Tawson Alice Chandelier 4-Light (Model 12720)

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Instruction Manual

Model: Alice Chandelier 4-Light (12720)

Brand: Tawson

1. INTRODUCTION

Thank you for choosing the Tawson Alice 4-Light Chandelier Pendant Ceiling Light. This manual provides essential information for the safe installation, operation, and maintenance of your new lighting fixture. Please read these instructions thoroughly before beginning installation and retain them for future reference.



Image 1.1: Overview of the Tawson Alice 4-Light Chandelier Pendant Ceiling Light.

2. SAFETY INFORMATION

To reduce the risk of electric shock, fire, or injury, always follow these basic safety precautions:

- **WARNING:** Risk of electric shock. Disconnect power at the circuit breaker or fuse box before installation or servicing.
- All electrical connections must be in accordance with local codes, ordinances, or the National Electric Code (NEC).

Contact a qualified electrician if you are unfamiliar with proper electrical wiring connections.

- This fixture is intended for indoor use only. Do not expose to water or moisture.
- Ensure the mounting surface can support the weight of the fixture.
- Do not attempt to modify the fixture. Any modifications may void the warranty and create a safety hazard.
- Handle glass components with care to prevent breakage and injury.
- Do not look directly into the LED light source when illuminated.

3. PACKAGE CONTENTS

Carefully unpack your fixture and inspect all components for damage. Keep all packaging materials until you are certain all parts are present and in good condition.

- Chandelier Fixture with Integrated LED (1)
- Bubble Glass Shades (4)
- Mounting Hardware Kit (includes mounting bracket, screws, wire nuts) (1)
- Instruction Manual (1)



Image 3.1: Close-up view of the individual pendant lights with bubble glass.

4. SPECIFICATIONS

Feature	Specification
Brand	Tawson
Model Name	Alice
Model Number	12720
Light Fixture Form	Chandelier
Number of Light Sources	4
Light Source Type	Integrated LED
Total Fixture Wattage	28 Watts
Brightness	1400 Lumens
Color Temperature	3000 Kelvin (Warm White)
Life Span	50,000 Hours
Material	Alloy Steel, Glass
Finish Type	Polished Chrome
Voltage	110 Volts (AC)
Product Dimensions	5.1"L x 29.5"W x 86.8"H (Maximum)
Height Adjustable	20 inches to 82.7 inches
Canopy Dimensions	29.5 inches (Length) x 4.3 inches (Width)
Special Feature	Dimmable
Installation Type	Hanging, Ceiling Mount
Assembly Required	Yes



Image 4.1: Product dimensions for planning installation.

5. INSTALLATION INSTRUCTIONS

Important: Ensure power is disconnected at the circuit breaker before proceeding with installation.

5.1. Before You Begin

1. Turn off the main power supply at the circuit breaker.
2. Carefully remove the old fixture (if applicable).
3. Unpack the new fixture and lay out all parts on a clean, flat surface.
4. Review the package contents list to ensure all parts are present.

5.2. Mounting the Fixture

1. Attach the mounting bracket to the junction box in the ceiling using the provided screws. Ensure it is securely fastened.
2. Connect the electrical wires: Connect the fixture's black wire to the house's black (live) wire, the fixture's white wire to the house's white (neutral) wire, and the fixture's ground wire to the house's ground wire (or green/bare copper). Secure connections with wire nuts.
3. Carefully tuck all wires into the junction box.
4. Align the canopy of the fixture with the mounting bracket and secure it with the canopy screws.

5.3. Adjusting Pendant Height

The pendant lights are height adjustable from 20 inches to 82.7 inches. To adjust the height:

1. Gently push the cable gripper located on the canopy for each pendant.
2. While holding the gripper, pull the cable to shorten the pendant or push the cable up into the canopy to lengthen it.
3. Release the gripper to lock the cable in place. Repeat for all four pendants to achieve desired arrangement.



Image 5.1: Example of the chandelier installed, demonstrating adjustable pendant heights.

5.4. Attaching Glass Shades

1. Carefully slide each bubble glass shade over the integrated LED light source.
2. Ensure the shades are seated properly and securely.

Once installation is complete, restore power at the circuit breaker.

6. OPERATING INSTRUCTIONS

The Tawson Alice Chandelier is designed for simple operation.

- **Power On/Off:** Control the light fixture using a standard wall switch connected to the circuit.
- **Dimming Function:** This fixture is dimmable. To utilize the dimming feature, ensure you have a compatible LED dimmer switch installed on your wall. Follow the dimmer switch manufacturer's instructions for operation.

7. MAINTENANCE

Regular maintenance will help preserve the appearance and functionality of your fixture.

- **Cleaning:** Disconnect power before cleaning. Use a soft, dry, or slightly damp cloth to wipe the fixture's metal and glass surfaces. Do not use abrasive cleaners, solvents, or polishes as they may damage the finish or glass.
- **LEDs:** The integrated LED light sources are designed for a long lifespan (50,000 hours) and are not user-replaceable.



Image 7.1: Detail of the bubble glass shade, highlighting the material for cleaning.

8. TROUBLESHOOTING

If you encounter issues with your fixture, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Light does not turn on.	No power to the fixture. Loose wire connection. Faulty wall switch.	Check circuit breaker and wall switch. Verify all wire connections are secure (ensure power is off first). Test the wall switch with another device.
Light flickers.	Loose wire connection. Incompatible dimmer switch.	Check wire connections (power off). Ensure your dimmer switch is rated for LED lighting.
Pendant height is uneven.	Cables not adjusted correctly.	Refer to Section 5.3 for height adjustment instructions.

If the problem persists after attempting these solutions, please contact customer support.

9. WARRANTY AND SUPPORT

Tawson products are manufactured to high-quality standards. This product is covered by a manufacturer's warranty against defects in materials and workmanship. For specific warranty details, please refer to the documentation included with your purchase or contact Tawson customer support.

For technical assistance, replacement parts, or any questions regarding your Tawson Alice 4-Light Chandelier, please visit the official Tawson website or contact our customer service department. Please have your model number (12720) and purchase information ready when contacting support.

Online Support: [Visit the Tawson Store on Amazon](#)

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Example: How do I reset this device or fix this error?

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Model number, symptoms, what you tried, or the section of the manual you are using.

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