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> [Crompton Arno Neo 10L Storage and InstaBliss 3L Instant Water Heater User Manual](#)

## Crompton Arno Neo 10L, InstaBliss 3L

# Crompton Arno Neo 10L Storage and InstaBliss 3L Instant Water Heater User Manual

## 1. INTRODUCTION

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This manual provides essential information for the safe and efficient installation, operation, and maintenance of your new Crompton water heaters. This package includes two distinct models: the **Crompton Arno Neo 10-L Storage Water Heater** and the **Crompton InstaBliss 3-L Instant Water Heater**. Please read these instructions thoroughly before using the appliances and retain this manual for future reference.

## 2. IMPORTANT SAFETY INFORMATION

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**WARNING: Failure to follow these safety instructions could result in electric shock, fire, explosion, or other hazards, leading to property damage, personal injury, or death.**

- Ensure proper grounding of the appliance.
- Do not operate the water heater if it is damaged or malfunctioning.
- Installation must be performed by a qualified technician in accordance with local regulations.
- Do not block the pressure relief valve (PRV) on the storage water heater.
- Keep flammable materials away from the water heater.
- Always disconnect power before performing any maintenance or cleaning.
- Do not tamper with the internal components or safety features.

## 3. PRODUCT OVERVIEW

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### 3.1 Crompton Arno Neo 10-L Storage Water Heater

The Crompton Arno Neo is a 10-liter storage water heater designed for energy efficiency and reliable hot water supply. It features advanced safety mechanisms and corrosion protection.



**Figure 3.1:** Front view of the Crompton Arno Neo 10-L Storage Water Heater. This image displays the sleek design of the water heater, featuring the Crompton logo, 'ARNO NEO' branding, and the energy efficiency rating sticker on the side.

**Crompton**

**Powerful Heating Element**

**Standby Cutoff that Reduces Electricity Bill**

**8 Bar Pressure Rating**

**Smart Shield Corrosion Protection**

**Advanced Level Safety**

**Crompton**

**ARNO NEO**

POWER SAFETY STAR

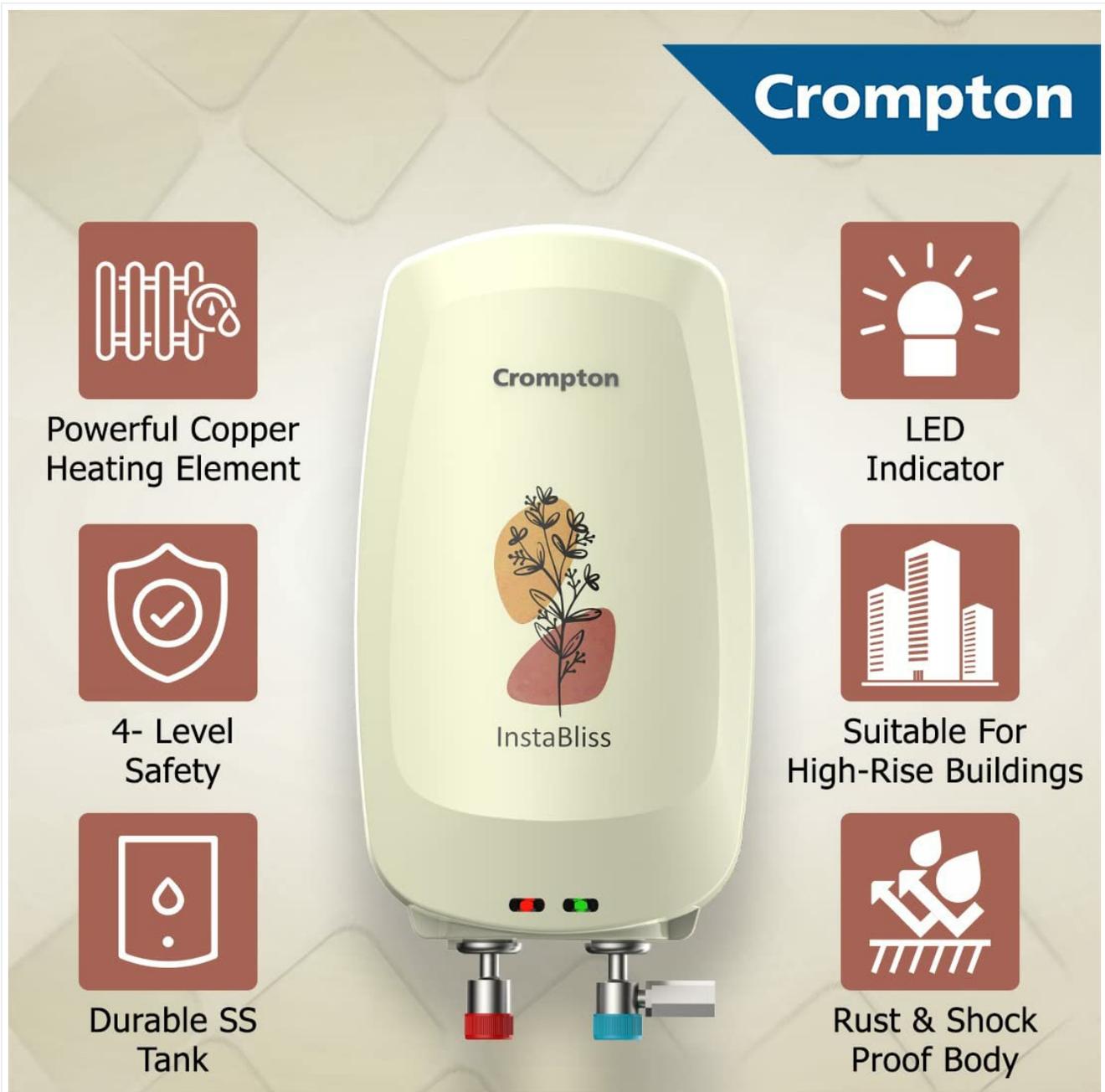
**Figure 3.2:** Key features of the Crompton Arno Neo 10-L Storage Water Heater. This diagram highlights features such as a powerful heating element, standby cutoff for energy saving, 8 bar pressure rating, Smart Shield corrosion protection, and advanced level safety.

### 3.2 Crompton InstaBliss 3-L Instant Water Heater

The Crompton InstaBliss is a compact 3-liter instant water heater, ideal for quick hot water needs. It incorporates multiple safety features for secure operation.



**Figure 3.3:** Front view of the Crompton InstaBliss 3-L Instant Water Heater. The image shows the compact design with the 'InstaBliss' branding and LED indicators for power and heating status.



**Figure 3.4:** Key features of the Crompton InstaBliss 3-L Instant Water Heater. This diagram illustrates features including a powerful copper heating element, LED indicator, suitability for high-rise buildings, 4-level safety, durable SS tank, and rust & shock-proof body.

## 4. SETUP AND INSTALLATION

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Installation of both water heaters should only be performed by a qualified electrician or plumber. Incorrect installation can lead to hazards and void the warranty.

### 4.1 Site Selection

- Choose a location close to the point of use to minimize heat loss.
- Ensure the wall can support the full weight of the water heater when filled with water.
- Provide adequate clearance around the unit for maintenance.
- Protect from freezing temperatures.

### 4.2 Mounting

1. Mark drilling points on the wall according to the mounting bracket dimensions.
2. Drill holes and insert appropriate wall plugs.
3. Securely fasten the mounting bracket to the wall.
4. Carefully hang the water heater onto the bracket.

### 4.3 Plumbing Connections

- Connect the cold water inlet (usually blue marked) to the main cold water supply.
- Connect the hot water outlet (usually red marked) to the hot water tap.
- For Arno Neo (Storage Heater): Install the pressure relief valve (PRV) on the cold water inlet as per instructions. Ensure the PRV discharge pipe is directed downwards and open to atmosphere.
- Use appropriate sealing tape on all threaded connections to prevent leaks.
- Open the hot water tap to allow air to escape while the tank fills with water. Close the tap once water flows steadily.

### 4.4 Electrical Connections

- Ensure the power supply matches the voltage and wattage requirements specified on the product label.
- Connect the water heater to a dedicated, properly grounded electrical circuit with an appropriate circuit breaker.
- Do not use extension cords or adapters.
- All electrical connections must be tight and secure.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Initial Start-up

1. Ensure the water heater tank is completely filled with water (for Arno Neo, check by opening a hot water tap until water flows).
2. Switch on the electrical power supply to the water heater.
3. The indicator light(s) will illuminate, signaling power and heating status.

### 5.2 Temperature Adjustment (Arno Neo Only)

The Arno Neo storage water heater features a temperature control knob. Rotate the knob clockwise to increase the temperature and counter-clockwise to decrease it. The recommended temperature setting for energy efficiency and safety is typically around 45-55°C.

### 5.3 Normal Operation

- **Arno Neo (Storage Heater):** Once the set temperature is reached, the heating element will switch off automatically. It will reactivate when the water temperature drops below the set point.
- **InstaBliss (Instant Heater):** Hot water will be supplied almost immediately upon opening the hot water tap. The heating element activates when water flows through the unit.

## 6. MAINTENANCE

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Regular maintenance ensures the longevity and efficient operation of your water heaters. Always disconnect power before performing any maintenance.

## 6.1 Cleaning the Exterior

Wipe the exterior of the water heater with a soft, damp cloth. Do not use abrasive cleaners or solvents.

## 6.2 Draining the Tank (Arno Neo Only)

If the water heater will be unused for an extended period or if there is a risk of freezing, drain the tank:

1. Switch off the power supply.
2. Close the cold water inlet valve.
3. Open a hot water tap to release pressure.
4. Connect a hose to the drain valve (if present) or open the PRV and allow water to drain completely.

## 6.3 Anode Rod Inspection (Arno Neo Only)

The magnesium anode rod in the Arno Neo protects the tank from corrosion. It should be inspected and replaced by a qualified technician every 1-2 years, depending on water quality.

## 6.4 Pressure Relief Valve (PRV) Check (Arno Neo Only)

Periodically check the PRV by lifting the test lever. Water should flow out and then stop when the lever is released. If it does not, the PRV may be faulty and requires replacement by a qualified technician.

## 7. TROUBLESHOOTING

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Before contacting customer service, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
No hot water / Insufficient hot water	<ul style="list-style-type: none"><li>• No power supply</li><li>• Thermostat set too low (Arno Neo)</li><li>• Heating element failure</li><li>• Tank not filled (Arno Neo)</li></ul>	<ul style="list-style-type: none"><li>• Check power switch and circuit breaker.</li><li>• Adjust thermostat to a higher setting.</li><li>• Contact service technician.</li><li>• Ensure tank is full before switching on.</li></ul>
Water leaking from unit	<ul style="list-style-type: none"><li>• Loose plumbing connections</li><li>• Faulty PRV (Arno Neo)</li><li>• Tank corrosion (Arno Neo)</li></ul>	<ul style="list-style-type: none"><li>• Tighten connections.</li><li>• Test or replace PRV.</li><li>• Contact service technician.</li></ul>
Water is too hot	Thermostat set too high (Arno Neo)	Adjust thermostat to a lower setting.
No indicator lights	No power supply	Check power switch and circuit breaker.

## 8. SPECIFICATIONS

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### 8.1 Crompton Arno Neo 10-L Storage Water Heater

- **Capacity:** 10 Liters
- **Wattage:** 2000 W
- **Star Rating:** 5 Star (Energy Efficient)
- **Pressure Rating:** 8 Bar
- **Safety Features:** 3 Level Safety (Capillary Thermostat, Automatic Thermal Cut-out, Multi-functional Valve)
- **Anti-Rust:** Magnesium Anode
- **Special Features:** Auto Restart, Fast Heating
- **Mounting Type:** Wall
- **Color:** Grey (Product may vary in appearance)

### 8.2 Crompton InstaBliss 3-L Instant Water Heater

- **Capacity:** 3 Liters
- **Wattage:** 3000 W
- **Pressure Rating:** 6.5 Bar
- **Safety Features:** 4 Level Safety (Steam Thermostat, Automatic Thermal Cut-out, Pressure Release Valve, Fusible Plug)
- **Special Features:** Fast Heating Function, LED Indicator, Suitable for High-Rise Buildings, Durable SS Tank, Rust & Shock Proof Body
- **Mounting Type:** Wall
- **Color:** White (Product may vary in appearance)

## 9. WARRANTY INFORMATION

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The Crompton InstaBliss 3-L Instant Water Heater comes with the following warranty:

- **Tank:** 5 years from the date of purchase
- **Heating Element:** 2 years from the date of purchase
- **Product:** 2 years from the date of purchase

Please retain your purchase receipt as proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use. It does not cover damage due to improper installation, misuse, neglect, or unauthorized repairs. For specific warranty terms and conditions for the Arno Neo model, please refer to its separate documentation or contact Crompton customer support.

## 10. CUSTOMER SUPPORT

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For technical assistance, service requests, or warranty claims, please contact Crompton customer support:

- **Website:** [www.crompton.co.in](http://www.crompton.co.in)
- Refer to the product packaging or Crompton's official website for the latest contact numbers and service

center locations.

When contacting support, please have your product model number and purchase date ready.