

[Manuals.plus](#) /

› [SUPBAND](#) /

› SUPBAND Knee Massager HY-991 Instruction Manual

SUPBAND HY-991

SUPBAND Knee Massager HY-991 Instruction Manual

Comprehensive guide for setup, operation, and maintenance of your SUPBAND Knee Massager.

INTRODUCTION

The SUPBAND Knee Massager HY-991 is a versatile device designed to provide comfort and relief through a combination of heat, vibration, red light therapy, and 3D massage. This cordless, portable, and rechargeable massager is engineered for ease of use and effective application to the knee, elbow, or shoulder areas. This manual provides essential information for the safe and optimal use of your device.

NEW UPGRADE

for Total Knee Comfort



3 Heating Levels
relax your tight muscles



3 vibration Levels
creates relief for your stiff joints



Red Light
help blood circulation



Simulation Massage
provides human-like massage experience



Image: Overview of the SUPBAND Knee Massager highlighting its 4-in-1 features.

WHAT'S INCLUDED

Upon unpacking your SUPBAND Knee Massager HY-991, please ensure all the following items are present:

- 1 x SUPBAND Knee Massager Unit
- 1 x Type-C USB Charging Cable
- 1 x User Guide (this manual)

PROPER POSTURE WILL MAKE THE PRODUCT FIT BETTER



Image: Visual representation of the items included in the product package.

SETUP

1. Charging the Device

Before initial use, fully charge the knee massager. Connect the provided Type-C USB charging cable to the charging port on the device and to a suitable USB power source. The device features a large capacity 2600 mAh battery for extended use.



Image: The Type-C USB charging port located on the device.

2. Wearing the Massager

Wrap the massager around your knee, elbow, or shoulder. Adjust the Velcro straps for a secure and comfortable fit. Ensure the LED touch screen display is facing you for easy access to controls. The tighter the strap, the better the effect of the massage.

360° ALL AROUND THE KNEE

The tighter the strap,
the better the effect



Image: Proper placement and adjustment of the massager on the knee.



Image: Versatile application of the massager on different joints.

OPERATING INSTRUCTIONS

1. Control Panel Overview

The device features an intuitive LED touch screen display for easy control. Familiarize yourself with the buttons:

- **On/Off Button:** Long press to start or end operation.
- **Time Button:** Adjusts the automatic shut-off timer (15/20/25/30 minutes).
- **Heating Button:** Cycles through 3 heating levels (Low: 45°C/115°F, Medium: 50°C/125°F, High: 55°C/130°F).
- **Mode Button:** Cycles through 3 vibration modes (low, high, automatic switching).
- **Intensity Button:** Adjusts the intensity of the massage.
- **Red Light Button:** Toggles the red light therapy on/off.



Image: The LED touch screen display and control buttons.

2. Activating Functions

After securing the massager, long press the On/Off button to power on the device. Use the dedicated buttons to select your desired heating level, vibration mode, massage intensity, and to activate or deactivate the red light therapy. You can combine these functions as needed.



Image: Adjusting the heating level on the control panel.



Image: Selecting a vibration mode.



Image: Red light therapy in action.

3. Setting the Timer

Press the Time button to set the desired duration for your massage session. The device will automatically stop after 15, 20, 25, or 30 minutes, providing a convenient and safe user experience.



Image: The timer function set for a 15-minute session.

FEATURES IN DETAIL

- **Heating and Vibration Function:** The massager offers 3 heating levels (45°C/115°F, 50°C/125°F, 55°C/130°F) and 3 vibration modes (low, high, automatic switching) to help relax muscles and alleviate discomfort.
- **3D Massage Module:** Beyond traditional heat and vibration, the device incorporates a 3D massage module for a comprehensive massage experience.
- **Red Light Therapy:** Integrated red light LEDs are designed to support circulation in the targeted area.
- **Cordless and Portable:** Weighing approximately 1.65 lbs, this massager is lightweight and cordless, making it suitable for use at home, in the office, or while traveling.



Image: Visual explanation of the 3D massage module.

CORDLESS AND EASY TO CARRY



Image: The massager's portable design, suitable for travel.

PROPER USAGE

For optimal results, ensure proper positioning of the massager. When using on the knee, a slightly bent knee angle (approximately 90 degrees) can enhance the massage effect. Avoid using the device with a completely straight leg, as this may reduce the effectiveness of the side pressure massage.

IDEAL GIFT CHOICE



Image: Guidance on achieving the best massage effect through correct posture.

MAINTENANCE

To ensure the longevity and proper functioning of your SUPBAND Knee Massager, follow these maintenance guidelines:

- **Cleaning:** Wipe the device with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** For optimal battery life, avoid fully discharging the battery frequently. Charge the device regularly, even if not in constant use.

TROUBLESHOOTING

If you encounter any issues with your SUPBAND Knee Massager, please refer to the following common solutions:

- **Device Not Turning On:** Ensure the device is fully charged. Long press the On/Off button for a few seconds.
- **No Heat/Vibration:** Check if the respective functions are activated on the control panel. Ensure the device has sufficient battery charge.
- **Charging Issues:** Verify that the Type-C USB cable is securely connected to both the device and the power source. Try a different USB port or adapter.

If problems persist, please contact customer support as detailed in the Warranty and Support section.

SPECIFICATIONS

Feature	Detail
Product Dimensions	11.3 x 5.09 x 8.09 inches
Item Weight	1.67 Pounds
Model Number	HY-991
Power Source	Battery Powered (1 Lithium Ion battery included)
Material	Acrylonitrile Butadiene Styrene
Heating Levels	3 (Low: 45°C/115°F, Medium: 50°C/125°F, High: 55°C/130°F)
Vibration Modes	3 (Low, High, Automatic Switching)
Timer Function	15/20/25/30 minutes auto-stop

WARRANTY AND SUPPORT

The SUPBAND Knee Massager HY-991 comes with a 90-day warranty. For any questions, concerns, or warranty claims, please contact SUPBAND customer support. We aim to resolve inquiries within 48 hours. **IMPORTANT: The SUPBAND knee massager is a healthcare product and is not intended to treat any specific condition. If you experience serious discomfort, please consult a healthcare professional.**

OFFICIAL PRODUCT VIDEO

Watch this official product video from SUPBAND for a visual guide on using the knee massager.

Your browser does not support the video tag.

Video: An official demonstration of the SUPBAND Knee Massager by the seller, "chang yu dian zi".