Azwok RM-RC890-CP001

RC890 IR Remote Control Replacement User Manual

Model: RM-RC890-CP001

1. Introduction

This document provides instructions for the Azwok RC890 IR Remote Control Replacement. This remote is designed to function as a direct replacement for the original remote controls of various Casper and Thomson Smart TV models. It offers essential functions without requiring complex programming.

1.1. Compatibility

The RC890 remote control is compatible with the following known Casper and Thomson Smart TV models:

- Casper: 43FG5000, 43FG5100, T49FSL6010, T32RTL6000, T43USL7000, T43USM7020, T43FSL6010

If your specific TV model is not listed, please refer to the product packaging or contact customer support for compatibility verification.





Image 1.1: Front view of the Azwok RC890 IR Remote Control Replacement. The remote is black with various function buttons, including power, navigation, volume, and quick access buttons for YouTube and Google Assistant.

2. Setup

2.1. Battery Installation

To begin using your remote control, install two AAA batteries (not included) into the battery compartment located on the back of the remote.

1. Locate the battery compartment cover on the back of the remote control.

2. Slide the cover downwards or press the latch to open it.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover until it clicks securely into place.

2.2. Initial Use

This remote control is designed for immediate use. No programming or pairing is required. Once batteries are installed, point the remote towards your compatible TV and begin operation.
Note: This is an Infrared (IR) remote control and does not support voice control functions.

3. Operating Instructions

The RC890 remote control features a standard layout for easy navigation and control of your television. Below is a description of the primary buttons and their functions:

- **Power** (): Turns the TV on or off.
- **Mute** (): Mutes or unmutes the TV audio.
- **Smart**: Accesses smart TV features or a dedicated smart hub.
- **Input/Source** (): Cycles through available input sources (HDMI, AV, etc.).
- **Settings** (): Opens the TV's settings menu.
- **Back** (): Returns to the previous screen or menu.
- **Home** (): Navigates to the TV's home screen or main menu.
- **Menu** (): Displays the on-screen menu.
- **Navigation Pad** (Up, Down, Left, Right, **OK**): Used to navigate through menus and select options. **OK** confirms a selection.
- **Volume Up/Down** (): Adjusts the TV's volume level.
- **YouTube**: Direct access button to the YouTube application.
- **Apps** (): Opens the TV's application launcher or app store.
- **Google Assistant** (): Activates the Google Assistant (functionality may vary as this is an IR remote without voice).

4. Maintenance

To ensure optimal performance and longevity of your remote control, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or stops working. Always replace both batteries simultaneously with new ones of the same type (AAA).
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal components.

5. Troubleshooting

If you encounter issues with your RC890 remote control, refer to the following common troubleshooting steps:

- **Remote is not responding:**
  - Ensure batteries are correctly installed with the correct polarity.
  - Replace old batteries with new AAA batteries.
  - Check for any obstructions between the remote control and the TV's IR receiver.
  - Ensure you are within the effective range of the TV's IR receiver.

- **Certain buttons do not work:**
  - Verify that the remote is compatible with your specific TV model.
  - Some advanced functions or smart features may require specific TV software or settings.
- **Remote is not compatible with my TV:**
  - Double-check your TV model number against the compatibility list in Section 1.1.
  - If your model is not listed or your original remote was significantly different, contact customer support for assistance.

6. Specifications

Model Number	RM-RC890-CP001
Brand	Azwok
Product Dimensions	7.87 x 1.77 x 0.79 inches
Item Weight	2.82 ounces
Color	Black
Special Feature	No Programming Required
Max Number of Supported Devices	1
Compatible Devices	Television

7. Warranty and Support

7.1. Warranty Information

This Azwok RC890 remote control comes with a 12-month warranty from the date of purchase. This warranty covers manufacturing defects and ensures replacement or refund if the product fails to function as intended with compatible devices.

7.2. Customer Support

For any questions regarding compatibility, troubleshooting, or warranty claims, please contact Azwok customer support. Provide your product model number (RM-RC890-CP001) and a detailed description of your issue for efficient assistance.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question