

Philips Walita RI9368/91

Philips Walita 5000 Series Electric Kettle

MODEL: RI9368/91

1. Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions carefully before use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and injury to persons, do not immerse cord, plugs, or electric kettle in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or personal injury.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Extreme caution must be used when moving an appliance containing hot water.

2. Product Overview

The Philips Walita 5000 Series Electric Kettle (Model RI9368/91) is designed for efficient water heating with precise temperature control, including a dedicated Mate function. It features a sleek black design and a 1.7-liter capacity.



Main view of the Philips Walita 5000 Series Electric Kettle, showcasing its black finish and water level indicator.



The electric kettle positioned on its 360-degree cordless base, allowing for easy placement and lifting.



A top-down view of the kettle with its lid open, revealing the stainless steel heating element and interior for easy cleaning.



A close-up image showing the removable anti-calc filter, designed to prevent limescale buildup and ensure clean water.

3. Setup

1. **Unpacking:** Carefully remove the kettle, base, manual, and warranty certificate from the packaging.
2. **First Use Cleaning:** Before first use, fill the kettle with water to the maximum level (1.7 L), boil the water, and then discard it. Repeat this process twice to remove any manufacturing residues.
3. **Placement:** Place the cordless base on a stable, flat, heat-resistant surface, away from the edge of the counter. Ensure the power cord is not dangling where it can be pulled or tripped over.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet. Ensure the voltage matches your local power supply (110V for this model).

4. Operating Instructions

The Philips Walita 5000 Series Electric Kettle offers adjustable temperature control and an automatic shut-off system for convenience and safety.

1. **Filling the Kettle:** Open the lid and fill the kettle with the desired amount of water. Do not fill below the minimum mark or above the maximum mark (1.7 L). Close the lid securely.
2. **Placing on Base:** Place the kettle firmly onto its 360-degree cordless power base.
3. **Selecting Temperature:** Use the temperature control dial located at the base of the kettle to select your desired temperature. The kettle provides adjustable temperature control for various beverages.
4. **Using the Mate Function:** For preparing Mate tea, turn the dial to the specific 'Mate' setting. This function ensures the water reaches the ideal temperature to preserve the aroma and flavor of Mate tea without damaging the leaves.
5. **Starting the Heating Process:** Press the power switch down. The indicator light will illuminate, signaling that the kettle is heating the water.



The kettle with its power indicator light illuminated, showing it is actively heating water.

6. **Automatic Shut-off:** The kettle will automatically turn off once the selected temperature is reached or when the water boils (if no specific temperature is set). The indicator light will turn off.
7. **Pouring:** Carefully lift the kettle from its base and pour the hot water. Be cautious of steam.



A hand demonstrating the ease of lifting the cordless kettle from its base.



Close-up of the temperature control dial, highlighting the 'Mate' function setting for specific tea preparation.



A user preparing mate tea, demonstrating the kettle's specialized function for this beverage.



The kettle in operation, with steam rising, indicating water is boiling or has reached its set temperature.

5. Maintenance and Cleaning

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Philips Walita Electric Kettle.

1. **Before Cleaning:** Always unplug the kettle from the power outlet and allow it to cool completely before cleaning.
2. **Exterior Cleaning:** Wipe the exterior of the kettle with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as they may scratch the surface.
3. **Interior Cleaning:** The interior can be wiped with a soft cloth. Do not immerse the kettle or its base in water or any other liquid.
4. **Removable Filter:** The kettle features a removable filter. To clean, detach the filter and rinse it under running water. Use a soft brush if necessary to remove any deposits. Reinsert the filter securely after cleaning.
5. **Descaling:** Over time, mineral deposits (limescale) may build up inside the kettle, especially in hard water areas. To descale:
 - Fill the kettle with a mixture of one part white vinegar and two parts water.
 - Boil the mixture and let it stand for at least 30 minutes, or longer for heavy buildup.
 - Pour out the mixture and rinse the kettle thoroughly with fresh water several times.
 - For stubborn deposits, repeat the process or use a commercial descaling solution following its instructions.

6. Troubleshooting

If you encounter any issues with your Philips Walita Electric Kettle, refer to the following common problems and solutions:

• **Kettle does not heat:**

- Ensure the kettle is properly placed on its base.
- Check if the power cord is securely plugged into a working electrical outlet.
- Verify that the power switch is pressed down.
- Check your household fuse/circuit breaker.

• **Kettle turns off too quickly or before boiling:**

- This may indicate limescale buildup. Perform descaling as described in the Maintenance section.
- Ensure the lid is fully closed.

• **Water has an unusual taste or odor:**

- Perform the first-use cleaning steps (boil and discard water several times).
- Ensure the kettle is regularly descaled.

• **Indicator light does not illuminate:**

- Check power connection and switch as described above.
- If the kettle heats but the light does not work, contact customer support.

If the problem persists after trying these solutions, please contact Philips Walita customer support.

7. Specifications

Feature	Detail
Brand Name	Philips Walita
Manufacturer	Philips Walita
Model	RI9368/91
Color	Black
Model Name	Electric Kettle
Part Number	RI9368/91
Special Features	Mate function
Assembly Parts	1 Kettle, 1 Kettle Base, 1 Manual, 1 Warranty Certificate
Number of Units	1
Voltage	110 volts
National Energy Efficiency Label (ENCE)	A+
Power in Watts	1200 watts
Power Source Type	Electric Power

Battery Operated	No
Material Type	Plastic
Contains Liquid?	No
Product Dimensions	22.6 x 19 x 25 cm; 1.18 kilograms
ASIN	B0C8ZGRGDR
EAN	8720389024931
Package Dimensions	25 x 23 x 23 centimeters
Available for Purchase Since	June 22, 2023
Capacity	1.7 Liters

8. Warranty and Support

This Philips Walita Electric Kettle (Model RI9368/91) comes with a standard warranty. Please refer to the included warranty certificate for specific terms and conditions.

Optional extended warranty plans are available for purchase:

- 12-month Extended Warranty against failures and defects.
- 24-month Extended Warranty against failures and defects.

For technical assistance, product inquiries, or warranty claims, please contact Philips Walita customer support. Refer to the contact information provided in your warranty certificate or visit the official Philips Walita website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question