Dreo DR-HSH019

Dreo Quiet Space Heater User Manual

Model: DR-HSH019 | Brand: Dreo

1. Introduction

Thank you for choosing the Dreo Quiet Space Heater. This manual provides important information regarding the safe operation, maintenance, and troubleshooting of your new heater. Please read this manual thoroughly before use and retain it for future reference.
The Dreo Quiet Space Heater is designed for indoor use, offering efficient and quiet heating for various spaces such as bedrooms, offices, and living rooms. It features advanced PTC ceramic heating technology, precise thermostat control, and comprehensive safety mechanisms.

2. Safety Information

Your safety is paramount. Please adhere to the following safety guidelines:

- Always place the heater on a firm, level surface.
- Keep combustible materials such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and away from the sides and rear.
- Do not use the heater in bathrooms, laundry areas, or similar indoor locations where it may come into contact with water.
- Ensure the power cord is not pinched or damaged. Do not run cord under carpeting.
- Unplug the heater when not in use.
- This heater is equipped with a **Child-Lock** feature to prevent accidental operation.
- It includes **Tip-Over Protection**, automatically shutting off if knocked over.
- Constructed with **V0 Flame Retardant Material** for enhanced safety.
- Features **Overheat Protection**, which turns off the unit if it reaches an unsafe temperature.
- Equipped with an **Enhanced Safety Plug** and is **ETL Certified**.

3. Product Overview

The Dreo Quiet Space Heater (Model DR-HSH019) is a compact tower-style heater designed for efficient and quiet

operation. It comes with a digital display and a remote control for convenient operation.



The Dreo Quiet Space Heater with its remote control, illustrating its heating capability and 70-degree oscillation.



Comparison of the previous Solaris 317 model and the updated Solaris 319 model, highlighting design improvements.

4. Setup

The Dreo Quiet Space Heater requires minimal setup. Simply follow these steps:

1. **Unpack:** Carefully remove the heater and all accessories from the packaging. Retain packaging for storage or future transport.

2. **Placement:** Place the heater on a stable, flat, and heat-resistant surface. Ensure there is at least 3 feet (0.9 meters) of clear space around the heater from any walls, furniture, or other objects.
3. **Power Connection:** Plug the power cord into a 120V AC, 60Hz grounded wall outlet. Ensure the outlet is in good condition and not overloaded with other appliances.

5. Operating Instructions

Your Dreo Quiet Space Heater offers multiple modes and features for optimal comfort.

Control Panel and Remote

The heater can be operated using the touch controls on the top panel or the included remote control. The digital display shows current settings and temperature.



The heater's digital display, indicating the adjustable temperature range from 41°F to 95°F.

Powering On/Off

Press the Power button on the control panel or remote to turn the heater on or off. The unit will remember the last used settings.

Heating Modes

Cycle through the available heating modes using the Mode button:

- **H1 (Low Heat):** 1000W output.
- **H2 (Medium Heat):** 1200W output.
- **H3 (High Heat):** 1500W output.
- **ECO Mode:** Automatically adjusts heat level to maintain your preferred room temperature, optimizing energy consumption.
- **Fan Only Mode:** Circulates air without heat.

Thermostat Control

In ECO Mode, you can set your desired temperature between 41°F and 95°F in 1°F increments. The heater will

automatically turn on or off to maintain this temperature, helping to save energy.

Oscillation

Press the Oscillation button to activate the 70° wide-angle oscillation, distributing warmth evenly across the room. Press again to stop oscillation.



The heater's 70-degree oscillation feature, designed to spread warmth widely.

Timer Function

Set the timer for up to 12 hours. The heater will automatically turn off after the set time has elapsed.

Child Lock

Activate the child lock feature to prevent unintended changes to settings. Refer to the full user manual for specific button combinations to activate/deactivate.

Official Product Video

This video provides an overview of the Dreo Oscillating Space Heater with Remote for Indoor Use, demonstrating its features and operation.

6. Maintenance

Regular maintenance ensures optimal performance and longevity of your heater.

- **Cleaning:** Always unplug the heater before cleaning. Use a soft, damp cloth to wipe the exterior surfaces. Do not use abrasive cleaners or allow water to drip into the heater.
- **Dust Removal:** Use a vacuum cleaner with a brush attachment to remove dust from the air inlet and outlet grilles.
- **Storage:** If storing the heater for an extended period, clean it thoroughly and store it in its original packaging in a cool, dry place.
- **Care Instructions:** The manufacturer specifies "Hand Wash" for care, which refers to cleaning the exterior surfaces manually. Do not immerse the unit in water.

7. Troubleshooting

If you encounter issues with your Dreo Quiet Space Heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	Not plugged in; power outlet issue; tip-over switch activated; overheat protection activated.	Ensure plug is fully inserted. Check power outlet. Place heater upright on a flat surface. Allow unit to cool down for 30 minutes.
No heat output.	Heater is in Fan Only mode; temperature setting is too low.	Switch to a heating mode (H1, H2, H3, or ECO). Increase the target temperature in ECO mode.
Heater makes unusual noise.	Dust accumulation; foreign object inside.	Unplug and clean the air inlets/outlets. Do not attempt to open the unit. Contact support if noise persists.
Oscillation not working.	Obstruction; motor issue.	Ensure no objects are blocking the oscillation path. If issue persists, contact customer support.

For more detailed troubleshooting or issues not listed here, please refer to the full user manual or contact Dreo customer support.

8. Specifications

Feature	Detail
Brand	Dreo
Model Number	DR-HSH019
Special Features	Digital Display, Child Lock, Adjustable Temperature, Flame Resistant, Overheat Protection
Color	Silver
Form Factor	Tower
Indoor/Outdoor Usage	Indoor
Product Dimensions	6.77"D x 6.77"W x 14.65"H
Recommended Uses	Office, Desk, Home
Mounting Type	Tabletop Mount/Floor Mount 2-in-1
Room Type	Bedroom, Living Room, Home Office, Study Room, Dining Room
Heating Coverage	200 sq.ft.
Burner Type	PTC FAN Heater
Fuel Type	Electric

Feature	Detail
Number of Speeds	5
Voltage	120 Volts
Amperage	12.5 Amps
Min Temperature Setting	41 Degrees Fahrenheit
Max Temperature Setting	95 Degrees Fahrenheit
UPC	850049246248
Item Weight	4.82 pounds
Country of Origin	China
Batteries Required	No (1 Lithium Metal battery included for remote)
Included Components	User Manual, Remote Control, Space Heater

9. Warranty and Support

Dreo products are designed for reliability and performance. For specific warranty information, please refer to the warranty card included with your product or visit the official Dreo website. Typically, Dreo offers a standard warranty period for manufacturing defects.
For further assistance, technical support, or to download the complete user manual in PDF format, please visit the official Dreo support page or use the link below:

Download Full User Manual (PDF)

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