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TOZO T12

TOZO T12 Wireless Earbuds User Manual

Model: T12 | Brand: TOZO

Introduction

Thank you for choosing the TOZO T12 Wireless Earbuds. This manual provides comprehensive instructions to help you set up, operate, and maintain your new earbuds, ensuring you get the best possible audio experience. Please read this manual carefully before use and keep it for future reference.

What's in the Box

- TOZO Tonal Dots Wireless Earbuds
- Wireless Charging Case
- 6 pairs of Eartips (XS/S/M/L/XL/XXL)
- USB-C (A to C) cable (30cm)
- Quick Guide & User Manual

Product Overview



TOZO T12 Wireless Earbuds and Charging Case with LED Digital Display.



The charging case features a built-in LED digital display to show battery status of both the case and individual earbuds.



Enjoy extended listening with up to 15 hours on a single charge and a total of 55 hours with the charging case.



The TOZO T12 supports both wireless charging and Type-C cable charging for convenience.



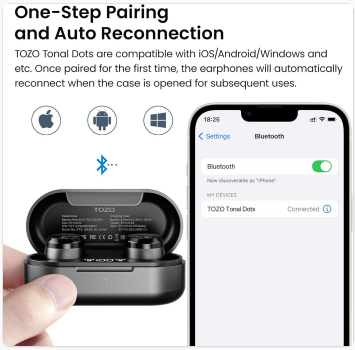
ENC technology provides clear calls by reducing ambient noise, including wind and traffic.



Customize your audio experience with 32 preset EQ modes and access over 100 white noise tracks via the TOZO App.



IPX8 waterproof rating ensures the earbuds are protected against sweat and rain, suitable for various activities.



Easy one-step pairing with automatic reconnection to previously paired devices.

Setup

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. The case can be charged using the provided USB-C cable or a compatible wireless charging pad (not included). The LED digital display on the case will show the battery percentage and charging status of both the case and individual earbuds.

2. Pairing with Your Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "TOZO Tonal Dots" in the list of available Bluetooth devices and select it to connect.

4. Once paired, the earbuds will automatically reconnect to your device when the case is opened for subsequent uses.

3. TOZO App Installation

For enhanced features and customization, download the official TOZO App from your device's app store. The app allows you to personalize EQ settings, access white noise tracks, and more.

Operating Instructions

Touch Controls

The TOZO T12 earbuds feature intuitive touch controls for easy management of your audio and calls:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Long press on either earbud.
- **Activate Voice Assistant:** Triple tap on either earbud.

Call Management

The built-in ENC (Environmental Noise Cancelling) microphone ensures clear call quality by effectively reducing ambient noise during conversations.

EQ Customization

Utilize the TOZO App to explore 32 preset EQ modes or create your own custom equalizer settings to tailor the sound to your personal preferences. This allows for fine-tuning of bass, midrange, and treble.

Maintenance

Cleaning

Regularly clean the eartips and the charging contacts on both the earbuds and the charging case to ensure optimal performance and charging efficiency. Use a soft, dry cloth. Do not use abrasive cleaners or immerse the case in water.

Water Resistance

The earbuds are IPX8 waterproof, protecting them from sweat and rain. However, it is recommended to dry the earbuds thoroughly before placing them back into the charging case to prevent damage to the charging contacts.

Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged. Store the case in a cool, dry place away from extreme temperatures.

Troubleshooting

- **Earbuds not pairing:** Ensure both earbuds are in the charging case, then open the lid to initiate pairing mode. If issues persist, try resetting the earbuds (refer to the full user manual for specific reset instructions).
- **No sound from one earbud:** Place both earbuds back into the charging case, close the lid, and then open it again. Check if both earbuds are charged.

- **Charging issues:** Ensure the charging cable is securely connected or the wireless charging pad is properly aligned. Clean the charging contacts on the earbuds and case.
- **Connection instability:** Ensure your device is within the Bluetooth range (10 meters) and there are no significant obstructions.

Specifications

Feature	Specification
Model Name	TOZO Tonal Dots (T12)
Bluetooth Version	5.3
Battery Life (Earbuds)	15 Hours (single charge)
Total Playtime (with Case)	55 Hours
Water Resistance	IPX8
Audio Driver Size	10 Millimeters
Control Type	Touch Control / APP
Charging Time	1.1 Hours (earbuds) / 1.5 Hours (case)
Item Weight	4.6g (each earbud) / 37g (charging case)

Warranty and Support

TOZO products come with a standard warranty. For detailed warranty information, product support, or to contact customer service, please visit the official TOZO website or their brand store on Amazon:

Visit the TOZO Store on Amazon

Please retain your proof of purchase for warranty claims.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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