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› MEDION X10 SW Robot Vacuum Cleaner User Manual

## MEDION X10 SW

# MEDION X10 SW Robot Vacuum Cleaner User Manual

Model: X10 SW

## INTRODUCTION

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Thank you for choosing the MEDION X10 SW Robot Vacuum Cleaner. This 2-in-1 device combines powerful vacuuming with efficient mopping, designed to keep your home clean with minimal effort. Featuring advanced laser navigation, smart mapping, and app control, the X10 SW offers a convenient and thorough cleaning experience. Please read this manual carefully before using the product to ensure proper operation and maintenance.

## SAFETY INSTRUCTIONS

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Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Do not operate the robot vacuum cleaner in wet environments or near water.
- Ensure the charging dock is placed on a flat, stable surface and is not obstructed.
- Keep loose clothing, hair, fingers, and all parts of the body away from openings and moving parts.
- Do not pick up large objects, sharp objects, or liquids with the robot.
- Supervise children and pets when the robot is operating.
- Only use the original power adapter and charging dock provided with the device.
- Turn off the robot and unplug it from the charging dock before performing any maintenance or cleaning.

## PACKAGE CONTENTS

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Verify that all items are present in the package:

- MEDION X10 SW Robot Vacuum Cleaner
- Charging Dock
- Power Adapter
- Main Brush (pre-installed)
- Side Brushes (2, one spare)

- Dust Bin
- Water Tank with Mop Pad (2 mop pads, one spare)
- HEPA Filters (2, one spare)
- User Manual

## PRODUCT OVERVIEW

Familiarize yourself with the main components of your MEDION X10 SW robot vacuum cleaner.



The MEDION X10 SW Robot Vacuum Cleaner, shown with its detachable mop pad and a smartphone displaying the companion app for smart control and mapping.

# Optimierte Lasernavigation

Speichern von Grundrissen und präzise Hinderniserkennung



The robot vacuum utilizing its optimized laser navigation system to scan and map the environment, ensuring precise obstacle detection and efficient cleaning paths.

The robot features a top-mounted laser navigation sensor, control buttons, a dust bin, a water tank, main brush, side brushes, and various sensors for anti-drop and anti-collision.

## SETUP

### 1. Unpacking and Placement

- Remove all packaging materials and protective films from the robot and charging dock.
- Place the charging dock against a wall on a hard, level surface. Ensure there is at least 0.5 meters of clear space on both sides and 1.5 meters in front of the dock.
- Connect the power adapter to the charging dock and plug it into a power outlet.

### 2. Initial Charging

- Place the robot onto the charging dock, ensuring the charging contacts align. The robot will automatically begin charging.
- For first-time use, fully charge the robot for approximately 5 hours. The indicator light will change when charging is complete.

### 3. App Installation and Connection

- Download the "MEDION Robots" app from your smartphone's app store (iOS or Android).
- Open the app and follow the on-screen instructions to create an account and add your MEDION X10 SW robot.
- Ensure your Wi-Fi network is 2.4 GHz for successful connection.

### 4. Initial Mapping

- Once connected to the app, initiate a full cleaning cycle or a mapping run. The robot will use its laser navigation to create a detailed map of your home.
- During the initial mapping, ensure all doors are open to areas you want mapped and remove any obstacles.

## Intelligente Kartierung der Wohnung

Scannt und speichert mehrere Räume und Etagen



The intelligent mapping feature allows the robot to scan and save floor plans for multiple rooms and even different floors, accessible via the smartphone app.

### 1. Starting and Stopping Cleaning

- **From the Robot:** Press the power button on the robot to start or pause a cleaning cycle.
- **From the App:** Use the "Start Cleaning" or "Pause" button within the MEDION Robots app.
- The robot will automatically return to the charging dock when cleaning is complete or when the battery is low.

### 2. Cleaning Modes

- **Auto Cleaning:** The robot cleans the entire mapped area systematically.
- **Spot Cleaning:** Direct the robot to clean a specific small area with concentrated effort.
- **Zone Cleaning:** Define specific zones on the map within the app for the robot to clean.
- **Room Cleaning:** Select specific rooms on the map for the robot to clean.

## Raumspezifische Reinigungspläne

Es wird nur dort gereinigt, wo es explizit erlaubt ist



The robot adheres to room-specific cleaning plans, ensuring it only cleans areas explicitly allowed, as demonstrated by the red 'no-go' zone.

### 3. Mopping Function

- Fill the water tank with clean water. Attach a clean mop pad securely.
- Insert the water tank into the robot. The robot will automatically detect the mopping module.
- Adjust the water flow level in the app according to your floor type and cleaning needs.
- The robot will vacuum and mop simultaneously.

## Regulierbare Wasserabgabe

Individuelle Wassermenge je nach  
Bodenbeschaffenheit und Verschmutzungsgrad



The robot features adjustable water output, allowing for individual water quantity control based on the floor condition and the degree of dirt, optimizing the mopping performance.

### 4. Scheduling Cleaning

- Use the app to set up daily or weekly cleaning schedules for specific times and rooms.

# Raumspezifische Reinigungspläne

Verschiedene Räume zur Wunsch-Uhrzeit reinigen



The app allows for room-specific cleaning plans, enabling users to schedule cleaning for different rooms at desired times, such as vacuuming the living room on Monday and mopping the kitchen on Friday.

## 5. Virtual Walls and No-Go Zones

- Within the app, you can draw virtual walls or define "No-Go Zones" on the map to prevent the robot from entering certain areas.

## 6. Carpet Detection

- The robot automatically detects carpets and adjusts its suction power for optimal cleaning. When mopping, it will avoid carpets.

# 2700 Pa starke Saugleistung

Eine Seitenbürste und eine Hauptbürste



The MEDION X10 SW boasts a strong suction power of 2700 Pa, effectively cleaning dirt and debris from various floor types using its main and side brushes.

# Allergiker geeignet

## integrierter HEPA 13 Filter



Equipped with an integrated HEPA 13 filter, the robot vacuum is suitable for allergy sufferers, effectively capturing fine dust and allergens from the air.

## MAINTENANCE

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Regular maintenance ensures optimal performance and extends the lifespan of your robot vacuum cleaner. Always turn off the robot and unplug it from the charging dock before performing maintenance.

### 1. Emptying the Dust Bin

- Press the dust bin release button and pull out the dust bin.
- Open the dust bin cover and empty its contents into a trash can.
- Rinse the dust bin with water if necessary (ensure it is completely dry before re-installing).

### 2. Cleaning/Refilling the Water Tank and Mop Pad

- Remove the water tank from the robot.

- Empty any remaining water and rinse the tank. Refill with fresh water for mopping.
- Remove the mop pad and wash it by hand or machine. Allow it to air dry completely before reattaching.

### 3. Cleaning Brushes

- **Main Brush:** Remove the main brush cover and lift out the main brush. Use the cleaning tool to remove hair and debris tangled around the brush.
- **Side Brushes:** Gently pull the side brushes to remove them. Clean any hair or debris. If damaged, replace with a new pair.

### 4. Cleaning Filters

- Remove the HEPA filter from the dust bin. Tap it gently to remove dust. Do not wash the HEPA filter with water.
- Replace the HEPA filter every 3-6 months, depending on usage.

### 5. Cleaning Sensors

- Wipe all sensors (cliff sensors, wall sensor, charging contacts) on the robot and charging dock with a clean, dry cloth.

## TROUBLESHOOTING

| Problem                          | Possible Cause                                                | Solution                                                             |
|----------------------------------|---------------------------------------------------------------|----------------------------------------------------------------------|
| Robot does not turn on.          | Low battery; Power button not pressed.                        | Place robot on charging dock; Press and hold power button.           |
| Robot cannot find charging dock. | Charging dock obstructed; Robot too far from dock.            | Ensure clear space around dock; Manually place robot closer to dock. |
| Suction power is weak.           | Dust bin full; Filter clogged; Main/side brushes tangled.     | Empty dust bin; Clean/replace filter; Clean brushes.                 |
| Robot gets stuck frequently.     | Obstacles on floor; Sensors dirty.                            | Clear floor of cables/small objects; Clean all sensors.              |
| Mopping function not working.    | Water tank empty; Mop pad not attached; Water outlet clogged. | Fill water tank; Attach mop pad correctly; Clean water outlet.       |
| App connection issues.           | Incorrect Wi-Fi password; Router too far; 5GHz Wi-Fi.         | Re-enter password; Move router closer; Ensure 2.4GHz Wi-Fi.          |

## SPECIFICATIONS

| Feature                | Detail               |
|------------------------|----------------------|
| Brand                  | MEDION               |
| Model Number           | X10 SW               |
| Dimensions (L x W x H) | 34.5 x 34.5 x 9.5 cm |
| Weight                 | 3.2 Kilograms        |

| Feature             | Detail                                              |
|---------------------|-----------------------------------------------------|
| Suction Power       | Up to 2700 Pa                                       |
| Battery Type        | Lithium-ion (14.8 V)                                |
| Battery Life        | Up to 120 minutes (depending on mode)               |
| Charging Time       | Approx. 5 hours                                     |
| Dust Bin Capacity   | Approx. 0.40 L                                      |
| Water Tank Capacity | Approx. 0.30 L                                      |
| Noise Level         | Max. 65 dB                                          |
| Navigation Type     | Laser Navigation                                    |
| Filter Type         | HEPA 13                                             |
| Control Type        | App, Voice Control (Amazon Alexa, Google Assistant) |
| Compatibility       | Amazon Echo, Google Home, Smartphones, Tablets      |

## WARRANTY AND SUPPORT

MEDION is committed to providing high-quality products and excellent customer service. For any questions, technical assistance, or warranty claims, please contact MEDION customer support.

- **Customer Service:** Our customer service team is available to assist you 365 days a year. Please refer to the official MEDION website or your product packaging for contact details specific to your region.
- **Online Resources:** Visit the official MEDION website for FAQs, software updates, and additional support materials.
- **Warranty:** Information regarding the product warranty period and terms can be found on the official MEDION website or in the warranty card included with your purchase. Please retain your proof of purchase for warranty purposes.