

Neareal HY-F1

Neareal Stainless Steel Cat Water Fountain HY-F1 User Manual

Model: HY-F1

1. INTRODUCTION

Thank you for choosing the Neareal Stainless Steel Cat Water Fountain. This manual provides essential information for the safe and efficient operation, maintenance, and care of your new pet water fountain. Please read these instructions thoroughly before first use and retain them for future reference.

This fountain is designed to encourage pets to drink more water by providing a continuous flow of fresh, filtered water. Its stainless steel construction ensures durability and hygiene, while the quiet pump operation minimizes disturbance.

2. SAFETY INFORMATION

- Unplug the fountain before cleaning or refilling.
- Do not immerse the plug and cord in water.
- Use indoors only.
- This product is intended for pet use only.
- Do not operate the fountain without water.
- Regular maintenance is required to ensure proper function.
- Keep out of reach of small children.

3. PACKAGE CONTENTS

Please verify that all items are present in your package:

- Stainless Steel Water Fountain (Tank and Top Cover)
- Water Pump with Power Cord

- Power Adapter
- Metal Faucet Pipe
- Pump Holder
- Filter Case
- Activated Carbon Filter (Quantity as per package variant)
- Filter Sponge (Quantity as per package variant)
- Cleaning Brush
- Instruction Manual

Stainless Steel Pet Water Fountain



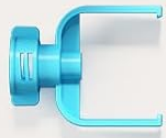
Stainless Steel Water Tank



Stainless Steel Top Cover



Manual



Pump Holder



Metal Faucet Pipe



Filter Sponge



Filter Case



Activated Carbon Filter



Power Adapter



Water Pump

This image displays all parts included in the package: the stainless steel water tank, top cover, user manual, pump holder, metal faucet pipe, filter sponge, filter case, activated carbon filter, power adapter, and water pump.

4. SETUP INSTRUCTIONS

Follow these steps to assemble your Neareal Cat Water Fountain:

1. **Prepare the Filter:** Soak the activated carbon filter in clean water for 5 minutes, then rinse it under running water for 30 seconds. This removes any loose carbon dust.
2. **Assemble Pump and Sponge:** Place the filter sponge around the water pump. Insert the assembled pump

and sponge into the pump holder.

3. **Insert Filter:** Place the prepared activated carbon filter into the filter case.



Step-by-step guide for initial setup, illustrating how to prepare the filter, position the pump and sponge, and assemble the filter case.

4. **Fill Water Tank:** Add clean water to the stainless steel water tank. Ensure the water level is above the minimum mark to prevent pump damage and below the maximum fill line.
5. **Place Top Cover:** Carefully place the top cover onto the water tank, ensuring it is securely seated. If using the faucet, ensure it is properly installed into the top cover.
6. **Connect Power:** Connect the power adapter to the water pump's power cord, then plug the adapter into a standard electrical outlet. The fountain will begin operating.



Continuation of the setup process, detailing how to fill the water tank, secure the top cover, and connect the power adapter.

5. OPERATING INSTRUCTIONS

The Neareal Cat Water Fountain is designed for continuous operation to provide fresh water for your pets.

Water Level Monitoring

The fountain features a clear water level window with an LED light, allowing you to easily monitor the water volume without removing the cover. Always ensure the water level is maintained above the minimum mark to prevent the pump from running dry, which can cause damage.

Clear Water Level Window

Monitor the water level at anytime with LED light



Unable to observe the water amount

A clear water level window with an integrated LED light allows for easy monitoring of the water volume, indicating when a refill is needed.

Water Flow Modes

The fountain offers dual water flow modes to cater to different pet preferences:

- **Faucet Stream:** Provides a continuous stream of water, mimicking a tap, which can entice pets to drink more.
- **Bubbling Surface:** Without the faucet attachment, the water gently bubbles up, creating a calm drinking surface.

Dual Water Flow Mode



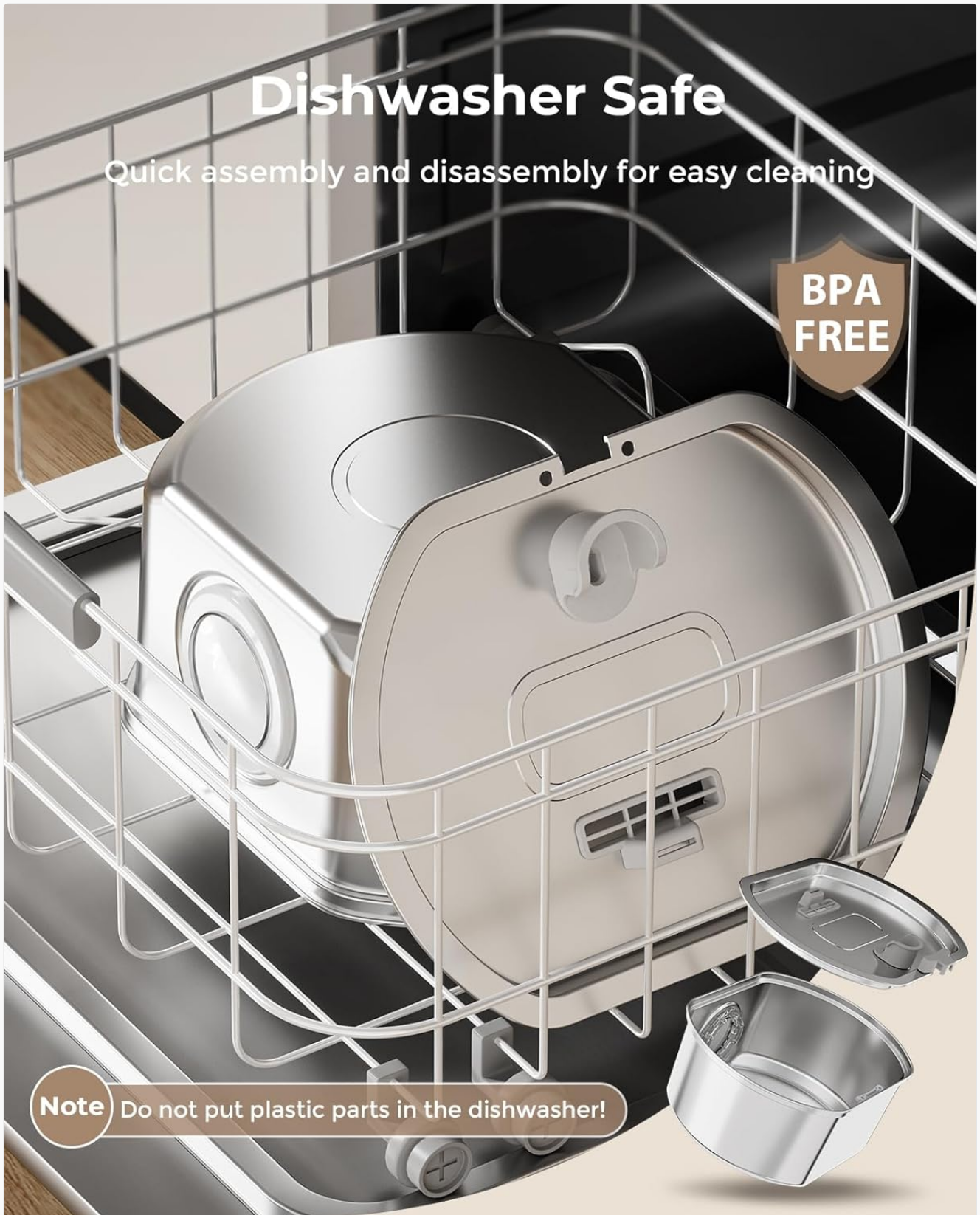
The fountain offers dual water flow modes: a faucet stream to encourage drinking and a bubbling surface, catering to different pet preferences.

6. MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and extending the life of your fountain.

Cleaning the Fountain

- Clean the fountain and pump weekly with mild soap and water.
- The stainless steel components are dishwasher safe.
- Do not wash the plastic parts (pump, pump holder, filter case) in the dishwasher. Hand wash these components.
- Use the provided cleaning brush to clean the faucet pipe and pump chamber.



The stainless steel parts of the fountain are dishwasher safe for easy and hygienic cleaning. Note: Plastic components should not be placed in the dishwasher.

Filter Replacement

The fountain utilizes a quadruple filtration system:

- **Water Release Strip:** Blocks large debris.
- **Filter Shell:** Traps pet hair and food particles.
- **Ion Exchange Resin:** Softens water and removes heavy metals.
- **Activated Carbon:** Removes odors and improves taste.
- **Filter Sponge:** Traps pet hair, dirt, and food particles.

Replace the activated carbon filter every 1-2 weeks for optimal performance and water quality. Replace the filter sponge as needed, typically every 2-4 weeks, or when visibly dirty.

Multiple Layer Filtration System

Remove hair, food particals, and odor

Water Release Strip

Blocking entry of large debris particles



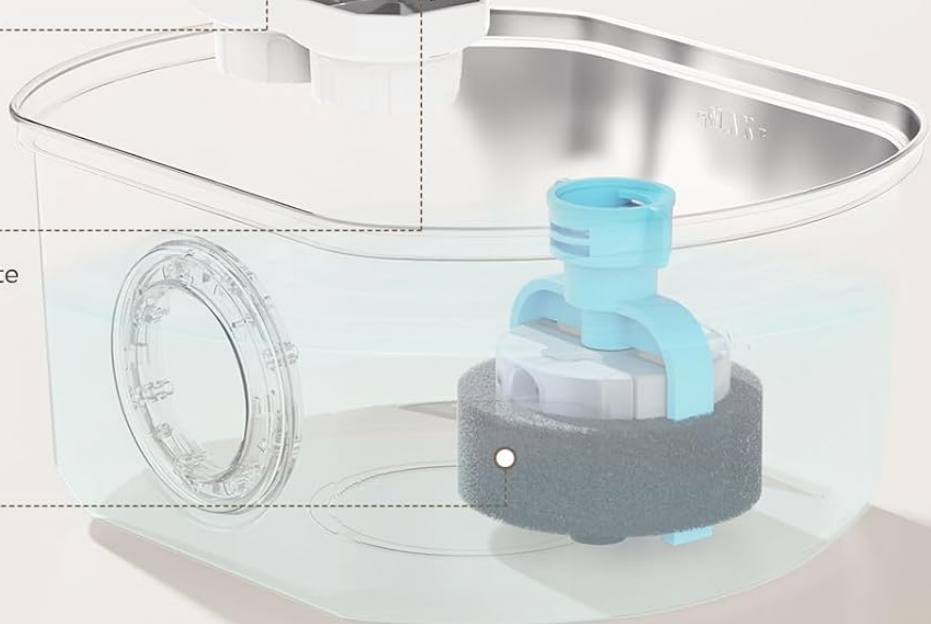
Filter Shell

Traps pet hair, food particles



Ion Exchange Resin

Soften water, remove heavy metals



Activated Carbon

Remove odor, improve taste

Filter Sponge

Sticky scale and keep water clean

A detailed diagram showing the quadruple filtration system, including the water release strip, filter shell, ion exchange resin, activated carbon, and filter sponge, designed to remove hair, food particles, and odors.

Pump Cleaning

To prolong the life of your water pump, we recommend weekly cleaning:

1. Unplug the fountain and disassemble the pump from the fountain.
2. Remove the pump cover.
3. Remove the impeller.

4. Clean the pump chamber and impeller with the provided cleaning brush and mild soap. Rinse thoroughly.
5. Reassemble the pump and place it back into the fountain.



Instructions for regular pump maintenance, including removing the pump cover, detaching the impeller, and cleaning the pump chamber with the provided brush to ensure longevity.

7. TROUBLESHOOTING

If you encounter issues with your fountain, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No water flow or weak flow	Pump is clogged with debris (hair, food particles) Water level is too low Impeller is stuck or damaged	Clean the pump thoroughly as per maintenance instructions. Refill water to the appropriate level. Inspect impeller for damage; contact support if damaged.
Fountain is noisy	Water level is too low Pump is dirty or vibrating against the tank Air in the pump	Refill water to the appropriate level. Clean the pump and ensure it is properly seated. Lift and reseat the pump to release trapped air.
Water tastes or smells bad	Filter needs replacement Fountain needs cleaning	Replace the activated carbon filter. Clean the entire fountain and pump thoroughly.
LED light not working	Power connection issue LED component failure	Check power connections. Ensure the pump is fully submerged. Contact customer support for assistance.

8. SPECIFICATIONS

Feature	Detail
Model Name	HY-F1
Brand	Neareal
Capacity	108 oz / 3.2 L
Material	304 Stainless Steel

Feature	Detail
Pump Voltage	5 V
Noise Level	â%¼ 28 dB
Dimensions (L x W x H)	9.17" x 7.56" x 6.77"
Item Weight	1.76 Pounds
Country of Origin	China



The physical dimensions of the fountain are 9.17 inches in length, 7.56 inches in width, and 6.77 inches in height.

9. WARRANTY AND SUPPORT

Warranty Information

This product comes with an **18-month warranty**. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects and malfunctions under normal use conditions.

Customer Support

For any questions, concerns, or technical assistance, please contact Neareal customer support:

- **Email:** support@neareal.shop

- **Website:** www.neareal.shop

Our support team is available to assist you with any product-related inquiries.

