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› **Turing** /

› **Turing TP-MFD8M28 Smart 8MP IR Dome IP Camera, White; 2.8mm Lens; Face/Human/Vehicle AI Smart Series NVR, Bridge, and Cloud; IP67, IK10, WDR, PoE; Indoor/Outdoor Use; Tampering Alert**

Turing TP-MFD8M28

Turing TP-MFD8M28 Smart 8MP IR Dome IP Camera User Manual

Model: TP-MFD8M28

1. INTRODUCTION

This user manual provides comprehensive instructions for the installation, operation, and maintenance of the Turing TP-MFD8M28 Smart 8MP IR Dome IP Camera. This advanced surveillance camera features 8MP resolution, a 2.8mm lens, and integrates with Turing SMART Series NVR, Bridge, and Cloud for advanced AI capabilities including Face, Human, and Vehicle detection. Designed for both indoor and outdoor use, it boasts IP67 weather resistance and IK10 vandal resistance, ensuring reliable performance in various environments.

2. PRODUCT OVERVIEW

The Turing TP-MFD8M28 is a high-performance dome IP camera engineered for superior surveillance. Its robust design and intelligent features make it suitable for a wide range of security applications.

2.1 Key Features

- **Face/Human/Vehicle AI:** Advanced detection capabilities when integrated with Turing SMART Series NVR, Bridge, and Cloud.
- **High Resolution:** Max. 8MP (3840x2160) at 20fps resolution for clear imaging.
- **TwilightVision:** Ensures optimal image clarity even in low-light conditions.
- **Durable Design:** IP67 rated for weather resistance and IK10 rated for vandal resistance.
- **Power over Ethernet (PoE):** Simplifies installation by providing power and data over a single cable.
- **Wide Dynamic Range (WDR):** 120 dB WDR for balanced images in challenging lighting.
- **Onboard Storage:** Supports up to 256GB microSD card (not included) for local recording.

2.2 Camera Components

Figure 1: Front view of the Turing TP-MFD8M28 Smart 8MP IR Dome IP Camera. The image displays the white dome camera with the Turing logo on the top housing and the dark lens assembly visible through the clear dome cover. A small black dot, likely an indicator light or microphone, is visible at the top center.

The camera consists of a main housing, a clear dome cover, and an internal camera module with the lens. The housing is designed for secure mounting, and the dome protects the sensitive camera components while allowing for a wide field of view.

3. SETUP AND INSTALLATION

Proper installation is crucial for optimal performance and longevity of your camera.

3.1 Package Contents

- Turing TP-MFD8M28 IP Camera
- Mounting Screws and Wall Plugs
- Waterproof Connector (for Ethernet cable)
- Quick Start Guide

3.2 Mounting Instructions

1. **Choose Location:** Select a suitable indoor or outdoor location, ensuring a clear field of view and access to network cabling. Consider the camera's 2.8mm fixed lens angle of view (H: 112.4°, V: 60.1°, D: 146.1°).
2. **Prepare Surface:** Mark drilling points using the provided mounting template (if applicable). Drill holes for the wall plugs.

3. **Secure Base:** Attach the camera's mounting base securely to the surface using the provided screws.

4. **Connect Cables:** Connect the Ethernet cable to the camera's PoE port. Use the waterproof connector for outdoor installations to protect the connection.

5. **Adjust Angle:** Once mounted, adjust the camera's lens angle to cover the desired surveillance area.

6. **Secure Dome:** Reattach the clear dome cover, ensuring it is properly sealed.

3.3 Network Connection

The TP-MFD8M28 supports Power over Ethernet (PoE). Connect the camera to a PoE-enabled switch or NVR using a standard Ethernet cable. The camera will power on automatically. For initial setup and configuration, refer to the Turing Vision software or your NVR's user manual.

4. OPERATING THE CAMERA

The camera's primary functions are managed through the Turing Vision software or a compatible Turing SMART Series NVR/Bridge.

4.1 Live View and Recording

- Access the live feed through the Turing Vision application or connected NVR.
- Configure recording schedules (continuous, motion-triggered, event-based) via the software interface.
- Playback recorded footage from the NVR or the camera's microSD card (if installed).

4.2 AI Features (with Turing SMART Series NVR/Bridge)

- **Face Recognition:** Set up and manage known faces for alerts or access control.
- **People Detection:** Receive alerts when human figures are detected in specified zones.
- **Vehicle Detection:** Get notifications for vehicle presence or movement.
- Configure detection zones and sensitivity settings within the Turing Vision software.

4.3 Advanced Settings

- **Image Settings:** Adjust brightness, contrast, saturation, and WDR settings.
- **Network Settings:** Configure IP address, port forwarding, and other network parameters.
- **Firmware Updates:** Regularly check for and apply firmware updates to ensure optimal performance and security.

5. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your camera.

- **Lens Cleaning:** Gently wipe the clear dome and lens with a soft, lint-free cloth. For stubborn dirt, use a mild lens cleaning solution. Avoid abrasive materials.
- **Housing Inspection:** Periodically check the camera housing for any signs of damage, cracks, or loose components.
- **Cable Connections:** Ensure all cable connections are secure and free from corrosion, especially for outdoor installations.
- **Software Updates:** Keep the camera's firmware and associated Turing Vision software updated to the latest versions.

6. TROUBLESHOOTING

If you encounter issues with your camera, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
No Power/Camera Offline	No PoE power; faulty Ethernet cable; network issue.	Check PoE switch/NVR status. Verify Ethernet cable connection. Ensure network is operational.
No Image/Video Feed	Network connectivity issue; incorrect IP settings; camera malfunction.	Verify network connection. Check camera's IP address. Restart camera/NVR.
Poor Image Quality	Dirty lens/dome; low light conditions; incorrect image settings.	Clean lens/dome. Ensure sufficient lighting or check TwilightVision settings. Adjust image parameters (WDR, brightness).
AI Features Not Working	Not connected to Turing SMART Series NVR/Bridge; incorrect AI settings; outdated firmware.	Confirm connection to compatible Turing hardware. Review AI detection zone and sensitivity settings. Update firmware.

If the problem persists after attempting these solutions, please contact Turing technical support.

7. SPECIFICATIONS

Detailed technical specifications for the Turing TP-MFD8M28 Smart 8MP IR Dome IP Camera.

Model	TP-MFD8M28
Sensor	1/2.7-in 8MP 16:9 Progressive Scan CMOS
Lens	2.8mm fixed lens
Angle of View	H: 112.4 degrees; V: 60.1 degrees; D: 146.1 degrees
Max. Resolution	8MP (3840x2160) at 20fps
Minimum Illumination	Color: 0.0025 Lux (F1.6, AGC on); 0 Lux with IR on
Video Encoding	Ultra 265, H.265, H.264, MJPEG
Digital Processing	120 dB WDR; 2D/3D DNR; Defog
AI Features	Face Recognition, People and Car Detection (with SMART series NVR/Bridge)
Ingress Protection	IP67 (Dust and Water Resistant)
Vandal Resistance	IK10
Power	DC 12V, PoE (IEEE 802.3af); up to 6.0W
Surge Protection	4KV
Onboard Storage	microSD (up to 256 GB, not included)

Smart IR Range	Up to 30m (98.43 feet)
Dimensions (Diameter x H)	4.3 x 3.2 inches
Weight	0.93 pounds (14.9 ounces)
Connectivity Protocol	Ethernet
Mounting Type	Ceiling Mount
Indoor/Outdoor Usage	Outdoor, Indoor

8. WARRANTY AND SUPPORT

Turing products are designed for reliability and performance.

8.1 Warranty Information

This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Turing website for detailed warranty terms and conditions. Keep your proof of purchase for warranty claims.

8.2 Technical Support

For technical assistance, troubleshooting, or any product-related inquiries, please contact Turing technical support.

- **Online Support:** Visit the official Turing website for FAQs, knowledge base articles, and support resources.
- **Contact Information:** Refer to the contact section on the Turing website for phone numbers or email addresses for direct support.
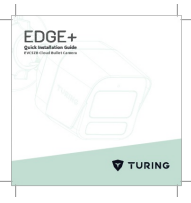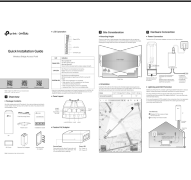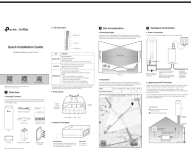
When contacting support, please have your product model number (TP-MFD8M28) and serial number ready.

Related Documents - TP-MFD8M28

[Turing SMART Series Network Turret Cameras: TP-MED4M28(4) and TP-MED8M28](#)
Explore the advanced features of Turing's SMART Series Network Turret Cameras, including the TP-MED4M28(4) and TP-MED8M28 models. Discover their high resolution, superior low-light performance, AI capabilities for people and vehicle detection, IP67 water resistance, and extended warranty options.

|	[TP-Link VIGI C230 Network Camera Datasheet](#) Datasheet for the TP-Link VIGI C230 Full-Color Dome Network Camera, detailing features like Human & Vehicle Classification, Smart Detection, IK10 Vandal Proof, IP67 Waterproof, and technical specifications.
	[Turing TP-MFD4A28 & TP-MFD4A4 4MP HD TwilightVision IR Dome Network Camera Specifications and Features](#) Detailed specifications and key features of the Turing TP-MFD4A28 and TP-MFD4A4 4MP HD TwilightVision IR Dome Network Cameras, including sensor details, lens options, video compression, audio capabilities, storage, network protocols, and certifications.
	[Turing EDGE+ EVC5ZB Cloud Bullet Camera Quick Installation Guide](#) This guide provides step-by-step instructions for installing and activating the Turing EDGE+ EVC5ZB Cloud Bullet Camera. Learn about included components, necessary tools, mounting best practices, system activation, safety precautions, and warranty information.
	[TP-Link Omada Wireless Bridge Access Point Quick Installation Guide](#) A guide to installing and configuring TP-Link Omada Wireless Bridge Access Points, covering hardware connections, site considerations, mounting, and network management options like Standalone Mode and Controller Mode.
	[TP-Link Omada Wireless Bridge Access Point Quick Installation Guide](#) Quick installation guide for TP-Link Omada Wireless Bridge Access Points, covering setup, configuration, and management options including standalone and controller modes, with details on hardware connections, site considerations, and safety information.

Documents - Turing – TP-MFD8M28
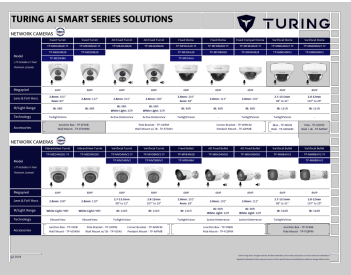
[Turing AI Smart Series Network Cameras and Recorders](#)
Overview of Turing AI Smart Series network cameras and recorders, detailing models, specifications, features, and software options for advanced surveillance solutions.
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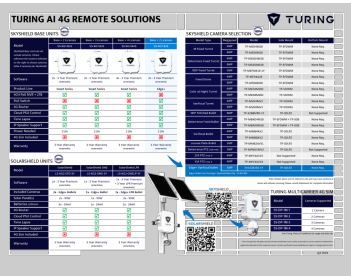
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Specifications Borchure

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SMART Series **TP-MFD8M28 TP-MFD8M28** 5MP HD TwilightVisionTM IR Fixed Dome Network Camera Key Features 1/2.7 progressive scan CMOS TwilightVisionTM Max. 8MP 3840*2160 20fps resolution Turing cloud-ready with Smart NVR series and Turing bridge/servers Support 256 G microSD card Smart IR up t...

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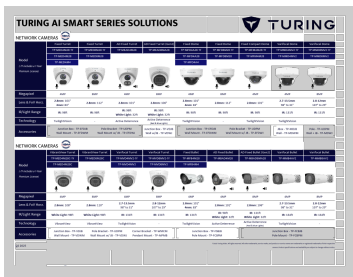
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TURING AI SMART SERIES SOLUTIONS NETWORK CAMERAS Fixed Turret TP-MED4M28-1Y Model -1Y includes ... M28 AD Fixed Turret Gen2 TP-MEAD8MA28 Fixed Dome TP-MFD4A28-1Y TP-MFD4A28 TP-MFD4A4 Fixed Dome **TP-MFD8M28**-1Y **TP-MFD8M28** Fixed Compact Dome TP-MFM4M28-1Y TP-MFM4M28 Varifocal Dome TP-MMD4MV2-1Y ...

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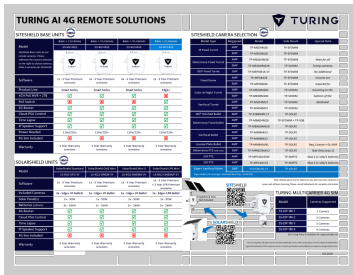
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TURING AI 4G REMOTE SOLUTIONS SITESHIELD BASE UNITS Base 2 Licenses Model SS-KG1-B2S SiteShie ... : 180 Fixed Turret 5MP TP-MEP5M16-1Y TP-EFDWM No additional Fixed Dome 4MP TP-MFD4A28 8MP **TP-MFD8M28** TP-EFDWM TP-EFDWM mounts are required for 4MP Color at Night Turret 8MP TP-MED4M28C T...

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Microsoft Word Data Sheet Smart Series TP MFD8M28 Aug16 1 docx Silmar Electronics 2 7 progressive scan CMOS ✓ TwilightVisionTM Max 8MP 3840*2160 @20fps resolution Turing cloud ready with NVR series and bridge   silmarelectronics |||

SMART Series **TP-MFD8M28 TP-MFD8M28** 5MP HD TwilightVisionTM IR Fixed Dome Network Camera Key Features 1/2.7 progressive scan CMOS TwilightVisionTM Max. 8MP 3840*2160 20fps resolution Turing cloud-ready with Smart NVR series and Turing bridge/servers Support 256 G microSD card Smart IR up t...

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Turing Network Camera SMART Series 4MP HD TwilightVision Dome Specification Sheet TPMFD4A28 TP MFD4A28 810087241186 turing network camera spec sheet content abt documents 160403 |||

SMART Series Network Dome Cameras TP-MFD4A28 4 **TP-MFD8M28** 4 or 8MP Fixed Lens IR LED Superior Low Light Page 1 of 3 Turing CORE AI cloud VSaaS-ready w/ SMART Series NVR bridge People vehicle detection on the edge TwilightVision superior day night low light IP67 water resistance; ...

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Turing Product Catalog 2023: Advanced AI Video Surveillance Solutions

Explore the comprehensive Turing Product Catalog 2023, featuring EDGE+ and SMART Series IP cameras, NVRs, and the AI-powered Turing Vision cloud platform for advanced video surveillance and workplace safety.

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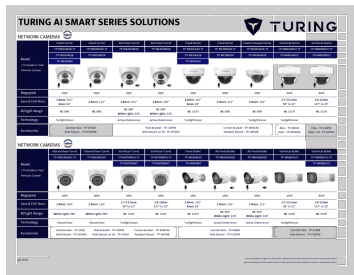

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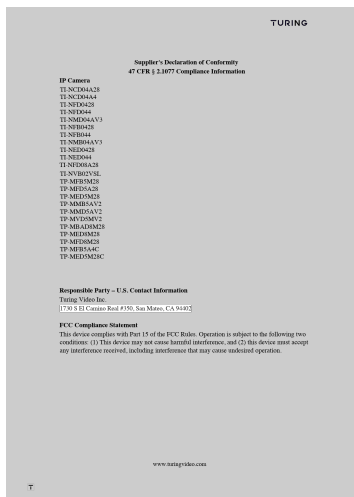
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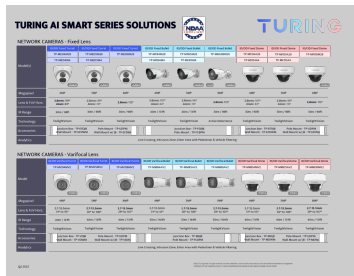
[Turing AI Smart Series Solutions: IP Cameras and NVRs](#)

Explore the Turing AI Smart Series, featuring advanced AI-powered IP cameras (fixed lens, varifocal, multisensor, fisheye, PTZ) and Network Recorders (NVRs) for enhanced security and operations.

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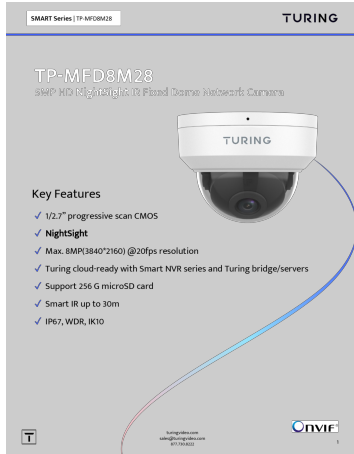
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SKYSHIELD BASE All-In-One Outdoor Surveillance Solution Deployment for Anywhere with Power SS-KG1 ... 2S/SS-KG1-B3S/SS-KG1-B4S Model TP-MED4M28 TP-MED8M28 TP-MEAD4M28 TP-MEAD8M28 TP-MEP5M16 TP-MFD4A28 **TP-MFD8M28** TP-MED4M28C TP-MED8M28C TP-MVD4MV2 TP-MVD8MV2 TP-MFB4M28 Side Mount TP-EFDWM TP-EFDWM TP...

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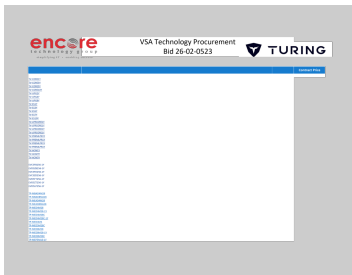
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