

Qulose Surface Go (3/2/1) Keyboard Case

Qulose Keyboard Case for Surface Go (3/2/1) User Manual

Model: Surface Go (3/2/1) Keyboard Case

1. INTRODUCTION

This manual provides essential instructions for the setup, operation, maintenance, and troubleshooting of your Qulose Keyboard Case for Surface Go (3/2/1). Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- Qulose Surface Go Keyboard Case
- USB Type-C Charging Cable
- User Manual (this document)

3. COMPATIBILITY

This keyboard case is specifically designed for the following Microsoft Surface Go models:

- Surface Go 1 (10 inch)
- Surface Go 2 (10.5 inch)
- Surface Go 3 (10.5 inch)

Important:

- This keyboard case is **not compatible** with Surface Pro models (e.g., Surface Pro 3, 4, 5, 6, 7, 7+, 8, 9, X).
- Please confirm your tablet model before attempting installation.

! ATTENTION



COMPATIBLE MODELS

- √ Surface Go 1 2018 10"
- √ Surface Go 2 2020 10.5"
- √ Surface Go 3 2021 10.5"



Not compatible models

- | | |
|-----------------------------|-------------------------------|
| × Surface Pro 3 2014 12" | × Surface Pro 8 2021 13" |
| × Surface Pro 4 2015 12.3" | × Surface Pro 9 2022 13" |
| × Surface Pro 5 2017 12.3" | × Surface Pro X 2019-2021 13" |
| × Surface Pro 6 2018 12.3" | |
| × Surface Pro 7 2019 12.3" | |
| × Surface Pro 7+ 2021 12.3" | |

Figure 3.1: Compatible and Incompatible Surface Models

4. SETUP GUIDE

4.1. Charging the Keyboard

The keyboard features a built-in rechargeable 500mAh Li-ion battery. Use the provided USB Type-C cable to charge the keyboard. A full charge typically takes approximately 3 hours.

- Connect the USB Type-C end of the cable to the keyboard's charging port.
- Connect the USB-A end to a compatible USB power adapter (not included) or a computer's USB port.
- The charging indicator light will illuminate during charging and turn off when fully charged.

7 Colors LED Backlights Keyboard

Meet your needs in different scenarios
Easy to type in the dark

1st Press	2nd Press	3rd Press
Low (ON)	Increase the brightness	OFF



Figure 4.1: Keyboard Charging Port and Battery Information

4.2. Installing Your Surface Go into the Case

Follow these steps to securely install your Surface Go tablet into the protective case:

1. Slide your Surface Go tablet from the spine of the back case all the way towards the bottom. Press the device until it snaps securely into place.
2. Open the tablet's built-in kickstand.
3. Press the kickstand against the back case until it is fully snapped in place.
4. Adjust the kickstand to the angle that works best for you.

How to install your Surface Go Case



Figure 4.2: Surface Go Case Installation Steps

4.3. Removing Your Surface Go from the Case

To remove your Surface Go tablet from the case:

1. Open your Surface Go tablet kickstand (with the protective case attached).
2. Hold the tablet on one side and gently push the built-in kickstand off the back cover. The back cover piece is held in place by two buckles.
3. Remove your Surface Go tablet from the upper side of the case.
4. Finish the removal process.



Figure 4.3: Surface Go Case Removal Steps

4.4. Bluetooth Pairing

Follow these steps to connect your keyboard to your Surface Go via Bluetooth:

1. Turn on the power switch located on the side of the keyboard. The Bluetooth LED indicator will blink.
2. Press the "Fn" + "C" keys simultaneously on the keyboard to activate Bluetooth pairing mode. The Bluetooth indicator will start flashing rapidly.
3. On your Surface Go, go to **Settings > Bluetooth & devices** and ensure Bluetooth is turned **ON**.
4. Select "Bluetooth Keyboard" from the list of available devices to pair. Once connected, the Bluetooth indicator will stop flashing.



Figure 4.4: Bluetooth Connection Steps

5. OPERATING INSTRUCTIONS

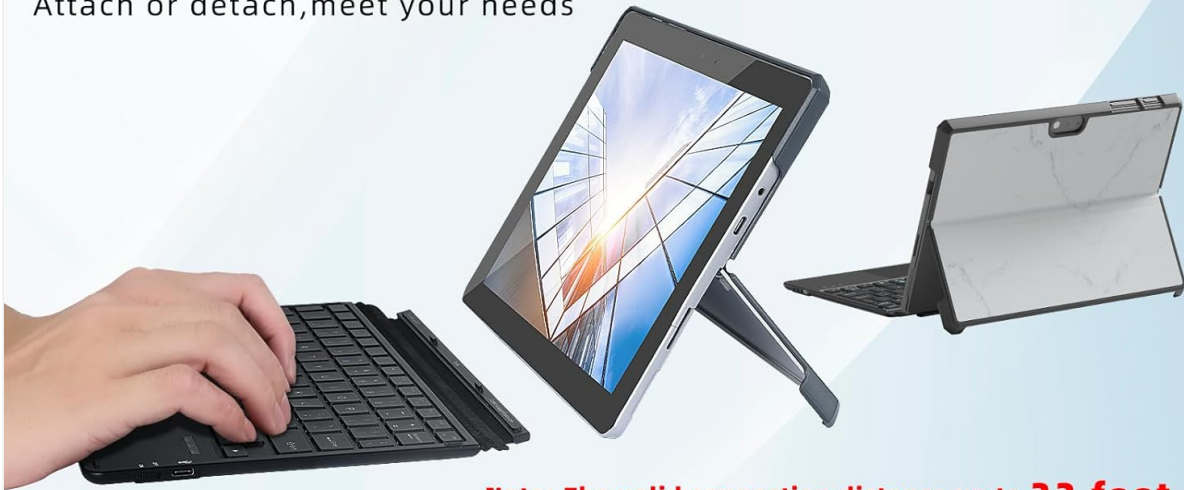
5.1. Keyboard Backlight Control

The keyboard features 7-color backlighting with 3 adjustable brightness levels.

- To adjust brightness: Press **Fn + F7**. Each press cycles through Low (ON), Increase Brightness, and OFF.
- To change backlight color: Press **Fn +** (the light bulb key). Each press cycles through the 7 available colors.

Stable Bluetooth Connection

Attach or detach, meet your needs



Note: The valid connection distance up to 33 feet

SECURE PROTECTION

The case is molded to perfectly fit your surface tablet, protecting the front, back and corners from scrapes and bumps.



Figure 5.1: Backlight Control

5.2. Trackpad Usage and Gestures

The integrated trackpad supports various gestures for precise navigation and control.

- To lock/unlock the trackpad: Press **Fn + Alt**. This prevents accidental touches during typing.

Enjoy Rechargeability

Only a USB A to Type C cable comes with

- 500mAh Li-ion Battery Capacity**
- 3H Charging Time**
- Auto Sleep Idle for 10min**
- Type C Rechargeable Charge by Type C**

Figure 5.2: Trackpad Lock/Unlock and Basic Gestures

Detailed Trackpad Gestures:

Gesture	Function
Drag your finger	Move the cursor
One-finger click	Left mouse button click
Two-finger click	Right mouse button click
Tap, tap and hold, then drag	Left-click on a selected item and drag
Two fingers slide	Mouse wheel (scroll)
Three fingers click	Search
Swipe up with three fingers	Switch to the previous view window
Swipe down with three fingers	Return to the home page
Swipe left/right with three fingers	Switch between active windows
Two fingers stretch	Zoom in/out

Gesture	Function
Four fingers click	Open the Action Center

Table 5.1: Trackpad Gesture Guide

5.3. Function Keys

The keyboard includes a row of practical function keys for easier control of your device.

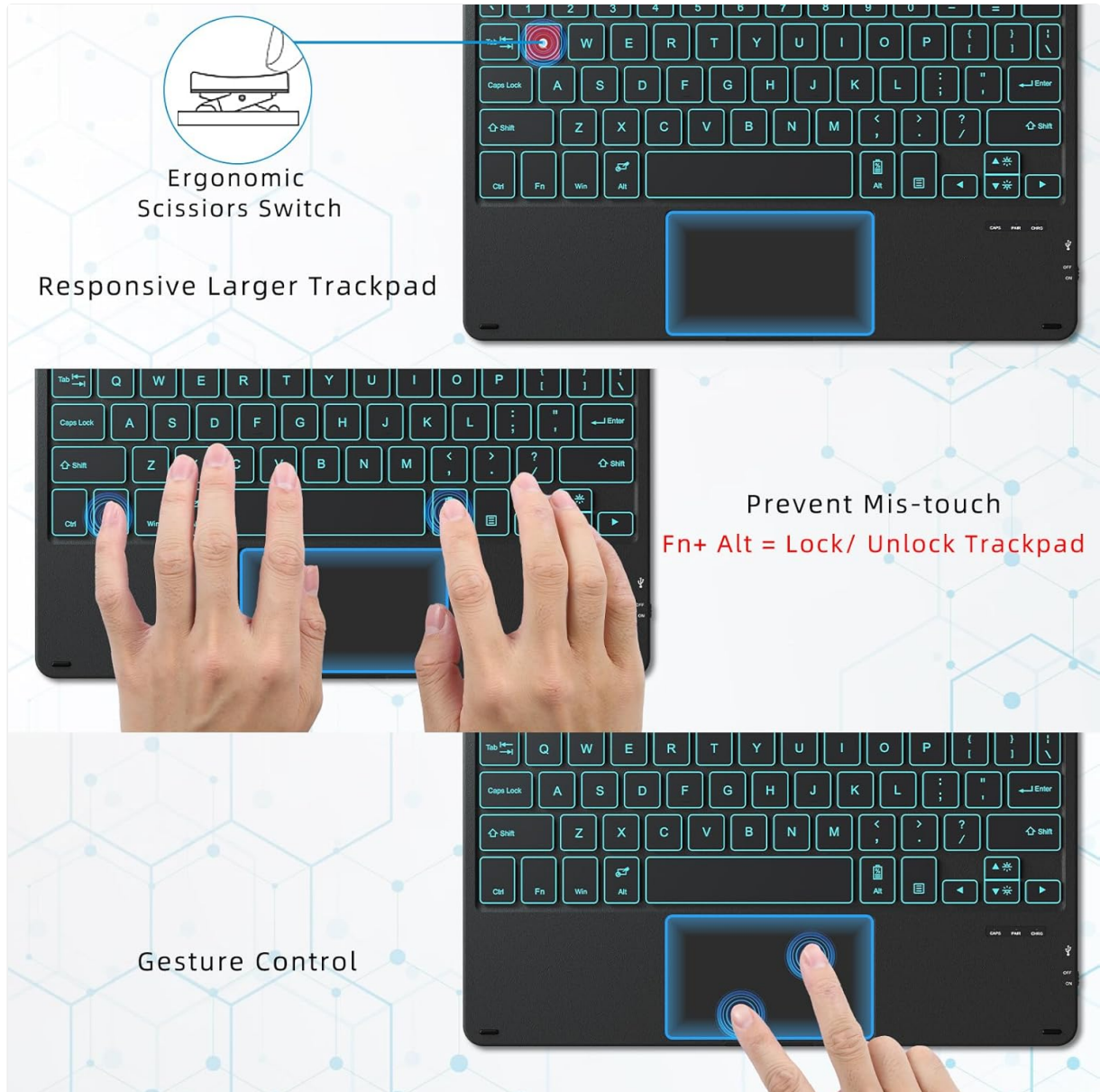


Figure 5.3: Keyboard Function Keys Layout

5.4. Auto Sleep Mode

To conserve battery life, the keyboard automatically enters sleep mode if not used for 15 minutes. To reactivate, press any key for 5 seconds.

6. MAINTENANCE

Proper care ensures the longevity of your keyboard case:

- **Cleaning:** Use a soft, damp cloth to wipe the exterior of the case and keys. Avoid harsh chemicals or abrasive materials.

- **Storage:** When not in use for extended periods, ensure the keyboard is fully charged and stored in a cool, dry place.
- **Protection:** The durable PC case protects your tablet from scratches and minor bumps. However, avoid dropping the device from significant heights.

7. TROUBLESHOOTING

If you encounter issues with your Qulose Keyboard Case, refer to the following common solutions:

- **Keyboard Not Connecting/Pairing:**
 - Ensure the keyboard is charged and powered on.
 - Verify Bluetooth is enabled on your Surface Go.
 - Press **Fn + C** to put the keyboard into pairing mode.
 - Forget the device in your Surface Go's Bluetooth settings and attempt to re-pair.
 - Ensure the keyboard is within the 33-foot Bluetooth range.
- **Backlight Not Working/Adjusting:**
 - Press **Fn + F7** to cycle through brightness levels (Low, High, Off).
 - Press **Fn +** to change backlight colors.
 - Ensure the keyboard has sufficient battery charge.
- **Trackpad Not Responding:**
 - The trackpad might be locked. Press **Fn + Alt** to toggle the trackpad lock/unlock function.
 - Ensure your Surface Go's operating system is up to date.
 - Try restarting both the keyboard (turn off/on) and your Surface Go.
- **Keyboard Entering Sleep Mode Too Quickly:**
 - The keyboard is designed to enter sleep mode after 15 minutes of inactivity to save power. This is normal operation. Press any key for 5 seconds to wake it up.

8. SPECIFICATIONS

Feature	Detail
Product Dimensions	9.65 x 7.35 x 0.26 inches
Item Weight	1.15 pounds (13.93 oz for keyboard only)
Manufacturer	Qulose
Batteries	1 Lithium Ion battery (included)
Compatible Devices	Surface Go 3, Surface Go 2, Surface Go 1
Connectivity Technology	Bluetooth
Keyboard Description	Bluetooth Keyboard with Trackpad
Special Features	7-color backlight, ergonomic design, rechargeable, magnetic detachable
Color	Black

Feature	Detail
Keyboard Backlighting	7 colors, 3 brightness levels
Charging Port	USB Type-C
Bluetooth Range	Up to 33 feet (10 meters)

9. WARRANTY AND SUPPORT

Qulose products are designed for reliability and performance. For any product-related inquiries, technical support, or warranty claims, please contact Qulose customer service through the platform where you purchased the product. Please retain your proof of purchase for warranty validation.