

## Surfans F28

# Surfans F28 HiFi Bluetooth MP3 Player User Manual

Model: F28 | Brand: Surfans

## 1. INTRODUCTION

The Surfans F28 is a high-resolution portable music player designed to deliver an immersive and high-fidelity audio experience. Featuring advanced DAC chips and support for a wide range of lossless audio formats, it ensures crystal-clear sound reproduction. Its compact design, intuitive touchscreen, and versatile connectivity options make it an ideal companion for music enthusiasts on the go.

Key features include:

- **High Resolution Audio:** Powered by Ingenic CPUX1000E and dual ESS9018K2M DAC chips for master-quality sound.
- **Wide Format Support:** Compatible with PCM 24bit/384KHz, native hard DSD256 playback, DSF, DFF, APE, FLAC, OGG, M4A, AIFF, AAC, WAV, MP3, and WMA (Lossless).
- **Dual-Direction Bluetooth:** Functions as both a Bluetooth audio source and a professional Bluetooth decoding amplifier, supporting AAC, SBC, HiBy Music, LDAC, and CSR APT-X.
- **Exquisite Design:** Features a 3.5-inch IPS full touch screen, durable Zinc alloy chassis, 2.5D curved glass back panel, and an ALPS scroll wheel for easy operation.
- **Versatile Output:** Offers single-ended 3.5mm and balanced 4.4mm independent amplification output channels.
- **Expandable Memory:** Supports up to 512GB via SD card, capable of storing approximately 14,999 songs.
- **Long Battery Life:** Provides up to 12 hours of continuous playback.

## 2. WHAT'S IN THE BOX

Please check the package contents upon unboxing:

- F28 HiFi Music Player
- User Manual

- USB-C Cable

## 3. SETUP

### 3.1 Initial Charging

Before first use, fully charge the F28 player using the provided USB-C cable. Connect the USB-C cable to the player's USB-C port and the other end to a compatible USB power adapter (not included) or a computer's USB port. The device typically comes with a partial charge (around 50%).

### 3.2 Powering On/Off

- **To Power On:** Press and hold the power button (located on the side) for a few seconds until the Surfans logo appears on the screen.
- **To Power Off:** Press and hold the power button for a few seconds until the device powers down.
- **Screen On/Off:** A quick press of the power button will turn the screen on or off, saving battery while the device remains active. The blue LED indicator on the side confirms the device is on.

### 3.3 Language Selection

Upon the first power-on, you will be prompted to select your preferred language from a list of options. Use the touchscreen to select "English" or your desired language.

### 3.4 Inserting a Micro SD Card

The F28 supports up to 512GB of expandable memory via a Micro SD card. Locate the SD card slot on the bottom of the device. Gently insert the Micro SD card into the slot until it clicks into place. Ensure the card is inserted correctly to avoid damage.



Image: Front and side view of the Surfans F28 player, showing its sleek design and physical buttons.

## 4. OPERATING INSTRUCTIONS

### 4.1 User Interface Navigation

The F28 features a responsive 3.5-inch IPS full touch screen. Navigate the menus and select options by

tapping on the screen. To go back to the previous screen, swipe from the left edge of the screen or use the back button if available on the interface.



Image: Close-up of the physical control buttons on the side of the Surfans F28, including power, skip, and volume controls.

## 4.2 Music Playback

- **Scanning Songs:** From the main menu, select "Scan Song" to update your music library after adding new files to the SD card.
- **My Music:** Access your entire music library.
- **Folders:** Browse music files directly by folder structure.
- **Playlists:** Create and manage your custom music playlists.
- **Physical Controls:** Use the physical buttons on the side for play/pause, skip forward/backward, and volume adjustment.

## 4.3 Volume Control

Adjust the volume using the gold-colored ALPS scroll wheel on the top right of the device. Alternatively, when the volume display is active on the screen, you can use the touchscreen to adjust the volume percentage.

## 4.4 Bluetooth Connectivity

The F28 supports dual-direction Bluetooth for connecting to Bluetooth headphones or speakers, or for use as a Bluetooth decoding amplifier.

- From the main menu, select "Bluetooth Setting".
- Toggle Bluetooth to "On".
- Select "Search Bluetooth devices" to find available devices.
- Select your desired device from the list to pair and connect.



Image: The Surfans F28 player connected via USB-C to a laptop and via 3.5mm jack to headphones, demonstrating its versatile connectivity.

## 4.5 USB DAC Functionality

The F28 can be used as a USB DAC (Digital-to-Analog Converter) when connected to a computer, enhancing the audio quality from your computer's output.

## 4.6 Official Product Video

Your browser does not support the video tag.

Video: An official product video showcasing the Surfans F28 Hi Res Music Player's features and design.

# 5. MAINTENANCE

## 5.1 General Care

- Avoid exposing the device to extreme temperatures, humidity, or direct sunlight.
- Do not drop or subject the device to strong impacts.
- Keep the device away from water and other liquids.

## 5.2 Cleaning

Use a soft, dry cloth to clean the device. Do not use abrasive cleaners or solvents.

# 6. TROUBLESHOOTING

## 6.1 Device Not Powering On

- Ensure the device is fully charged.
- Press and hold the power button for at least 5 seconds.

## 6.2 Music Not Playing/Recognized

- Verify that the Micro SD card is properly inserted.
- Ensure music files are in supported formats (e.g., MP3, FLAC, WAV).
- Perform a "Scan Song" from the main menu to refresh the music library.

6.3 Bluetooth Pairing Issues

- Ensure both the F28 and the target Bluetooth device are in pairing mode.
- Check that the Bluetooth function is enabled on the F28.
- Move the devices closer to each other to ensure they are within range.

7. SPECIFICATIONS

Feature	Detail
Product Dimensions	4.72 x 2.6 x 0.79 inches
Item Weight	7.4 ounces
Manufacturer	Surfans
Item Model Number	F28
Batteries	1 Lithium Metal batteries required (included)
Color	Black
Screen Size	3.5 Inches
Memory Storage Capacity	512 GB (expandable via Micro SD)
Connectivity Technology	USB, Bluetooth
Special Feature	Hi-Res Audio, Equalizer
Compatible Devices	Amplifier, Headphones, Bluetooth Speakers
Media Type	Micro SD

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The Surfans F28 HiFi audio player comes with a one-year hassle-free return and exchange guarantee. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For any questions, technical assistance, or warranty inquiries, please contact Surfans customer support through their official website or the contact information provided in your product packaging.

