Veken SHC5V309

Veken Wide Rain Shower Head with Handheld User Manual

Model: SHC5V309

1. Product Overview

The Veken Wide Rain Shower Head with Handheld is designed to enhance your showering experience with its dual functionality and adjustable features. This combo unit includes a wide rainfall shower head and a multi-mode handheld spray, providing versatile options for various showering needs. It features a durable chrome finish and an adjustable extension arm for customized height and angle.



Image: The Veken Wide Rain Shower Head and Handheld Combo in a shower setting, demonstrating the rainfall spray from the main head and the handheld unit.

2. Package Contents

Please verify that all components are present before beginning installation:

- 1 x Rain Shower Head
- 1 x Handheld Shower Head
- 1 x Integrated Tri-Arm Extension
- 1 x 71" Hose
- 1 x Non-perforated bracket
- 1 x Wrench
- 1 x Teflon Tape

- 2 x Spare Washers



Image: A visual representation of all included components laid out, with numbers corresponding to the list of parts.

3. Setup and Installation

The Veken shower head combo is designed for easy, tool-free installation. Follow these steps for a quick setup:

1. **Prepare the Shower Arm:** Ensure your existing shower arm is clean and free of debris. Apply Teflon tape (included) clockwise around the threads of your shower arm.
2. **Attach the Integrated Tri-Arm Extension:** Screw the integrated tri-arm extension onto your shower arm. Hand-tighten first, then use the included wrench for a snug fit. Do not overtighten.
3. **Connect the Rain Shower Head:** Screw the large rain shower head onto the top outlet of the tri-arm extension. Ensure the washer is properly seated. Hand-tighten.
4. **Connect the Handheld Shower Head and Hose:** Attach one end of the 71" hose to the handheld shower head. Attach the other end of the hose to the side outlet of the tri-arm extension. Ensure washers are in place and hand-tighten all connections.
5. **Mount the Handheld Bracket:** Choose a smooth, clean surface for the non-perforated bracket. Clean and dry the surface thoroughly. Peel off the adhesive backing and firmly press the bracket onto the desired location. Allow it to set for 24 hours before hanging the handheld shower head.

Important: Always ensure washers are correctly seated in all connections to prevent leaks. Do not use power tools for installation.

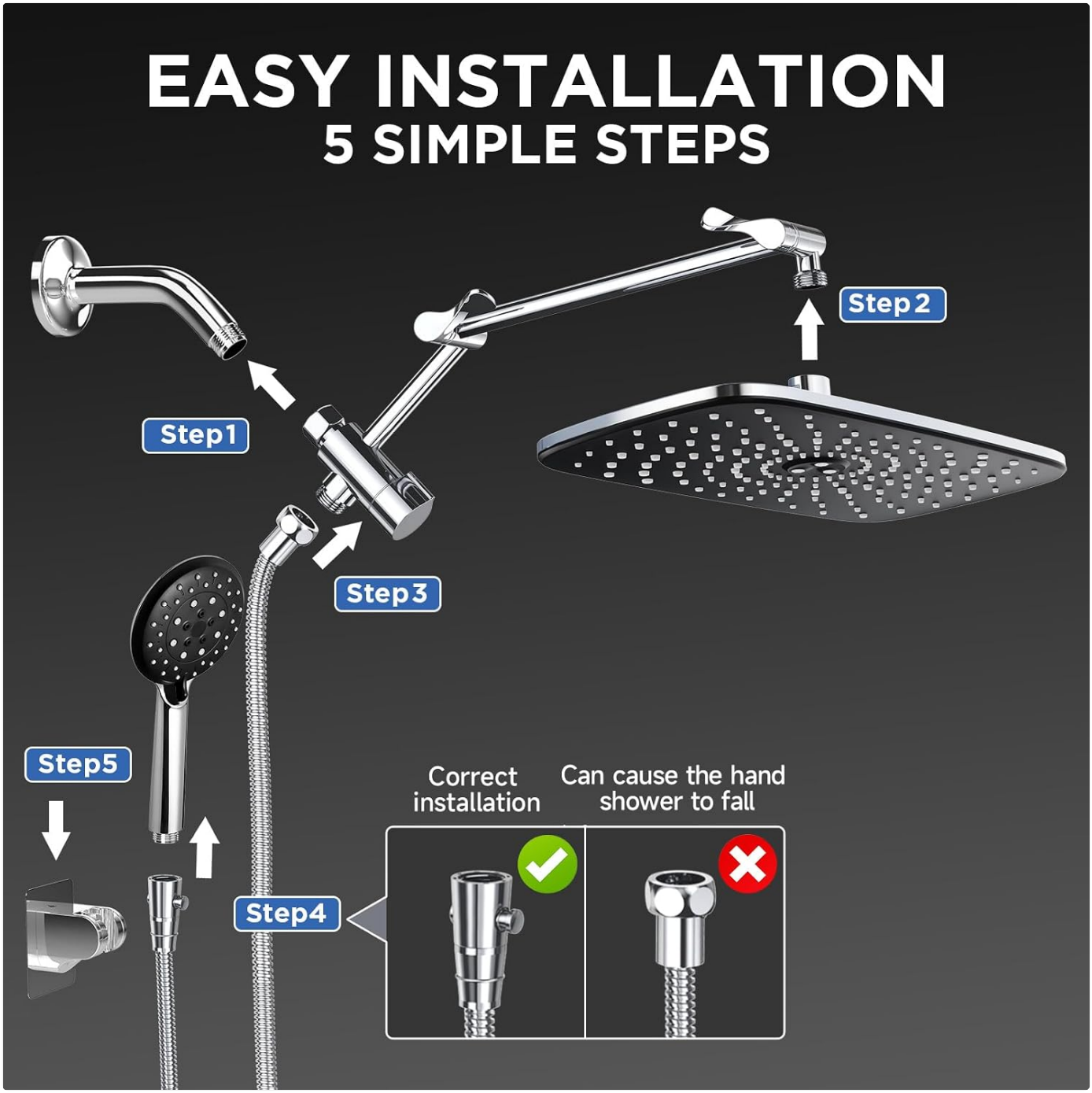


Image: A visual guide illustrating the 5 simple steps for installing the shower head combo, including proper hose connection.

4. Operating Instructions

Your Veken shower head combo offers multiple spray modes and adjustable positioning for a personalized shower experience.

4.1. Adjusting Spray Modes

The 3-way diverter knob, located on the tri-arm extension, allows you to switch between the rain shower head, handheld shower head, or both simultaneously. Rotate the knob to your desired setting:

- **Rainfall Spray:** Water flows only from the large rain shower head.
- **Rainfall + Handheld Spray:** Water flows from both the rain shower head and the handheld unit.
- **Handheld Spray:** Water flows only from the handheld shower head.

The handheld shower head features multiple spray settings (e.g., mist, massage, rain). Rotate the spray face or click the

button on the handheld unit to cycle through these modes.

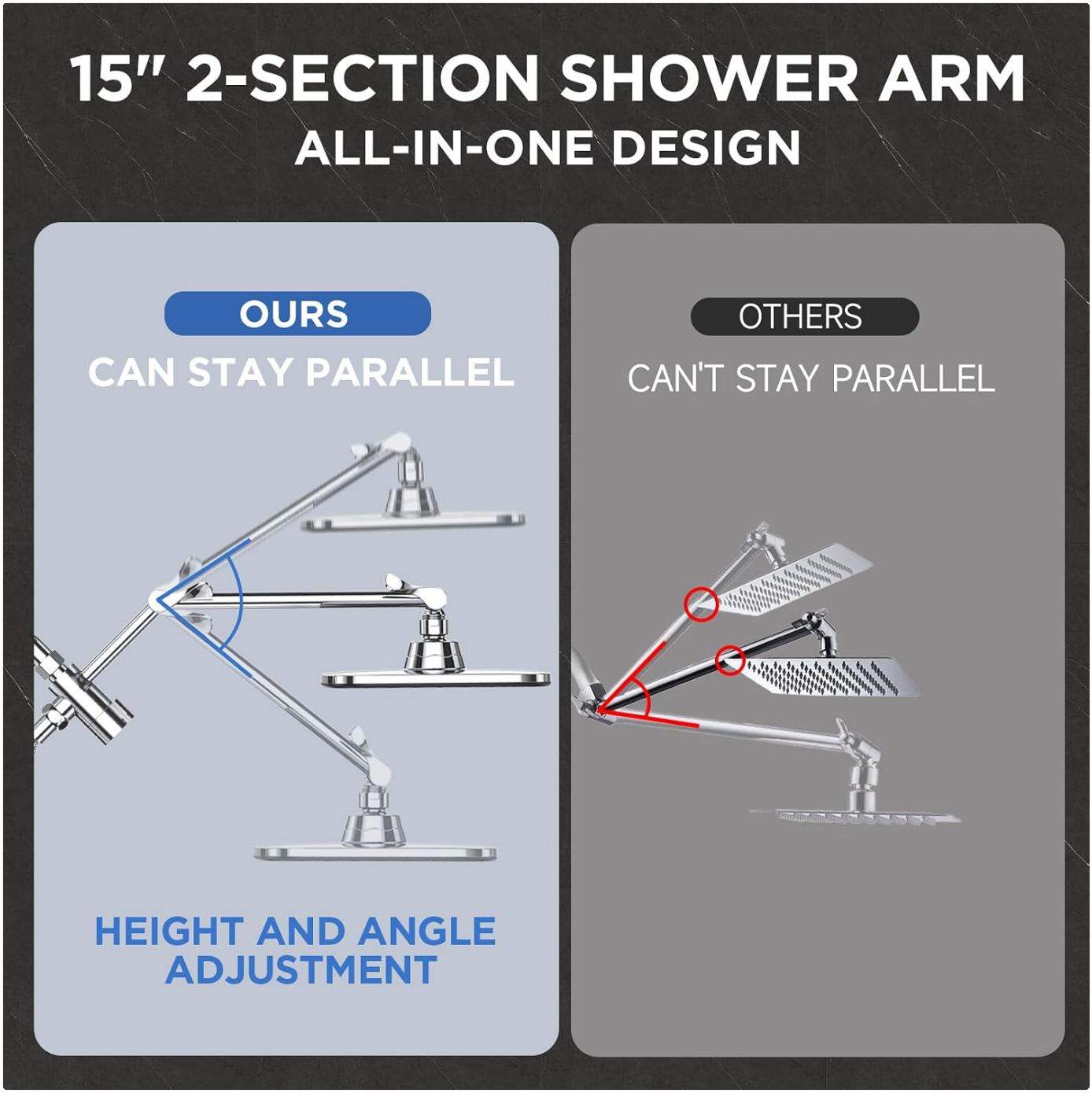


Image: A diagram illustrating the three main spray modes (Rainfall, Rainfall + Handheld, Handheld) and the six functions available on the handheld shower head.

4.2. Adjusting Height and Angle

The integrated tri-arm extension allows for significant adjustment of the rain shower head's height and angle. Loosen the adjustment knobs on the arm, position the shower head as desired, and then tighten the knobs to secure it in place. This feature is ideal for accommodating users of different heights.

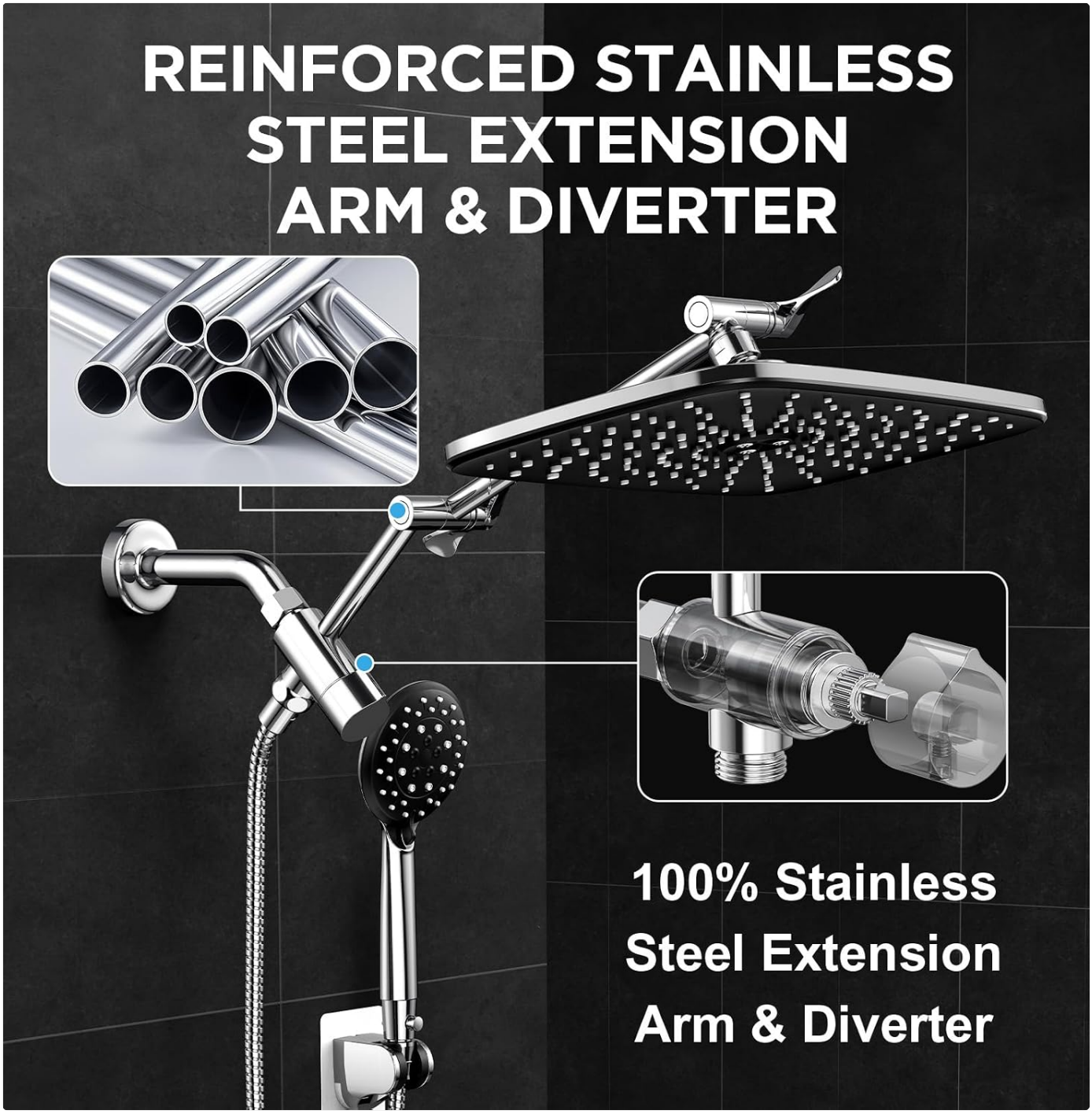


Image: A comparison showing the Veken 2-section shower arm's ability to stay parallel and adjust height and angle, contrasted with other designs.

5. Maintenance

Regular cleaning and maintenance will ensure optimal performance and longevity of your Veken shower head combo.

- **Cleaning Nozzles:** The shower heads feature anti-clog nozzles. To remove mineral buildup, gently rub the rubber nozzles with your finger or a soft brush.
- **General Cleaning:** Clean the chrome finish with a soft cloth and mild soap or a non-abrasive bathroom cleaner. Avoid using harsh chemicals, abrasive cleaners, or scouring pads, as these can damage the finish.
- **Hose Care:** Periodically check the 71" hose for any kinks or damage. Ensure it hangs freely to prevent unnecessary stress on the connections.
- **Washer Inspection:** If you notice any leaks, check the washers at all connection points. Replace spare washers if necessary.

6. Troubleshooting

Problem	Possible Cause	Solution
Low Water Pressure	Clogged nozzles; Water restrictor in place; Low household water pressure.	Clean nozzles by rubbing them. Check if a water restrictor is installed (refer to local plumbing codes before removal). Consult a plumber for household water pressure issues.
Leaking Connections	Loose connections; Worn or missing washers; Insufficient Teflon tape.	Ensure all connections are hand-tightened. Check and replace washers if damaged or missing. Reapply Teflon tape to threads if necessary.
Handheld Shower Head Falls from Bracket	Bracket not properly adhered; Surface not clean/smooth.	Ensure the mounting surface is clean, dry, and smooth. Reapply the bracket to a suitable surface, allowing 24 hours for adhesion before use.

7. Specifications

Feature	Detail
Brand	Veken
Model Number	SHC5V309
Material	Acrylonitrile Butadiene Styrene (ABS)
Finish Type	Polished Chrome
Rain Shower Head Dimensions	11.8"L x 7.4"W
Hose Length	71 Inches
Flow Rate	1.8 GPM, 2.5 GPM (selectable)
Installation Type	Wall Mounted
Special Feature	Adjustable Height Extension Arm

8. Warranty and Support

For warranty information, product support, or to purchase replacement parts, please contact Veken customer service. Refer to the product packaging or the official Veken website for the most current contact details.

Veken Official Website: Visit the Veken Store on Amazon

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