

**KINGSTAR Smart Comfort (9103)**

# King Star Smart Comfort Queen Mattress User Manual

Model: Smart Comfort (9103)

Brand: KINGSTAR

## 1. PRODUCT OVERVIEW

The King Star Smart Comfort Queen Mattress is designed to provide exceptional sleep quality through advanced materials and thoughtful construction. Featuring a hypoallergenic cover and high-resilience memory foam, this mattress adapts to your body, offering optimal support and comfort.

# Dormir bem muda tudo

Sinta o conforto do Smart Comfort:  
suporte, frescor e silêncio em cada noite.



100 noites de teste



5 anos de garantia



Image: The King Star Smart Comfort Queen Mattress shown on a bed, highlighting its sleek design and comfortable appearance.

Key benefits include a 100-night trial period and a 5-year warranty, ensuring peace of mind with your purchase. Its innovative design focuses on breathability, heat dissipation, and motion isolation for undisturbed sleep.

## 2. SETUP AND UNBOXING

Your King Star Smart Comfort Mattress comes conveniently packaged in a box for easy delivery and setup. Follow these simple steps to unbox and prepare your new mattress:

# Como abrir o colchão?

Abra em apenas 4 passos



1 Desenrole sob a base



2 Corte o plástico



3 Veja o colchão expandir

4

Aproveite seu colchão na caixa



\*Pode levar até 24h para expandir\*

Image: A visual guide demonstrating the four-step unboxing process for the mattress.

1. **Unroll onto the Base:** Carefully remove the mattress from its box and unroll it directly onto your bed frame or foundation.
2. **Cut the Plastic:** Using scissors (be careful not to cut the mattress), carefully cut and remove the outer plastic wrapping.
3. **Watch the Mattress Expand:** The mattress will begin to expand immediately upon exposure to air.
4. **Enjoy Your Mattress:** Allow up to 24 hours for the mattress to fully expand and reach its intended shape and firmness.

*Note: It may take up to 24 hours for the mattress to fully expand and reach its optimal comfort level.*

## 3. USAGE GUIDELINES

The Smart Comfort Mattress is engineered for superior sleep experience, focusing on firmness, ergonomics, and motion isolation.

# Smart Comfort



## 100 Noites de Teste

Um colchão não se escolhe do dia para a noite. Pensando nisso, oferecemos 100 noites de teste para que seu corpo se adapte e você tenha a certeza de que escolheu o melhor colchão!



## 10 Anos de Garantia

Compre e comprove! Utilizamos os melhores materiais na confecção dos nossos colchões, para transformar suas noites de sono com conforto e qualidade.



## Frete e Devoluções Grátis

Garatimos frete grátis para todo o Brasil com o melhor prazo do mercado. E se precisar devolver, realizamos a coleta também sem nenhum custo.

Image: An illustration detailing the mattress's ideal firmness for health, ergonomic support, and motion isolation capabilities.

- **Ideal Firmness:** The mattress offers a firm feel, providing robust support for a healthy spine alignment and comfortable sleep over extended periods.
- **Ergonomics:** Designed to maintain proper body alignment throughout the night, contributing to reduced pressure on the circulatory system.
- **Movement Isolation:** Experience tranquil nights, even with a partner, thanks to the mattress's ability to minimize motion transfer.

## 4. MAINTENANCE AND CARE

Proper care will extend the life and performance of your King Star Smart Comfort Mattress. The mattress features a non-removable hypoallergenic and breathable cover.



## Experimente o colchão na caixa **Smart Comfort da King Star**



Image: A hand touching the mattress surface, illustrating its hypoallergenic properties and ability to dissipate heat.

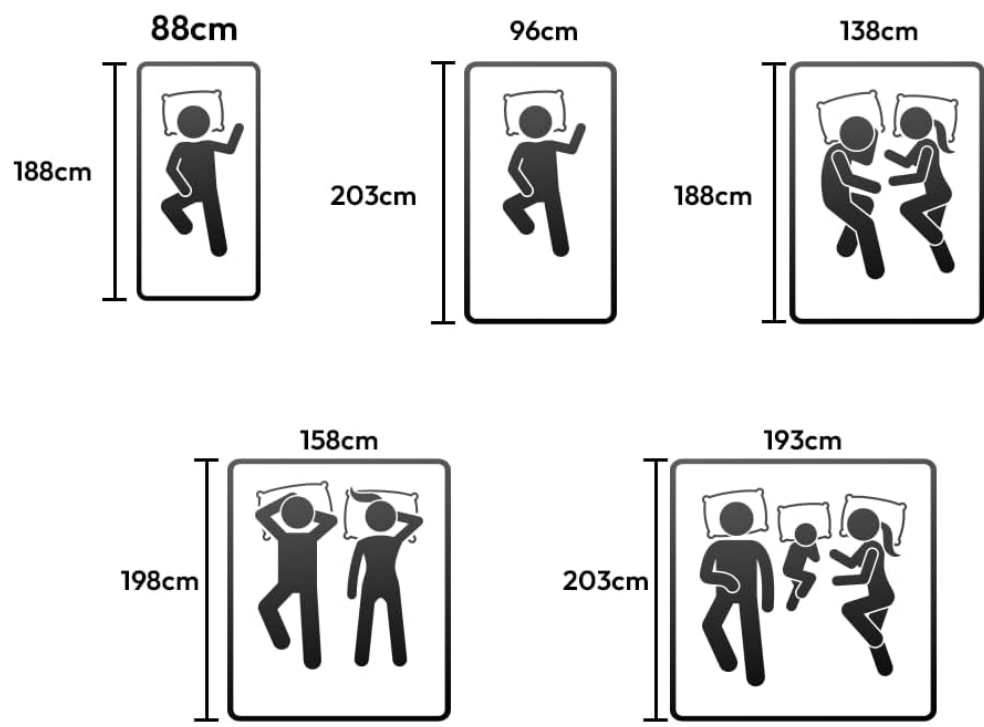
- **HealthGuard Treatment:** The mattress cover is treated with HealthGuard technology, offering antibacterial, anti-mite, and anti-allergic protection for a healthier sleep environment.
- **Cleaning:** For spills or stains, gently spot clean with a mild detergent and a damp cloth. Do not saturate the mattress. Allow to air dry completely before covering.
- **Protection:** We recommend using a mattress protector to safeguard against spills, stains, and allergens, further extending the life of your mattress.
- **Rotation:** To ensure even wear and prolong comfort, rotate your mattress 180 degrees every 3-6 months.
- **Ventilation:** Ensure good air circulation around the mattress. If possible, occasionally remove bedding to allow the mattress to breathe.

## 5. SPECIFICATIONS

Detailed specifications for the King Star Smart Comfort Queen Mattress:



# Tamanhos e dimensões



Suporte de peso: **130 Kg por pessoa**

Image: An illustration displaying different mattress sizes and their corresponding dimensions, including the Queen size.

Feature	Detail
Model Name	Smart Comfort
Model Number	9103
Size	Queen (158cm x 198cm)
Height	18 cm
Weight	35 kg
Filling Material	Memory Foam
Cover Material	Hypoallergenic, breathable fabric (non-removable)
Firmness	Firm
Max. Weight Support	130 kg per person
Components Included	Smart Comfort Mattress

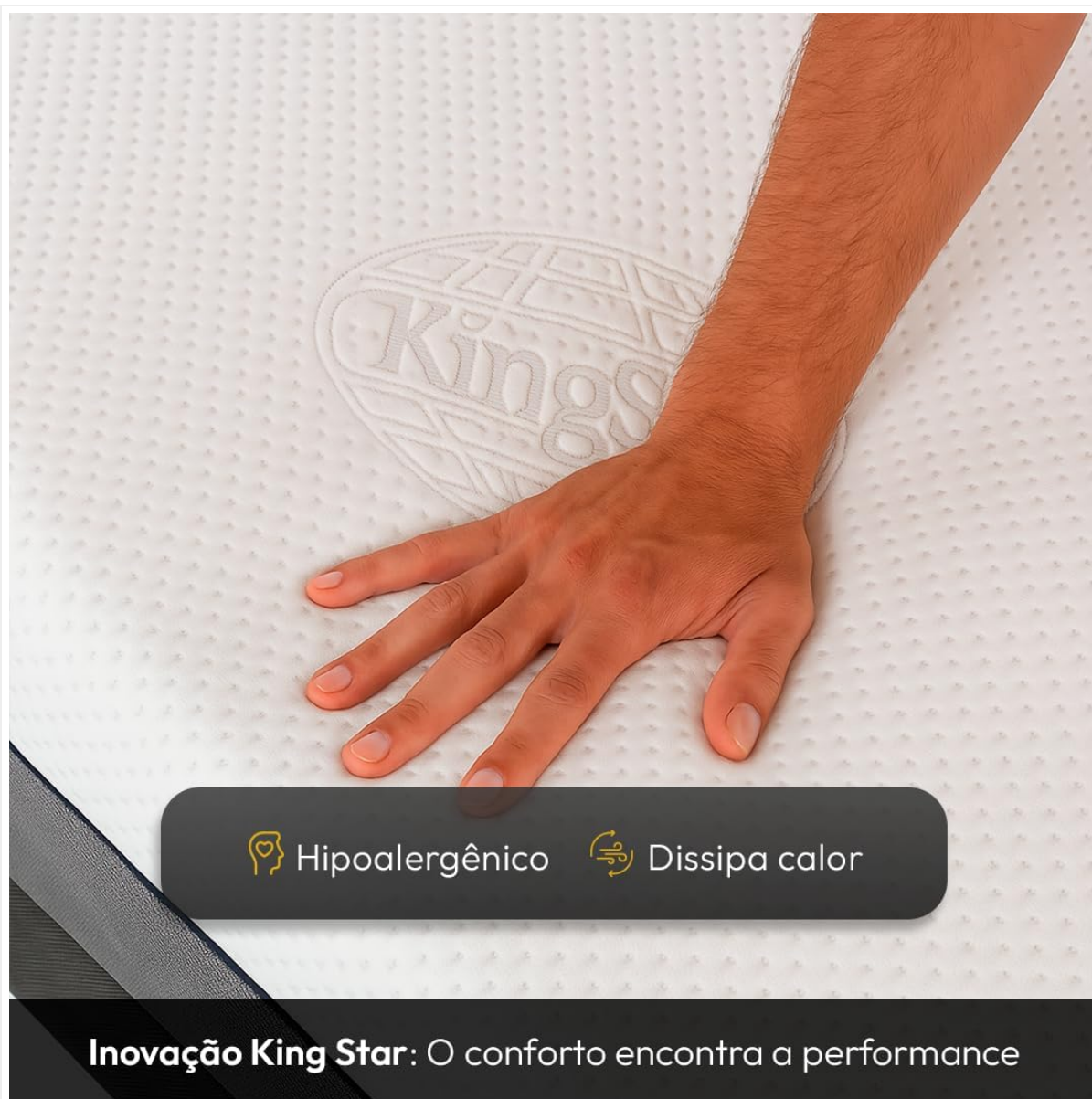


Image: A detailed cross-section illustrating the internal layers of the mattress, including the hypoallergenic cover and comfort layer, and its 18cm height.

#### Internal Structure:

- **Hypoallergenic Cover:** A breathable mesh fabric that offers a smooth and exclusive touch, ensuring maximum comfort and benefits from your mattress.
- **Comfort Layer:** D28 high-resistance foam, ideal for providing perfect support and coziness during your nights of rest.

## 6. TROUBLESHOOTING

While the King Star Smart Comfort Mattress is designed for durability and comfort, here are some common inquiries and general advice:

- **Initial Odor:** Upon unboxing, a slight "new mattress" odor (off-gassing) may be present. This is normal and harmless. Allow the mattress to air out in a well-ventilated room for 24-72 hours.
- **Expansion Time:** As mentioned in the setup, the mattress may take up to 24 hours to fully expand. Cooler temperatures can sometimes slow this process. Ensure the room temperature is moderate.
- **Comfort Adjustment:** It can take a few weeks for your body to adjust to a new mattress, especially if your previous mattress was significantly different. Give yourself time to adapt.

- **Sagging/Indentation:** Minor body impressions are normal over time. If you notice significant sagging not related to normal use, please refer to the warranty section.

## 7. WARRANTY AND SUPPORT

King Star stands behind the quality of the Smart Comfort Mattress with comprehensive support and warranty coverage.

- **100-Night Trial:** We offer a 100-night trial period, allowing you to experience the comfort and quality of your new mattress in your own home. If you are not completely satisfied, please contact customer support for return options.
- **5-Year Warranty:** The King Star Smart Comfort Mattress is covered by a 5-year warranty against manufacturing defects. This warranty covers issues such as significant sagging (beyond normal body impressions), defects in materials, and workmanship. Please retain your proof of purchase.
- **Warranty Claims:** For warranty claims or any product-related inquiries, please contact King Star customer service through the retailer where you purchased the mattress or visit the official King Star website for contact information.

For further assistance or detailed information, please refer to the official King Star website or contact their customer support directly.

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This manual is for informational purposes only. Specifications are subject to change without notice.