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› [Kohler](#) /

› [Kohler PureWash E930 Elongated Bidet Toilet Seat User Manual](#)

**Kohler 28821-0**

# Kohler PureWash E930 Elongated Bidet Toilet Seat User Manual

Model: K-28821 / 28821-0

## INTRODUCTION

This manual provides instructions for the installation, operation, maintenance, and troubleshooting of your Kohler PureWash E930 Elongated Bidet Toilet Seat. Please read this manual thoroughly before installation and use to ensure proper function and safety.

## IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical products, especially when children are present. Read all instructions before use.

- Do not place or store product where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Do not reach for a product that has fallen into water. Unplug immediately.
- Close supervision is necessary when this product is used by, on, or near children or invalids.
- Use this product only for its intended use as described in this manual.
- Do not use attachments not recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged, or dropped into water.
- Keep the cord away from heated surfaces.
- Never use while drowsy or asleep.
- Do not drop or insert any object into any opening or hose.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- Connect this product to a properly grounded outlet only. See grounding instructions.

## SETUP AND INSTALLATION

Before beginning installation, ensure you have all necessary components and tools. A GFCI electrical outlet is required for operation.

## Package Contents:

- Kohler PureWash E930 Bidet Toilet Seat
- Remote Control
- Mounting Hardware
- Water Supply Hose
- T-Valve Connector

## Installation Steps:

1. **Prepare the Toilet:** Turn off the water supply to the toilet and flush to empty the tank. Disconnect the existing water supply hose from the toilet tank.
2. **Install T-Valve:** Connect the T-valve to the fill valve under the toilet tank. Ensure a tight seal to prevent leaks.
3. **Mounting Plate Installation:** Remove the existing toilet seat. Position the mounting plate over the toilet bowl holes and secure it with the provided bolts and washers.
4. **Attach Bidet Seat:** Slide the bidet seat onto the mounting plate until it clicks into place. Ensure it is firmly seated.
5. **Connect Water Supply:** Connect one end of the bidet seat's water supply hose to the T-valve and the other end to the bidet seat's water inlet.
6. **Connect Power:** Plug the bidet seat's power cord into a grounded GFCI electrical outlet.
7. **Restore Water Supply:** Slowly turn on the water supply to the toilet. Check for any leaks.
8. **Initial Operation:** Allow the bidet seat to fill with water. The unit may perform an initial self-test.



Image: The Kohler PureWash E930 Bidet Seat installed on a toilet with the lid open, showing its sleek design.

# Easy Installation, Major Upgrade.

Requires GFCI Electrical Outlet.



Image: A view of the Kohler PureWash E930 Bidet Seat installed on a toilet, highlighting its easy installation process. A GFCI electrical outlet is required.

Your browser does not support the video tag.

Video: An overview of the Kohler PureWash E930 Bidet Toilet Seat, demonstrating its features and installation process.

## OPERATING INSTRUCTIONS

The Kohler PureWash E930 is operated using the included remote control. Familiarize yourself with the remote's functions for optimal use.

### Remote Control Functions:

# Personalized Control With Intuitive, Handheld Remote

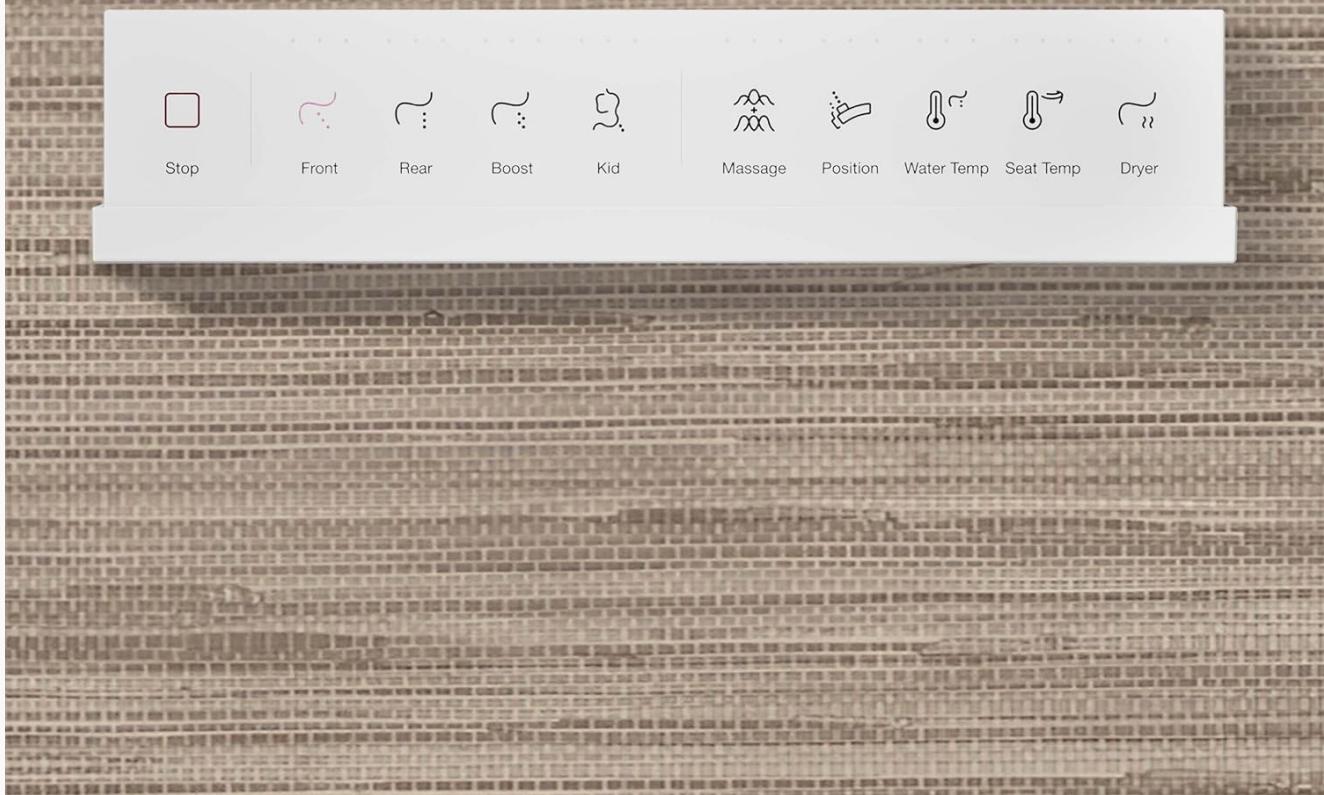


Image: The intuitive handheld remote control for the Kohler PureWash E930, displaying buttons for various functions like wash modes, temperature, and dryer.

- **Stop:** Stops all current bidet functions.
- **Front Wash:** Activates the front wash mode.
- **Rear Wash:** Activates the rear wash mode.
- **Boost:** Increases spray pressure for a stronger wash.
- **Kid Mode:** Provides a soft, gentle wash suitable for children.
- **Massage:** Activates a pulsating spray for a massage effect.
- **Position:** Adjusts the nozzle position forward or backward.
- **Water Temp:** Adjusts the water temperature (warm, warmer, hottest).
- **Seat Temp:** Adjusts the heated seat temperature.
- **Dryer:** Activates the warm air dryer.

## Smart Home Integration:

The KOHLER Konnect app allows for smart home integration and remote control, enabling personalization and control of your bidet seat settings from your smartphone.

## Automatic Features:

- **Motion-Activated Lid:** The lid automatically opens and closes hands-free.
- **Pre-Use Bowl Mist:** The toilet bowl is automatically misted prior to use for effective rinsing while flushing.
- **Nightlight:** A built-in nightlight illuminates the bowl for convenience in low light conditions.

## MAINTENANCE

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Regular maintenance ensures the longevity and hygienic operation of your bidet seat.

### Cleaning the Bidet Seat:

- Use a soft, damp cloth and mild detergent to clean the exterior surfaces.
- Avoid abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- For thorough cleaning, the bidet seat can be easily removed from the mounting plate using the quick-release mechanism.

### Self-Cleaning Wand:



Image: The Kohler PureWash E930 Bidet Seat highlighting its automatic UV light self-cleaning wand for enhanced hygiene.

# Thoughtful Design, Next-Level Hygiene.



Image: A close-up of the self-cleaning wand on the Kohler PureWash E930, showing it rinsing itself after every use.

- The stainless steel wand automatically cleans itself with UV light after each use.
- Periodically inspect the wand for any debris and gently clean if necessary with a soft brush.

## TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
No power to the unit.	Power cord unplugged, GFCI tripped, power outage.	Ensure power cord is securely plugged into a grounded GFCI outlet. Reset GFCI if tripped. Check household power.
No water spray or weak spray.	Water supply valve closed, clogged nozzle, low water pressure.	Open the water supply valve fully. Clean the nozzle. Check household water pressure.

Problem	Possible Cause	Solution
Water temperature is not warm.	Water heater setting too low, continuous use.	Adjust water temperature setting via remote or app. Allow time for water to reheat after continuous use.
Seat is not heated.	Heated seat function off, temperature setting too low.	Activate heated seat function and adjust temperature via remote or app.
Remote control not responding.	Low battery, obstruction, out of range.	Replace remote control batteries. Ensure no obstructions between remote and bidet seat. Operate within range.

If the problem persists after attempting these solutions, please contact Kohler customer support.

## SPECIFICATIONS

Feature	Detail
Model Number	K-28821 / 28821-0
Brand	Kohler
Type	Elongated Bidet Toilet Seat
Color	White
Material	Plastic
Product Dimensions	19.63" L x 15.06" W
Item Weight	10 Pounds
Power Requirement	GFCI Electrical Outlet Required
Special Features	Heated Seat, Warm Water Wash, Remote Control, Self-Cleaning UV Wand, Motion-Activated Lid, Pre-Use Bowl Mist, Nightlight, KOHLER Konnect App Integration
UPC	195711087584

# Elongated Seat Dimensions



Image: Diagram showing the elongated seat dimensions of the Kohler PureWash E930 Bidet Toilet Seat: Height 3 9/16" (90 mm), Width 15 1/16" (383 mm), Length 20 7/16" (519 mm).

## WARRANTY AND SUPPORT

For warranty information, product registration, or technical support, please visit the official Kohler website or contact Kohler customer service directly. Keep your purchase receipt for warranty claims.

**Kohler Customer Service:** Refer to your product packaging or the official Kohler website for the most current contact information.