

Blackview S9139028

Blackview Tab 11 WiFi Android 12 Tablet User Manual

Model: S9139028

1. INTRODUCTION

This manual provides comprehensive instructions for the Blackview Tab 11 WiFi Android 12 Tablet. It covers essential information regarding setup, operation, maintenance, and troubleshooting to ensure you get the most out of your device. Please read this manual carefully before using your tablet.



Figure 1: Blackview Tab 11 WiFi Tablet. This image displays the tablet from both the front, showing its display, and the back, highlighting the camera module and the Blackview branding. The tablet is presented in a light green color.

2. SETUP

2.1. What's in the Box

Upon unboxing, ensure the following items are present:

- Blackview Tab 11 WiFi Tablet
- USB Type-C Cable
- Power Adapter (Charger)
- User Manual (this document)

- SIM Ejector Tool (if applicable for models with SIM slot, though this is a WiFi-only model)

2.2. Initial Charging

Before first use, fully charge your tablet. Connect the USB Type-C cable to the tablet's charging port and the other end to the power adapter. Plug the adapter into a wall outlet. The battery indicator on the screen will show charging progress. The tablet supports 18W fast charging.

2.3. Powering On/Off

- **To Power On:** Press and hold the Power button until the Blackview logo appears on the screen.
- **To Power Off:** Press and hold the Power button until the power options menu appears. Select "Power off" and confirm.
- **To Restart:** From the power options menu, select "Restart" and confirm.

2.4. Initial Setup Wizard

Upon first power-on, the tablet will guide you through an initial setup process. Follow the on-screen prompts to:

- Select your language.
- Connect to a Wi-Fi network.
- Sign in with your Google account or create a new one.
- Set up screen lock (PIN, pattern, password).
- Review and accept terms and conditions.

2.5. Inserting a MicroSD Card

The Blackview Tab 11 WiFi supports external storage expansion up to 1TB via a MicroSD card.

1. Locate the SIM/MicroSD card tray on the side of the tablet.
2. Insert the SIM ejector tool into the small hole next to the tray to pop it open.
3. Carefully pull out the tray.
4. Place the MicroSD card into the designated slot on the tray, ensuring the gold contacts face down.
5. Gently push the tray back into the tablet until it clicks into place.

3. OPERATING INSTRUCTIONS

3.1. Basic Navigation

The tablet operates using touch gestures on its 10.36-inch 2.4K FHD+ IPS display:

- **Tap:** To select an item or open an app.
- **Tap and Hold:** To access contextual menus or move icons.
- **Swipe:** To scroll through pages or lists.
- **Pinch-to-Zoom:** To zoom in or out on images or web pages.

3.2. Connecting to Wi-Fi

1. Go to **Settings > Network & internet > Wi-Fi**.
2. Toggle Wi-Fi **On**.
3. Select your desired Wi-Fi network from the list.
4. Enter the password if prompted and tap **Connect**.

The tablet supports 2.4GHz and 5GHz Wi-Fi (802.11 a/b/g/n/ac).

3.3. Bluetooth Pairing

To connect Bluetooth devices (e.g., headphones, speakers):

1. Go to **Settings > Connected devices > Bluetooth**.
2. Toggle Bluetooth **On**.
3. Ensure your Bluetooth device is in pairing mode.
4. Select your device from the "Available devices" list and follow any on-screen prompts to complete pairing.

The tablet features Bluetooth V5 for stable and efficient connections.

3.4. Using the Camera

The Blackview Tab 11 WiFi is equipped with 16MP front and rear cameras.

- Open the **Camera** app from your home screen or app drawer.
- Switch between front and rear cameras using the camera icon.
- Tap the shutter button to take a photo.
- Select video mode to record 1080P videos.
- Explore various camera modes and settings available in the app.

3.5. App Management

To install new applications, open the **Google Play Store** app. You can search for and download a wide variety of apps. To manage installed apps:

- Go to **Settings > Apps**.
- Select an app to view its details, force stop it, uninstall it, clear its cache/data, or manage permissions.

3.6. Media Playback

The tablet supports various multimedia formats for video (mp4, mov, mkv) and audio (flac, ape, acc). Use pre-installed media players or download alternatives from the Play Store for optimal playback.

3.7. Battery Management

The 8380mAh battery provides extended usage times. To optimize battery life:

- Adjust screen brightness.
- Turn off Wi-Fi and Bluetooth when not in use.
- Close background apps.
- Enable battery saver mode in **Settings > Battery**.

4. MAINTENANCE

4.1. Cleaning Your Tablet

Use a soft, lint-free cloth to clean the screen and body of the tablet. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner solution. Avoid using harsh chemicals or abrasive materials.

4.2. Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Go to **Settings > System > System update**.

4.3. Storage Management

To free up storage space, you can:

- Uninstall unused apps.
- Delete unnecessary photos, videos, and files.
- Clear app cache and data (**Settings > Apps > select app > Storage & cache**).
- Move large files to an external MicroSD card.

4.4. Battery Care

To prolong battery lifespan:

- Avoid extreme temperatures.
- Do not leave the tablet fully charged or fully discharged for extended periods.
- Use the original charger and cable.

5. TROUBLESHOOTING

5.1. Common Issues and Solutions

- **Tablet won't turn on:** Ensure the battery is charged. Connect to the charger and wait a few minutes before attempting to power on again.
- **Wi-Fi connection issues:** Restart the tablet and your Wi-Fi router. Forget the network in settings and reconnect.
- **Slow performance:** Close unused apps, clear cache, restart the tablet, or check for software updates.
- **Apps crashing:** Clear the app's cache and data (Settings > Apps), or uninstall and reinstall the app.
- **Screen unresponsive:** Force restart the tablet by holding the power button for about 10-15 seconds.

5.2. Factory Reset

Warning: A factory reset will erase all data on your tablet. Back up important data before proceeding.

If persistent issues occur, a factory reset may resolve them:

1. Go to **Settings > System > Reset options**.

2. Select **Erase all data (factory reset)**.
3. Confirm your decision and follow the on-screen prompts.

6. SPECIFICATIONS

| | |
|-------------------------|---|
| Model | Blackview Tab 11 WiFi (S9139028) |
| Operating System | Android 12 |
| Display | 10.36-inch 2.4K FHD+ IPS (1200 x 2000 pixels) |
| Processor | Mediatek MT8183 Octa-Core 2.0 GHz, Mali-G72 GPU |
| RAM | 14GB (8GB physical + up to 6GB expansion) |
| Internal Storage | 256GB |
| External Storage | Supports MicroSD card up to 1TB |
| Rear Camera | 16MP (S5K3P8), f2.8 aperture, with flash, 1080P video recording |
| Front Camera | 16MP (Hi-1634Q), f2.2 aperture |
| Battery Capacity | 8380 mAh (18W fast charging) |
| Connectivity | Wi-Fi 2.4/5GHz (802.11 a/b/g/n/ac), Bluetooth V5 |
| Sensors | L-sensor, G-sensor |
| Ports | Type-C |
| Dimensions | 247 x 156.8 x 7.6 mm |
| Weight | 442 g |

7. SAFETY INFORMATION

Please observe the following safety guidelines to prevent damage to your device or injury to yourself:

- Do not expose the tablet to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the tablet to severe impact.
- Use only Blackview-approved chargers and accessories.
- Do not attempt to disassemble, repair, or modify the tablet yourself. Refer to authorized service personnel.
- Keep the tablet away from water and other liquids.
- Dispose of the tablet and its battery responsibly according to local regulations.

8. WARRANTY AND SUPPORT

Blackview products are designed for reliability and performance. For warranty information and customer support, please refer to the warranty card included with your product or visit the official Blackview website. You can also visit the [Blackview Store on Amazon](#) for more product details and support options.

For technical assistance or service inquiries, please contact Blackview customer service through their official channels.

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