

Hotpoint NSWM944C UKN

Hotpoint 9kg 1400rpm Freestanding Washing Machine User Manual

Model: NSWM944C UKN

1. INTRODUCTION

Welcome to the user manual for your new Hotpoint 9kg 1400rpm Freestanding Washing Machine. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your appliance. Please read it thoroughly before using the washing machine and keep it for future reference.

2. SAFETY INFORMATION

Your safety and the safety of others are paramount. This section outlines important safety precautions to prevent personal injury and damage to the appliance.

General Safety

- Ensure the appliance is properly earthed.
- Do not allow children to play with the appliance.
- Do not touch the appliance with wet hands or feet.
- Unplug the appliance before any cleaning or maintenance.
- Do not use flammable liquids near the appliance.

Installation Safety

- Remove all transit bolts before use. Failure to do so can cause severe damage.
- Ensure the water inlet and drain hoses are correctly connected and secured.
- Do not install the appliance in a location exposed to direct sunlight or extreme temperatures.

3. PRODUCT OVERVIEW

Familiarize yourself with the main components and features of your Hotpoint washing machine.



Figure 3.1: Front view of the Hotpoint Washing Machine, showcasing the main door, control panel, and detergent dispenser.



Figure 3.2: Detailed view of the control panel, including the program selector dial, display, and function buttons.



Figure 3.3: The detergent dispenser drawer, showing compartments for pre-wash, main wash, and fabric softener.

Key Features:

- **9kg Capacity:** Ideal for medium to large households.
- **1400rpm Spin Speed:** Efficient water extraction for faster drying.
- **Anti Stain Cycle:** Effectively removes common household stains without pre-treatment.
- **Rapid 30-minute Wash:** Quick cycle for small, lightly soiled items.
- **Full Load 45-minute Wash:** Efficient washing for a full load in under an hour.
- **Inverter Motor:** Quieter operation and improved energy efficiency.

- **Steam Hygiene Cycle:** Removes 99.99% of viruses and bacteria for enhanced hygiene.
- **Delay Timer:** Up to 24-hour delay start for convenience.

4. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine. It is recommended to have the appliance installed by a qualified technician.

4.1 Unpacking

- Remove all packaging materials.
- Inspect the appliance for any transport damage. Report any damage immediately to your retailer.

4.2 Removing Transit Bolts

Before using the appliance, it is essential to remove the transit bolts located at the rear of the machine. These bolts secure the drum during transport and must be removed to prevent damage during operation.

1. Locate the transit bolts on the rear panel.
2. Using a suitable spanner, loosen and remove all bolts.
3. Insert the plastic caps provided into the holes.
4. Keep the transit bolts for future transport of the appliance.

4.3 Positioning

- Place the machine on a flat, stable surface.
- Ensure there is adequate ventilation around the appliance.
- Adjust the feet to level the machine. A spirit level can be used for accuracy.

4.4 Water and Electrical Connections

- Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.
- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining.
- Plug the power cord into a properly earthed electrical socket. Do not use extension cords or multi-plugs.

5. OPERATING INSTRUCTIONS

This section guides you through the daily operation of your Hotpoint washing machine.

5.1 Preparing Laundry

- Sort laundry by fabric type, colour, and degree of soiling.
- Check garment care labels for washing instructions.
- Empty pockets and close zippers and buttons.

5.2 Loading Laundry

- Open the washing machine door.
- Load items loosely into the drum, ensuring not to overload. Leave enough space for clothes to tumble freely.
- Close the door firmly until it clicks shut.

5.3 Adding Detergent and Additives

Pull out the detergent dispenser drawer located on the top left of the machine.

- **Compartment I (Pre-wash):** For pre-wash detergent (if selected).
- **Compartment II (Main wash):** For main wash detergent.
- **Compartment III (Softener):** For fabric softener or starch. Do not exceed the 'MAX' level.

5.4 Selecting a Program

Turn the program selector dial to choose the desired wash program. The display will show the default temperature and spin speed for the selected program.

Common Wash Programs

Program	Description	Typical Use
Anti Stain 40°	Removes common stains without pre-treatment.	Heavily soiled items with stubborn stains.
Full Load 45 min	Washes a full load in 45 minutes.	Everyday full loads requiring a quick wash.
30 min	Rapid wash for small, lightly soiled items.	Small loads, refresh cycles.
Steam Hygiene	Adds steam at the end of the wash to remove viruses and bacteria.	Items requiring deep sanitization.
Cotton	For cotton garments.	Towels, bed linen, shirts.
Synthetics	For synthetic fabrics.	Blouses, shirts, mixed fabrics.

5.5 Adjusting Options

After selecting a program, you can modify certain options using the function buttons on the control panel:

- **Temperature:** Press the 'Temp.' button to adjust the wash temperature.
- **Spin:** Press the 'Spin' button to change the spin speed or select 'No Spin'.
- **Delay:** Press the 'Delay' button to set a delayed start time for the cycle.
- **Extra Rinse:** Adds an additional rinse cycle.
- **Rapid Option:** Reduces the wash time for certain programs.

5.6 Starting a Cycle

Press the 'Start/Pause' button to begin the selected wash cycle. The indicator light will illuminate.

5.7 Pausing or Cancelling a Cycle

- To pause: Press the 'Start/Pause' button. The indicator light will flash. Press again to resume.
- To cancel: Press and hold the 'Start/Pause' button for a few seconds until the machine drains and unlocks the door.

5.8 End of Cycle

At the end of the cycle, the display will show 'End' or similar. The door will unlock automatically. Remove laundry promptly to prevent creasing and odours.

6. MAINTENANCE AND CARE

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine.

6.1 Cleaning the Detergent Dispenser

- Pull out the dispenser drawer completely.
- Rinse it under running water to remove any detergent residue.
- Clean the housing of the dispenser with a brush.
- Reinsert the drawer.

6.2 Cleaning the Drum

- Run a maintenance wash (e.g., a hot cotton cycle with no laundry and a descaling agent) periodically to prevent mould and odours.
- Leave the door ajar after each wash to allow the drum to air dry.

6.3 Cleaning the Filter

The filter should be cleaned regularly to prevent blockages.

1. Place a shallow container under the filter cover to catch any residual water.
2. Open the filter cover (usually located at the bottom front of the machine).
3. Slowly turn the filter counter-clockwise to open it.
4. Remove the filter and clean it under running water.
5. Check the filter housing for any foreign objects.
6. Reinsert the filter and turn clockwise to secure it. Close the cover.

6.4 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

7. TROUBLESHOOTING

Before contacting service, please check the following common issues and their solutions.

Troubleshooting Guide

Problem	Possible Cause	Solution
Machine does not start	No power; Door not closed; Program not selected; Start/Pause not pressed.	Check power supply; Ensure door is firmly closed; Select a program; Press Start/Pause.
Water not filling	Water tap closed; Inlet hose kinked; Water pressure too low.	Open water tap; Straighten hose; Check household water pressure.
Machine not draining/spinning	Drain hose kinked; Filter blocked; Pump fault.	Straighten drain hose; Clean the filter; Contact service if problem persists.
Excessive vibration/noise	Transit bolts not removed; Machine not level; Uneven load.	Remove transit bolts; Level the machine; Redistribute laundry.
Detergent residue in dispenser	Insufficient water pressure; Dispenser blocked.	Check water pressure; Clean the detergent dispenser.

If the problem persists after attempting these solutions, please contact Hotpoint customer service.

8. SPECIFICATIONS

Technical specifications for the Hotpoint 9kg 1400rpm Freestanding Washing Machine.

Product Specifications

Feature	Detail
Model Number	NSWM944C UKN (Part Number: NSWM 945C W UK N)
Capacity	9 Kilograms
Maximum Rotational Speed	1400 RPM
Product Dimensions (H x W x D)	85 cm x 59.5 cm x 60.5 cm
Item Weight	74.2 kg
Colour	White
Drum Material	Stainless Steel
Special Feature	Inverter Motor
Access Location	Front Load
Number of Washing Cycles	4



Figure 8.1: Dimensions of the Hotpoint Washing Machine (Height: 85cm, Width: 59.5cm, Depth: 60.5cm).

9. WARRANTY AND SUPPORT

Your Hotpoint washing machine comes with a comprehensive warranty to ensure peace of mind.

Warranty Information

This appliance is covered by a **10-year parts guarantee** and a **1-year labour guarantee**. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, spare parts, or to arrange a service visit, please contact Hotpoint customer service. Refer to the

contact details provided with your purchase documentation or visit the official Hotpoint website for the most up-to-date contact information.

When contacting support, please have your appliance's model number (NSWM944C UKN) and serial number ready. The serial number can typically be found on a label inside the door or on the rear of the appliance.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I remove the detergent compartment on the Hotpoint NSWM944C UKN washing machine?

To remove the detergent dispenser drawer on your Hotpoint NSWM944C UKN washing machine for cleaning, follow these steps: Pull the drawer out: Open the dispenser drawer (located on the top left of the machine) by...

[Read full answer](#)