

Roborock Q8 Max+ Robot Vacuum and Mop User Manual

Model: Q8 Max+

1. INTRODUCTION

Thank you for choosing the Roborock Q8 Max+ Robot Vacuum and Mop. This advanced cleaning device combines powerful vacuuming with efficient mopping, featuring automatic self-emptying, intelligent obstacle avoidance, and precise navigation. This manual provides essential information for setting up, operating, and maintaining your robot to ensure optimal performance and longevity.



Figure 1: Roborock Q8 Max+ Robot Vacuum and Mop with Auto-Empty Dock.

2. SAFETY INFORMATION

Before using this product, please read the safety information carefully to prevent injury or damage. A detailed Safety Information document is available in PDF format. Always follow all warnings and instructions provided. For comprehensive safety guidelines, please refer to the official [Safety Information \(PDF\)](#).

3. PACKAGE CONTENTS

Verify that all components are present in your package:

- Robot Vacuum x 1

- Auto-Empty Dock x 1
- Electric Water Tank x 1
- Mop Cloth x 1
- User Manual x 1
- Mop Cloth Mount x 1
- Power Cable x 1

4. PRODUCT OVERVIEW

The Roborock Q8 Max+ is engineered for superior cleaning performance and user convenience. Key features include:

- **Automatic Self-Emptying:** The 2.5L dust bag in the Auto-Empty Dock allows for up to 7 weeks of hands-free cleaning.
- **Reactive Tech Obstacle Avoidance:** The robot intelligently navigates around household obstacles, ensuring uninterrupted cleaning.
- **5,500 Pa HyperForce Suction:** Provides powerful suction for deep cleaning on various floor types, effectively picking up dirt, dust, and pet hair.
- **DuoRoller Brush:** Features dual rubber brushes designed to enhance vacuuming performance on carpets and reduce hair tangles.
- **Precise LiDAR Navigation:** Utilizes PreciSense LiDAR for quick mapping, 3D mapping, and multi-level mapping, enabling efficient and customized cleaning routes.
- **APP-Controlled Mopping:** Allows users to tailor mopping intensity and water flow for different rooms and floor types via the mobile app.
- **Seamless Control Options:** Control your robot via the user-friendly mobile app or voice commands (compatible with Alexa and Google Home).

Automatic Self-Emptying

Enjoy up to 7 weeks* of continuous cleaning without the hassle of changing the dustbin with our self-emptying tech.



7 Weeks



* Actual emptying intervals will depend on use habits and environmental factors.

Figure 2: Automatic Self-Emptying for up to 7 weeks of hands-free operation.

Reactive Tech Obstacle Avoidance

Experience uninterrupted cleaning as our robot vacuum intelligently navigates and avoids obstacles with reactive tech.



Figure 3: Reactive Tech Obstacle Avoidance for seamless navigation.

5500 Pa HyperForce Suction

Experience deep cleaning with 5500 Pa* HyperForce Suction, including a carpet boost for enhanced performance.



* Based on internal testing carried out by the manufacturer according to IEC 62885-2:2021/5.11 standards, using Max+ mode with a full battery.

Figure 4: Powerful 5500 Pa HyperForce Suction for thorough cleaning.

Double Rollers for Double the Power

Designed to enhance vacuuming performance on carpets, ensuring fewer hair tangles.

2x
All-Rubber Brushes

20%↑
Hair Pick-up Rate*



* Compared to Roborock Q7. Based on internal testing carried out by the manufacturer. Actual results may vary according to the home environment.

Figure 5: DuoRoller Brush for enhanced carpet cleaning and reduced tangles.

5. SETUP

5.1 Charging the Robot

1. Place the Auto-Empty Dock on a hard, level surface against a wall, ensuring sufficient clear space around it (at least 0.5m on both sides and 1.5m in front).
2. Connect the power cable to the dock and plug it into a power outlet.
3. Place the robot vacuum onto the charging contacts of the dock. Ensure the robot is properly aligned and charging. The indicator lights on the robot will show charging status.

5.2 App Download and Connection

The Roborock app provides full control and customization options for your robot vacuum.

1. **Download the Roborock App:** Search for "Roborock" in your mobile app store (App Store for iOS or Google Play Store for Android) and download the application.
2. **Reset WiFi:** Press and hold the **Power** and **Dock** buttons on the robot simultaneously for three seconds until you hear

the "Resetting WiFi" voice alert. The WiFi indicator light will flash slowly.

3. **Add Device:** Open the Roborock app, tap the "Search for device" button, and follow the in-app instructions to connect your robot.

Note: The Roborock robot vacuum only supports 2.4G WiFi. If your router supports both 2.4G and 5G, it is recommended to temporarily switch to 2.4G WiFi during the setup process as per your router's instructions to ensure stable connection.



Figure 6: App download and connection steps.

5.3 Initial Mapping

After successful connection, initiate a Quick Mapping run through the app. This allows the robot to create a detailed map of your home, which is crucial for efficient cleaning and advanced features like zone cleaning and virtual walls.

Precise Mapping for Smart Navigation

Navigate your space with precision using our advanced LiDAR technology for efficient cleaning.



* Compared to Clean&Mapping mode. Actual results may vary according to the home environment.

Figure 7: Precise LiDAR Navigation for efficient mapping.

6. OPERATING THE ROBOT

6.1 Starting and Stopping Cleaning

- **Start Cleaning:** Press the Power button on the robot or tap 'Clean' in the Roborock app. The robot will begin cleaning based on its current map and settings.
- **Pause Cleaning:** Press any button on the robot or tap 'Pause' in the app.
- **Resume Cleaning:** Press the Power button or tap 'Resume' in the app.
- **Return to Dock:** Press the Dock button on the robot or tap 'Recharge' in the app. The robot will return to its Auto-Empty Dock.

6.2 Using the Roborock App

The app offers extensive control over your cleaning experience:

- **Cleaning Modes:** Select from various suction modes (Quiet, Balanced, Turbo, Max) and adjust water flow levels for mopping.
- **Scheduling:** Set up daily or weekly cleaning schedules.
- **No-Go Zones & Virtual Walls:** Define areas the robot should avoid.

- **Zone Cleaning:** Send the robot to clean specific areas.
- **3D Mapping & Multi-Level Mapping:** View detailed maps of your home and manage maps for multiple floors.
- **Custom Routines:** Create personalized cleaning routines.

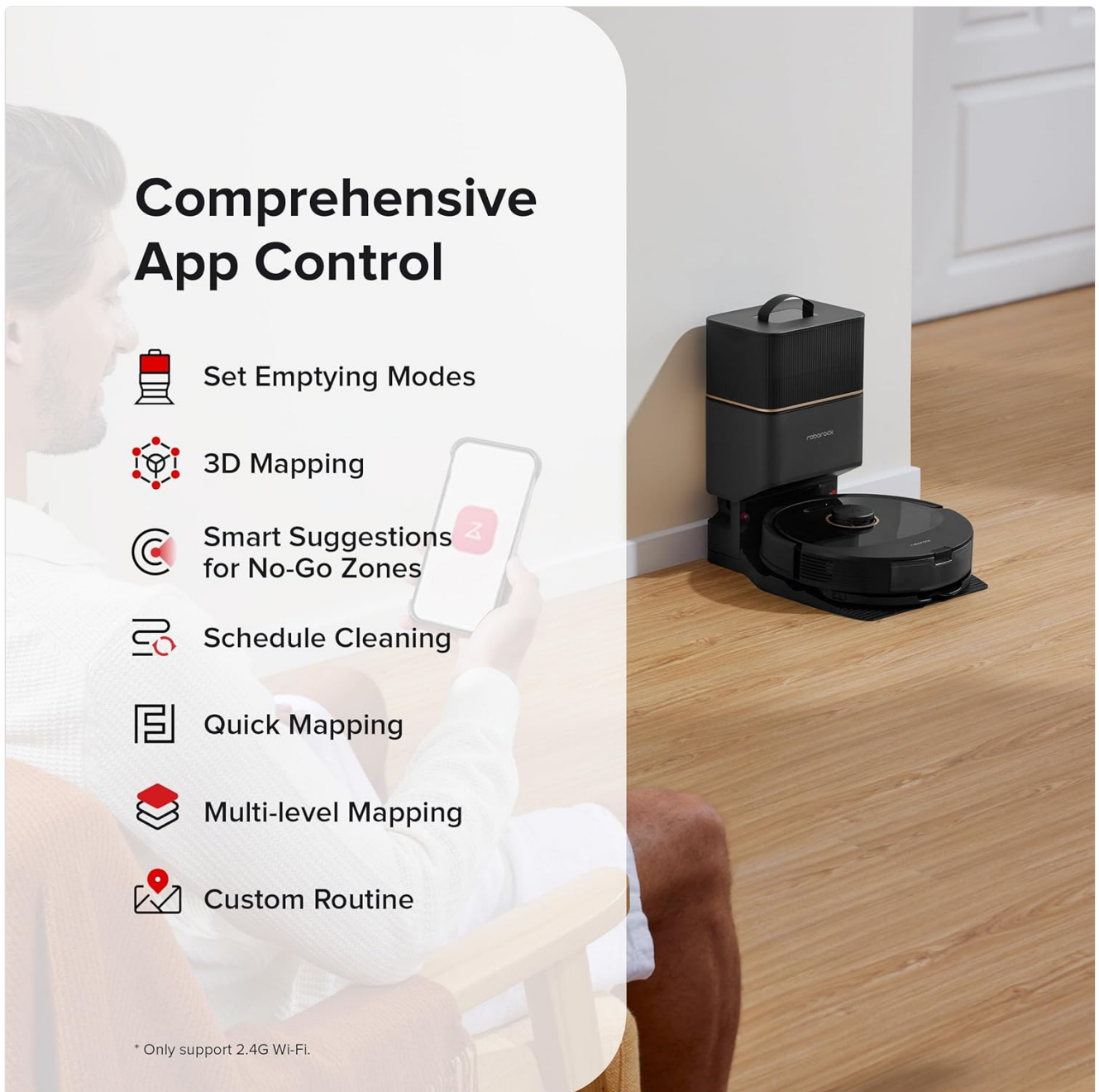


Figure 8: Comprehensive App Control for customized cleaning.

6.3 Voice Control

Integrate your Roborock Q8 Max+ with smart home assistants for convenient voice control:

- **Amazon Alexa:** Enable the Roborock skill in the Alexa app and link your account. Then, use commands like "Alexa, ask roborock to start cleaning."
- **Google Home:** Link your Roborock account in the Google Home app. Use commands like "Hey Google, start cleaning."

Voice Control

Take control of your cleaning routine with simple voice commands for added convenience.



Figure 9: Voice control integration with smart assistants.

6.4 Mopping Function

To use the mopping function:

1. Fill the electric water tank with clean water.
2. Attach the mop cloth to the mop cloth mount and slide it into the robot.
3. Adjust the water flow level in the Roborock app according to your floor type and cleaning needs.

Tailor your Mopping

Choose how much mopping you want to use in-app, and even define how much to use in specific rooms around your home, from low-flow on stone, to high-flow for grimy kitchens.

30 Water Flow Levels
Electronic Mopping

2960 sqft*
Maximum Mopping Range

470ml
Dustbin

350ml
Water Tank

* Based on internal testing carried out by the manufacturer in Quiet mode on hard floors with a full battery. Actual results may vary according to the home environment.

Figure 10: Tailoring mopping settings via the app.

7. MAINTENANCE

Regular maintenance ensures your Roborock Q8 Max+ operates efficiently and extends its lifespan. Always power off the robot before performing any maintenance.

7.1 Dustbin and Filter

- **Emptying the Dustbin:** The Auto-Empty Dock handles this automatically. Replace the dust bag in the dock when full (approximately every 7 weeks).
- **Cleaning the Filter:** The filter is washable. Remove it from the dustbin and rinse under running water. Allow it to air dry completely before reinserting. Clean the filter at least once every two weeks.

7.2 Brushes

- **Main Brush (DuoRoller):** Remove the main brush cover and lift out the brush. Use the cleaning tool to remove tangled hair and debris. Clean weekly.
- **Side Brush:** Unscrew and remove the side brush. Clean off any hair or debris. Reattach securely. Clean monthly.

7.3 Sensors and Charging Contacts

- Wipe all sensors (cliff sensors, wall sensor) and charging contacts on both the robot and the dock with a soft, dry cloth. Clean monthly.

7.4 Wheels

- Clean the robot's wheels monthly to ensure smooth movement and prevent getting stuck. Remove any tangled hair or debris.

8. TROUBLESHOOTING

If you encounter issues with your Roborock Q8 Max+, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not turn on	Low battery; Power button not pressed long enough	Charge the robot; Press and hold the Power button for 3 seconds.
Robot cannot charge	Charging contacts dirty; Dock not powered	Clean charging contacts on robot and dock; Ensure dock is plugged in.
Robot gets stuck frequently	Obstacles on floor; Wheels tangled	Clear obstacles; Clean robot wheels and main brush.
Poor cleaning performance	Dustbin full; Filter clogged; Brushes tangled	Empty dustbin/replace dust bag; Clean/replace filter; Clean brushes.
Cannot connect to WiFi	Incorrect WiFi band (5G); Incorrect password; Router issues	Ensure 2.4G WiFi is used; Re-enter password; Restart router and robot.

For more detailed troubleshooting or persistent issues, please contact Roborock customer support.

9. SPECIFICATIONS

Feature	Detail
Brand	roborock
Model Name	Q8 Max+
Suction Power	5500 Pa
Battery Life	240 minutes
Dustbin Capacity	470 Milliliters (Robot)
Water Tank Capacity	350 Milliliters
Auto-Empty Dock Dust Bag Capacity	2.5 Liters (up to 7 weeks)
Navigation Type	PreciSense LiDAR
Obstacle Avoidance	Reactive Tech

Feature	Detail
Brush Type	DuoRoller Brush (Dual Rubber)
Control Method	App, Touch, Voice (Alexa, Google Home)
Product Dimensions	19.17"L x 14.92"W x 14.45"H
Item Weight	17.9 pounds

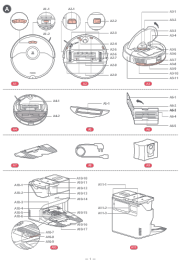

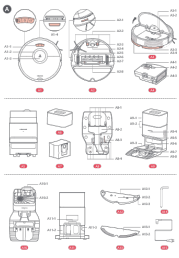
10. WARRANTY AND SUPPORT


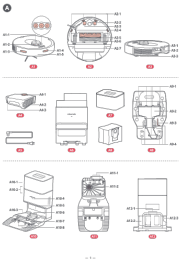

Roborock products come with a limited warranty. Please refer to the warranty card included in your package or visit the official Roborock website for detailed warranty terms and conditions.

Customer Support

For technical assistance, troubleshooting, or general inquiries, please contact Roborock customer support through their official channels. You can find more information and contact details on the [Roborock Brand Store on Amazon](#) or their official website.

Related Documents -

	<p>Roborock S7 Max Ultra Robot Vacuum and Mop Combo: Components and Assembly Guide</p> <p>A comprehensive guide detailing the components and assembly steps for the Roborock S7 Max Ultra robot vacuum and mop combo, featuring its docking station and accessories.</p>
	<p>Roborock S8 Pro Ultra Robotic Vacuum Cleaner User Manual</p> <p>Comprehensive user manual for the Roborock S8 Pro Ultra robotic vacuum cleaner, detailing safety precautions, installation, operation, app connectivity, maintenance, troubleshooting, and technical specifications.</p>
	<p>Roborock Q7 Max+ Robot Vacuum Cleaner User Guide</p> <p>This visual guide details the components and assembly of the Roborock Q7 Max+ Robot Vacuum Cleaner and its Auto-Empty Dock Pure, offering insights into setup and maintenance.</p>

<div><p>FAQ Qrevo Curv</p><p>Q1 What's the key feature of Qrevo Curv?</p><ol style="list-style-type: none">1. Up to 5000 Pa suction power (max)2. Comprehensive self-healing system: Qrevo Curv is equipped with the innovative DuoDivide brush. DuoDivide brush is the first self-healing, self-cleaning, and self-aligning brush in the industry.3. Flexible design that allows for 90° rotation for better edge cleaning4. Real-time monitoring: The DuoDivide brush is equipped with a real-time monitoring system that can detect the wear of the brush and alert you in time.5. Innovative self-healing system: The DuoDivide brush is equipped with a self-healing system that can automatically repair the brush when it is damaged.<p>Q2 What's the advantage of DuoDivide brush?</p><p>DuoDivide brush is a self-healing brush that can automatically repair the brush when it is damaged. It is made of two parts: a main body and a self-healing layer. The self-healing layer can automatically repair the main body when it is damaged, ensuring the brush is always in good condition.</p><p>Q3 What's the feature of FlexiArm Design Arc Side Brush?</p><p>FlexiArm Design Arc Side Brush is a flexible side brush that can automatically adjust its angle to clean the edge of the room. It is made of two parts: a main body and a flexible arm. The flexible arm can automatically adjust its angle to clean the edge of the room, ensuring the brush is always in good condition.</p></div>	<p>Roborock Qrevo Curv FAQ: Features, Advantages, and Comparisons</p> <p>Frequently asked questions about the Roborock Qrevo Curv robot vacuum cleaner, covering its key features, the advantages of its DuoDivide brush and FlexiArm Design Arc Side Brush, its multifunctional dock capabilities, and comparisons with the Qrevo Master.</p>
	<p>Roborock Q5 DuoRoller+ and Q5 Max+ Robot Vacuum Components and Maintenance Guide</p> <p>Detailed diagram and parts list for Roborock Q5 DuoRoller+ and Q5 Max+ robot vacuums, including components, accessories, and basic maintenance illustrations.</p>
	<p>- Roborock S5 User Manual</p> <p>Comprehensive user manual for the Roborock S5 robot vacuum and mop, detailing setup, operation, maintenance, troubleshooting, and safety guidelines.</p>