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› [roborock](#) /

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## roborock Q5 Pro

# Roborock Q5 Pro Robot Vacuum and Mop Combo User Manual

Model: Q5 Pro | Brand: **roborock**

Your guide to efficient and intelligent home cleaning.

## 1. INTRODUCTION

The Roborock Q5 Pro is an advanced robotic vacuum and mop combo designed to provide comprehensive floor cleaning. Equipped with powerful suction, DuoRoller brushes, and precise LiDAR navigation, it efficiently handles dirt, dust, and pet hair on various floor types. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and longevity.



Figure 1: Roborock Q5 Pro Robot Vacuum and Mop Combo.

## 2. SETUP

Follow these steps to prepare your Roborock Q5 Pro for its first use.

### 2.1 Unboxing and Placement

- Carefully remove all components from the packaging.
- Place the charging dock on a hard, level surface against a wall, ensuring there are no obstacles within 0.5 meters (1.6 feet) to either side and 1.5 meters (4.9 feet) in front.
- Connect the power cable to the charging dock and plug it into a power outlet.

# The Perfect Cleaning Duet

Impressive 5500 Pa\* suction power coupled with the Duoroller Brush system ensures deeper cleaning and fewer hair tangles.  
Surface recommendation: Hardwood, Tile, Carpet.



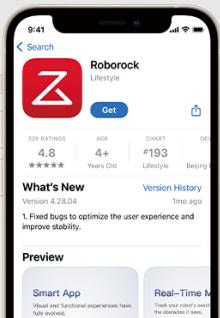
Figure 2: Roborock Q5 Pro and its charging dock setup.

## 2.2 App Installation and WiFi Connection

1. **Download the Roborock App:** Search for "Roborock" in your mobile app store (Google Play Store or Apple App Store) and download the official application.
2. **Register and Log In:** Open the app and follow the on-screen instructions to create an account or log in if you already have one.
3. **Add Device:** Tap the "+" icon to add a new device. Scan the QR code on your Roborock Q5 Pro or select it from the list of available models.
4. **Connect to WiFi:**
  - Ensure your mobile device is connected to a 2.4GHz Wi-Fi network. The Roborock Q5 Pro only supports 2.4GHz Wi-Fi. If your router supports both 2.4GHz and 5GHz, temporarily switch your phone to the 2.4GHz band during setup.
  - Press and hold the **Power** and **Dock** buttons on the robot simultaneously until you hear the "Resetting WiFi" alert. The WiFi indicator light will flash slowly.
  - Follow the in-app instructions to connect the robot to your Wi-Fi network.

## STEP 1:

Download the "Roborock" app.



## STEP 2:

Reset WiFi by pressing and holding the designated buttons on the robot until you hear the "Resetting WiFi" alert. The reset is complete when the WiFi indicator flashes slowly.



## STEP 3:

Open the app, tap "Search for device," and follow the instructions to add the device.



\*Roborock robot vacuum only supports 2.4G WiFi. However, since most routers support both 2.4G and 5G, to ensure the machine's stability, it is recommended to switch to 2.4G WiFi when using the robot by following the instructions of your router setup.

Figure 3: Visual guide for app download and WiFi reset.

## 3. OPERATING INSTRUCTIONS

Learn how to effectively use your Roborock Q5 Pro for various cleaning tasks.

### 3.1 Initial Mapping

For optimal cleaning, allow the robot to complete an initial mapping run of your home. This creates a detailed map for efficient navigation.

- Ensure all doors are open and clear any obstacles from the floor.
- Start a full cleaning cycle from the app. The robot will explore and map your home.
- The Q5 Pro's LiDAR navigation system quickly scans and creates detailed maps, finding the optimal cleaning route.

# Smart Suggestions for No-Go Zones

Easily set boundaries and designate areas off-limits.

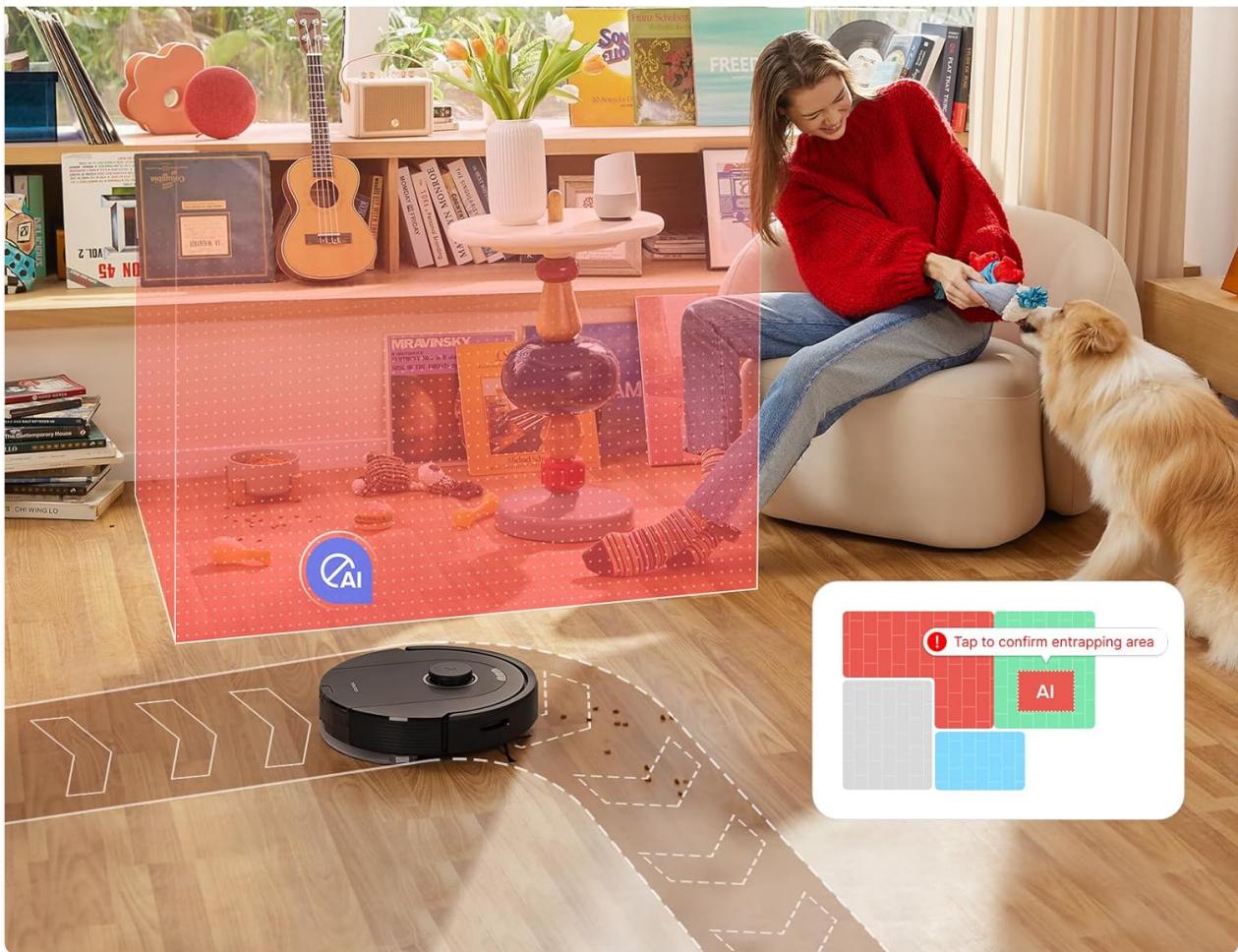
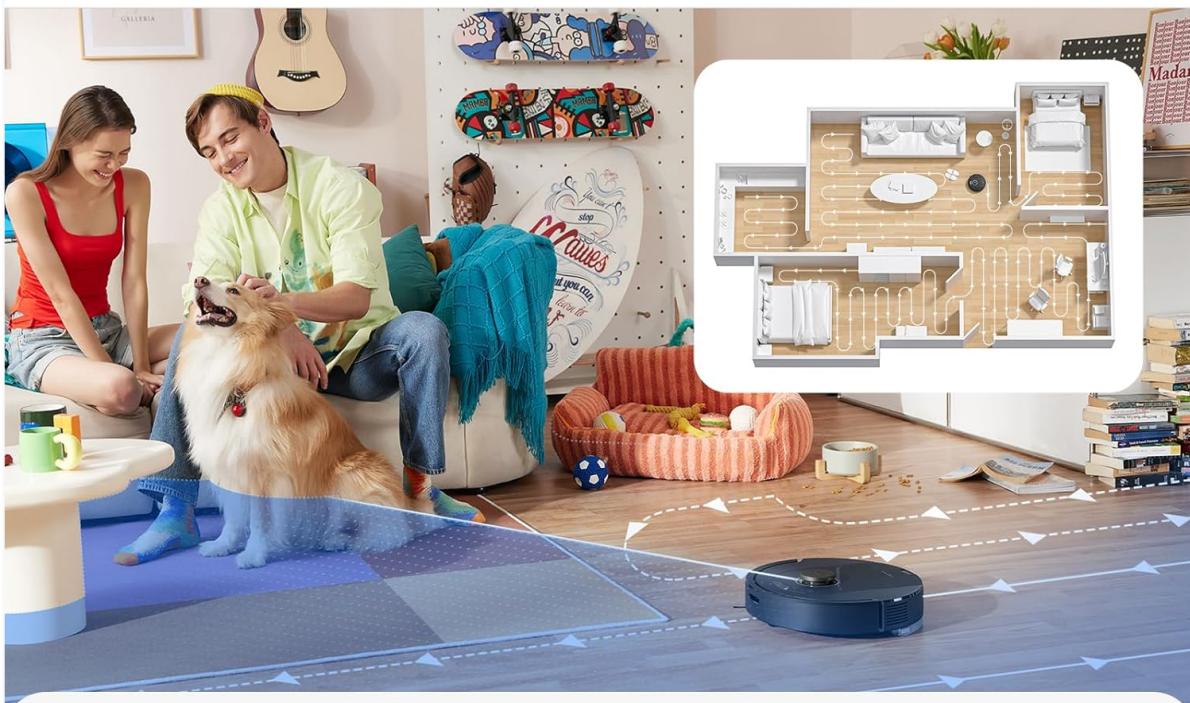


Figure 4: LiDAR navigation for precise mapping.

## 3.2 Cleaning Modes and Features

- **Vacuuming:** The 5500Pa powerful suction and DuoRoller Brush technology effectively remove dirt, dust, and pet hair from various surfaces including hardwood, tile, and carpet. You can customize suction modes in the app.
- **Simultaneous Vacuuming and Mopping:** The 180ml SnapMop system allows the Q5 Pro to vacuum and mop simultaneously, capturing fine dirt. It supports two water flow adjustments via the water tank's button. The detachable mop design offers flexibility.

# PreciSense LiDAR for Smart Navigation



**6X Faster**  
Quick Mapping

**3D**  
Map Display

**Multi-level**  
Mapping System

\*Please check and clean the LDS when the LiDAR error appears.

Figure 5: Vacuum and Mop in One Pass.

- **App Control:** The Roborock app provides comprehensive control over your device, including:
  - Multi-Level Mapping (up to 4 floors)
  - Custom Routines and Schedule Cleaning
  - 3D Mapping for virtual home visualization
  - Smart No-Go Zones and Invisible Walls to restrict access to certain areas. The app can suggest No-Go Zones for frequently stuck areas.
  - Adjusting Suction Power and Water Flow
  - Route Tracking and Clean Along Floor Direction

# Speak to Command

Support Amazon Alexa, Google Home, and Siri Shortcuts.

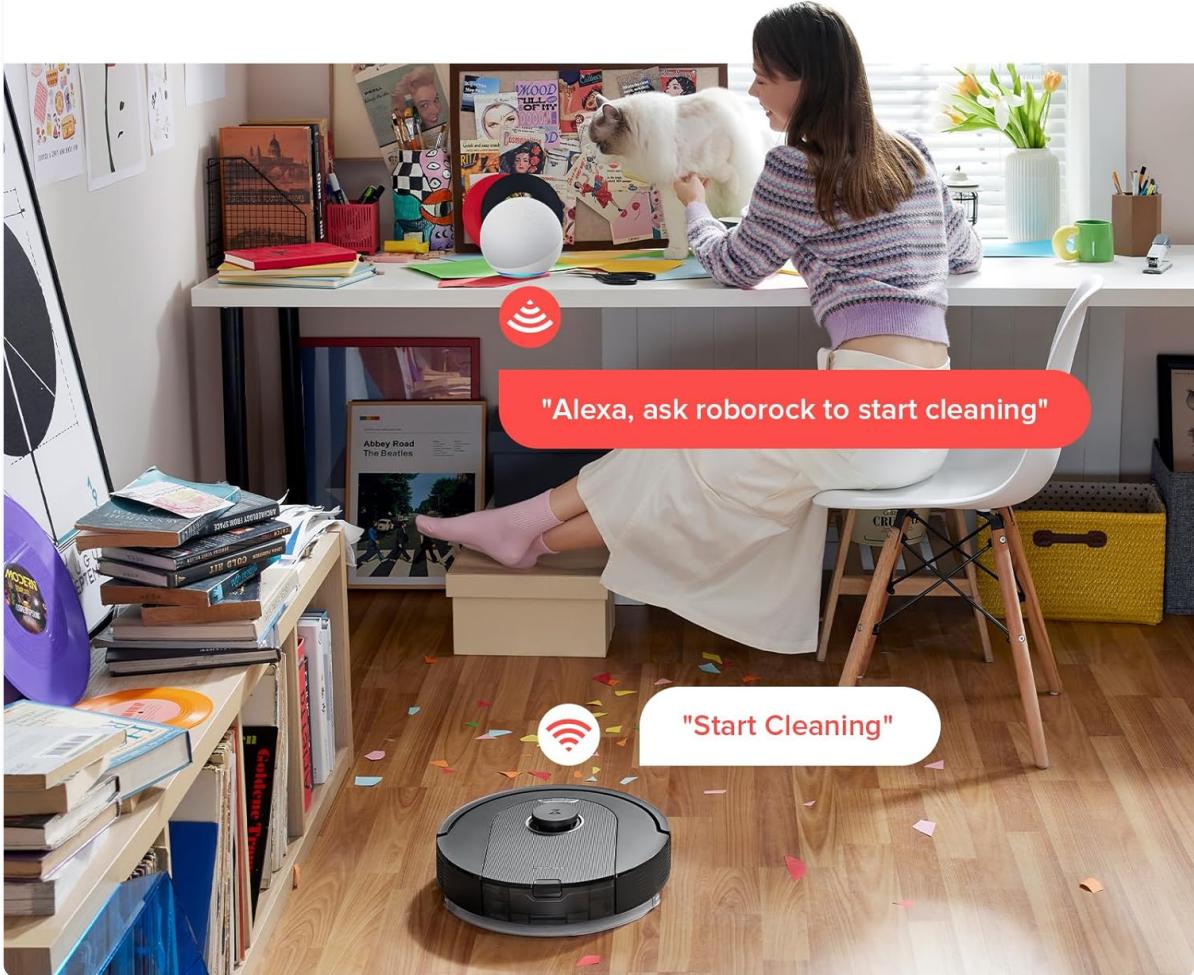


Figure 6: All-in-One App Control.

- **Voice Command:** Integrate with smart home assistants like Amazon Alexa, Google Home, and Siri Shortcuts for hands-free control. For example, "Alexa, ask Roborock to start cleaning."

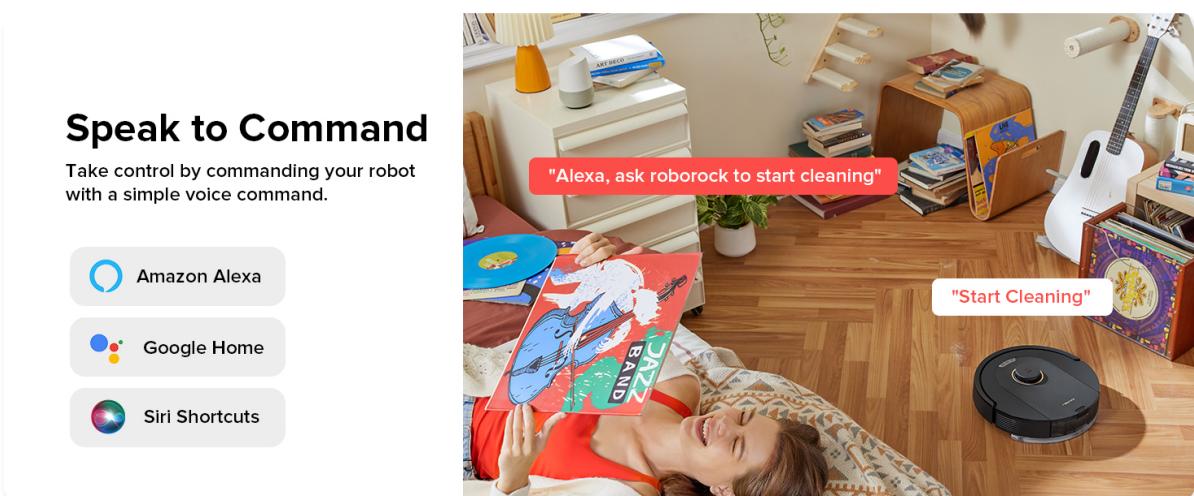


Figure 7: Voice Command Integration.

- **Child Lock:** Activate the child lock feature in the app to prevent accidental cleaning startup by children or pets.
- **Off-Peak Charging:** Configure the robot to charge during off-peak electricity hours to reduce energy costs.

## 4. MAINTENANCE

Regular maintenance ensures your Roborock Q5 Pro operates efficiently and extends its lifespan. Always turn off the robot before performing any maintenance.

### 4.1 Dustbin and Filter

- **Emptying the Dustbin:** The Q5 Pro features a combined 770ml dustbin and water tank. Empty the dustbin after each cleaning session or when prompted by the app.



Figure 8: Extra-Large Dustbin removal.

- **Cleaning the Filter:** The filter should be cleaned regularly (e.g., weekly) and replaced every 3-6 months depending on usage. Tap out loose dirt, then rinse under water. Allow to air dry completely before reinserting.

### 4.2 Brushes

- **DuoRoller Brushes:** Remove the main brushes and clean any tangled hair or debris. Use the cleaning tool provided to cut and remove hair. Ensure the brushes are reinserted correctly (red and black ends have different shapes).
- **Side Brush:** Check the side brush for tangled hair or debris. Remove and clean if necessary.

### 4.3 Wheels and Sensors

- **Wheels:** Clean the drive wheels and the omnidirectional wheel monthly to prevent dirt buildup that can affect movement. If the omnidirectional wheel is jammed, use a screwdriver to remove it for cleaning.
- **Sensors:** Wipe the cliff sensors, wall sensor, and charging contacts with a soft, dry cloth to ensure proper function.

## 5. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause / Solution
<b>Unable to charge.</b>	Ensure both ends of the power cable are securely connected. Verify the dock indicator is on. Clean the charging contacts on both the dock and the robot.
<b>Noise during cleaning.</b>	The main brushes, side brush, or main wheels may be jammed. Turn off the robot and clean them. If the omnidirectional wheel is jammed, use a screwdriver to remove it for cleaning.
<b>Poor cleaning performance and/or dust leakage.</b>	The dustbin is full and needs to be emptied. The filter is blocked and requires cleaning. The main brushes are tangled and need to be cleaned.
<b>Robot gets stuck frequently.</b>	Clear obstacles from the cleaning path. Use the app to set No-Go Zones for problematic areas. Clean the robot's wheels.
<b>Cannot connect to Wi-Fi.</b>	Ensure you are connecting to a 2.4GHz Wi-Fi network. Reset the robot's Wi-Fi (press and hold Power and Dock buttons). Check your router settings and ensure strong signal strength.

## Troubleshooting



Problem 1: Unable to charge.



Solution 1: Ensure both ends of the power cable are securely connected and verify that the dock indicator is on. If the connection is poor, clean the charging contacts on both the dock and the robot.



Problem 2: Noise during cleaning.



Solution 2: The main brushes, side brush, or main wheels may be jammed. Turn off the robot and clean them. If the omnidirectional wheel is jammed, use a screwdriver to remove it for cleaning.



Problem 3: Poor cleaning performance and/or dust leakage.



Solution 3: The dustbin is full and needs to be emptied. The filter is blocked and requires cleaning. The main brushes are tangled and need to be cleaned.

Figure 9: Common troubleshooting scenarios.

## 6. SPECIFICATIONS

Feature	Detail
Brand	roborock
Model Name	Roborock Q5 Pro
Suction Power	5500Pa
Brush Type	DuoRoller Brush (All-Rubber)
Navigation	PreciSense LiDAR Navigation
Mapping	3D Mapping, Multi-Level Mapping (up to 4 floors)

Feature	Detail
Dustbin Capacity	770ml (combined with water tank)
Water Tank Capacity	180ml (SnapMop system)
Battery Life	240 minutes
Maximum Vacuuming Range	3767 sqft
Control Method	App, Voice (Amazon Alexa, Google Home, Siri Shortcuts)
Product Dimensions	13.8" L x 17.3" W x 17.6" H
Item Weight	11.9 pounds

## Vacuum and Mop In One Pass

Vacuum and mop simultaneously to capture fine dust effectively.



Figure 10: Key specifications including runtime and dustbin capacity.

## 7. WARRANTY AND SUPPORT

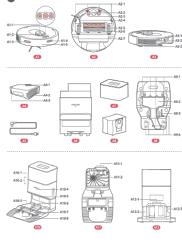
For warranty information, technical support, or service inquiries, please refer to the official roborock website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

- **Official Website:** [us.roborock.com](https://us.roborock.com)
- **User Manual (PDF):** A digital copy of the user manual is available for download[here](#).

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This manual is for informational purposes only. Specifications are subject to change without notice.

## Related Documents - Q5 Pro

	<p><a href="#">Roborock S7 Max Ultra Robot Vacuum and Mop Combo: Components and Assembly Guide</a></p> <p>A comprehensive guide detailing the components and assembly steps for the Roborock S7 Max Ultra robot vacuum and mop combo, featuring its docking station and accessories.</p>
	<p><a href="#">Roborock S8 Pro Ultra Robotic Vacuum Cleaner User Manual</a></p> <p>Comprehensive user manual for the Roborock S8 Pro Ultra robotic vacuum cleaner, detailing safety precautions, installation, operation, app connectivity, maintenance, troubleshooting, and technical specifications.</p>
	<p><a href="#">Roborock Q5 DuoRoller+ and Q5 Max+ Robot Vacuum Components and Maintenance Guide</a></p> <p>Detailed diagram and parts list for Roborock Q5 DuoRoller+ and Q5 Max+ robot vacuums, including components, accessories, and basic maintenance illustrations.</p>
	<p><a href="#">Roborock Qrevo Curv FAQ: Features, Advantages, and Comparisons</a></p> <p>Frequently asked questions about the Roborock Qrevo Curv robot vacuum cleaner, covering its key features, the advantages of its DuoDivide brush and FlexiArm Design Arc Side Brush, its multifunctional dock capabilities, and comparisons with the Qrevo Master.</p>
	<p><a href="#">Roborock Q7 Robot Vacuum and Mop User Manual - Comprehensive Guide</a></p> <p>Explore the Roborock Q7 Robot Vacuum and Mop User Manual for detailed instructions on setup, operation, maintenance, and troubleshooting. Learn to maximize your cleaning experience with this advanced robotic cleaner.</p>
	<p><a href="#">Roborock Q7 Max Robotic Vacuum Cleaner User Manual - Comprehensive Guide</a></p> <p>Detailed user manual for the Roborock Q7 Max robotic vacuum cleaner, covering setup, operation, maintenance, troubleshooting, and app features. Learn how to get the most out of your smart cleaning device.</p>

