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User Manual

ROBOROCK Q8 MAX ROBOT VACUUM AND MOP CLEANER

Model: Q8 Max

Introduction

Thank you for choosing the roborock Q8 Max Robot Vacuum and Mop Cleaner. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your device. Please read it thoroughly before use and retain it for future reference.



Figure 1: Roborock Q8 Max Robot Vacuum and Mop Cleaner and its accompanying mobile application.

The roborock Q8 Max is designed to provide efficient and comprehensive floor cleaning, combining powerful vacuuming with effective mopping capabilities. It features advanced navigation and smart functionalities to simplify your cleaning routine.

Setup

1. Unboxing and Components

Carefully remove all components from the packaging. Ensure all items listed in the included components section of the

specifications are present.

- Q8 Max Robot Vacuum
- Electric Water Tank
- Power Cable
- User Manual (this document)
- Mop Cloth Mount
- Mop Cloth

2. Charging the Robot

Place the charging dock against a wall on a hard, level surface. Ensure there is adequate space around the dock (at least 0.5m on both sides and 1.5m in front). Connect the power cable to the charging dock and plug it into a power outlet. Place the robot on the charging dock. The indicator light on the robot will illuminate to show it is charging. For optimal battery life, fully charge the robot before first use.

Off-Peak Charging

Efficiently recharge electricity in an environmentally friendly way while reducing expenses associated with peak-time electricity usage.



Figure 2: The robot vacuum charging at its dock, illustrating the off-peak charging feature.

3. App Installation and Initial Setup

Download the "Roborock" app from your mobile device's app store (available on iOS and Android). Follow the in-app instructions to connect your robot to your home Wi-Fi network and complete the initial setup. This includes mapping your home, which the robot can do up to 6 times faster before the first clean using Quick Mapping.

Operating Instructions

1. Cleaning Modes and Suction Power

The roborock Q8 Max offers both vacuuming and mopping functionalities, which can be performed simultaneously. With a powerful 5,500 Pa HyperForce suction, it effectively removes dirt and pet hair from various floor types.

5,500 Pa Extreme Suction

With 5,500 Pa extreme suction, dirt and dust are easily removed from different floor types.



Figure 3: The robot vacuum demonstrating its strong suction capability on a hard floor.

The combined dustbin (470ml) and water tank (350ml) allow for dual cleaning. You can adjust the water flow level for mopping with 30 different settings via the app, from low-flow for delicate surfaces to high-flow for tough grime.

Vacuuming and Mopping for Dual Cleaning Power

With a combined dustbin & water tank, the Q8 Max can vacuum and mop simultaneously to capture fine dirt that vacuuming alone might miss.



470ml
Dustbin

350ml
Water Tank

Figure 4: The integrated dustbin and water tank of the Q8 Max, highlighting its vacuum and mop capabilities.

2. Mapping and Navigation

The robot utilizes PreciSense LiDAR Navigation to create detailed and accurate maps of your home, enabling it to select the most efficient cleaning routes. It supports 3D mapping and multi-level mapping, automatically recognizing up to four different levels of your home without needing additional docks.

Precise Mapping for Smart Navigation

PreciSense LiDAR Navigation creates detailed and accurate maps, enabling the Q8 Max to identify the most efficient route to navigate and optimally clean your home.

6X

Faster Quick Mapping

3D

Map Display

Multi-level

Mapping System



Figure 5: The robot's precise mapping and navigation system in action, showing its ability to create detailed home maps.

Obstacle avoidance technology helps the robot detect and navigate around objects, reducing the need for pre-cleaning tidying. You can also set No-Go Zones for stairs or areas where the robot might get stuck, preventing mishaps.

Cleaning Route and Obstacle Avoidance

Smart "Z" route planning with LiDAR Navigation. Obstacle Avoidance and AI No-Go-Zones will help you avoid any troubles.

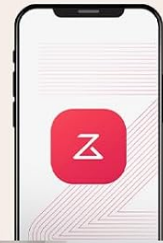
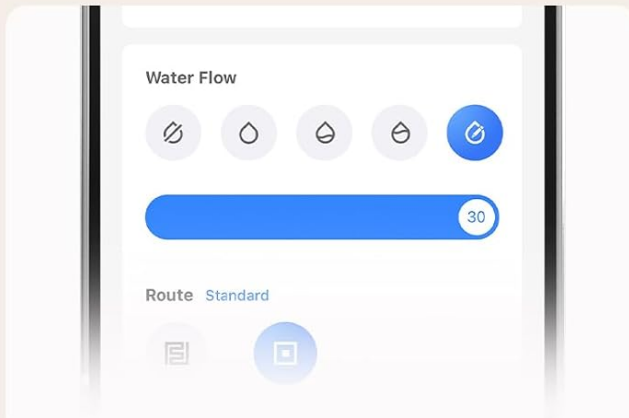


Figure 6: The robot's obstacle avoidance and smart route planning, including user-defined No-Go Zones.

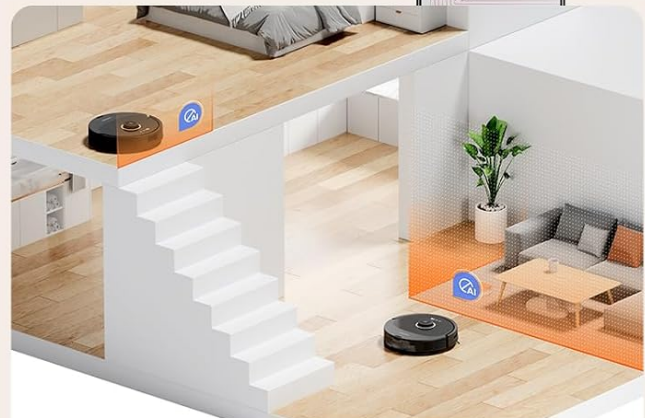
3. App Control and Voice Commands

Manage your roborock Q8 Max effortlessly using the Roborock App. From the app, you can schedule cleanings, customize settings, adjust water flow, and monitor cleaning progress. The robot also supports voice control via Amazon Alexa, Google Home, and Apple Siri for convenient operation.

Advanced Roborock App for Seamless Control



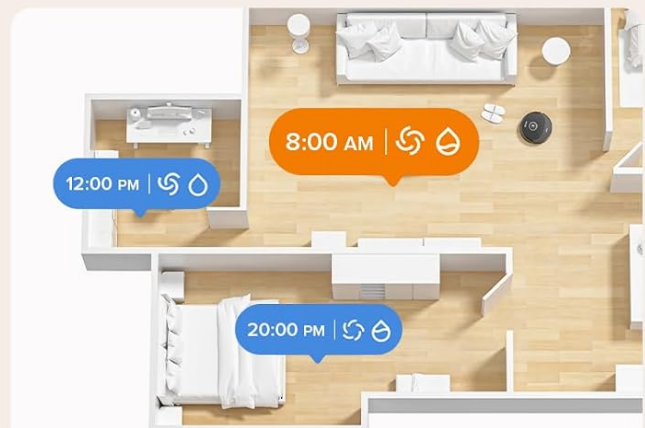
30-Level Water Flow
Adjustment via App



Setting No-Go-Zones



Fast Cleaning



Schedule Cleaning

Figure 7: Overview of the Roborock app's features for controlling the robot vacuum.

Easy to Connect

Control your robot to clean the entire house or specific rooms with voice commands. Connects to Amazon Alexa, Google Home, and Apple Siri for easy access.



Figure 8: Demonstrating voice control integration with smart home devices.

Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your roborock Q8 Max. Always power off the robot before performing any maintenance.

1. Dustbin and Water Tank Cleaning

- **Dustbin:** Empty the dustbin after each cleaning session. Open the robot's top cover, remove the dustbin, and discard collected debris.
- **Water Tank:** After mopping, empty any remaining water from the tank. It is recommended to rinse the water tank and mop cloth after each use to prevent odor and mildew.

2. Brush Maintenance

The DuoRoller Brush system is designed to minimize hair tangles and improve pickup. However, periodic cleaning is still necessary.

DuoRoller Brush for Better Cleaning

Dual rubber brushes significantly improve the ability to pick up hair and remove dirt on carpets and different floor types*.



*Based on internal testing carried out by the manufacturer. Compared with Roborock S7.

*Compared to Roborock Q7. Based on internal testing carried out by the manufacturer. Actual results may vary according to the home environment.

Figure 9: The DuoRoller Brush system, designed for enhanced hair pickup and reduced tangles.

- **Main Brushes:** Remove the main brush cover and take out the DuoRoller brushes. Use the cleaning tool provided (if applicable) or scissors to cut and remove any hair or debris wrapped around the brushes.
- **Side Brush:** Check the side brush for tangled hair or debris. Remove and clean if necessary.

3. Filter Cleaning

The washable filter should be cleaned regularly to maintain suction performance.

- Remove the filter from the dustbin.
- Tap the filter against a trash can to remove loose dirt.

- Rinse the filter under running water. Ensure it is completely dry before reinstalling it. Do not use a brush or fingers to clean the filter.

4. Sensor Cleaning

Wipe all sensors on the robot with a soft, dry cloth. This includes cliff sensors, wall sensors, and the LiDAR sensor window.

Troubleshooting

If you encounter issues with your roborock Q8 Max, please refer to the following table for common problems and their solutions.

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery is depleted; charging dock is not powered; poor contact with charging pins.	Ensure the charging dock is plugged in. Place the robot correctly on the dock, ensuring charging pins align. Clean charging contacts on both robot and dock.
Robot gets stuck frequently.	Obstacles on the floor; robot entering restricted areas.	Clear small objects, cables, and loose items from the cleaning path. Define No-Go Zones in the app for problematic areas like stairs or tight spaces.
Poor cleaning performance.	Full dustbin; clogged filter; tangled brushes.	Empty the dustbin. Clean or replace the filter. Remove hair and debris from the DuoRoller brushes and side brush.
Mopping is ineffective.	Empty water tank; dirty mop cloth; incorrect water flow setting.	Fill the water tank. Clean or replace the mop cloth. Adjust water flow settings in the app to a higher level if needed.
App connection issues.	Incorrect Wi-Fi password; robot out of Wi-Fi range; router issues.	Ensure correct Wi-Fi password. Move robot closer to router. Restart router and robot. Check app for specific error messages.

For further assistance, please refer to the official roborock support resources or contact customer service.

Specifications

Feature	Detail
Brand	roborock
Model Name	Q8 Max

Feature	Detail
Suction Power	5,500 Pa
Navigation System	PreciSense LiDAR Navigation
Brush Type	DuoRoller Brush (Dual Rubber Brushes)
Dustbin Capacity	470 ml
Water Tank Capacity	350 ml
Battery Life	Up to 240 minutes
Control Method	App, Voice (Amazon Alexa, Google Home, Apple Siri)
Mapping Features	3D Mapping, Multi-Level Mapping (up to 4 levels), Quick Mapping, No-Go Zones
Obstacle Avoidance	Yes
Product Dimensions (L x W x H)	13.9" x 13.8" x 3.8"
Item Weight	8.8 pounds

Warranty and Support

roborock products come with a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official roborock website. Keep your purchase receipt as proof of purchase.

For technical support, troubleshooting assistance, or spare parts, please contact roborock customer service through the following channels:

- **Official Website:** us.roborock.com
- **In-App Support:** Access support options directly within the Roborock App.

When contacting support, please have your product model (Q8 Max) and serial number ready.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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