

## fanatato XXH-21

# fanatato Weighted Neck & Shoulder Heating Pad (Model XXH-21) Instruction Manual

Model: XXH-21 | Brand: fanatato

## 1. PRODUCT OVERVIEW

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The fanatato Weighted Neck & Shoulder Heating Pad is designed to provide targeted heat therapy and comforting pressure for relief from muscle tension and pain in the neck, shoulders, and upper back. Its weighted design ensures a snug fit, while multiple heat and timer settings allow for personalized comfort.

### Key Features:

- **Weighted Design:** Filled with stone seeds for even pressure distribution and a secure fit.
- **6 Heat Settings:** Customizable temperature levels for optimal therapeutic warmth.
- **4 Timer Levels:** Includes a 2-hour auto-off function for safety and convenience.
- **Soft Micromink Fabric:** Provides a comfortable, plush feel.
- **Fast Heating:** Quickly reaches desired temperature for immediate relief.
- **Machine Washable:** Easy to clean for continued hygiene (after detaching the controller).



Image 1: The fanatato Weighted Neck & Shoulder Heating Pad in turquoise blue, showcasing its ergonomic design for targeted relief.

## 2. SAFETY INFORMATION

Please read all safety warnings and instructions before using this product to prevent electric shock, fire, and injury.

- Always unplug the heating pad after use and do not leave it unattended while in use or plugged in.
- Do not use while sleeping.
- Do not use on infants, invalids, or persons insensitive to heat.
- Avoid folding or creasing the heating pad during use, as this may cause overheating.
- Do not use pins or other metallic objects to fasten the heating pad.
- Keep the control unit dry and away from water.
- Inspect the product regularly for any signs of wear or damage. Discontinue use if damaged.

## 3. SETUP

1. Unpack the heating pad and controller from its packaging.

2. Ensure the connector on the heating pad is securely plugged into the control unit.
3. Plug the power cord into a standard electrical outlet.
4. Place the heating pad comfortably over your neck and shoulders. The weighted design helps it stay in place.



Image 2: A woman wearing the heating pad, illustrating how it drapes over the neck and shoulders for optimal coverage.

## 4. OPERATING INSTRUCTIONS

The heating pad features an easy-to-use controller for adjusting heat and timer settings.

1. **Power On/Off:** Press the power button on the control unit to turn the heating pad on or off.
2. **Select Heat Setting:** Use the temperature control buttons (up/down arrows) to choose from 6 heat levels. The current setting will be displayed on the controller's screen.
3. **Set Timer:** Press the timer button to cycle through the available timer settings (e.g., 30 minutes, 60 minutes, 90 minutes, 120 minutes). The heating pad will automatically shut off after the selected time.
4. **Enjoy:** Relax and let the therapeutic heat soothe your muscles.

# EASY-TO-USE HEAT CONTROL

Customize your comfort effortlessly



Image 3: The digital controller for the heating pad, displaying temperature and timer options for easy adjustment.

Video 1: Demonstration of the fanatato Neck & Shoulder Heating Pad in use, highlighting its ability to soothe pain and tension.

## 5. MAINTENANCE

Proper care will extend the life of your heating pad.

- **Cleaning:** The fabric cover is machine washable. Disconnect the control unit and power cord completely from the heating pad before washing. Wash on a gentle cycle with cold water. Tumble dry on low heat or air dry.
- **Storage:** When not in use, store the heating pad in a cool, dry place. Avoid placing heavy objects on it.
- **Inspection:** Periodically check the heating pad and cord for any signs of damage, such as fraying, cracks, or exposed wires. If any damage is found, discontinue use immediately.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Heating pad not heating	Not plugged in correctly; power outlet issue; internal fault.	Ensure all connections are secure. Try a different outlet. If problem persists, contact customer support.
Heating pad turns off unexpectedly	Auto-off timer activated; overheating protection.	Check timer setting. Allow the unit to cool down before restarting. Ensure it is not folded or covered excessively.
Controller display not working	Loose connection; power issue.	Check all connections. Ensure the power outlet is functional.

## 7. SPECIFICATIONS

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- **Model Number:** XXH-21
- **Brand:** fanatato
- **Material:** Fabric (Micromink)
- **Color:** Turquoise Blue
- **Heat Settings:** 6 levels
- **Timer Settings:** 4 levels (up to 2 hours auto-off)
- **Dimensions:** Approximately 17"x23" (Oversized)
- **Power:** Standard electrical outlet (refer to product label for specific voltage/wattage)

## 8. WARRANTY AND SUPPORT

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For warranty information, please refer to the product packaging or contact fanatato customer support directly. Keep your purchase receipt as proof of purchase.

For further assistance or inquiries, please visit the official fanatato store on Amazon:[fanatato Store](#)