SOYO SOYSTBG

SOYO Mobility One Step Stool Instruction Manual

Model: SOYSTBG

Product Overview

The SOYO Mobility One Step Stool is a versatile and robust assistive device designed to provide a stable and secure step-up solution. Its lightweight yet heavy-duty construction, combined with adjustable height and non-slip features, makes it suitable for various indoor and outdoor applications, enhancing safety and convenience for users.

Key Features:

- **Lightweight and Portable:** Weighs only 3.58 lbs, with dimensions of 16.5 x 12.6 x 2.8 inches, making it easy to carry and store.
- **Sturdy and Stable:** Constructed from premium polypropylene, supporting up to 550 pounds. Features 5 anti-slip feet for enhanced stability and balance.
- **Anti-Slip and Detachable Surface:** The surface is covered with a non-slip rubber mat featuring massage points and eight drainage holes, ideal for damp environments. The mat is detachable for easy cleaning.
- **Height Adjustable:** All five feet are height-adjustable, allowing for an overall height gain of 1.1 inches to suit personal needs.
- **Multi-Purpose Use:** Assists with navigating stairs, getting in/out of beds or vehicles, and use in bathrooms or doorways.

Safety Information

- Always ensure all five adjustable feet are securely locked in place before use.
- Verify the stool is placed on a stable, level surface to prevent tipping.
- Do not exceed the maximum weight limit of 550 pounds.
- Exercise caution when using the stool in wet environments, despite its drainage features.
- Keep the non-slip mat clean and free from debris to maintain optimal grip.

Setup and Height Adjustment

The SOYO Mobility One Step Stool comes ready for use. To adjust its height:

1. **Locate the Adjustable Feet:** Turn the stool upside down to access the five adjustable feet on the base.
2. **Extend the Feet:** For each foot, pull it upward with your hand to its full extension.
3. **Lock the Height:** Turn the foot in the direction marked "UP" until it snaps securely into place. This will raise the stool by approximately 1.1 inches.
4. **Retract the Feet (for lower height/storage):** To lower the height or prepare for compact storage, pull the foot upward and turn it in the direction marked "DOWN" until it retracts and locks into the lower position.

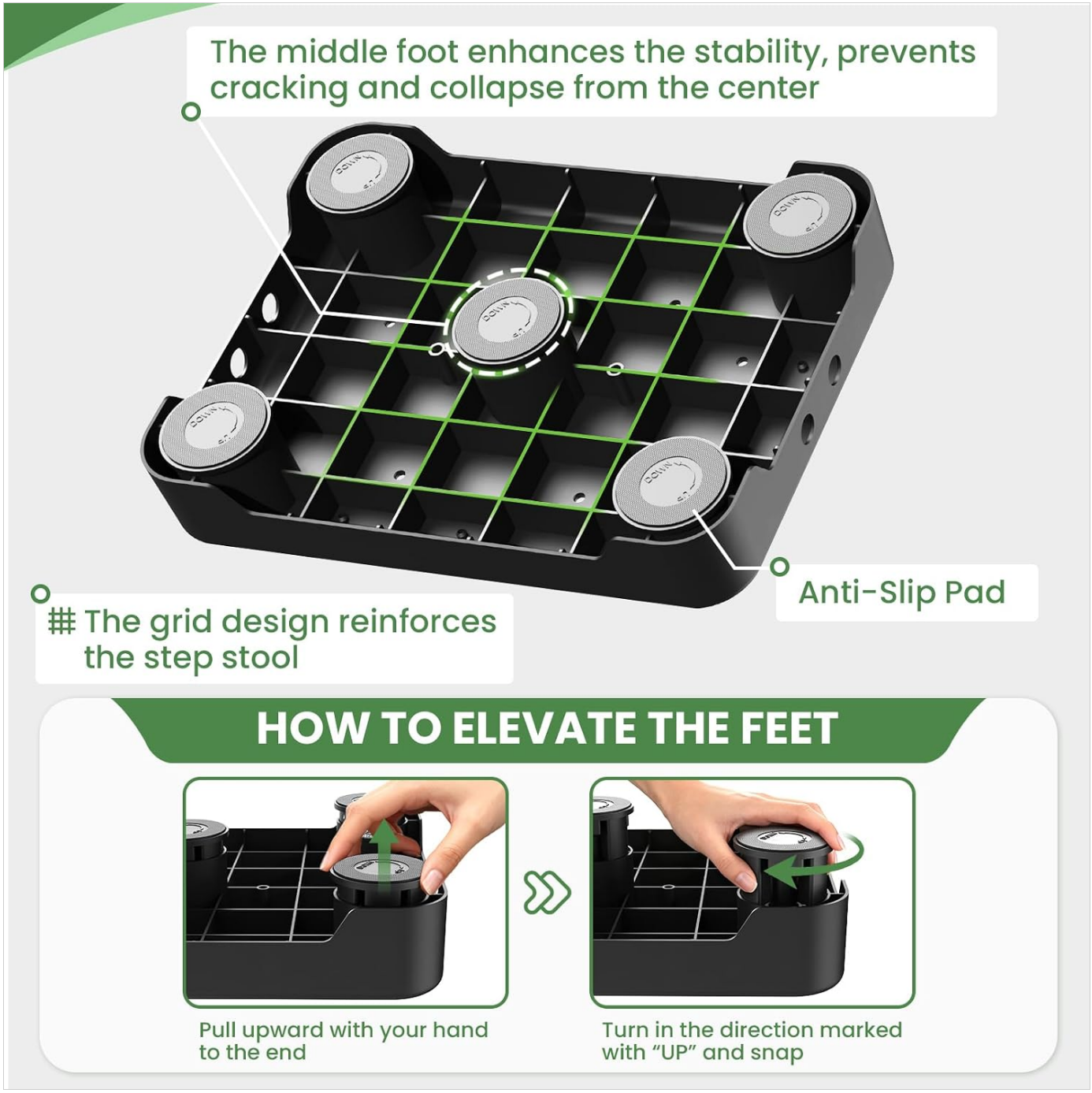


Image: Underside of the SOYO Mobility One Step Stool, illustrating the grid design for reinforcement and the five adjustable anti-slip feet. Arrows indicate the "UP" and "DOWN" directions for height adjustment.



Image: A diagram demonstrating the two steps to elevate the feet: pull upward to the end, then turn in the direction marked "UP" and snap.

Operating Instructions

The SOYO Mobility One Step Stool is designed for ease of use in various situations:

- **General Use:** Place the stool on a flat, stable surface. Step onto the non-slip mat firmly and carefully. Use the stool to gain extra height for reaching objects or to reduce the step height for entry/exit.
- **Assisting Mobility:** Position the stool directly in front of the area requiring assistance, such as a car door, bedside, or stair. Ensure it is stable before stepping.
- **Bathroom Use:** The detachable non-slip mat with drainage holes makes it suitable for use in bathrooms, including near showers or bathtubs. The massage points on the mat can also provide foot massage after a shower.



Image: An elderly man using the SOYO Mobility One Step Stool to safely enter a recreational vehicle, with a caregiver providing support. The stool provides a stable intermediate step.



Image: Two scenarios showing the versatility of the SOYO Mobility One Step Stool. In one, children use it in the kitchen to reach a counter. In the other, children use it in the bathroom to reach the sink.



Image: A collage demonstrating the multi-purpose use of the SOYO Mobility One Step Stool in different home environments: assisting with getting into bed, providing foot support in an office, aiding in navigating stairs, and facilitating entry through doorways.

Maintenance and Care

- **Cleaning the Mat:** The non-slip rubber mat is detachable. Simply lift it off the stool and wash it with mild soap and water. Rinse thoroughly and allow it to air dry completely before reattaching.
- **Cleaning the Stool Body:** Wipe the polypropylene body of the stool with a damp cloth and mild detergent. Avoid abrasive cleaners that may damage the surface.
- **Storage:** Due to its compact size and adjustable feet, the stool can be easily stored in small spaces, such as under a bed, in a closet, or in a car trunk.



Image: Detailed view of the SOYO Mobility One Step Stool's surface, highlighting the non-slip massage points, drainage holes, and the detachable nature of the rubber mat for easy cleaning.



Image: Demonstrates the easy storage of the SOYO Mobility One Step Stool, showing it tucked away under a cabinet and placed in a car trunk, emphasizing its compact design.

Specifications

Product Dimensions	16.5"D x 12.6"W x 2.76"H
Brand	SOYO
Material	Polypropylene and Rubber
Color	Black-gray
Special Feature	Adjustable Height, Heavy Duty, Slip Resistant
Maximum Height (Extended)	3.9 Inches (2.8" base + 1.1" extension)

Weight Limit	550 Pounds
Item Weight	4.02 pounds
Model Name	SOYSTBG
Assembly Required	No



Image: Visual representation of the SOYO Mobility One Step Stool's dimensions (16.5x12.6x2.8 inches), weight (3.58 lbs), and maximum load capacity (550 lbs). It also shows the extended height of 3.9 inches.

Troubleshooting

If you encounter any issues with your SOYO Mobility One Step Stool, please consider the following:

- **Stability Issues:** Ensure the stool is placed on a flat, even surface. Check that all five adjustable feet are fully extended and securely locked into position.

- **Slipping:** Verify that the non-slip rubber mat is clean and properly seated on the stool's surface. Avoid using the stool on excessively slippery or uneven floors.
- **Difficulty Adjusting Feet:** Apply firm, even pressure when pulling the feet upward before twisting to adjust. If a foot is stuck, ensure no debris is obstructing the mechanism.

Official Product Videos

Your browser does not support the video tag.

Video: A detailed overview of the SOYO Mobility One Step Stool, highlighting its features, benefits, and various applications for seniors and individuals needing assistance.

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Video: Demonstrates how the SOYO Mobility One Step Stool can assist in reaching high shelves, showcasing its stability and ease of use for daily tasks.

Warranty and Support

For warranty information or customer support, please refer to the product packaging or contact SOYO customer service directly. Contact details are typically available on the manufacturer's official website or through your retailer.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question