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Hisense RQ5P640SSSD

Hisense RQ5P640SSSD 4-Door American Refrigerator User Manual

Model: RQ5P640SSSD | Brand: Hisense

1. INTRODUCTION

Thank you for choosing the Hisense RQ5P640SSSD 4-Door American Refrigerator. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your appliance. Please read these instructions thoroughly before using the refrigerator and retain them for future reference.

2. SAFETY INFORMATION

For your safety and to ensure correct usage, please observe the following precautions:

- Ensure the refrigerator is properly grounded to prevent electrical shock.
- Do not damage the refrigerant circuit.
- Keep ventilation openings clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not use electrical appliances inside the food storage compartments, unless they are of the type recommended by the manufacturer.
- Unplug the appliance before cleaning or performing any maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

3. PRODUCT OVERVIEW

The Hisense RQ5P640SSSD is a spacious 4-door American-style refrigerator designed for optimal food preservation. Key features include:

- **Total Capacity:** 647 Liters

- **Fresh Food Capacity:** 397 Liters
- **Freezer Capacity:** 397 Liters (Note: Please refer to the energy label for precise compartment capacities.)
- **Defrost System:** No Frost (automatic defrosting)
- **Special Feature:** Moisture Control
- **Color:** Inox (Stainless Steel finish)
- **Configuration:** Full with bottom freezer
- **Cooling Method:** Compressor
- **Number of Shelves:** 4
- **Number of Door Shelves:** 1



Front view of the Hisense RQ5P640SSSD refrigerator, showcasing its four-door design and Inox finish.

4. SETUP AND INSTALLATION

4.1 Unpacking

Carefully remove all packaging materials. Inspect the appliance for any damage. Report any damage to your retailer immediately. Keep packaging materials out of reach of children.

4.2 Placement Considerations

Place the refrigerator on a firm, level surface away from direct sunlight, heat sources (such as stoves, heaters), and extreme cold. Ensure adequate ventilation around the appliance. Allow sufficient space for the doors to open fully.

- **Product Dimensions (D x W x H):** 72.5 cm x 91 cm x 179 cm
- Ensure at least 10 cm of space at the back and sides for proper air circulation.

4.3 Electrical Connection

Before connecting the appliance, ensure the voltage and frequency indicated on the rating plate match your household power supply.

- **Voltage:** 120 Volts
- **Plug Type:** Type F (2 pins, common in Germany and Spain)
- Connect the refrigerator to an independent, properly grounded wall socket. Do not use extension cords or multiple socket adapters.

4.4 Initial Operation

After installation, wait at least 2-4 hours before plugging in the appliance to allow the refrigerant to settle. Once plugged in, allow the refrigerator to run empty for several hours (e.g., 4-6 hours) to reach its operating temperature before loading food.

5. OPERATING INSTRUCTIONS

5.1 Temperature Control

The Hisense RQ5P640SSSD refrigerator features an advanced cooling system. While specific manual temperature adjustment controls are not listed as a primary feature, the appliance is designed to maintain optimal temperatures automatically for food preservation. Refer to the internal display or control panel (if present) for any available settings or indicators.

5.2 Moisture Control Feature

This refrigerator is equipped with a Moisture Control feature, designed to regulate humidity levels within specific compartments (e.g., crisper drawers) to keep fruits and vegetables fresh for longer. Adjust the slider or setting on the designated compartment as needed for different types of produce.

5.3 No Frost System

The No Frost system prevents ice build-up in both the freezer and refrigerator compartments, eliminating the need for manual defrosting. This system circulates cold air evenly, maintaining consistent temperatures and reducing frost formation.

5.4 Food Storage Guidelines

- Store raw meat and fish in sealed containers on the lowest shelf to prevent dripping onto other foods.
- Wrap or cover all food items to prevent drying out and odor transfer.
- Avoid placing hot food directly into the refrigerator; allow it to cool down first.
- Do not overload the refrigerator, as this can impede air circulation and cooling efficiency.

6. MAINTENANCE AND CLEANING

6.1 Cleaning the Interior

Before cleaning, always unplug the refrigerator. Clean the interior regularly with a soft cloth dampened with a solution of mild detergent and warm water. Rinse with clean water and dry thoroughly. Do not use abrasive cleaners, solvents, or harsh chemicals.

6.2 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. For the Inox finish, use a specialized stainless steel cleaner if necessary, following the product instructions. Avoid getting water on electrical parts.

6.3 Condenser Coils

Periodically clean the condenser coils at the back or bottom of the refrigerator using a soft brush or vacuum cleaner. Dust and debris on the coils can reduce efficiency and increase energy consumption.

6.4 Door Gaskets

Clean the door gaskets regularly to ensure a tight seal. A dirty or damaged gasket can lead to warm air entering the refrigerator, increasing energy use.

7. TROUBLESHOOTING

Before contacting service, please check the following common issues:

| Problem | Possible Cause | Solution |
|----------------------------|---|--|
| Refrigerator not cooling | Power cord unplugged; circuit breaker tripped; temperature setting too high; door left open; condenser coils dirty. | Check power connection; reset breaker; ensure doors are closed; clean coils. |
| Unusual noises | Appliance not level; items vibrating inside; normal operating sounds (e.g., refrigerant flow, compressor). | Adjust leveling feet; rearrange items; consult manual for normal sounds. |
| Water on floor | Drain tube clogged; door gasket not sealing properly. | Clear drain tube; clean/inspect door gasket. |
| Excessive frost in freezer | Door left open; door gasket not sealing; too much moisture introduced. | Ensure door is closed; check gasket; limit opening time. (Note: This model has No Frost, so excessive frost indicates an issue.) |

If the problem persists after checking these points, please contact Hisense customer service or a qualified technician.

8. SPECIFICATIONS

| | |
|--------------|-------------|
| Model Number | RQ5P640SSSD |
| Brand | Hisense |

| | |
|---------------------------------------|------------------------------|
| Product Dimensions (D x W x H) | 72.5 cm x 91 cm x 179 cm |
| Weight | 134 kg |
| Total Capacity | 647 Liters |
| Fresh Food Capacity | 397 Liters |
| Freezer Capacity | 397 Liters |
| Energy Efficiency Rating | Class D (BEE Rating: 4 Star) |
| Annual Energy Consumption | 277 kWh per year |
| Voltage | 120 Volts |
| Defrost System | No Frost |
| Number of Doors | 4 |
| Special Features | Moisture Control |
| Color | Inox |
| Cooling Method | Compressor |
| Included Components | Refrigerator unit |

9. WARRANTY AND SUPPORT

Hisense provides a comprehensive warranty for your peace of mind.

- **Product Warranty:** 3 years
- **Spare Parts Availability (EU):** 7 years

For warranty claims, technical assistance, or to purchase spare parts, please contact Hisense customer service. Ensure you have your model number (RQ5P640SSSD) and proof of purchase available when contacting support. You can find more information and contact details on the official Hisense website or through your local retailer.