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› True & Tidy TS-38A Handheld Steamer Instruction Manual

True & Tidy TS-38A

True & Tidy® TS-38A Handheld Steamer

Instruction Manual

Model: TS-38A | Brand: True & Tidy

INTRODUCTION

Thank you for choosing the True & Tidy TS-38A Handheld Steamer. This portable and compact garment steamer is designed to quickly and efficiently remove wrinkles from various fabrics, making your clothes look fresh and presentable. With 800 watts of powerful steam and a durable stainless steel steam plate, it offers a convenient solution for both home use and travel. Please read this manual thoroughly before operating the steamer to ensure safe and optimal performance.



Image: The True & Tidy TS-38A Handheld Steamer in white, shown alongside its included measuring cup.

IMPORTANT SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using electrical appliances. This includes, but is not limited to, the following:

- Read all instructions before use.
- Use the steamer only for its intended purpose as described in this manual.
- To avoid the risk of electric shock, do not immerse the steamer, power cord, or plug in water or other liquids.
- Always unplug the steamer from the electrical outlet when filling with water, emptying, or when not in use.
- Do not operate the steamer with a damaged cord or plug, or if the appliance malfunctions or has been damaged in any manner.
- Keep the steamer and its cord out of reach of children.

- Never direct steam at people, pets, or electrical appliances. Steam is hot and can cause burns.
- Use only distilled or de-mineralized water to prevent mineral buildup and prolong the life of the steamer.
- Do not overfill the water tank.
- Always hold the steamer upright during use. Tilting the steamer too much can cause hot water to spill.
- Allow the steamer to cool completely before storing.

PARTS AND FEATURES

Familiarize yourself with the components of your True & Tidy TS-38A Handheld Steamer:

- **Steam Nozzle/Plate:** Stainless steel plate with steam vents for wrinkle removal.
- **Water Tank:** Transparent reservoir for water, with a MAX fill line.
- **Power Button:** On/Off switch for operating the steamer.
- **Handle:** Ergonomically designed for comfortable grip.
- **Power Cord:** For connecting to an electrical outlet.
- **Measuring Cup:** Included for easy and accurate water filling.



Stainless-steel
steam plate

Image: A close-up view of the steamer's stainless steel steam plate, highlighting its design and steam vents.



Image: The steamer in operation, showing strong steam being emitted from the nozzle, demonstrating its wrinkle-removing capability.

SETUP

Follow these steps to prepare your steamer for first use:

1. **Unpack:** Carefully remove the steamer and all accessories from the packaging. Retain packaging for future storage or transport.
2. **Fill Water Tank:** Ensure the steamer is unplugged. Open the water tank cap. Using the provided measuring cup, fill the water tank with distilled or de-mineralized water up to the 'MAX' fill line. Do not overfill. Close the water tank cap securely.



Image: Hands demonstrating the process of filling the steamer's water tank with water using the provided measuring cup.

3. **Plug In:** Plug the power cord into a standard electrical outlet (120V).
4. **Heat Up:** Turn on the steamer using the power button. The steamer will begin to heat up. It typically takes approximately 90 seconds to reach operating temperature and produce steam.

OPERATING INSTRUCTIONS

Once the steamer is ready, follow these guidelines for effective steaming:

1. **Prepare Garment:** Hang the garment on a hanger. For best results, gently pull the fabric taut with one hand while steaming with the other.
2. **Steaming Technique:** Hold the steamer upright, ensuring the steam plate is facing away from you. Position the steam plate approximately 1/2 inch from the fabric. Move the steamer slowly and steadily over the wrinkled areas, from top to bottom.



Image: The handheld steamer in action, effectively removing wrinkles from a blue collared shirt.

3. **Fabric Types:** The TS-38A is suitable for most fabric types, including cotton, linen, denim, silk, and wool. Always test on an inconspicuous area first.
4. **Continuous Steam:** The steamer provides approximately 10 minutes of continuous steam on a full tank. Refill as needed following the 'Setup' instructions.
5. **After Use:** Turn off the steamer and unplug it from the outlet. Allow it to cool down completely before emptying any remaining water and storing.

The compact design of the True & Tidy TS-38A makes it ideal for travel and easy storage.



Compact design perfect
for home and travel

Image: The compact steamer neatly packed inside a suitcase, demonstrating its portability for travel.

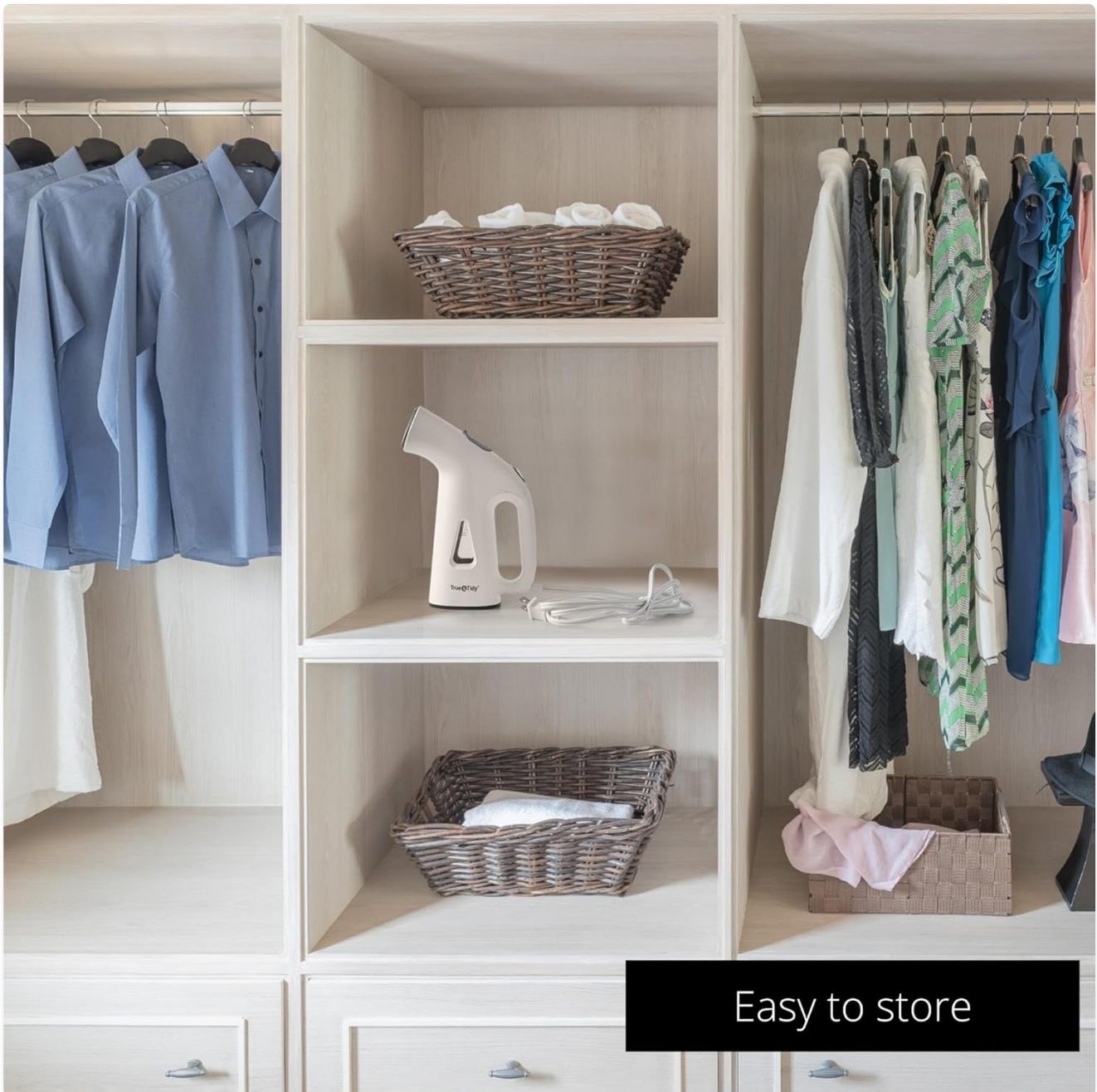


Image: The steamer conveniently stored on a shelf within a closet, highlighting its ease of storage.

MAINTENANCE

Proper care will ensure the longevity of your steamer:

- **Empty Water Tank:** After each use, ensure the steamer is unplugged and cool. Empty any remaining water from the tank to prevent mineral buildup.
- **Cleaning Exterior:** Wipe the exterior of the steamer with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Descaling (if necessary):** If you notice reduced steam output or mineral residue, a descaling process may be needed. Consult the manufacturer's website or customer support for specific descaling instructions, as this can vary by model. Using distilled water regularly will minimize the need for descaling.
- **Storage:** Store the steamer in a cool, dry place, away from direct sunlight and moisture. Ensure the cord is not tightly wrapped around the unit.

TROUBLESHOOTING

If you encounter issues with your steamer, refer to the following common problems and solutions:

| Problem | Possible Cause | Solution |
|-----------------------------------|--|---|
| No steam or very little steam | Water tank is empty; Steamer not heated sufficiently; Mineral buildup. | Refill water tank; Allow 90 seconds for heating; Perform descaling if necessary. |
| Water spitting from nozzle | Water tank overfilled; Steamer tilted too much; Not enough heat. | Do not overfill; Keep steamer upright; Allow full heat-up time. |
| Wrinkles not removing effectively | Not enough steam; Steamer held too far from fabric; Fabric type. | Ensure full steam output; Hold steamer closer (approx. 1/2 inch); Some fabrics may require more passes. |
| Steamer not turning on | Not plugged in; Power outlet issue; Steamer malfunction. | Check power connection; Test outlet with another appliance; Contact customer support. |

SPECIFICATIONS

| Feature | Detail |
|---------------------|---------------------|
| Model Number | TS-38A |
| Wattage | 800 watts |
| Voltage | 120 Volts |
| Heat Time | 90 seconds |
| Water Tank Capacity | 130 Milliliters |
| Product Dimensions | 6 x 6.5 x 10 inches |
| Item Weight | 1.4 Pounds |
| Color | White |
| UPC | 810074611039 |

WARRANTY AND SUPPORT

The True & Tidy TS-38A Handheld Steamer comes with a manufacturer's warranty. For detailed information regarding

warranty coverage, terms, and conditions, please refer to the warranty card included with your product or visit the official True & Tidy website. For technical support, replacement parts, or any other inquiries, please contact True & Tidy customer service through their official channels.

Online Support: Visit the [True & Tidy Store on Amazon](#) for more information and contact options.