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> [Shark UZ865H Stratos Cordless Vacuum Instruction Manual](#)

Shark CRT2SRKUZ865HRB

Shark UZ865H Stratos Cordless Vacuum Instruction Manual

Model: UZ865H / CRT2SRKUZ865HRB | Brand: Shark

INTRODUCTION

This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your Shark UZ865H Stratos Cordless Vacuum. Please read these instructions thoroughly before first use and retain for future reference.

The Shark Stratos Cordless Vacuum Cleaner features innovative technologies such as Clean Sense IQ for intelligent dirt detection and DuoClean PowerFins HairPro for enhanced cleaning performance on various floor types.

IMPORTANT SAFETY INFORMATION

When using an electrical appliance, basic precautions should always be observed, including the following:

- Read all instructions before using this vacuum cleaner.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to SharkNinja Operating LLC for examination, repair, or adjustment.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Do not use without dust cup and/or filters in place.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before connecting to battery pack, picking up or carrying the appliance.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

WHAT'S INCLUDED

Your Shark UZ865H Stratos Cordless Vacuum package includes the following components:

- Handheld Vacuum Unit with Dust Cup
- MultiFLEX Wand
- DuoClean PowerFins HairPro Floor Nozzle
- Lithium-Ion Battery
- Battery Charger (not explicitly listed but implied for cordless operation)
- Duster Crevice Tool
- Anti-Allergen Brush



Image: The Shark Stratos Cordless Vacuum, disassembled into its main components: the handheld vacuum unit, the MultiFLEX wand, the DuoClean PowerFins HairPro floor nozzle, and two included accessories: the Duster Crevice Tool and the Anti-Allergen Brush.

SETUP AND ASSEMBLY

Follow these steps to assemble your Shark Stratos Cordless Vacuum:

1. **Attach the Wand to the Floor Nozzle:** Insert the MultiFLEX wand into the neck of the DuoClean PowerFins HairPro floor nozzle until it clicks securely into place.

2. **Attach the Handheld Vacuum:** Insert the handheld vacuum unit into the top of the MultiFLEX wand until it clicks securely into place.
3. **Charge the Battery:** Ensure the battery is fully charged before first use. The removable battery can be charged while attached to the vacuum or separately using the charger.
4. **Attach Accessories:** Select the desired accessory (Duster Crevice Tool or Anti-Allergen Brush) and attach it directly to the handheld vacuum unit or to the end of the wand for extended reach.



Image: The left panel shows the Shark Stratos vacuum utilizing its MultiFLEX technology to bend the wand, allowing easy cleaning under furniture. The right panel demonstrates the vacuum folded for compact, freestanding storage.

OPERATING YOUR VACUUM

Power and Suction Modes

The vacuum features an LED display for real-time readouts, allowing you to monitor battery life, select suction levels, and engage Clean Sense IQ.

- **Power On/Off:** Press the power button on the handheld unit to turn the vacuum on or off.
- **Suction Levels:** Toggle between different suction modes (e.g., ECO mode for extended runtime, Boost mode for maximum suction) using the controls on the LED display.

Clean Sense IQ Technology

The infrared sensor detects dirt you cannot see and automatically increases power for up to 50% better dirt pickup. The Clean Sense IQ indicator visually shows when floors are clean.



Image: A visual representation of the Clean Sense IQ technology. The main vacuum unit is shown with magnified circles illustrating the detection of microscopic particles such as pollen, dust, and pet dander, highlighting the vacuum's ability to sense and react to unseen dirt.

DuoClean PowerFins HairPro

This two-brushroll system is designed to dig deep into carpets, engage hard floors, and pick up dirt, debris, and hair in every pass without hair wrap.



Image: The Shark Stratos Cordless Vacuum in action, effectively cleaning a pile of pet food kibble from a hard floor surface. The DuoClean PowerFins brushroll is visible, demonstrating its contact with the floor and debris.



Image: A detailed close-up of the DuoClean PowerFins HairPro brushroll system. The image highlights the two distinct brushrolls: a soft front roller for engaging hard floors and a PowerFins brushroll designed to dig deep into carpets and prevent hair wrap.

MultiFLEX Technology

The flexible wand allows you to bend the vacuum to clean under furniture with ease, or fold it over for compact, freestanding storage.

Included Accessories

Utilize the included Duster Crevice Tool and Anti-Allergen Brush for specialized cleaning tasks.



Image: A person using the Shark Stratos vacuum with the Duster Crevice Tool attached to the end of the MultiFLEX wand, reaching into a narrow space under a piece of furniture to clean dust and debris.



Image: A person using the Shark Anti-Allergen Brush accessory, attached directly to the handheld vacuum unit, to clean a surface. This accessory is designed to capture fine dust and allergens.

MAINTENANCE

Regular maintenance ensures optimal performance of your Shark Stratos Cordless Vacuum.

Emptying the Dust Cup

Empty the dust cup after each use or when debris reaches the MAX FILL line.

1. Detach the handheld vacuum from the wand.
2. Hold the dust cup over a trash bin.
3. Press the dust cup release button to open the bottom flap and empty contents.
4. Close the flap securely until it clicks.



Image: A person is shown emptying the dust cup of the Shark Stratos handheld vacuum directly into a trash bin. The clear dust cup allows visibility of the collected debris.

Cleaning Filters

The vacuum features HEPA filtration and Anti-Allergen Complete Seal technology, capturing over 99.9% of dust and allergens. Filters should be cleaned regularly to maintain suction power.

- **Pre-Motor Filters (Foam & Felt):** Rinse every month. Tap loose dirt off between washes.
- **Post-Motor HEPA Filter:** Rinse once a year.

Allow all filters to air-dry completely for at least 24 hours before reinstalling them to prevent moisture damage to electronic components.

Brushroll Maintenance

While the DuoClean PowerFins HairPro features a self-cleaning brushroll, it is recommended to periodically check the brushroll for any tangled hair or debris and remove as necessary.

TROUBLESHOOTING

If you encounter issues with your Shark Stratos Cordless Vacuum, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum not turning on	Battery not charged or not properly inserted.	Ensure battery is fully charged and securely clicked into place.
Loss of suction	Dust cup full; filters clogged; blockage in nozzle, wand, or hose.	Empty dust cup. Clean pre-motor and post-motor filters. Check for and clear any blockages.
Brushroll not spinning	Blockage in brushroll; floor nozzle not properly connected; vacuum in wrong mode.	Remove any obstructions from the brushroll. Ensure floor nozzle is securely attached. Check that the vacuum is not in a mode that disables the brushroll (if applicable).
Short runtime	Battery not fully charged; using Boost mode excessively.	Fully charge the battery. Use ECO mode for longer runtime. Consider purchasing an additional battery for extended cleaning sessions.

SPECIFICATIONS

Feature	Specification
Brand	Shark
Model Name	CRT2SRKUZ865HRB (UZ865H)
Product Dimensions	13.78"L x 10.24"W x 51.18"H
Item Weight	8.9 pounds
Battery Type	Lithium-Ion
Battery Life	Up to 50 minutes (in ECO mode)
Wattage	309 watts
Noise Level	80 dB
Filter Type	Foam, HEPA
Special Features	Bagless, Clean Sense IQ, DuoClean PowerFins HairPro, Self-Cleaning Brushroll, Flexible Wand (MultiFLEX), LED Display, Anti-Allergen Complete Seal

Feature	Specification
Included Components	Duster Crevice Tool, Anti-Allergen Brush

WARRANTY AND SUPPORT

Your Shark UZ865H Stratos Cordless Vacuum comes with a **90 days limited warranty**. Please refer to the warranty documentation included with your product for full terms and conditions.

For further assistance, troubleshooting not covered in this manual, or to inquire about replacement parts, please contact Shark customer support. Contact information can typically be found on the manufacturer's official website or on the product packaging.