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## Shark IZ840H

# Shark IZ840H Stratos Cordless Vacuum User Manual

Brand: Shark | Model: IZ840H (FBACRT2SRKIZ840HRB)

## INTRODUCTION

Welcome to the user manual for your Shark IZ840H Stratos Cordless Vacuum. This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your vacuum cleaner. The Shark Stratos cordless stick vacuum is designed for efficient cleaning performance, featuring Clean Sense IQ technology and DuoClean PowerFins HairPro. It offers up to 50 minutes of fade-free power for comprehensive cleaning.



Image: The Shark IZ840H Stratos Cordless Vacuum, showcasing its upright configuration, its folded configuration for compact storage, and the included crevice tool. The vacuum features a rose gold and black design.

## PRODUCT OVERVIEW

### Included Components

- Shark IZ840H Stratos Cordless Vacuum Unit
- Charger

- Crevice Tool



Image: A close-up of the crevice tool, designed for accessing hard-to-reach spaces, shown next to the main vacuum unit.

## Key Features

- **Clean Sense IQ:** This technology detects the dirt you can't see and automatically boosts power for up to 50% better dirt pickup compared to ECO mode.

# CLEAN SENSE IQ

Clean Sense IQ detects the dirt  
you can't see & automatically  
boosts power.



Up to **50% better** dirt pickup.\*

\*vs. Shark Stratos™ Cordless in ECO mode.

Image: The Clean Sense IQ feature is highlighted, showing the vacuum head with illuminated sensors detecting dirt particles on the floor, indicating automatic power adjustment.

- **DuoClean PowerFins HairPro:** Features PowerFins for nonstop contact on carpets and floors, and a Soft Roller to pull in all particles and give a polished look to floors. This design is optimized for picking up fine dust, large debris, and embedded dirt, including hair.

duo clean **POWERFINS**

**HAIRPRO**

**No cordless vacuum picks up hair better\***

Fine Dust • Large Piles • Embedded Dirt



Image: A detailed view of the DuoClean PowerFins HairPro brush roll system, illustrating the PowerFins for deep carpet cleaning and the soft roller for hard floors, effectively capturing various types of debris and hair.

- **HyperVelocity Plus Suction:** Delivers powerful suction, making it the strongest suction among Shark cordless stick vacuums.



## Strongest suction of any Shark® cordless stick\*

HyperVelocity® Plus delivers the most powerful suction.

\*Based on ASTM F558, measured at the hand vacuum, tested in Boost mode.

Image: The vacuum head is shown actively cleaning a floor covered with pet food kibble, demonstrating its strong suction capabilities and efficient pickup of large debris.

- **Anti-Allergen Complete Seal with True HEPA Filtration:** Captures and traps 99.9% of dust and allergens down to 0.3 microns, ensuring cleaner air.



The image features a Shark cordless stick vacuum cleaner on the left, with a teal dust bin and a black handle. Three circular inset images on the right show microscopic views of allergens: a large, spiky pollen grain, a cluster of dander, and a smaller dust particle. The vacuum is set against a dark background.

## Anti-Allergen Complete Seal with True HEPA Filtration

Captures and traps 99.9% of dust and allergens\*.

\*Based on ASTM F1977 down to .3 microns.

Image: An illustration showing the vacuum's sealed system and HEPA filter, with microscopic views of dust, pollen, and dander being captured, emphasizing its allergen trapping capabilities.

- **MultiFLEX Technology:** Allows the wand to bend for low-profile access under furniture and provides freestanding storage.



## Accessibility & compact storage

MultiFLEX® lets you bend the wand for low-profile access and freestanding storage.

Image: The MultiFLEX feature is demonstrated, showing the vacuum bending to clean under a table and also folded for compact, freestanding storage against a wall.

- **Easy-Empty XL Dust Cup:** Designed for quick and hygienic debris ejection, allowing you to empty the dust cup without touching the mess.

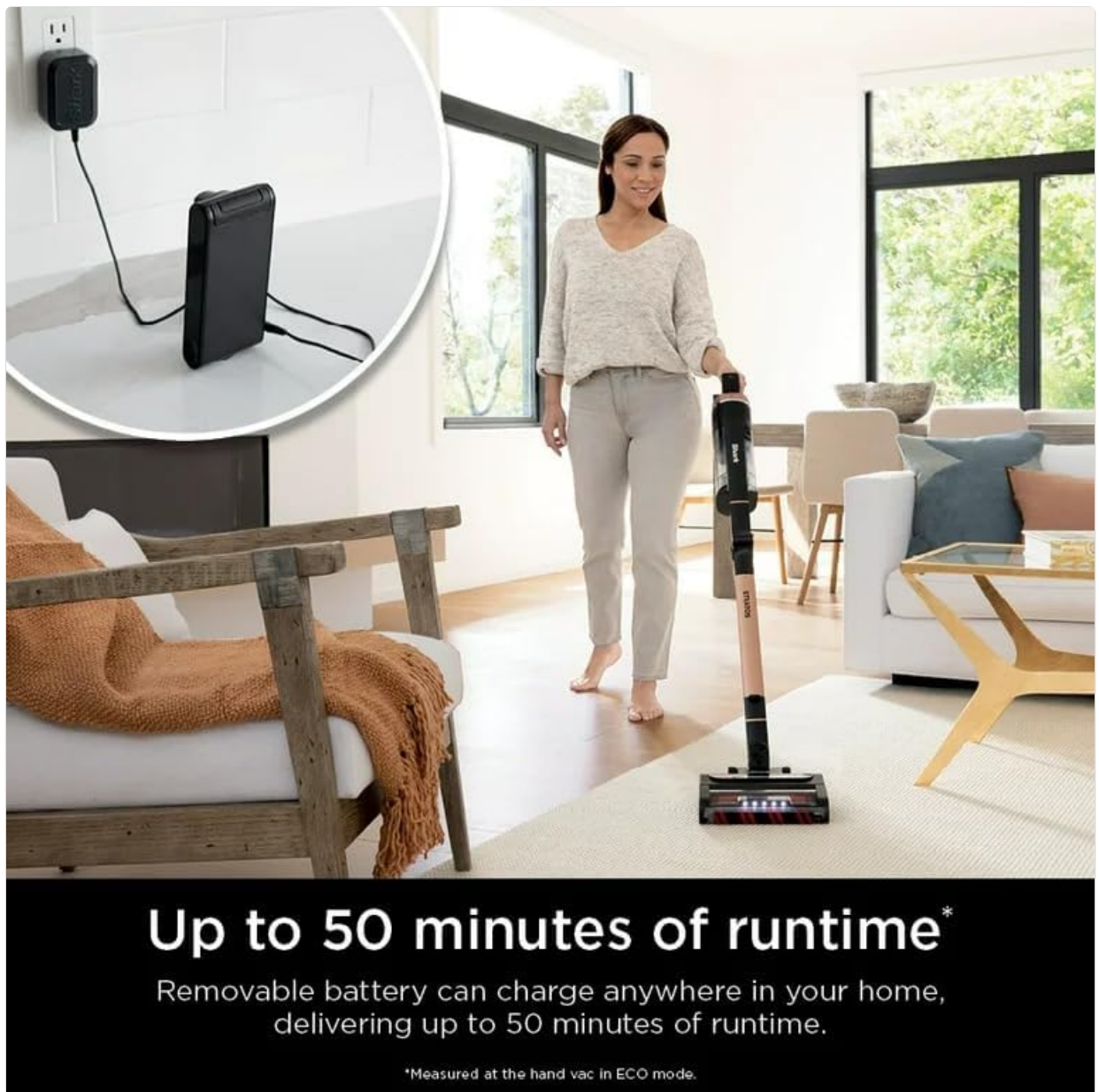


## Never touch the mess

Easy-empty XL dust cup ejects debris in seconds.

Image: A hand is shown emptying the XL dust cup of the vacuum directly into a trash bin, illustrating the mess-free debris ejection process.

- **Up to 50 Minute Runtime:** The removable lithium-ion battery can be charged anywhere in your home, providing extended cleaning time.



**Up to 50 minutes of runtime\***

Removable battery can charge anywhere in your home, delivering up to 50 minutes of runtime.

\*Measured at the hand vac in ECO mode.

Image: A person is shown vacuuming a living room, with an inset image of the removable battery charging on a wall-mounted charger, highlighting the long runtime and convenient charging.

## SETUP

- Unpacking:** Carefully remove all components from the packaging. Ensure all listed components in the "Product Overview" section are present.
- Assembly:** The Shark Stratos vacuum is designed for simple assembly.
  - Insert the wand into the floor nozzle until it clicks securely into place.
  - Insert the handheld vacuum into the top of the wand until it clicks securely into place.
  - Attach the crevice tool or other accessories as needed for specific cleaning tasks.
- Initial Charging:** Before first use, fully charge the lithium-ion battery. Connect the charger to the battery and plug it into a power outlet. The battery indicator lights will show charging progress. A full charge can take several hours.

## OPERATING INSTRUCTIONS

- Power On/Off:** Press the power button located on the handheld vacuum unit to turn the vacuum on or off.

2. **Mode Selection:** The vacuum typically operates in an automatic mode with Clean Sense IQ, which adjusts suction power based on detected dirt levels. Refer to the display for current mode and battery status.
3. **Cleaning Surfaces:**
  - For hard floors and low-pile carpets, the DuoClean PowerFins HairPro system is effective at picking up fine dust and larger debris.
  - For deeper cleaning on carpets, the PowerFins provide continuous contact to agitate and lift embedded dirt.
4. **Using MultiFLEX:** To clean under low furniture, press the MultiFLEX release button on the wand to bend it. This allows the vacuum to reach tight spaces without needing to bend down.
5. **Battery Runtime:** The vacuum provides up to 50 minutes of runtime in ECO mode. Actual runtime may vary based on power mode and surface type. Monitor the battery indicator lights to know when recharging is needed.
6. **Charging:** To recharge, remove the battery from the vacuum and connect it to the charger, or charge the battery while it is still attached to the vacuum.

## MAINTENANCE

Regular maintenance ensures optimal performance and extends the life of your Shark Stratos vacuum.

1. **Emptying the Dust Cup:**
  - Empty the XL dust cup after each use or when debris reaches the MAX fill line.
  - To empty, hold the handheld vacuum over a trash bin and press the dust cup release button. The bottom flap will open, allowing debris to fall out.
2. **Cleaning Filters:**
  - The vacuum uses a Foam filter. Regularly check and clean the filters to maintain suction power.
  - Rinse filters with cold water only. Allow them to air dry completely for at least 24 hours before reinstalling. Do not use a hairdryer or other heating methods.
  - The True HEPA filter should also be checked periodically and cleaned as per the full instruction manual if applicable.
3. **Cleaning Brush Rolls:**
  - Periodically inspect the DuoClean PowerFins HairPro brush rolls for any hair wrap or debris.
  - The HairPro design is intended to minimize hair wrap, but occasional cleaning may still be necessary. Use scissors to carefully cut away any wrapped hair.

## TROUBLESHOOTING

If you encounter issues with your Shark IZ840H Stratos Cordless Vacuum, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Vacuum not picking up dirt or has low suction.	<ul style="list-style-type: none"> <li>◦ Dust cup is full.</li> <li>◦ Filters are dirty and need cleaning.</li> <li>◦ Blockage in the nozzle, wand, or hose.</li> <li>◦ Brush rolls are obstructed.</li> </ul>	<ul style="list-style-type: none"> <li>◦ Empty the dust cup.</li> <li>◦ Clean and thoroughly dry all filters.</li> <li>◦ Check for and remove any blockages.</li> <li>◦ Clear any hair wrap or debris from the brush rolls.</li> </ul>
Vacuum turns off on its own.	<ul style="list-style-type: none"> <li>◦ Battery is low or depleted.</li> <li>◦ Vacuum is overheating due to blockage or dirty filters.</li> </ul>	<ul style="list-style-type: none"> <li>◦ Recharge the battery.</li> <li>◦ Check for and clear any blockages, clean filters, and allow the vacuum to cool down for at least 45 minutes.</li> </ul>
Brush rolls not spinning.	<ul style="list-style-type: none"> <li>◦ Brush roll obstruction.</li> <li>◦ Vacuum is not in the correct mode for floor type.</li> </ul>	<ul style="list-style-type: none"> <li>◦ Remove any obstructions from the brush rolls.</li> <li>◦ Ensure the vacuum is powered on and in an appropriate cleaning mode.</li> </ul>

If the problem persists after attempting these solutions, please refer to the warranty information or contact Shark customer support.

## SPECIFICATIONS

**Brand:** Shark

**Model Name:** FBACRT2SRKIZ840HRB (IZ840H)

**Special Feature:** Bagless

**Filter Type:** Foam, True HEPA

**Included Components:** Charger & Crevice Tool

**Is Cordless?:** Yes

**Capacity:** 0.72 Quarts

**Wattage:** 309 watts

**Form Factor:** Stick

**Color:** Rose Gold

**Product Dimensions:** 12.78"L x 10.24"W x 51.18"H

**Battery Description:** Lithium-Ion

**Amperage:** 12.26 Amps

**Battery Life:** Up to 50 minutes (in ECO mode)

**Item Weight:** 8.9 pounds

**UPC:** 691835126494

**Control Method:** Touch / Push Button

**Indoor/Outdoor Usage:** Indoor

## WARRANTY & SUPPORT

### Warranty Information

This Shark IZ840H Stratos Cordless Vacuum is a manufacturer-refurbished unit. It comes with a **90-day limited warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

### Customer Support

For further assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact Shark customer support. Visit the official Shark website for the most up-to-date contact information and support resources.

**Online Support:** Refer to the official Shark website for FAQs, video tutorials, and product registration.